

Edward U Bond

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/5450636/publications.pdf>

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10
papers

464
citations

1163117

8
h-index

1372567

10
g-index

10
all docs

10
docs citations

10
times ranked

506
citing authors

#	ARTICLE	IF	CITATIONS
1	Patient Satisfaction and Patient-Centered Care. JAMA - Journal of the American Medical Association, 2012, 308, 139.	7.4	135
2	Barriers to Matching New Technologies and Market Opportunities in Established Firms. Journal of Product Innovation Management, 2003, 20, 120-135.	9.5	81
3	Reputational Effectiveness in Cross-Functional Working Relationships. Journal of Product Innovation Management, 2004, 21, 44-60.	9.5	64
4	The Future of B2B Customer Solutions in a Post-COVID-19 Economy: Managerial Issues and an Agenda for Academic Inquiry. Journal of Service Research, 2020, 23, 401-408.	12.2	46
5	Dualâ€perspective SWOT: a synthesis of marketing intelligence and planning. Marketing Intelligence and Planning, 2004, 22, 84-94.	3.5	38
6	Relating marketing expertise on the top management team and strategic market aggressiveness to financial performance and shareholder value. Journal of Strategic Marketing, 2003, 11, 133-159.	5.5	33
7	Establishing a high-technology knowledge transfer network: The practical and symbolic roles of identification. Industrial Marketing Management, 2008, 37, 641-652.	6.7	29
8	The internal market/external market framework and service quality: Toward theory in services marketing. Journal of Marketing Management, 1995, 11, 25-39.	2.3	28
9	Domainâ€Relevant Commitment and Individual Technical Innovation Performance. Journal of Product Innovation Management, 2017, 34, 159-180.	9.5	9
10	The effect of channel innovation knowledge management on competitive advantage: a dual-path model. Journal of Marketing Theory and Practice, 2020, 28, 196-212.	4.3	1