

Vijaya M Sunder M

List of Publications by Year in descending order

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Version: 2024-02-01

51
papers

1,601
citations

361045

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h-index

315357

38
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56
all docs

56
docs citations

56
times ranked

852
citing authors

#	ARTICLE	IF	CITATIONS
1	Digitalization of maintenance: exploratory study on the adoption of Industry 4.0 technologies and total productive maintenance practices. <i>Production Planning and Control</i> , 2024, 35, 352-372.	5.8	12
2	Characterization and Examination of Operational Excellence Deployment Failures: Mediation Effect of Technical and Behavioral Failure Factors. <i>IEEE Transactions on Engineering Management</i> , 2023, 70, 2080-2092.	2.4	6
3	Improving patient care at a multi-speciality hospital using lean six sigma. <i>Production Planning and Control</i> , 2022, 33, 1135-1154.	5.8	23
4	Assessment and prioritisation of Healthcare 4.0 implementation in hospitals using Quality Function Deployment. <i>International Journal of Production Research</i> , 2022, 60, 3147-3169.	4.9	19
5	Using Six Sigma DMAIC for Lean project management in education: a case study in a German kindergarten. <i>Total Quality Management and Business Excellence</i> , 2022, 33, 1489-1509.	2.4	10
6	The impact of Industry 4.0 on the relationship between TPM and maintenance performance. <i>Journal of Manufacturing Technology Management</i> , 2022, 33, 489-520.	3.3	21
7	Identification of the Dynamic Capabilities Ecosystemâ€™ A Systems Thinking Perspective. <i>Group and Organization Management</i> , 2021, 46, 893-930.	2.7	17
8	Indispensable link between green supply chain practices, performance and learning: An ISM approach. <i>Journal of Cleaner Production</i> , 2021, 279, 123387.	4.6	10
9	Service Failure and Recovery in B2B Markets â€™ A Morphological Analysis. <i>Journal of Business Research</i> , 2021, 131, 763-781.	5.8	28
10	A Dynamic Capabilities View of Lean in a Service Context. <i>IEEE Transactions on Engineering Management</i> , 2021, , 1-15.	2.4	4
11	Lean additives in a service factory: A design science approach. <i>Technovation</i> , 2021, 104, 102269.	4.2	6
12	Operations Management teaching practices and information technologies adoption in emerging economies during COVID-19 outbreak. <i>Technological Forecasting and Social Change</i> , 2021, 171, 120996.	6.2	18
13	Barriers to service recovery in B2B markets: a TISM approach in the context of IT-based services. <i>Journal of Business and Industrial Marketing</i> , 2021, 36, 1452-1473.	1.8	16
14	A bibliometric and content analysis of sustainable development in small and medium-sized enterprises. <i>Journal of Cleaner Production</i> , 2020, 245, 118665.	4.6	68
15	Six Sigma to reduce claims processing errors in a healthcare payer firm. <i>Production Planning and Control</i> , 2020, 31, 496-511.	5.8	25
16	Improving patientsâ€™ satisfaction in a mobile hospital using Lean Six Sigma â€™ a design-thinking intervention. <i>Production Planning and Control</i> , 2020, 31, 512-526.	5.8	51
17	Lean Six Sigma in Banking Services. <i>Future of Business and Finance</i> , 2020, , .	0.3	3
18	Empirical examination of critical failure factors of continuous improvement deployments: stage-wise results and a contingency theory perspective. <i>International Journal of Production Research</i> , 2020, 58, 4894-4915.	4.9	31

