Robert M Davison

List of Publications by Year
in descending order

167 papers	6,671 citations	66315 42 h-index	76872 74 g-index
191 all docs	191 docs citations	191 times ranked	3830 citing authors

#	Article	IF	Citations
1	Principles of canonical action research. Information Systems Journal, 2004, 14, 65-86.	4.1	495
2	The balanced scorecard: a foundation for the strategic management of information systems. Decision Support Systems, 1999, 25, 71-88.	3.5	376
3	Swift Guanxi in Online Marketplaces: The Role of Computer-Mediated Communication Technologies. MIS Quarterly: Management Information Systems, 2014, 38, 209-230.	3.1	372
4	Impact of personal and cultural factors on knowledge sharing in China. Asia Pacific Journal of Management, 2008, 25, 451-471.	2.9	215
5	From government to eâ€government: a transition model. Information Technology and People, 2005, 18, 280-299.	1.9	181
6	The influence of peer characteristics and technical features of a social shopping website on a consumerâ€™s purchase intention. International Journal of Information Management, 2016, 36, 1218-1230.	10.5	178
7	Social Support, Source Credibility, Social Influence, and Impulsive Purchase Behavior in Social Commerce. International Journal of Electronic Commerce, 2019, 23, 297-327.	1.4	172
8	Cultural complications of ERP. Communications of the ACM, 2002, 45, 109-111.	3.3	152
9	Information technology to support informal knowledge sharing. Information Systems Journal, 2013, 23, 89-109.	4.1	148
10	The impact of trust, guanxi orientation and face on the intention of Chinese employees and managers to engage in peer-to-peer tacit and explicit knowledge sharing. Information Systems Journal, 2011, 21, 557-577.	4.1	145
11	Strategic decision making and support systems: Comparing American, Japanese and Chinese management. Decision Support Systems, 2007, 43, 284-300.	3.5	134
12	SME adoption of IT: the case of electronic trading systems. IEEE Transactions on Engineering Management, 2006, 53, 275-284.	2.4	113
13	Interactive or interruptive? Instant messaging at work. Decision Support Systems, 2011, 52, 61-72.	3.5	110
14	The role of website quality and social capital in building buyersâ€™ loyalty. International Journal of Information Management, 2017, 37, 1563-1574.	10.5	110
15	What Drives Trust Transfer? The Moderating Roles of Seller-Specific and General Institutional Mechanisms. International Journal of Electronic Commerce, 2015, 20, 261-289.	1.4	103
16	I Know I Can, But Can We?. Small Group Research, 2007, 38, 130-155.	1.8	99
17	Technology Leapfrogging in Developing Countries â€" An Inevitable Luxury?. Electronic Journal of Information Systems in Developing Countries, 2000, 1, 1-10.	0.9	98
18	Efficacy in Technology-Mediated Distributed Teams. Journal of Management Information Systems, 2006, 23, 209-235.	2.1	96

