Kris M Markman

List of Publications by Year in Descending Order

9 papers	**200** citations	**6** h-index	**10** g-index
10 ext. papers	**256** ext. citations	**2.1** avg, IF	**3.71** L-index

#	Paper	IF	Citations
9	User Testing and Iterative Design in the Academic Library. *Advances in Educational Technologies and Instructional Design Book Series*, **2018**, 160-183	0.3	
8	Online customer service and emotional labor: An exploratory study. *Computers in Human Behavior*, **2016**, 62, 658-665	7.7	10
7	Why Pod? Further Explorations of the Motivations for Independent Podcasting. *Journal of Radio and Audio Media*, **2014**, 21, 20-35	0.4	48
6	Communication Accommodation in Instant Messaging: An Examination of Temporal Convergence. *Journal of Language and Social Psychology*, **2013**, 32, 84-95	1.2	36
5	Doing radio, making friends, and having fun: Exploring the motivations of independent audio podcasters. *New Media and Society*, **2012**, 14, 547-565	3.8	44
4	Learning to Work Virtually **2010**, 220-236		2
3	So What Shall We Talk About Openings and Closings in Chat-Based Virtual Meetings. *Journal of Business Communication*, **2009**, 46, 150-170		28
2	Nobody Really Knows What We Do Exploring the Organizational and Occupational Identification of Academic Librarians. *Communication Studies*, 1-17	1.6	0
1	A Close Look at Online Collaboration 212-233		1