

Robert M Davison

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

124
papers

4,339
citations

35
h-index

62
g-index

191
ext. papers

5,398
ext. citations

4.5
avg, IF

6.23
L-index

#	Paper	IF	Citations
124	Principles of canonical action research. <i>Information Systems Journal</i> , 2004 , 14, 65-86	5.9	356
123	The balanced scorecard: a foundation for the strategic management of information systems. <i>Decision Support Systems</i> , 1999 , 25, 71-88	5.6	286
122	Swift Guanxi in Online Marketplaces: The Role of Computer-Mediated Communication Technologies. <i>MIS Quarterly: Management Information Systems</i> , 2014 , 38, 209-230	5.3	224
121	Impact of personal and cultural factors on knowledge sharing in China. <i>Asia Pacific Journal of Management</i> , 2008 , 25, 451-471	2.5	173
120	From government to e-government: a transition model. <i>Information Technology and People</i> , 2005 , 18, 280-299	3.4	130
119	Cultural complications of ERP. <i>Communications of the ACM</i> , 2002 , 45, 109-111	2.5	127
118	Information technology to support informal knowledge sharing. <i>Information Systems Journal</i> , 2013 , 23, 89-109	5.9	112
117	Strategic decision making and support systems: Comparing American, Japanese and Chinese management. <i>Decision Support Systems</i> , 2007 , 43, 284-300	5.6	106
116	The influence of peer characteristics and technical features of a social shopping website on a consumer's purchase intention. <i>International Journal of Information Management</i> , 2016 , 36, 1218-1230	16.4	106
115	The impact of trust, guanxi orientation and face on the intention of Chinese employees and managers to engage in peer-to-peer tacit and explicit knowledge sharing. <i>Information Systems Journal</i> , 2011 , 21, 557-577	5.9	90
114	The role of website quality and social capital in building buyers' loyalty. <i>International Journal of Information Management</i> , 2017 , 37, 1563-1574	16.4	79
113	SME adoption of IT: the case of electronic trading systems. <i>IEEE Transactions on Engineering Management</i> , 2006 , 53, 275-284	2.6	79
112	Social Support, Source Credibility, Social Influence, and Impulsive Purchase Behavior in Social Commerce. <i>International Journal of Electronic Commerce</i> , 2019 , 23, 297-327	5.4	78
111	I Know I Can, But Can We?: Culture and Efficacy Beliefs in Global Virtual Teams. <i>Small Group Research</i> , 2007 , 38, 130-155	2.5	77
110	Technology Leapfrogging in Developing Countries [An Inevitable Luxury?]. <i>Electronic Journal of Information Systems in Developing Countries</i> , 2000 , 1, 1-10	1.3	74
109	Interactive or interruptive? Instant messaging at work. <i>Decision Support Systems</i> , 2011 , 52, 61-72	5.6	72
108	Efficacy in Technology-Mediated Distributed Teams. <i>Journal of Management Information Systems</i> , 2006 , 23, 209-235	5.3	72