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19	Understanding buyers' loyalty to a C2C platform: the roles of social capital, satisfaction and perceived effectiveness of eâ€commerce institutional mechanisms. Information Systems Journal, 2017, 27, 91-119.	4.1	88
20	The Roles of Theory in Canonical Action Research. MIS Quarterly: Management Information Systems, 2012, 36, 763.	3.1	86
21	Empowering teams through social network ties. International Journal of Information Management, 2012, 32, 209-220.	10.5	77
22	Employee creativity formation: The roles of knowledge seeking, knowledge contributing and flow experience in Web 2.0 virtual communities. Computers in Human Behavior, 2013, 29, 1923-1932.	5.1	77
23	Exploring the relationship between corporate reputation and the publicâ€™s crisis communication on social media. Public Relations Review, 2018, 44, 56-64.	1.9	69
24	Exploring behavioral transfer from knowledge seeking to knowledge contributing: The mediating role of intrinsic motivation. Journal of the Association for Information Science and Technology, 2013, 64, 1144-1157.	2.6	68
25	How do enterprise social media affordances affect social network ties and job performance?. Information Technology and People, 2019, 33, 361-388.	1.9	67
26	How culture influences IT-enabled organizational change and information systems. Communications of the ACM, 2009, 52, 118-123.	3.3	65
27	The Transformative Potential of Disruptions: A Viewpoint. International Journal of Information Management, 2020, 55, 102149.	10.5	65
28	Technical opinionWhy eBay lost to TaoBao in China. Communications of the ACM, 2009, 52, 145-148.	3.3	63
29	Interpersonal knowledge exchange in China: The impact of guanxi and social media. Information and Management, 2018, 55, 224-234.	3.6	62
30	How a silver bullet may lose its shine. Communications of the ACM, 2003, 46, 96-101.	3.3	58
31	Social value and online social shopping intention: the moderating role of experience. Information Technology and People, 2018, 31, 688-711.	1.9	58
32	The Role of Subgroups in the Communication Patternsof Global Virtual Teams. IEEE Transactions on Professional Communication, 2005, 48, 191-200.	0.6	57
33	Reimagining e-leadership for reconfigured virtual teams due to Covid-19. International Journal of Information Management, 2021, 60, 102381.	10.5	57
34	Effect of transactive memory systems on team performance mediated by knowledge transfer. International Journal of Information Management, 2018, 41, 65-79.	10.5	55
35	Coping with mobile technology overload in the workplace. Internet Research, 2018, 28, 1189-1212.	2.7	55
36	The communicative ecology of <scp>W</scp>eb 2.0 at work: Social networking in the workspace. Journal of the Association for Information Science and Technology, 2014, 65, 2035-2047.	1.5	53

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37	GSS for presentation support. Communications of the ACM, 2000, 43, 91-97.	3.3	51
38	Developing Organizational Agility through IT and Supply Chain Capability. Journal of Global Information Management, 2013, 21, 38-55.	1.4	51
39	Empowerment or enslavement?. Information Technology and People, 2002, 15, 42-59.	1.9	49
40	The e-transformation of western China. Communications of the ACM, 2005, 48, 62-67.	3.3	49
41	Anxiety and Involvement. Journal of Global Information Management, 1999, 7, 26-38.	1.4	48
42	Using interactive systems for knowledge sharing: The impact of individual contextual preferences in China. Information and Management, 2016, 53, 145-156.	3.6	47
43	Role stressors, job satisfaction, and employee creativity: The cross-level moderating role of social media use within teams. Information and Management, 2021, 58, 103317.	3.6	47
44	Research in Information Systems: Intra-Disciplinary and Inter-Disciplinary Approaches. Journal of the Association for Information Systems, 2018, 19, 523-551.	2.4	45
45	Viewpoint: exploring the telecommuting paradox. Communications of the ACM, 2000, 43, 29-31.	3.3	44
46	Applying CSCW technology to overcome traditional barriers in group interactions. Information and Management, 1998, 34, 209-219.	3.6	43
47	Group support systems in Hong Kong: an action research project. Information Systems Journal, 2000, 10, 3-20.	4.1	43
48	Digital work in a digitally challenged organization. Information and Management, 2017, 54, 129-137.	3.6	43
49	Economic and Social Satisfaction of Buyers on Consumer-to-Consumer Platforms: The Role of Relational Capital. International Journal of Electronic Commerce, 2017, 21, 219-248.	1.4	43
50	Strategic knowledge management failures in small professional service firms in China. International Journal of Information Management, 2017, 37, 327-338.	10.5	43
51	Empowering employees through instant messaging. Information Technology and People, 2010, 23, 193-211.	1.9	42
52	Can lean media support knowledge sharing? investigating a hidden advantage of process improvement. IEEE Transactions on Engineering Management, 2003, 50, 151-163.	2.4	41
53	An instrument for measuring meeting success. Information and Management, 1997, 32, 163-176.	3.6	40
54	Guest editorial cultural issues and it management: past and present. IEEE Transactions on Engineering Management, 2003, 50, 3-7.	2.4	40

