

Kris M Markman

List of Publications by Year in Descending Order

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

9 papers	200 citations	6 h-index	10 g-index
10 ext. papers	256 ext. citations	2.1 avg, IF	3.71 L-index

#	Paper	IF	Citations
9	User Testing and Iterative Design in the Academic Library. <i>Advances in Educational Technologies and Instructional Design Book Series</i> , 2018 , 160-183	0.3	
8	Online customer service and emotional labor: An exploratory study. <i>Computers in Human Behavior</i> , 2016 , 62, 658-665	7.7	10
7	Why Pod? Further Explorations of the Motivations for Independent Podcasting. <i>Journal of Radio and Audio Media</i> , 2014 , 21, 20-35	0.4	48
6	Communication Accommodation in Instant Messaging: An Examination of Temporal Convergence. <i>Journal of Language and Social Psychology</i> , 2013 , 32, 84-95	1.2	36
5	Doing radio, making friends, and having fun: Exploring the motivations of independent audio podcasters. <i>New Media and Society</i> , 2012 , 14, 547-565	3.8	44
4	Learning to Work Virtually 2010 , 220-236		2
3	Bo What Shall We Talk About? Openings and Closings in Chat-Based Virtual Meetings. <i>Journal of Business Communication</i> , 2009 , 46, 150-170		28
2	Nobody Really Knows What We Do? Exploring the Organizational and Occupational Identification of Academic Librarians. <i>Communication Studies</i> , 1-17	1.6	0
1	A Close Look at Online Collaboration 212-233		1