107	What Drives Trust Transfer? The Moderating Roles of Seller-Specific and General Institutional Mechanisms. <i>International Journal of Electronic Commerce</i> , 2015 , 20, 261-289	5.4	68
106	The Roles of Theory in Canonical Action Research. <i>MIS Quarterly: Management Information Systems</i> , 2012 , 36, 763	5.3	67
105	Employee creativity formation: The roles of knowledge seeking, knowledge contributing and flow experience in Web 2.0 virtual communities. <i>Computers in Human Behavior</i> , 2013 , 29, 1923-1932	7.7	60
104	How culture influences IT-enabled organizational change and information systems. <i>Communications of the ACM</i> , 2009 , 52, 118-123	2.5	58
103	Empowering teams through social network ties. <i>International Journal of Information Management</i> , 2012 , 32, 209-220	16.4	53
102	Understanding buyers' loyalty to a C2C platform: the roles of social capital, satisfaction and perceived effectiveness of e-commerce institutional mechanisms. <i>Information Systems Journal</i> , 2017 , 27, 91-119	5.9	52
101	Technical opinion Why eBay lost to TaoBao in China. <i>Communications of the ACM</i> , 2009 , 52, 145-148	2.5	48
100	How a silver bullet may lose its shine. <i>Communications of the ACM</i> , 2003 , 46, 96-101	2.5	48
99	The role of subgroups in the communication patterns of global virtual teams. <i>IEEE Transactions on Professional Communication</i> , 2005 , 48, 191-200	1	47
98	Exploring behavioral transfer from knowledge seeking to knowledge contributing: The mediating role of intrinsic motivation. <i>Journal of the Association for Information Science and Technology</i> , 2013 , 64, 1144-1157		45
97	Empowerment or enslavement?. <i>Information Technology and People</i> , 2002 , 15, 42-59	3.4	41
96	Exploring the relationship between corporate reputation and the public crisis communication on social media. <i>Public Relations Review</i> , 2018 , 44, 56-64	4.1	40
95	Interpersonal knowledge exchange in China: The impact of guanxi and social media. <i>Information and Management</i> , 2018 , 55, 224-234	6.6	40
94	Using interactive systems for knowledge sharing: The impact of individual contextual preferences in China. <i>Information and Management</i> , 2016 , 53, 145-156	6.6	39
93	The e-transformation of western China. <i>Communications of the ACM</i> , 2005 , 48, 62-67	2.5	37
92	The communicative ecology of Web 2.0 at work: Social networking in the workspace. <i>Journal of the Association for Information Science and Technology</i> , 2014 , 65, 2035-2047	2.7	36
91	Coping with mobile technology overload in the workplace. <i>Internet Research</i> , 2018 , 28, 1189-1212	4.8	35
90	Empowering employees through instant messaging. <i>Information Technology and People</i> , 2010 , 23, 193-214	3.4	35

89	An instrument for measuring meeting success. <i>Information and Management</i> , 1997 , 32, 163-176	6.6	35
88	Group support systems in Hong Kong: an action research project. <i>Information Systems Journal</i> , 2000 , 10, 3-20	5.9	34
87	Effect of transactive memory systems on team performance mediated by knowledge transfer. <i>International Journal of Information Management</i> , 2018 , 41, 65-79	16.4	33
86	Strategic knowledge management failures in small professional service firms in China. <i>International Journal of Information Management</i> , 2017 , 37, 327-338	16.4	32
85	The Transformative Potential of Disruptions: A Viewpoint. <i>International Journal of Information Management</i> , 2020 , 55, 102149	16.4	32
84	Viewpoint: exploring the telecommuting paradox. <i>Communications of the ACM</i> , 2000 , 43, 29-31	2.5	32
83	GSS for presentation support. <i>Communications of the ACM</i> , 2000 , 43, 91-97	2.5	32
82	Anxiety and Involvement. <i>Journal of Global Information Management</i> , 1999 , 7, 26-38	1.9	32
81	Guest editorial cultural issues and it management: past and present. <i>IEEE Transactions on Engineering Management</i> , 2003 , 50, 3-7	2.6	31
80	Can lean media support knowledge sharing? Investigating a hidden advantage of process improvement. <i>IEEE Transactions on Engineering Management</i> , 2003 , 50, 151-163	2.6	30
79	Digital work in a digitally challenged organization. <i>Information and Management</i> , 2017 , 54, 129-137	6.6	28
78	Economic and Social Satisfaction of Buyers on Consumer-to-Consumer Platforms: The Role of Relational Capital. <i>International Journal of Electronic Commerce</i> , 2017 , 21, 219-248	5.4	28
77	Developing Organizational Agility through IT and Supply Chain Capability. <i>Journal of Global Information Management</i> , 2013 , 21, 38-55	1.9	28
76	Contributing to social capital: An investigation of Asian immigrants' use of public library services. <i>Library and Information Science Research</i> , 2017 , 39, 34-45	1.9	27
75	Applying CSCW technology to overcome traditional barriers in group interactions. <i>Information and Management</i> , 1998 , 34, 209-219	6.6	27
74	The Impact of Leadership Style on Knowledge-Sharing Intentions in China. <i>Journal of Global Information Management</i> , 2008 , 16, 67-91	1.9	27
73	E-business and fast growth SMEs. <i>Small Business Economics</i> , 2017 , 48, 559-576	5.3	26
72	Social value and online social shopping intention: the moderating role of experience. <i>Information Technology and People</i> , 2018 , 31, 688-711	3.4	26

