

Jong-Hyeong Kim

List of Publications by Year in descending order

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Version: 2024-02-01

44
papers

3,310
citations

279701

23
h-index

276775

41
g-index

44
all docs

44
docs citations

44
times ranked

1629
citing authors

#	ARTICLE	IF	CITATIONS
1	Development of a Scale to Measure Memorable Tourism Experiences. <i>Journal of Travel Research</i> , 2012, 51, 12-25.	5.8	845
2	The antecedents of memorable tourism experiences: The development of a scale to measure the destination attributes associated with memorable experiences. <i>Tourism Management</i> , 2014, 44, 34-45.	5.8	446
3	The Impact of Memorable Tourism Experiences on Loyalty Behaviors: The Mediating Effects of Destination Image and Satisfaction. <i>Journal of Travel Research</i> , 2018, 57, 856-870.	5.8	297
4	Cross-Cultural Validation of a Memorable Tourism Experience Scale (MTES). <i>Journal of Travel Research</i> , 2014, 53, 323-335.	5.8	269
5	Determining the Factors Affecting the Memorable Nature of Travel Experiences. <i>Journal of Travel and Tourism Marketing</i> , 2010, 27, 780-796.	3.1	217
6	The Effect of Memorable Experience on Behavioral Intentions in Tourism: A Structural Equation Modeling Approach. <i>Tourism Analysis</i> , 2010, 15, 637-648.	0.5	187
7	A scenario-based experiment and a field study: A comparative examination for service failure and recovery. <i>International Journal of Hospitality Management</i> , 2014, 41, 125-132.	5.3	87
8	Effects of ingredients, names and stories about food origins on perceived authenticity and purchase intentions. <i>International Journal of Hospitality Management</i> , 2017, 63, 11-21.	5.3	75
9	Customer responses to food-related attributes in ethnic restaurants. <i>International Journal of Hospitality Management</i> , 2017, 61, 129-139.	5.3	70
10	The chain of effects from authenticity cues to purchase intention: The role of emotions and restaurant image. <i>International Journal of Hospitality Management</i> , 2020, 85, 102354.	5.3	61
11	Determinants of authentic experiences. <i>International Journal of Contemporary Hospitality Management</i> , 2016, 28, 2247-2266.	5.3	58
12	Memory Retrieval of Cultural Event Experiences. <i>Journal of Travel Research</i> , 2016, 55, 322-339.	5.8	54
13	How to Design and Deliver Stories about Tourism Destinations. <i>Journal of Travel Research</i> , 2017, 56, 808-820.	5.8	45
14	THE EFFECTS OF SITUATIONAL AND PERSONAL CHARACTERISTICS ON CONSUMER COMPLAINT BEHAVIOR IN RESTAURANT SERVICES. <i>Journal of Travel and Tourism Marketing</i> , 2010, 27, 96-112.	3.1	43
15	A cross-cultural comparison of memorable tourism experiences of American and Taiwanese college students. <i>Anatolia</i> , 2013, 24, 337-351.	1.3	36
16	Does the restaurant type matter for investment in corporate social responsibility?. <i>International Journal of Hospitality Management</i> , 2016, 58, 24-33.	5.3	35
17	Examining traditional restaurant diners's intention: An application of the VBN theory. <i>International Journal of Hospitality Management</i> , 2020, 85, 102360.	5.3	33
18	The influence of perceived credibility on purchase intention via competence and authenticity. <i>International Journal of Hospitality Management</i> , 2020, 90, 102617.	5.3	33

