Frederic Marimon

List of Publications by Year
in descending order

99 papers	3,176 citations	201575 27 h-index	175177 52 g-index
102 all docs	102 docs citations	102 times ranked	2210 citing authors

#	Article	IF	Citations
1	What drives project management success in developing countries? The case of Ghana. Tec Empresarial, 2022, 16, 55-78.	0.1	0
2	'I get my income from sharing.' Modelling satisfaction of peer service providers on capital and labour sharing economy platforms. Journal of Hospitality and Tourism Management, 2022, 51, 452-461.	3.5	4
3	Measuring Overall Customer Experience in a Hospitality Collaborative Consumption Context. Journal of Telecommunications and the Digital Economy, 2022, 10, 126-146.	0.4	0
4	Making the long and adventurous journey from quality to loyalty. Total Quality Management and Business Excellence, 2021, 32, 1713-1731.	2.4	3
5	Quality management: a compulsory requirement to achieve effectiveness. Total Quality Management and Business Excellence, 2021, 32, 220-239.	2.4	5
6	Muslim tourists' purchase intention of halal food in Spain. Current Issues in Tourism, 2021, 24, 1814-1818.	4.6	10
7	Motivations and benefits of quality management systems in social services: mediation of the implementation process. Total Quality Management and Business Excellence, 2021, 32, 693-718.	2.4	7
8	Servant Leadership, Career, and Life Satisfaction in Higher Education: a Cross-Country Study of Spain, China, and Pakistan. Applied Research in Quality of Life, 2021, 16, 1221-1247.	1.4	17
9	On the Convergence of Collaborative and Social Economy: A Quality Model for the Combined Effects. Sustainability, 2021, 13, 1907.	1.6	0
10	Unveiling the Mechanisms to Rescue the Unknown Knowledge. Journal of Information and Knowledge Management, 2021, 20, 2150025.	0.8	1
11	How should a team be rewarded to improve quality performance of NPD?. International Journal of Quality and Service Sciences, 2021, 13, 177-197.	1.4	1
12	Mining quality determinants of product-service systems from user-generated contents. Quality Engineering, 2021, 33, 425-442.	0.7	10
13	Making the Management of a Project Successful: Case of Construction Projects in Developing Countries. Journal of Construction Engineering and Management - ASCE, 2021, 147, .	2.0	11
14	The unexplored potential of trust to boost customer loyalty for transport platforms. Research in Transportation Business and Management, 2021, 41, 100618.	1.6	11
15	Project Managers as Knowledge Workers: Competencies for Effective Project Management in Developing Countries. Administrative Sciences, 2021, 11, 131.	1.5	5
16	Fulfilment of expectations on students' perceived quality in the Catalan higher education system. Total Quality Management and Business Excellence, 2020, 31, 483-502.	2.4	14
17	Daughters' careers in family business: Motivation types and family-specific barriers. Journal of Family Business Strategy, 2020, 11, 100307.	3.7	26
18	Spanish Muslims' halal food purchase intention. International Food and Agribusiness Management Review, 2020, 23, 189-202.	0.8	15

