

# Zahir Irani

## List of Publications by Year in descending order

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Version: 2024-02-01

179  
papers

11,667  
citations

22099

59  
h-index

34900

98  
g-index

186  
all docs

186  
docs citations

186  
times ranked

7294  
citing authors

#	ARTICLE	IF	CITATIONS
1	Critical analysis of Big Data challenges and analytical methods. <i>Journal of Business Research</i> , 2017, 70, 263-286.	5.8	1,213
2	E-government adoption: architecture and barriers. <i>Business Process Management Journal</i> , 2005, 11, 589-611.	2.4	485
3	A framework for analysing blockchain technology adoption: Integrating institutional, market and technical factors. <i>International Journal of Information Management</i> , 2020, 50, 302-309.	10.5	247
4	Information systems evaluation: navigating through the problem domain. <i>Information and Management</i> , 2002, 40, 11-24.	3.6	242
5	Using systems dynamics to better understand change and rework in construction project management systems. <i>International Journal of Project Management</i> , 2002, 20, 425-436.	2.7	227
6	Working towards agile manufacturing in the UK industry. <i>International Journal of Production Economics</i> , 1999, 62, 155-169.	5.1	221
7	Evaluating e-government: learning from the experiences of two UK local authorities. <i>Information Systems Journal</i> , 2005, 15, 61-82.	4.1	191
8	An exploratory study of information technology evaluation and benefits management practices of SMEs in the construction industry. <i>Information and Management</i> , 2004, 42, 227-242.	3.6	180
9	Electronic transformation of government in the U.K.: a research agenda. <i>European Journal of Information Systems</i> , 2007, 16, 327-335.	5.5	163
10	Total quality management and corporate culture: constructs of organisational excellence. <i>Technovation</i> , 2004, 24, 643-650.	4.2	154
11	A seamless supply chain management model for construction. <i>Supply Chain Management</i> , 2004, 9, 43-56.	3.7	150
12	Evaluating the integration of supply chain information systems: A case study. <i>European Journal of Operational Research</i> , 2004, 159, 393-405.	3.5	149
13	Organisational, technical and data quality factors in CRM adoption – SMEs perspective. <i>Industrial Marketing Management</i> , 2011, 40, 376-383.	3.7	146
14	Developing a frame of reference for ex-ante IT/IS investment evaluation. <i>European Journal of Information Systems</i> , 2002, 11, 74-82.	5.5	141
15	Evaluating the Adoption of Enterprise Application Integration in Health-Care Organizations. <i>Journal of Management Information Systems</i> , 2006, 22, 69-108.	2.1	140
16	Work Stress, Support, and Mental Health in Construction. <i>Journal of Construction Engineering and Management - ASCE</i> , 2010, 136, 650-658.	2.0	140
17	Performance measures and metrics in outsourcing decisions: A review for research and applications. <i>International Journal of Production Economics</i> , 2015, 161, 153-166.	5.1	136
18	Open data and its usability: an empirical view from the Citizen's perspective. <i>Information Systems Frontiers</i> , 2017, 19, 285-300.	4.1	136