71	Guanxi, knowledge and online intermediaries in China. <i>Chinese Management Studies</i> , 2008 , 2, 281-302	1.8	25
70	How do enterprise social media affordances affect social network ties and job performance?. <i>Information Technology and People</i> , 2019 , 33, 361-388	3.4	25
69	The Ethics of IT Professionals in Japan and China. <i>Journal of the Association for Information Systems</i> , 2009 , 10, 834-859	1.8	23
68	Research in Information Systems: Intra-Disciplinary and Inter-Disciplinary Approaches. <i>Journal of the Association for Information Systems</i> , 2018 , 19, 523-551	1.8	22
67	An exploratory study of buyers' participation intentions in reputation systems: The relationship quality perspective. <i>Information and Management</i> , 2014 , 51, 952-963	6.6	22
66	GSS and action research in the Hong Kong police. <i>Information Technology and People</i> , 2001 , 14, 60-77	3.4	20
65	Culture's consequences for IT application and business process change: a research agenda. <i>International Journal of Internet and Enterprise Management</i> , 2007 , 5, 158	0.1	17
64	The Effects of Process and Content Facilitation Restrictiveness on GSS-Mediated Collaborative Learning. <i>Group Decision and Negotiation</i> , 2002 , 11, 345-361	2.5	17
63	Guest editorial cultural issues and it management: looking ahead. <i>IEEE Transactions on Engineering Management</i> , 2003 , 50, 113-117	2.6	17
62	Shaping guanxi networks at work through instant messaging. <i>Journal of the Association for Information Science and Technology</i> , 2016 , 67, 1153-1168	2.7	16
61	Group Support Systems: Barriers to Adoption in a Cross-Cultural Setting. <i>Journal of Global Information Technology Management</i> , 1998 , 1, 37-50	2.3	16
60	When and how authoritarian leadership and leader renqing orientation influence tacit knowledge sharing intentions. <i>Information and Management</i> , 2018 , 55, 840-849	6.6	15
59	An instrument for measuring meeting success: revalidation and modification. <i>Information and Management</i> , 1999 , 36, 321-328	6.6	15
58	Introduction to the special issue on information systems in China. <i>Information Systems Journal</i> , 2008 , 18, 325-330	5.9	14
57	Global Applications of Collaborative Technology. <i>Communications of the ACM</i> , 2001 , 44, 68-70	2.5	13
56	Reimagining e-leadership for reconfigured virtual teams due to Covid-19.. <i>International Journal of Information Management</i> , 2021 , 60, 102381	16.4	13
55	Moving beyond the direct impact of using CRM systems on frontline employees' service performance: The mediating role of adaptive behaviour. <i>Information Systems Journal</i> , 2020 , 30, 458-491	5.9	11
54	Web 2.0 and Communication Processes at Work: Evidence From China. <i>IEEE Transactions on Professional Communication</i> , 2016 , 59, 230-244	1	11