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55	The Impact of Leadership Style on Knowledge-Sharing Intentions in China. Journal of Global Information Management, 2008, 16, 67-91.	1.4	38
56	E-business and fast growth SMEs. Small Business Economics, 2017, 48, 559-576.	4.4	38
57	The impact of imitation on Chinese social commerce buyers' purchase behavior: The moderating role of uncertainty. International Journal of Information Management, 2021, 56, 102262.	10.5	35
58	GSS and action research in the Hong Kong police. Information Technology and People, 2001, 14, 60-77.	1.9	34
59	When and how authoritarian leadership and leader renqing orientation influence tacit knowledge sharing intentions. Information and Management, 2018, 55, 840-849.	3.6	34
60	Contributing to social capital: An investigation of Asian immigrants' use of public library services. Library and Information Science Research, 2017, 39, 34-45.	1.2	31
61	The Ethics of IT Professionals in Japan and China. Journal of the Association for Information Systems, 2009, 10, 834-859.	2.4	30
62	How do digital influencers affect social commerce intention? The roles of social power and satisfaction. Information Technology and People, 2021, 34, 1065-1086.	1.9	29
63	Guanxi, knowledge and online intermediaries in China. Chinese Management Studies, 2008, 2, 281-302.	0.7	28
64	Title is missing!. Group Decision and Negotiation, 2002, 11, 345-361.	2.0	26
65	An exploratory study of buyers' participation intentions in reputation systems: The relationship quality perspective. Information and Management, 2014, 51, 952-963.	3.6	26
66	A symbolic interactionism perspective of using social media for personal and business communication. International Journal of Information Management, 2020, 51, 102022.	10.5	25
67	The need for compelling problematisation in research: The prevalence of the <scp>gap-spotting</scp> approach and its limitations. Information Systems Journal, 2021, 31, 227-230.	4.1	25
68	Charting consumers' continued social commerce intention. Internet Research, 2022, 32, 120-149.	2.7	25
69	Guest editorial cultural issues and it management: looking ahead. IEEE Transactions on Engineering Management, 2003, 50, 113-117.	2.4	24
70	Web 2.0 and Communication Processes at Work: Evidence From China. IEEE Transactions on Professional Communication, 2016, 59, 230-244.	0.6	23
71	Culture's consequences for IT application and business process change: a research agenda. International Journal of Internet and Enterprise Management, 2007, 5, 158.	0.1	22
72	Promoting indigenous theory. Information Systems Journal, 2018, 28, 759-764.	4.1	22