#	ARTICLE	IF	CITATIONS
19	Lean Six Sigma as a Dynamic Capability in Banking Firms. Future of Business and Finance, 2020, , 75-91.	0.3	3
20	Basic Lean Six Sigma Tools for Higher Education. , 2020, , 61-99.		1
21	Lean Six Sigma Roadmap for Implementation in Higher Education Sector*. , 2020, , 161-169.		4
22	An Overview of Banking Sector. Future of Business and Finance, 2020, , 23-28.	0.3	0
23	Background of Key Concepts. Future of Business and Finance, 2020, , 11-21.	0.3	0
24	A State of Responsiveness Amid Crisis: Learnings from India. The Journal of Values-Based Leadership, 2020, 13, .	0.2	0
25	Continuous Improvement Practices in Higher Education. , 2020, , 69-85.		0
26	Change Management Practices for Lean Six Sigma Deployment in Higher Education Institutions. , 2020, , 111-127.		0
27	Case Studies of LSS in Higher Education. , 2020, , 185-221.		0
28	Assessment of Lean Six Sigma Readiness (LESIRE) for manufacturing industries using fuzzy logic. International Journal of Quality and Reliability Management, 2019, 36, 137-161.	1.3	50
29	Lean Six Sigma in consumer banking “an empirical inquiry. International Journal of Quality and Reliability Management, 2019, 36, 1345-1369.	1.3	26
30	A systematic review of Lean in healthcare: a global prospective. International Journal of Quality and Reliability Management, 2019, 36, 1370-1391.	1.3	64
31	Impacts of Lean Six Sigma on improving a higher education system: a case study. International Journal of Quality and Reliability Management, 2019, 36, 983-998.	1.3	22
32	Application of Lean Six Sigma in IT support services “a case study. TQM Journal, 2019, 31, 417-435.	2.1	35
33	Development of Lean Six Sigma training module: evidence from an emerging economy. International Journal of Quality and Reliability Management, 2019, 37, 689-710.	1.3	11
34	Dynamic capabilities. European Business Review, 2019, 31, 25-63.	1.9	45
35	A conceptual Lean Six Sigma framework for quality excellence in higher education institutions. International Journal of Quality and Reliability Management, 2018, 35, 857-874.	1.3	99
36	Lean Six Sigma in policing services. International Journal of Productivity and Performance Management, 2018, 67, 935-940.	2.2	17

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37	A morphological analysis of research literature on Lean Six Sigma for services. International Journal of Operations and Production Management, 2018, 38, 149-182.	3.5	112
38	Critical success factors of TQM, Six Sigma, Lean and Lean Six Sigma. Benchmarking, 2018, 25, 3479-3504.	2.9	80
39	An empirical investigation of implementing Lean Six Sigma in Higher Education Institutions. International Journal of Quality and Reliability Management, 2018, 35, 2157-2180.	1.3	76
40	A novel approach to lean six sigma project management: a conceptual framework and empirical application. Production Planning and Control, 2018, 29, 895-907.	5.8	44
41	Ten commandments of Lean Six Sigma: a practitionersâ€™ perspective. International Journal of Productivity and Performance Management, 2018, 67, 1033-1044.	2.2	69
42	Lean Six Sigma in higher education institutions. International Journal of Quality and Service Sciences, 2016, 8, 159-178.	1.4	62
43	Lean services: a systematic review. International Journal of Productivity and Performance Management, 2016, 65, 1025-1056.	2.2	133
44	Constructs of quality in higher education services. International Journal of Productivity and Performance Management, 2016, 65, 1091-1111.	2.2	74
45	Lean six sigma project management â€“ a stakeholder management perspective. TQM Journal, 2016, 28, 132-150.	2.1	82
46	Corporate perspectives: commonalities and differences between Six Sigma and Lean. International Journal of Lean Six Sigma, 2015, 6, 281-288.	2.4	20
47	Six-sigma for improving Top-Box Customer Satisfaction score for a banking call centre. Production Planning and Control, 2015, 26, 1291-1305.	5.8	60
48	Quality excellence in higher education system through Six Sigma: student team engagement model. International Journal of Six Sigma and Competitive Advantage, 2014, 8, 247.	0.3	17
49	Rejects reduction in a retail bank using Lean Six Sigma. Production Planning and Control, 0, , 1-12.	5.8	23
50	Development of Sustainable Lean Patient Value in Healthcare: A Long-Term Condition Context. Total Quality Management and Business Excellence, 0, , 1-33.	2.4	0
51	State and citizen responsiveness in fighting a pandemic crisis: A systems thinking perspective. Systems Research and Behavioral Science, 0, , .	0.9	1