Nadine Raaphorst

List of Publications by Year in descending order

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1163117 1474206 12 324 8 9 citations h-index g-index papers 14 14 14 178 docs citations times ranked citing authors all docs

#	Article	IF	CITATIONS
1	How to prove, how to interpret and what to do? Uncertainty experiences of street-level tax officials. Public Management Review, 2018, 20, 485-502.	4.9	75
2	From Poker Games to Kitchen Tables: How Social Dynamics Affect Frontline Decision Making. Administration and Society, 2020, 52, 31-56.	2.1	59
3	Organizational Socialization in Public Administration Research: A Systematic Review and Directions for Future Research. American Review of Public Administration, 2018, 48, 610-627.	2.3	43
4	A signaling perspective on bureaucratic encounters: How public officials interpret signals and cues. Social Policy and Administration, 2018, 52, 1367-1378.	3.0	30
5	Automation and discretion: explaining the effect of automation on how street-level bureaucrats enforce. Public Management Review, 2023, 25, 42-62.	4.9	28
6	Do tax officials use double standards in evaluating citizenâ€clients? A policyâ€capturing study among Dutch frontline tax officials. Public Administration, 2018, 96, 134-153.	3.5	27
7	Double Standards in Frontline Decision Making: A Theoretical and Empirical Exploration. Administration and Society, 2018, 50, 1175-1201.	2.1	26
8	Unraveling the hindering factors of digital public service delivery at street-level: the case of electronic health records. Policy Design and Practice, 2018, 1, 141-154.	1.6	16
9	Introduction: The Social Dynamics of Daily Inspection Work. , 2019, , 1-10.		6
10	â€~A necessary evil that does not "really―cure disease': The domestication of biomedicine by Dutch holistic general practitioners. Health (United Kingdom), 2016, 20, 242-257.	1.5	5
11	Studying Uncertainty in Decision Making by Street-Level Inspectors. , 2019, , 11-33.		3
12	Organizational Socialization., 2018,, 4397-4403.		0