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19	Role of big data and social media analytics for business to business sustainability: A participatory web context. <i>Industrial Marketing Management</i> , 2020, 86, 163-179.	3.7	136
20	Identifying healthcare actors involved in the adoption of information systems. <i>European Journal of Information Systems</i> , 2007, 16, 91-102.	5.5	135
21	Managing e-Government: value positions and relationships. <i>Information Systems Journal</i> , 2015, 25, 531-571.	4.1	135
22	A consumer behavioural approach to food waste. <i>Journal of Enterprise Information Management</i> , 2018, 31, 658-673.	4.4	135
23	The enigma of evaluation: benefits, costs and risks of IT in Australian small-medium-sized enterprises. <i>Information and Management</i> , 2005, 42, 947-964.	3.6	134
24	Big data in an HR context: Exploring organizational change readiness, employee attitudes and behaviors. <i>Journal of Business Research</i> , 2017, 70, 366-378.	5.8	134
25	ERP and application integration. <i>Business Process Management Journal</i> , 2001, 7, 195-204.	2.4	133
26	COBRA framework to evaluate e-government services: A citizen-centric perspective. <i>Government Information Quarterly</i> , 2014, 31, 243-256.	4.0	133
27	Total quality management and the learning organization: a dialogue for change in construction. <i>Construction Management and Economics</i> , 2000, 18, 321-331.	1.8	121
28	Learning lessons from evaluating eGovernment: Reflective case experiences that support transformational government. <i>Journal of Strategic Information Systems</i> , 2008, 17, 155-164.	3.3	120
29	The Diffusion and Use of Institutional Theory: A Cross-Disciplinary Longitudinal Literature Survey. <i>Journal of Information Technology</i> , 2009, 24, 354-368.	2.5	117
30	A brand preference and repurchase intention model: the role of consumer experience. <i>Journal of Marketing Management</i> , 2016, 32, 1230-1259.	1.2	117
31	The impact of enterprise application integration on information system lifecycles. <i>Information and Management</i> , 2003, 41, 177-187.	3.6	111
32	A Rework Reduction Model for Construction Projects. <i>IEEE Transactions on Engineering Management</i> , 2004, 51, 426-440.	2.4	109
33	Industry-centric benchmarking of information technology benefits, costs and risks for small-to-medium sized enterprises in construction. <i>Automation in Construction</i> , 2004, 13, 507-524.	4.8	108
34	Project Pathogens: The Anatomy of Omission Errors in Construction and Resource Engineering Project. <i>IEEE Transactions on Engineering Management</i> , 2009, 56, 425-435.	2.4	105
35	Evaluating the use and impact of Web 2.0 technologies in local government. <i>Government Information Quarterly</i> , 2015, 32, 473-487.	4.0	105
36	A review of methods and algorithms for optimizing construction scheduling. <i>Journal of the Operational Research Society</i> , 2013, 64, 1091-1105.	2.1	104

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37	Understanding consumer adoption of broadband: an extension of the technology acceptance model. <i>Journal of the Operational Research Society</i> , 2009, 60, 1322-1334.	2.1	101
38	Analysing supply chain integration through a systematic literature review: a normative perspective. <i>Supply Chain Management</i> , 2014, 19, 523-557.	3.7	100
39	Managing food security through food waste and loss: Small data to big data. <i>Computers and Operations Research</i> , 2018, 98, 367-383.	2.4	98
40	Forensic Project Management: An Exploratory Examination of the Causal Behavior of Design-Induced Rework. <i>IEEE Transactions on Engineering Management</i> , 2008, 55, 234-247.	2.4	95
41	Moving Beyond Optimism Bias and Strategic Misrepresentation: An Explanation for Social Infrastructure Project Cost Overruns. <i>IEEE Transactions on Engineering Management</i> , 2012, 59, 560-571.	2.4	92
42	Analyzing the role of stakeholders in the adoption of technology integration solutions in UK local government: An exploratory study. <i>Government Information Quarterly</i> , 2011, 28, 200-210.	4.0	89
43	A decision support system for vessel speed decision in maritime logistics using weather archive big data. <i>Computers and Operations Research</i> , 2018, 98, 330-342.	2.4	88
44	Quantification of flexibility in advanced manufacturing systems using fuzzy concept. <i>International Journal of Production Economics</i> , 2004, 89, 45-56.	5.1	87
45	A decision support model for identification and prioritization of key performance indicators in the logistics industry. <i>Computers in Human Behavior</i> , 2016, 65, 346-358.	5.1	84
46	A project management quality cost information system for the construction industry. <i>Information and Management</i> , 2003, 40, 649-661.	3.6	83
47	Benchmarking the benefits and barriers of application integration. <i>Benchmarking</i> , 2001, 8, 317-331.	2.9	80
48	Understanding the adopters and non-adopters of broadband. <i>Communications of the ACM</i> , 2009, 52, 122-125.	3.3	80
49	Radio frequency identification (RFID): research trends and framework. <i>International Journal of Production Research</i> , 2010, 48, 2485-2511.	4.9	80
50	Assessing the pattern between economic and digital development of countries. <i>Information Systems Frontiers</i> , 2017, 19, 835-854.	4.1	79
51	Identifying the trends and impact of graduate attributes on employability: a literature review. <i>Tertiary Education and Management</i> , 2015, 21, 367-379.	0.6	78
52	Co-operative benchmarking: a tool for partnering excellence in construction. <i>International Journal of Project Management</i> , 2001, 19, 171-179.	2.7	77
53	E-government implementation: A bird's eye view of issues relating to costs, opportunities, benefits and risks. <i>Information Systems Frontiers</i> , 2015, 17, 889-915.	4.1	77
54	A system-wide interdisciplinary conceptual framework for food loss and waste mitigation strategies in the supply chain. <i>Industrial Marketing Management</i> , 2021, 93, 492-508.	3.7	75