53	The impact of imitation on Chinese social commerce buyers' purchase behavior: The moderating role of uncertainty. <i>International Journal of Information Management</i> , 2021 , 56, 102262	16.4	11
52	Subverting organizational IS policy with feral systems: a case in China. <i>Industrial Management and Data Systems</i> , 2018 , 118, 570-588	3.6	10
51	A symbolic interactionism perspective of using social media for personal and business communication. <i>International Journal of Information Management</i> , 2020 , 51, 102022	16.4	10
50	Role stressors, job satisfaction, and employee creativity: The cross-level moderating role of social media use within teams. <i>Information and Management</i> , 2021 , 58, 103317	6.6	10
49	Ethical values of IT professionals: evidence from Hong Kong. <i>IEEE Transactions on Engineering Management</i> , 2006 , 53, 48-58	2.6	9
48	Web-Based Data Collection in China. <i>Journal of Global Information Management</i> , 2006 , 14, 39-58	1.9	9
47	Instant Messenger-Facilitated Knowledge Sharing and Team Performance. <i>International Journal of Knowledge Content Development and Technology</i> , 2014 , 4, 5-23		8
46	The Role of Top Management Participation and IT Capability in Developing SMEs' Competitive Process Capabilities. <i>Journal of Small Business Management</i> , 2019 , 57, 1008-1026	3	8
45	Knowledge sharing in a global logistics provider: An action research project. <i>Information and Management</i> , 2018 , 55, 547-557	6.6	8
44	The Information Society [A Cultural Fallacy?]. <i>Failure and Lessons Learned in Information Technology Management</i> , 1997 , 1, 219-241		7
43	E-Consulting in Virtual Negotiations. <i>Group Decision and Negotiation</i> , 2003 , 12, 517-535	2.5	7
42	How do digital influencers affect social commerce intention? The roles of social power and satisfaction. <i>Information Technology and People</i> , 2021 , 34, 1065-1086	3.4	7
41	Establishing Effective Global Virtual Student Teams. <i>IEEE Transactions on Professional Communication</i> , 2017 , 60, 317-329	1	6
40	Inadequate Information Systems and Organizational Citizenship Behavior. <i>Information and Management</i> , 2020 , 57, 103240	6.6	6
39	How Microblogging Networks Affect Project Success of Open Source Software Development 2013 ,		5
38	Retrospect and prospect: information systems in the last and next 25 years: response and extension. <i>Journal of Information Technology</i> , 2010 , 25, 352-354	2.7	5
37	The Role of Groupware in Requirements Specification. <i>Group Decision and Negotiation</i> , 2000 , 9, 149-160	2.5	5
36	Facilitating Social Harmony Through ICTs. <i>IFIP Advances in Information and Communication Technology</i> , 2017 , 3-9	0.5	5

35	Charting consumers' continued social commerce intention. <i>Internet Research</i> , 2021 , ahead-of-print,	4.8	5
34	The art of good neighboring in Kampoeng Cyber: Community economic development through ICTs. <i>Community Development</i> , 2019 , 50, 572-588	1.1	3
33	"Research Perspectives: Through Whose Eyes? The Critical Concept of Researcher Perspective ". <i>Journal of the Association for Information Systems</i> , 2020 , 483-504	1.8	3
32	IT and Fast Growth Small-to-Medium Enterprise Performance: An Empirical Study in Australia. <i>Australasian Journal of Information Systems</i> , 2015 , 19,	1.8	3
31	Can instant messaging empower teams at work? 2010 ,		3
30	GSS for presentation-style meetings		3
29	Cultural Bias in Information Systems Research and Practice: Are You Coming From the Same Place I Am?. <i>Communications of the Association for Information Systems</i> , 2006 , 17,	1.3	3
28	The Social Networking Application Success Model: An Empirical Study of Facebook and Twitter. <i>International Journal of Knowledge Content Development and Technology</i> , 2016 , 6, 5-39		3
27	Researcher perspective in the IS discipline: an empirical study of articles in the basket of 8 journals. <i>Information Technology and People</i> , 2020 , 33, 1515-1541	3.4	3
26	Research Perspectives: Improving Action Research by Integrating Methods. <i>Journal of the Association for Information Systems</i> , 2021 , 22, 851-873	1.8	3
25	Applying Photovoice to the Study of Asian Immigrants' Information Needs. <i>Lecture Notes in Computer Science</i> , 2019 , 222-227	0.9	2
24	iTransformation of a Digital Village: A Community Development Initiative Through ICTs. <i>Lecture Notes in Computer Science</i> , 2018 , 114-119	0.9	2
23	ISJ inaugural editorial. <i>Information Systems Journal</i> , 2012 , 22, 257-260	5.9	2
22	The Significance of Instant Messaging at Work 2010 ,		2
21	Building user engagement to mhealth apps from a learning perspective: Relationships among functional, emotional and social drivers of user value. <i>Journal of Retailing and Consumer Services</i> , 2022 , 66, 102956	8.5	2
20	The Impact of Instant Messaging Tools on Knowledge Management and Team Performance. <i>International Federation for Information Processing</i> , 2011 , 131-148		2
19	How Does IT Capability Impact Organizational Agility in the Supply Chain Context?. <i>Advances in Business Strategy and Competitive Advantage Book Series</i> , 2017 , 88-108	0.3	2
18	The effects of trust and distrust on ICT-enabled information sharing in supply chains. <i>International Journal of Logistics Management</i> , 2019 , ahead-of-print,	4.5	2