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73	Building user engagement to mhealth apps from a learning perspective: Relationships among functional, emotional and social drivers of user value. Journal of Retailing and Consumer Services, 2022, 66, 102956.	5.3	22
74	Introduction to the special issue on information systems in China. Information Systems Journal, 2008, 18, 325-330.	4.1	21
75	Shaping guanxi networks at work through instant messaging. Journal of the Association for Information Science and Technology, 2016, 67, 1153-1168.	1.5	21
76	Moving beyond the direct impact of using CRM systems on frontline employees' service performance: The mediating role of adaptive behaviour. Information Systems Journal, 2020, 30, 458-491.	4.1	21
77	Group Support Systems: Barriers to Adoption in a Cross-Cultural Setting. Journal of Global Information Technology Management, 1998, 1, 37-50.	0.5	19
78	An instrument for measuring meeting success: revalidation and modification. Information and Management, 1999, 36, 321-328.	3.6	19
79	Global Applications of Collaborative Technology. Communications of the ACM, 2001, 44, 68-70.	3.3	19
80	Do we care about the <i>Societal Impact</i> of our research?. Information Systems Journal, 2019, 29, 989-993.	4.1	19
81	The Role of Top Management Participation and IT Capability in Developing SMEs' Competitive Process Capabilities. Journal of Small Business Management, 2019, 57, 1008-1026.	2.8	19
82	Editorial: Researchers and the stakeholder's perspective. Information Systems Journal, 2018, 28, 1-5.	4.1	18
83	Putting the <scp>IS</scp> back into <scp>IS</scp> research. Information Systems Journal, 2022, 32, 469-472.	4.1	18
84	Internal or external social media? The effects of work-related and social-related use of social media on improving employee performance. Internet Research, 2022, 32, 680-707.	2.7	16
85	The art of storytelling. Information Systems Journal, 2016, 26, 191-194.	4.1	14
86	Knowledge sharing in a global logistics provider: An action research project. Information and Management, 2018, 55, 547-557.	3.6	14
87	Security breaches and organization response strategy: Exploring consumers' threat and coping appraisals. International Journal of Information Management, 2022, 65, 102498.	10.5	14
88	Subverting organizational IS policy with feral systems: a case in China. Industrial Management and Data Systems, 2018, 118, 570-588.	2.2	13
89	Instant Messenger-Facilitated Knowledge Sharing and Team Performance. International Journal of Knowledge Content Development and Technology, 2014, 4, 5-23.	0.4	13
90	Ethical values of IT professionals: evidence from Hong Kong. IEEE Transactions on Engineering Management, 2006, 53, 48-58.	2.4	12

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91	Web-Based Data Collection in China. Journal of Global Information Management, 2006, 14, 39-58.	1.4	12
92	Research Perspectives: Improving Action Research by Integrating Methods. Journal of the Association for Information Systems, 2021, 22, 851-873.	2.4	12
93	Hybrid Social Media Use and Guanxi Types: How Do Employees Use Social Media in the Chinese Workplace?. Information and Management, 2022, 59, 103643.	3.6	12
94	"Research Perspectives: Through Whose Eyes? The Critical Concept of Researcher Perspective ". Journal of the Association for Information Systems, 0, , 483-504.	2.4	11
95	The Role of Groupware in Requirements Specification. Group Decision and Negotiation, 2000, 9, 149-160.	2.0	10
96	Shifting baselines in information systems research threaten our future relevance. Information Systems Journal, 2018, 28, 587-591.	4.1	10
97	From ignorance to familiarity: Contextual knowledge and the field researcher. Information Systems Journal, 2021, 31, 1-6.	4.1	10
98	The Information Society â€" A Cultural Fallacy?. Failure and Lessons Learned in Information Technology Management, 1997, 1, 219-241.	0.1	9
99	Predatory journals: A sign of an unhealthy publish or perish game?. Information Systems Journal, 2020, 30, 635-638.	4.1	9
100	E-Consulting in Virtual Negotiations. Group Decision and Negotiation, 2003, 12, 517-535.	2.0	8
101	How Microblogging Networks Affect Project Success of Open Source Software Development. , 2013, , .		8
102	Editorial â€" Cultural Bias in Reviews and Mitigation Options. Information Systems Journal, 2014, 24, 475-477.	4.1	8
103	Diversity and inclusion at the <scp>ISJ</scp>. Information Systems Journal, 2021, 31, 347-355.	4.1	8
104	Editorialâ€"The Art of Constructive Reviewing. Information Systems Journal, 2015, 25, 429-432.	4.1	7
105	Establishing Effective Global Virtual Student Teams. IEEE Transactions on Professional Communication, 2017, 60, 317-329.	0.6	7
106	Inadequate Information Systems and Organizational Citizenship Behavior. Information and Management, 2020, 57, 103240.	3.6	7
107	The Social Networking Application Success Model: An Empirical Study of Facebook and Twitter. International Journal of Knowledge Content Development and Technology, 2016, 6, 5-39.	0.4	7
108	On Peer Review Standards For the Information Systems Literature. Communications of the Association for Information Systems, 0, 16, .	0.7	7