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55	Modelling and analysis of sustainable operations management: certain investigations for research and applications. <i>Journal of the Operational Research Society</i> , 2014, 65, 806-823.	2.1	72
56	Applying concepts of fuzzy cognitive mapping to model: The IT/IS investment evaluation process. <i>International Journal of Production Economics</i> , 2002, 75, 199-211.	5.1	68
57	e-Government: past, present and future. <i>European Journal of Information Systems</i> , 2007, 16, 103-105.	5.5	67
58	The role of stakeholders in the effective use of e-government resources in public services. <i>International Journal of Information Management</i> , 2019, 49, 253-270.	10.5	65
59	Causal Discovery and Inference of Project Disputes. <i>IEEE Transactions on Engineering Management</i> , 2011, 58, 400-411.	2.4	64
60	Integrating ERP using EAI: a model for post hoc evaluation. <i>European Journal of Information Systems</i> , 2005, 14, 162-174.	5.5	63
61	Technical and organisational challenges facing transactional e-government systems: an empirical study. <i>Electronic Government</i> , 2005, 2, 247.	0.1	62
62	Exploring Fuzzy Cognitive Mapping for IS Evaluation. <i>European Journal of Operational Research</i> , 2006, 173, 1175-1187.	3.5	62
63	An empirical analysis of the barriers to implementing e-commerce in small-medium sized construction contractors in the state of Victoria, Australia. <i>Construction Innovation</i> , 2001, 1, 31-41.	1.5	58
64	Enabling sustainable energy futures: factors influencing green supply chain collaboration. <i>Production Planning and Control</i> , 2017, 28, 684-705.	5.8	56
65	Making sense of rework and its unintended consequence in projects: The emergence of uncomfortable knowledge. <i>International Journal of Project Management</i> , 2019, 37, 501-516.	2.7	56
66	Artificial intelligence and food security: swarm intelligence of AgriTech drones for smart AgriFood operations. <i>Production Planning and Control</i> , 2022, 33, 1498-1516.	5.8	55
67	Strategic alliances: a model for establishing long-term commitment to inter-organizational relations in construction. <i>Building and Environment</i> , 2004, 39, 459-468.	3.0	54
68	An analysis of methodologies utilised in e-government research. <i>Journal of Enterprise Information Management</i> , 2012, 25, 298-313.	4.4	54
69	Are U.K. Citizens Satisfied With E-Government Services? Identifying and Testing Antecedents of Satisfaction. <i>Information Systems Management</i> , 2016, 33, 331-343.	3.2	54
70	Digital divide at individual level: Evidence for Eastern and Western European countries. <i>Government Information Quarterly</i> , 2018, 35, 460-479.	4.0	54
71	Linking knowledge transformation to Information Systems evaluation. <i>European Journal of Information Systems</i> , 2005, 14, 213-228.	5.5	53
72	Investment evaluation within project management: an information systems perspective. <i>Journal of the Operational Research Society</i> , 2010, 61, 917-928.	2.1	53