#	ARTICLE	IF	CITATIONS
19	The congruity between social factors and theme of ethnic restaurant: Its impact on customer's perceived authenticity and behavioural intentions. <i>Journal of Hospitality and Tourism Management</i> , 2019, 40, 11-20.	3.5	32
20	Destination Attributes Affecting Negative Memory: Scale Development and Validation. <i>Journal of Travel Research</i> , 2022, 61, 331-345.	5.8	31
21	Understanding the causes of negative tourism experiences. <i>Current Issues in Tourism</i> , 2021, 24, 304-320.	4.6	30
22	The fading affect bias: Examining changes in affect and behavioral intentions in restaurant service failures and recoveries. <i>International Journal of Hospitality Management</i> , 2014, 40, 109-119.	5.3	26
23	Is unfamiliarity a double-edged sword for ethnic restaurants?. <i>International Journal of Hospitality Management</i> , 2018, 68, 23-31.	5.3	25
24	Factors affecting memorability of service failures: a longitudinal analysis. <i>International Journal of Contemporary Hospitality Management</i> , 2016, 28, 1676-1701.	5.3	24
25	Animosity and Switching Intention: Moderating Factors in the Decision Making of Chinese Ethnic Diners. <i>Cornell Hospitality Quarterly</i> , 2019, 60, 174-188.	2.2	24
26	Service authenticity and its effect on positive emotions. <i>Journal of Services Marketing</i> , 2021, 35, 572-584.	1.7	23
27	The leading causes and consequences of citizenship pressure in the hotel industry. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 1541-1559.	5.3	22
28	Nostalgic experiences in time-honored restaurants: Antecedents and outcomes. <i>International Journal of Hospitality Management</i> , 2021, 99, 103080.	5.3	22
29	Developing a brand heritage model for time-honoured brands: extending signalling theory. <i>Current Issues in Tourism</i> , 2022, 25, 1570-1587.	4.6	19
30	Tourists'™ negative emotions: antecedents and consequences. <i>Current Issues in Tourism</i> , 2022, 25, 1987-2005.	4.6	19
31	Classification of Asian Complainers in Restaurant Services. <i>Asia Pacific Journal of Tourism Research</i> , 2007, 12, 365-375.	1.8	17
32	The cause-effect relationship between negative food incidents and tourists'™ negative emotions. <i>International Journal of Hospitality Management</i> , 2021, 95, 102925.	5.3	14
33	Corporate Social Responsibility and Hotel Employees'™ Organizational Citizenship Behavior: The Roles of Organizational Pride and Meaningfulness of Work. <i>Sustainability</i> , 2022, 14, 2428.	1.6	14
34	Effects of history, location and size of ethnic enclaves and ethnic restaurants on authentic cultural gastronomic experiences. <i>International Journal of Contemporary Hospitality Management</i> , 2022, 34, 3332-3352.	5.3	12
35	The Influence of Contemporary Negative Political Relations on Ethnic Dining Choices. <i>Journal of Hospitality and Tourism Research</i> , 2020, 44, 644-665.	1.8	11
36	Consumers'™ perceptions, attitudes and behavioral intentions regarding the symbolic consumption of auspiciously named foods. <i>International Journal of Hospitality Management</i> , 2021, 98, 103024.	5.3	11

#	ARTICLE	IF	CITATIONS
37	Memorable Tourism Experiences: Conceptual Foundations and Managerial Implications for Program Design, Delivery and Performance Measurement. , 2016, , 431-450.		10
38	Application of the Concept of Multi-phase Experience to Wait Management in Restaurant Services. Asia Pacific Journal of Tourism Research, 2011, 16, 379-394.	1.8	9
39	A latent class segmentation analysis of gamblers in a gambling destination. Journal of Destination Marketing & Management, 2020, 16, 100433.	3.4	8
40	Revisiting the service recovery paradox in the restaurant industry. Asia Pacific Journal of Marketing and Logistics, 2022, 34, 437-453.	1.8	6
41	Examining the influence of multiple dimensions of authentic dining experiences. Service Industries Journal, 2024, 44, 317-341.	5.0	5
42	A triple whammy effect of employees' gender, job type, and service outcomes on consumer behavior. Tourism Management Perspectives, 2021, 40, 100878.	3.2	2
43	The Influence of Auspicious Food Names on Consumer Behavior: The Moderating Effect of Superstitious Belief. International Journal of Hospitality and Tourism Administration, 0, , 1-23.	1.7	2
44	The Impact of Memorable Tourism Experiences on Loyalty Behaviors: The Mediating Effects of Destination Image and Satisfaction. , 0, .		1