

Ahmad Jusoh

List of Publications by Year in Descending Order

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

42
papers

2,600
citations

20
h-index

50
g-index

52
ext. papers

3,147
ext. citations

2.6
avg, IF

5.48
L-index

#	Paper	IF	Citations
42	Bibliometrix analysis of information sharing in social media. <i>Cogent Business and Management</i> , 2022 , 9,	1.6	4
41	Everything is Going Electronic, so do Services and Service Quality: Bibliometric Analysis of E-Services and E-Service Quality. <i>International Journal of Interactive Mobile Technologies</i> , 2021 , 15, 148	1.1	2
40	Relationships and impacts of perceived CSR, service quality, customer satisfaction and consumer rights awareness. <i>Social Responsibility Journal</i> , 2020 , ahead-of-print,	3	8
39	A soft computing approach for diabetes disease classification. <i>Health Informatics Journal</i> , 2018 , 24, 379-393		17
38	Total quality management, knowledge management, and innovation: an empirical study in R&D units. <i>Total Quality Management and Business Excellence</i> , 2018 , 29, 798-816	2.7	27
37	The influence of service quality on customer satisfaction and customer behavioral intentions by moderating role of switching barriers in satellite pay TV market. <i>Economics and Sociology</i> , 2018 , 11, 198-218	2.7	10
36	APPLICATION OF MCDM APPROACH TO EVALUATE THE CRITICAL SUCCESS FACTORS OF TOTAL QUALITY MANAGEMENT IN THE HOSPITALITY INDUSTRY. <i>Journal of Business Economics and Management</i> , 2018 , 19, 399-416	2	11
35	Systematic Review of Public Value. <i>Journal of Public Value and Administration Insights</i> , 2018 , 1, 1-6	1	6
34	Determining the utility in management by using multi-criteria decision support tools: a review. <i>Economic Research-Ekonomska Istrazivanja</i> , 2018 , 31, 1666-1716	2.5	22
33	Energy Consumption, Economic Growth, and CO2 Emissions in G20 Countries: Application of Adaptive Neuro-Fuzzy Inference System. <i>Energies</i> , 2018 , 11, 2771	3.1	25
32	The role of patron dining experience and emotions on relationship quality in chain restaurant industry. <i>Intangible Capital</i> , 2018 , 14, 357	1.6	5
31	A comprehensive review of data envelopment analysis (DEA) approach in energy efficiency. <i>Renewable and Sustainable Energy Reviews</i> , 2017 , 70, 1298-1322	16.2	288
30	Knowledge management and total quality management: a reciprocal relationship. <i>International Journal of Quality and Reliability Management</i> , 2017 , 34, 91-102	2	16
29	A review of multi-criteria decision-making applications to solve energy management problems: Two decades from 1995 to 2015. <i>Renewable and Sustainable Energy Reviews</i> , 2017 , 71, 216-256	16.2	177
28	Factors Influencing Consumers' Intention to Return the End of Life Electronic Products through Reverse Supply Chain Management for Reuse, Repair and Recycling. <i>Sustainability</i> , 2017 , 9, 1657	3.6	36
27	Application of Structural Equation Modeling (SEM) to Solve Environmental Sustainability Problems: A Comprehensive Review and Meta-Analysis. <i>Sustainability</i> , 2017 , 9, 1814	3.6	31
26	Selected Peer-Reviewed Articles from the ASIA International Conference (AIC-2016) on Emerging Issues in Economics and Finance (EIEF) and Future of Marketing and Management (FMM), Universiti Teknologi Malaysia, 10-11 December 2016. <i>Advanced Science Letters</i> , 2017 , 23, 8021-8022	0.1	1