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73	Sustainable food security futures. <i>Journal of Enterprise Information Management</i> , 2016, 29, 171-178.	4.4	53
74	Evaluating cost taxonomies for information systems management. <i>European Journal of Operational Research</i> , 2006, 173, 1103-1122.	3.5	52
75	Visualising a knowledge mapping of information systems investment evaluation. <i>Expert Systems With Applications</i> , 2014, 41, 105-125.	4.4	51
76	Overruns in transportation infrastructure projects. <i>Structure and Infrastructure Engineering</i> , 2014, 10, 141-159.	2.0	51
77	Big data-driven fuzzy cognitive map for prioritising IT service procurement in the public sector. <i>Annals of Operations Research</i> , 2018, 270, 75-104.	2.6	51
78	Factors influencing user acceptance of public sector big open data. <i>Production Planning and Control</i> , 2017, 28, 891-905.	5.8	49
79	Construction managers'™ expectations and observations of graduates. <i>Journal of Managerial Psychology</i> , 2001, 16, 579-593.	1.3	48
80	From design to operations: a process management life-cycle performance measurement system for Public-Private Partnerships. <i>Production Planning and Control</i> , 2018, 29, 68-83.	5.8	48
81	Cost performance of public infrastructure projects: the nemesis and nirvana of change-orders. <i>Production Planning and Control</i> , 2017, 28, 1081-1092.	5.8	45
82	Participatory Action Research Approach to Public Sector Procurement Selection. <i>Journal of Construction Engineering and Management - ASCE</i> , 2012, 138, 311-322.	2.0	44
83	Acceptance of online banking information systems: an empirical case in a developing economy. <i>Behaviour and Information Technology</i> , 2013, 32, 668-680.	2.5	44
84	Towards e-governance transformation: conceptualising 'citizen engagement'. <i>Transforming Government: People, Process and Policy</i> , 2007, 1, 145-152.	1.3	42
85	Intelligent Systems Research in the Construction Industry. <i>Expert Systems With Applications</i> , 2014, 41, 934-950.	4.4	42
86	Disruptive technologies in agricultural operations: a systematic review of AI-driven AgriTech research. <i>Annals of Operations Research</i> , 2022, 308, 491-524.	2.6	42
87	Benchmarking information technology investment and benefits extraction. <i>Benchmarking</i> , 2003, 10, 414-423.	2.9	41
88	Supply Chain Leadership. <i>International Journal of Production Economics</i> , 2012, 140, 57-68.	5.1	41
89	Integrating continuous improvement and innovation into a corporate culture: a case study. <i>Technovation</i> , 1997, 17, 199-223.	4.2	40
90	The praxis of stupidity: an explanation to understand the barriers mitigating rework in construction. <i>Production Planning and Control</i> , 2018, 29, 1112-1125.	5.8	40

