

Waseem Bahadur

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/592598/publications.pdf>

Version: 2024-02-01

13
papers

202
citations

1478505

6
h-index

1372567

10
g-index

13
all docs

13
docs citations

13
times ranked

144
citing authors

#	ARTICLE	IF	CITATIONS
1	Improving team innovation performance: Role of social media and team knowledge management capabilities. <i>Technology in Society</i> , 2020, 61, 101259.	9.4	68
2	Effect of employee empathy on customer satisfaction and loyalty during employee–customer interactions: The mediating role of customer affective commitment and perceived service quality. <i>Cogent Business and Management</i> , 2018, 5, 1491780.	2.9	49
3	Investigating the Effect of Employee Empathy on Service Loyalty: The Mediating Role of Trust in and Satisfaction with a Service Employee. <i>Journal of Relationship Marketing</i> , 2020, 19, 229-252.	4.4	33
4	Linking leader humility with service performance: the role of service climate and customer mistreatment. <i>Asian Business and Management</i> , 2023, 22, 621-642.	2.8	14
5	Mobile payment adoption: a multi-theory model, multi-method approach and multi-country study. <i>International Journal of Mobile Communications</i> , 2021, 19, 467.	0.3	13
6	A moderated mediation model linking transactive memory system and social media with shared leadership and team innovation. <i>Scandinavian Journal of Psychology</i> , 2021, 62, 625-637.	1.5	9
7	Mobile Payment Adoption: A multi-theory model, multi-method approach and multi-country study.. <i>International Journal of Mobile Communications</i> , 2021, 19, 1.	0.3	6
8	Do emotions bring customers to an environment: Evidence from Pakistani shoppers?. <i>Cogent Business and Management</i> , 2018, 5, 1536305.	2.9	5
9	Impact of Social Media on Innovation Performance: A Knowledge Management Perspective. <i>Proceedings - Academy of Management</i> , 2019, 2019, 16067.	0.1	3
10	Promoting Shared Leadership to Improve Team Innovation: An Adaptive Structuration Theory Perspective. <i>Proceedings - Academy of Management</i> , 2020, 2020, 18362.	0.1	2
11	Effect of Employee Empathy on Service Loyalty Through the Development of Trust in and Satisfaction With Service Employee During Service Interactions. <i>International Journal of Customer Relationship Marketing and Management</i> , 2020, 11, 31-49.	0.4	0
12	Competitiveness of Ciit Sahiwal. <i>International Journal of Management and Sustainability</i> , 2013, 2, 72-85.	0.3	0
13	An analysis of the linkages among fiscal vulnerability, financial stress and macroeconomic policies: an econometric study. <i>Fulbright Review of Economics and Policy</i> , 2022, ahead-of-print, .	0.6	0