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109	Working around inadequate information systems in the workplace: An empirical study in Romania. International Journal of Information Management, 2022, 64, 102471.	10.5	7
110	ISJ inaugural editorial. Information Systems Journal, 2012, 22, 257-260.	4.1	6
111	Researcher perspective in the IS discipline: an empirical study of articles in the basket of 8 journals. Information Technology and People, 2020, 33, 1515-1541.	1.9	6
112	The ethics of action research participation. Information Systems Journal, 2022, 32, 573-594.	4.1	6
113	The coordination of workarounds: Insights from responses to misfits between local realities and a mandated global enterprise system. Information and Management, 2021, 58, 103530.	3.6	6
114	Facilitating Social Harmony Through ICTs. IFIP Advances in Information and Communication Technology, 2017, , 3-9.	0.5	6
115	GSS for presentation-style meetings. , 0, , .		5
116	Cultural Bias in Information Systems Research and Practice: Are You Coming From the Same Place I Am?. Communications of the Association for Information Systems, 0, 17, .	0.7	5
117	Retrospect and prospect: information systems in the last and next 25 years: response and extension. Journal of Information Technology, 2010, 25, 352-354.	2.5	5
118	Editorial Board Diversity at the Basket of Eight Journals: A Report to the College of Senior Scholars. Communications of the Association for Information Systems, 2021, 48, 236-247.	0.7	5
119	Established theory rejection. Information Systems Journal, 2022, 32, 1-4.	4.1	5
120	Can instant messaging empower teams at work?. , 2010, , .		4
121	IT and Fast Growth Small-to-Medium Enterprise Performance: An Empirical Study in Australia. Australasian Journal of Information Systems, 0, 19, .	0.3	4
122	Editorial: The limitations of limitations. Information Systems Journal, 2017, 27, 695-697.	4.1	4
123	The effects of trust and distrust on ICT-enabled information sharing in supply chains. International Journal of Logistics Management, 2019, ahead-of-print, .	4.1	4
124	The art of vivacious variance. Information Systems Journal, 2019, 29, 1-5.	4.1	4
125	The associate editor and senior editor roles in premier <scp>IS</scp> journals. Information Systems Journal, 2021, 31, 515-520.	4.1	4
126	Action Research and Consulting. , 2007, , 377-394.		4

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127	Designing Artifacts for Systems of Information. IFIP Advances in Information and Communication Technology, 2014, , 233-245.	0.5	4
128	Understanding sustained participation in crowdsourcing platforms: the role of autonomy, temporal value, and hedonic value. Information Technology and People, 2023, 36, 734-757.	1.9	4
129	The Significance of Instant Messaging at Work. , 2010, , .		3
130	Where are the indigenous ICT for development researchers. ACM Inroads, 2012, 3, 94-97.	0.4	3
131	Transition arrangements to a new editorial structure. Information Systems Journal, 2017, 27, 1-3.	4.1	3
132	Privacy preserving mechanisms for optimizing cross-organizational collaborative decisions based on the Karmarkar algorithm. Information Systems, 2017, 72, 205-217.	2.4	3
133	iTransformation of a Digital Village: A Community Development Initiative Through ICTs. Lecture Notes in Computer Science, 2018, , 114-119.	1.0	3
134	The art of good neighboring in Kampoeng Cyber: Community economic development through ICTs. Community Development, 2019, 50, 572-588.	0.5	3
135	For whom do we write?. Information Systems Journal, 2019, 29, 577-581.	4.1	3
136	Applying Photovoice to the Study of Asian Immigrants' Information Needs. Lecture Notes in Computer Science, 2019, , 222-227.	1.0	3
137	The art of referencing. Information Systems Journal, 2020, 30, 787-790.	4.1	3
138	Technical opinionThe ethics of IT professionals in China. Communications of the ACM, 2009, 52, 153-155.	3.3	2
139	The ethics of extended revisions. Information Systems Journal, 2018, 28, 263-265.	4.1	2
140	Which journal characteristics best invite submissions?. Information Systems Journal, 2020, 30, 1-5.	4.1	2
141	Research contributions: The role of the iconoclast. Information Systems Journal, 2020, 30, 215-219.	4.1	2
142	The Impact of Instant Messaging Tools on Knowledge Management and Team Performance. International Federation for Information Processing, 2011, , 131-148.	0.4	2
143	Developing a New Theory of Knowledge Sharing: Documenting and Reflecting on a Messy Process. Proceedings - Academy of Management, 2015, 2015, 11328.	0.0	2
144	How Does IT Capability Impact Organizational Agility in the Supply Chain Context?. Advances in Business Strategy and Competitive Advantage Book Series, 2017, , 88-108.	0.2	2