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91	Information technology and performance management for build-to-order supply chains. <i>International Journal of Operations and Production Management</i> , 2007, 27, 1235-1253.	3.5	39
92	Mapping knowledge management and organizational learning in support of organizational memory. <i>International Journal of Production Economics</i> , 2009, 122, 200-215.	5.1	39
93	Off the rails: The cost performance of infrastructure rail projects. <i>Transportation Research, Part A: Policy and Practice</i> , 2017, 99, 14-29.	2.0	39
94	The costs of rework: insights from construction and opportunities for learning. <i>Production Planning and Control</i> , 2018, 29, 1082-1095.	5.8	39
95	Risks and rewards of cloud computing in the UK public sector: A reflection on three Organisational case studies. <i>Information Systems Frontiers</i> , 2019, 21, 359-382.	4.1	38
96	Evaluation of IT costs in construction. <i>Automation in Construction</i> , 2001, 10, 649-658.	4.8	37
97	Business Intelligence Maturity: The Economic Transitional Context Within Slovenia. <i>Information Systems Management</i> , 2011, 28, 211-222.	3.2	36
98	Sustainable Operations Management: design, modelling and analysis. <i>Journal of the Operational Research Society</i> , 2014, 65, 801-805.	2.1	36
99	Social media and Web 2.0 for knowledge sharing in product design. <i>Production Planning and Control</i> , 2017, 28, 1047-1065.	5.8	36
100	Factors influencing e-diplomacy implementation: Exploring causal relationships using interpretive structural modelling. <i>Government Information Quarterly</i> , 2018, 35, 502-514.	4.0	36
101	Dynamics of Rework in Complex Offshore Hydrocarbon Projects. <i>Journal of Construction Engineering and Management - ASCE</i> , 2011, 137, 1060-1070.	2.0	35
102	Re-thinking TQM: toward a framework for facilitating learning and change in construction organizations. <i>The TQM Journal</i> , 2000, 12, 107-117.	0.9	34
103	The influence of individual readiness for change dimensions on quality management implementation in Algerian manufacturing organisations. <i>International Journal of Production Economics</i> , 2019, 207, 247-260.	5.1	34
104	Researching the investment of information technology in construction: An examination of evaluation practices. <i>Automation in Construction</i> , 2005, 14, 569-582.	4.8	33
105	Evaluating and modelling constructs for e-government decision making. <i>Journal of the Operational Research Society</i> , 2010, 61, 929-952.	2.1	31
106	A cognitive analytics management framework for the transformation of electronic government services from users' perspective to create sustainable shared values. <i>European Journal of Operational Research</i> , 2019, 278, 514-532.	3.5	30
107	A learning culture for strategic partnering in construction. <i>Construction Innovation</i> , 2004, 4, 53-65.	1.5	29
108	A value and risk analysis of offshore outsourcing business models: an exploratory study. <i>International Journal of Production Research</i> , 2010, 48, 613-634.	4.9	28

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109	Analysing B2B electronic procurement benefits: information systems perspective. Journal of Enterprise Information Management, 2010, 23, 559-579.	4.4	28
110	Food security across the enterprise: a puzzle, problem or mess for a circular economy?. Journal of Enterprise Information Management, 2018, 31, 2-9.	4.4	28
111	Evaluating reverse third-party logistics operations using a semi-fuzzy approach. International Journal of Production Research, 2012, 50, 2515-2532.	4.9	26
112	Applying a fuzzyâ€morphological approach to complexity within management decision making. Management Decision, 2006, 44, 930-961.	2.2	24
113	Evaluation Framework for Simulation Software. International Journal of Advanced Manufacturing Technology, 1999, 15, 366-382.	1.5	23
114	An analysis of recruitment, training and retention practices in domestic and multinational enterprises in the country of Brunei Darussalam. International Journal of Human Resource Management, 2013, 24, 2054-2081.	3.3	23
115	Online Banking Information Systems Acceptance: An Empirical Examination of System Characteristics and Web Security. Information Systems Management, 2017, 34, 50-64.	3.2	23
116	Evaluating information technology in dynamic environments: a focus on tailorable information systems. Logistics Information Management, 1999, 12, 32-39.	0.8	22
117	E-Government Evaluation: Reflections On Three Organisational Case Studies. , 2007, , .		22
118	Creating social entrepreneurship in local government. European Journal of Information Systems, 2008, 17, 336-342.	5.5	22
119	Houston, we have a problem! Understanding the tensions between quality and safety in construction. Production Planning and Control, 2019, 30, 1354-1365.	5.8	22
120	Modelling and analysis of outsourcing decisions in global supply chains. International Journal of Production Research, 2010, 48, 301-304.	4.9	21
121	An exploratory study of indirect ICT costs using the structured case method. International Journal of Information Management, 2006, 26, 167-177.	10.5	20
122	Coping and psychological adjustment among information technology personnel. Industrial Management and Data Systems, 2007, 107, 824-844.	2.2	20
123	Data warehousing in decision support for pharmaceutical R&D supply chain. International Journal of Information Management, 2003, 23, 259-268.	10.5	19
124	Knowledge mapping for information systems evaluation in manufacturing. International Journal of Production Research, 2007, 45, 2435-2457.	4.9	19
125	Beyond the Red Queen syndrome: CRM technology and building material suppliers. Engineering, Construction and Architectural Management, 2009, 16, 459-474.	1.8	19
126	Novel taxonomy for application integration. Benchmarking, 2002, 9, 154-165.	2.9	18