17	The coordination of workarounds: Insights from responses to misfits between local realities and a mandated global enterprise system. <i>Information and Management</i> , 2021 , 58, 103530	6.6	2
16	Action Research and Consulting 2007 , 377-394		2
15	Privacy preserving mechanisms for optimizing cross-organizational collaborative decisions based on the Karmarkar algorithm. <i>Information Systems</i> , 2017 , 72, 205-217	2.7	1
14	Where are the indigenous ICT for development researchers. <i>ACM Inroads</i> , 2012 , 3, 94-97	0.5	1
13	Technical opinionThe ethics of IT professionals in China. <i>Communications of the ACM</i> , 2009 , 52, 153-155	2.5	1
12	Evaluating E-business Capability and E-business Value for Fast Growth Small-to-Medium Enterprises. <i>Proceedings - Academy of Management</i> , 2014 , 2014, 13006	0.1	1
11	Designing Artifacts for Systems of Information. <i>IFIP Advances in Information and Communication Technology</i> , 2014 , 233-245	0.5	1
10	Hybrid Social Media Use and Guanxi Types: How Do Employees Use Social Media in the Chinese Workplace?. <i>Information and Management</i> , 2022 , 59, 103643	6.6	1
9	Working around inadequate information systems in the workplace: An empirical study in Romania. <i>International Journal of Information Management</i> , 2022 , 64, 102471	16.4	0
8	Digital Equity, Sustainable Development and the ICT Professional. <i>IFIP Advances in Information and Communication Technology</i> , 2020 , 220-231	0.5	0
7	Developing a New Theory of Knowledge Sharing: Documenting and Reflecting on a Messy Process. <i>Proceedings - Academy of Management</i> , 2015 , 2015, 11328	0.1	0
6	Security breaches and organization response strategy: Exploring consumers' threat and coping appraisals. <i>International Journal of Information Management</i> , 2022 , 65, 102498	16.4	0
5	Methodological practice and policy for organisationally and socially relevant IS research: an inclusive-exclusive perspective 2015 , 97-111		
4	Virtuality Check: Power Relations and Alternative Strategies in the Information Society, by Fran�is Fortier. London and New York: Verso, 2001. vii + 145 pp. \$23.95/£16/C\$34. ISBN 1-85984-628-9. <i>Information Society</i> , 2004 , 20, 235-236	1.9	
3	Knowledge Management in the Chinese Business Context682-693		
2	Web-Based Data Collection in China. <i>Advances in Global Information Management</i> , 2009 , 24-43		
1	Retrospect and Prospect: Information Systems in the Last and Next 25 Years: Response and Extension. <i>Journal of Information Technology</i> , 2010 , 25, 352-354	2.7	