25	Total Quality of Campus Life: University Students Experiences. <i>Advanced Science Letters</i> , 2017 , 23, 8813-8821	1	
24	Using fuzzy multiple criteria decision making approaches for evaluating energy saving technologies and solutions in five star hotels: A new hierarchical framework. <i>Energy</i> , 2016 , 117, 131-148	7.9	55
23	PROPOSING A NEW HIERARCHICAL FRAMEWORK FOR THE EVALUATION OF QUALITY MANAGEMENT PRACTICES: A NEW COMBINED FUZZY HYBRID MCDM APPROACH. <i>Journal of Business Economics and Management</i> , 2016 , 17, 1-16	2	20
22	The influence of service quality on satisfaction: Does gender really matter?. <i>Intangible Capital</i> , 2016 , 12, 444	1.6	16
21	VIKOR Technique: A Systematic Review of the State of the Art Literature on Methodologies and Applications. <i>Sustainability</i> , 2016 , 8, 37	3.6	156
20	Development of TOPSIS Method to Solve Complicated Decision-Making Problems [An Overview on Developments from 2000 to 2015. <i>International Journal of Information Technology and Decision Making</i> , 2016 , 15, 645-682	2.8	189
19	Multiple criteria decision-making techniques and their applications [a review of the literature from 2000 to 2014. <i>Economic Research-Ekonomska Istrazivanja</i> , 2015 , 28, 516-571	2.5	444
18	APPLICATION OF MULTIPLE-CRITERIA DECISION-MAKING TECHNIQUES AND APPROACHES TO EVALUATING OF SERVICE QUALITY: A SYSTEMATIC REVIEW OF THE LITERATURE. <i>Journal of Business Economics and Management</i> , 2015 , 16, 1034-1068	2	66
17	A Review on Quality Management Systems Maintenance Framework based on Process Based Management, Knowledge Quality and Knowledge Self-efficacy. <i>Jurnal Teknologi (Sciences and Engineering)</i> , 2015 , 72,	1.2	1
16	Sustainable and Renewable Energy: An Overview of the Application of Multiple Criteria Decision Making Techniques and Approaches. <i>Sustainability</i> , 2015 , 7, 13947-13984	3.6	156
15	A Combined Hybrid Fuzzy Multiple Criteria Decision-making Approach to Evaluating of QM Critical Success Factors in SME's Hotels Firms. <i>Procedia, Social and Behavioral Sciences</i> , 2015 , 172, 786-793		9
14	MULTIPLE CRITERIA DECISION-MAKING TECHNIQUES IN TRANSPORTATION SYSTEMS: A SYSTEMATIC REVIEW OF THE STATE OF THE ART LITERATURE. <i>Transport</i> , 2015 , 31, 359-385	1.4	106
13	Fuzzy multiple criteria decision-making techniques and applications [Two decades review from 1994 to 2014. <i>Expert Systems With Applications</i> , 2015 , 42, 4126-4148	7.8	508
12	Important motivators for buying green products. <i>Intangible Capital</i> , 2014 , 10,	1.6	9
11	Environmentally friendly as a new dimension of product quality. <i>International Journal of Quality and Reliability Management</i> , 2014 , 31, 547-565	2	16
10	Web-based Factors Affecting Online Purchasing Behaviour. <i>IOP Conference Series: Materials Science and Engineering</i> , 2013 , 46, 012038	0.4	4
9	Determining the Effects of Mobile Broadband Counter Service as Moderator Variable to the Relationship between Service Quality and Customer Satisfaction. <i>Procedia, Social and Behavioral Sciences</i> , 2012 , 40, 264-268		
8	The Impact of Job Training, job satisfaction and Alternative Job Opportunities on Job Turnover in Libyan Oil Companies. <i>Procedia, Social and Behavioral Sciences</i> , 2012 , 40, 389-394		5

7	E-Service Quality Dimensions and Their Effects on E-Customer Satisfaction in Internet Banking Services. <i>Procedia, Social and Behavioral Sciences</i> , 2012 , 40, 441-445		46
6	The Effects of Computer Self-Efficacy and Technology Acceptance Model on Behavioral Intention in Internet Banking Systems. <i>Procedia, Social and Behavioral Sciences</i> , 2012 , 57, 448-452		22
5	The Relationship of Green Supply Chain Management and Green Innovation Concept. <i>Procedia, Social and Behavioral Sciences</i> , 2012 , 57, 453-457		30
4	Examining Dimensions of Electronic Service Quality for Internet Banking Services. <i>Procedia, Social and Behavioral Sciences</i> , 2012 , 65, 854-859		18
3	Knowledge Management, Total Quality Management and Innovation: A New Look. <i>Journal of Technology Management and Innovation</i> , 2012 , 7, 22-31	1.4	29
2	Identification Of Public Value Dimensions In Pakistan's Public Sector Organizations		2
1	Analyzing the role of knowledge management process to enhance sustainable corporate performance: A mediation moderation model. <i>Knowledge and Process Management</i> ,	1.8	1