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127	Guest Editorial: Business Process Reengineering: An Analysis Perspective. Flexible Services and Manufacturing Journal, 2002, 14, 5-10.	0.4	18
128	Advance Manufacturing Technology implementation in SMEs: a framework of justification criteria. International Journal of Electronic Business, 2007, 5, 124.	0.2	18
129	Issues relating to the transaction stage of the e-government system. Electronic Government, 2005, 2, 446.	0.1	17
130	Proposing a reference process model for the citizen-centric evaluation of e-government services. Transforming Government: People, Process and Policy, 2013, 7, 240-255.	1.3	16
131	A Review of the Factors Affecting User Satisfaction in Electronic Government Services. International Journal of Electronic Government Research, 2014, 10, 21-56.	0.5	16
132	Exploring the role of a government authority in managing transformation in service re-engineering – Experiences from Dubai police. Government Information Quarterly, 2019, 36, 196-207.	4.0	16
133	Gaining strategic insights into Logistics 4.0: expectations and impacts*. Production Planning and Control, 2022, 33, 211-227.	5.8	16
134	Influence of job demands, job control and social support on information systems professionals' psychological well-being. International Journal of Manpower, 2007, 28, 513-528.	2.5	15
135	Burnout and sense of coherence among residential real estate brokers. Safety Science, 2011, 49, 1297-1308.	2.6	15
136	Organizational Energy: A Behavioral Analysis of Human and Organizational Factors in Manufacturing. IEEE Transactions on Engineering Management, 2015, 62, 193-204.	2.4	14
137	Research note: theoretical optimisation of IT/IS investments. Logistics Information Management, 1999, 12, 189-196.	0.8	13
138	Investigating enterprise application integration benefits and barriers in healthcare organisations: an exploratory case study. International Journal of Electronic Healthcare, 2006, 2, 66.	0.2	13
139	Toward a Coherent Methodological Framework for Examining Social Innovation in the Public Sector. Information Systems Management, 2014, 31, 250-258.	3.2	13
140	Establishing a framework for eGovernment research: project VIEGO. Transforming Government: People, Process and Policy, 2007, 1, 364-376.	1.3	12
141	Policy making for global food security in a volatile, uncertain, complex and ambiguous (VUCA) world. Transforming Government: People, Process and Policy, 2017, 11, 523-534.	1.3	12
142	Business-Process Reengineering: A Design Perspective. Flexible Services and Manufacturing Journal, 2000, 12, 247-252.	0.4	11
143	The logistics of information management within an eGovernment context. Journal of Enterprise Information Management, 2010, 23, 694-723.	4.4	11
144	Fostering Smart Cities through ICT Driven Policy-Making. International Journal of Electronic Government Research, 2014, 10, 1-18.	0.5	11