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145	Do scholarly journals have cultural values?. Information Systems Journal, 2022, 32, 927-931.	4.1	2
146	Editorial appreciating alien thinking. Information Systems Journal, 2017, 27, 121-124.	4.1	1
147	Editorial: Why are you submitting to the ISJ?. Information Systems Journal, 2017, 27, 555-558.	4.1	1
148	On serendipity: The happy discovery of unsought knowledge. Information Systems Journal, 2019, 29, 275-278.	4.1	1
149	Peer review: Academia's most important but least understood task. Electronic Journal of Information Systems in Developing Countries, 2020, 86, isd212150.	0.9	1
150	Evaluating E-business Capability and E-business Value for Fast Growth Small-to-Medium Enterprises. Proceedings - Academy of Management, 2014, 2014, 13006.	0.0	1
151	Scholarly conversation through a review response document. Information Systems Journal, 2022, 32, 691-695.	4.1	1
152	Editorial: The digital transformation of Africa. Electronic Journal of Information Systems in Developing Countries, 2022, 88, .	0.9	1
153	Virtuality Check: Power Relations and Alternative Strategies in the Information Society, by François Fortier. London and New York: Verso, 2001. vii + 145 pp. $23Â£16/C$34. ISBN 1-85984-628-9. Information Society, 2004, 20, 235-236.	1.7	0
154	Mini Track: Virtual Work, Teams, And Organizations. , 0, , .		0
155	Editorial: A Note to Contributors. Electronic Journal of Information Systems in Developing Countries, 2012, 55, 1-3.	0.9	0
156	Methodological practice and policy for organisationally and socially relevant IS research: an inclusive-exclusive perspective. , 2015, , 97-111.		0
157	An eye for detail. Information Systems Journal, 2017, 27, 233-235.	4.1	0
158	The end of one era and the start of the next era. Electronic Journal of Information Systems in Developing Countries, 2018, 84, e12014.	0.9	0
159	EJISDC Editorial. Electronic Journal of Information Systems in Developing Countries, 2019, 85, e12081.	0.9	0
160	Maximising your chance of acceptance in EJISDC. Electronic Journal of Information Systems in Developing Countries, 2020, 86, e12133.	0.9	0
161	On tailoring and handâ€meâ€downs. Information Systems Journal, 2020, 30, 427-430.	4.1	0
162	Diversity and inclusion at the <i>Electronic Journal of Information Systems in Developing Countries</i>. Electronic Journal of Information Systems in Developing Countries, 2021, 87, e12173.	0.9	0

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163	THE B2B KNOWLEDGE ENVIRONMENT IN CHINA: SHIFTING FROM TACIT UNDERSTANDING TO EXPLICIT REPRESENTATION. , 2007, , .		0
164	Web-Based Data Collection in China. Advances in Global Information Management, 2009, , 24-43.	0.0	0
165	Knowledge Management in the Chinese Business Context. , 0, , 682-693.		0
166	Creating a culture: Reviewing expectations in <scp>EJISDC</scp>. Electronic Journal of Information Systems in Developing Countries, 2022, 88, .	0.9	0
167	Information systems as a nexus of information technology systems: A new view of information systems practice. Journal of Information Technology, 0, , 026839622211087.	2.5	0