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145	THE LATENT CAUSES OF REWORK IN FLOATING PRODUCTION STORAGE AND OFFLOADING PROJECTS. Journal of Civil Engineering and Management, 2014, 20, 315-329.	1.9	11
146	Champions of practice: context and habitus for unbounded learning in construction projects. Facilities, 2011, 29, 193-208.	0.8	10
147	Constructing and Sustaining Competitive Interorganizational Knowledge Networks: An Analysis of Managerial Web-Based Facilitation. Information Systems Management, 2008, 25, 356-363.	3.2	9
148	Ubiquitous Participation Platform for POLicy Makings (UbiPOL). International Journal of Electronic Government Research, 2010, 6, 78-106.	0.5	9
149	Workflow technology as an e-participation tool to support policy-making processes. Journal of Enterprise Information Management, 2011, 24, 197-212.	4.4	9
150	Innovative public governance through cloud computing. Transforming Government: People, Process and Policy, 2014, 8, 251-282.	1.3	9
151	Application of Web 2.0 Technologies in E-Government: A United Kingdom Case Study. , 2014, , .		9
152	People, process and policy perspectives on food security. Transforming Government: People, Process and Policy, 2016, 10, 359-367.	1.3	9
153	E-government: an e-reverse auction case study. Electronic Government, 2007, 4, 412.	0.1	8
154	A research proposition for using high definition video in emergency medical services. Health Policy and Technology, 2013, 2, 131-138.	1.3	8
155	Determining sustainability key performance indicators for food loss reduction. Journal of Enterprise Information Management, 2021, 34, 733-745.	4.4	8
156	Editorial: Business Process Reengineering: A Modeling Perspective. Flexible Services and Manufacturing Journal, 2001, 13, 99-104.	0.4	7
157	Attitudinal and Behavioural Determinants Influencing Decision Makers When Adopting Integration Technologies in Local Government. , 2010, , .		7
158	Business model canvas for humanitarian operations of logistics service providers*. Production Planning and Control, 2022, 33, 590-605.	5.8	7
159	Examining the relationship between information systems and marketing functions: the experience of a Middle East airline. International Journal of Business Information Systems, 2009, 4, 403.	0.2	6
160	Explaining factors influencing the consumer adoption of broadband. International Journal of Business Information Systems, 2010, 5, 393.	0.2	6
161	A study on e-CRM implementation and e-loyalty at different stages of transaction cycle. International Journal of Logistics Systems and Management, 2012, 11, 270.	0.2	6
162	A user satisfaction study of the NHS Online Prescription Prepayment Certificate. Health Policy and Technology, 2014, 3, 176-184.	1.3	6

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163	Editorial: Information systems evaluation: what does it mean?. Construction Innovation, 2008, 8, 88-91.	1.5	5
164	Supporting Public Policy Making Processes with Workflow Technology. International Journal of Electronic Government Research, 2012, 8, 63-77.	0.5	5
165	Teams and their Motivation for Business Process Reengineering: A Research Note. Flexible Services and Manufacturing Journal, 2002, 14, 99-107.	0.4	4
166	Lessons on Measuring e-Government Satisfaction. International Journal of Electronic Government Research, 2014, 10, 37-46.	0.5	4
167	A User Satisfaction Study of London's Congestion Charge e-Service. International Journal of Electronic Government Research, 2015, 11, 35-50.	0.5	4
168	A generic conceptual framework for a Total Information Networking System in construction. International Journal of Services, Technology and Management, 2002, 3, 125.	0.1	3
169	Investigating employee attitudes and beliefs using commitment and situational predictors. International Journal of Logistics Systems and Management, 2012, 11, 198.	0.2	3
170	Empirical Testing of a Leadership and Planning Model for Reengineering Business Processes. Flexible Services and Manufacturing Journal, 2000, 12, 341-357.	0.4	2
171	Information system flow models for new product development processes: speed and flexibility vs. focus and control. International Journal of Information Technology and Management, 2002, 1, 168.	0.1	2
172	An analysis of the barriers and problems to web infrastructure development experienced by small businesses. International Journal of Information Technology and Management, 2004, 3, 189.	0.1	2
173	An investigation into the effects of computer-integrated manufacturing systems on the productivity of SMEs in Pakistan. International Journal of Value Chain Management, 2008, 2, 76.	0.1	2
174	Forward: special section on information technology in support of financial markets. Canadian Journal of Administrative Sciences, 2009, 26, 122-124.	0.9	2
175	Visualisation of Knowledge Mapping for Information Systems Evaluation: A Manufacturing Context. , 2014, , .		2
176	The impact of organisational justice on ethical behaviour. International Journal of Business Innovation and Research, 2017, 12, 240.	0.1	1
177	Supporting technology driven business processes through the internet: a practical technical note. International Journal of Services, Technology and Management, 2002, 3, 238.	0.1	0
178	Conducting of the linkage between information systems strategy (ISS) and operation strategy: a case of an airline. International Journal of Value Chain Management, 2010, 4, 18.	0.1	0
179	Project Pathogens: The Anatomy of Omission Errors in Construction and Resource Engineering Project. IEEE Transactions on Engineering Management, 2009, , .	2.4	0