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19	A Systematic Literature Review. Relationships between the Sharing Economy, Sustainability and Sustainable Development Goals. Sustainability, 2020, 12, 6744.	1.6	82
20	Towards a new model to understand quality in collaborative consumption services. Journal of Cleaner Production, 2020, 266, 121855.	4.6	13
21	Value co-creation in the sharing economy: The role of quality of service provided by peer. Journal of Cleaner Production, 2020, 266, 121736.	4.6	24
22	Winning strategies for customer loyalty in the sharing economy: A mixed-methods study. Journal of Business Research, 2020, 112, 33-44.	5.8	51
23	CITY CHARACTERISTICS THAT ATTRACT AIRBNB TRAVELLERS: EVIDENCE FROM EUROPE. International Journal for Quality Research, 2020, 14, 271-290.	0.5	7
24	To recommend or to regret the choice? Factors explaining student loyalty: evidence from the catalan university system. Tec Empresarial, 2020, 14, 2-17.	0.1	0
25	LEVERING UP PERFORMANCE THROUGH QUALITY AND KNOWLEDGE CREATION. International Journal for Quality Research, 2020, 14, 601-622.	0.5	1
26	Development and validation of servant leadership scale in Spanish higher education. Leadership and Organization Development Journal, 2019, 40, 499-519.	1.6	19
27	CC-Qual: A holistic scale to assess customer perceptions of service quality of collaborative consumption services. International Journal of Information Management, 2019, 49, 130-141.	10.5	46
28	From sense-making to perceived organizational performance: looking for the best way. Journal of Management Development, 2019, 38, 105-117.	1.1	7
29	Use of quality tools and techniques and their integration into ISO 9001. International Journal of Quality and Reliability Management, 2019, 37, 68-89.	1.3	8
30	Fighting organizational decline: a risk-based approach to organizational anti-aging. Management Research Review, 2019, 42, 1259-1277.	1.5	9
31	From knowledge management to organizational performance. Journal of Enterprise Information Management, 2019, 32, 36-59.	4.4	143
32	Fulfilment of expectations mediating quality and satisfaction: the case of hospital service. Total Quality Management and Business Excellence, 2019, 30, 201-220.	2.4	11
33	Assessing a quality model for the social sector: an empirical study of the EQUASS model. Total Quality Management and Business Excellence, 2019, 30, 221-243.	2.4	6
34	UnivQual: a holistic scale to assess student perceptions of service quality at universities. Total Quality Management and Business Excellence, 2019, 30, 184-200.	2.4	23
35	STILL IMPLEMENTING ISO 14000 FOR THE SAME REASONS?. International Journal for Quality Research, 2019, 13, 115-130.	0.5	19
36	The real mission of the mission statement: A systematic review of the literature. Journal of Management and Organization, 2018, 24, 456-473.	1.6	72

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37	HUMAN RESOURCE MANAGEMENT PRACTICES AND EMPLOYEE JOB SATISFACTION IN NONPROFIT ORGANIZATIONS. Annals of Public and Cooperative Economics, 2018, 89, 323-338.	1.3	24
38	Quality management systems in European social service organizations. International Journal of Quality and Reliability Management, 2018, 35, 354-372.	1.3	6
39	Through the Decreased Values Gap to Increased Organizational Effectiveness: The Mediating Role of Organizational Commitment. Journal of Human Values, 2018, 24, 101-115.	0.5	2
40	Is research mediating the relationship between teaching experience and student satisfaction?. Studies in Higher Education, 2018, 43, 973-988.	2.9	24
41	The role of perceived dignity and control in the wish to hasten death among advanced cancer patients: A mediation model. Psycho-Oncology, 2018, 27, 2840-2846.	1.0	30
42	Assessing the consumer-based brand equity of news media firms: a new validated scale. Journal of Media Business Studies, 2018, 15, 214-235.	1.0	11
43	The expert experience in adopting the E-S-QUAL scale. Total Quality Management and Business Excellence, 2017, 28, 1307-1321.	2.4	9
44	Critical factors in the evaluation of online media: creation and implementation of a measurement scale (e-SQ-Media). Universal Access in the Information Society, 2017, 16, 235-246.	2.1	5
45	Assessing learner satisfaction by simultaneously measuring learner attitude, motivation, loyalty and service quality in English academies. Innovations in Education and Teaching International, 2017, 54, 301-312.	1.5	7
46	Analysis of training programs related to quality management system: the Spanish case. International Journal of Quality and Reliability Management, 2017, 34, 216-230.	1.3	2
47	Alliance success factors and performance in social economy enterprises. Management Decision, 2017, 55, 1065-1080.	2.2	8
48	Creating value through the balanced scorecard: how does it work?. Management Decision, 2017, 55, 2181-2199.	2.2	10
49	Meaning in Life as a Mediator Between Physical Impairment and the Wish to Hasten Death in Patients With Advanced Cancer. Journal of Pain and Symptom Management, 2017, 54, 826-834.	0.6	26
50	Reasons to Adopt ISO 50001 Energy Management System. Sustainability, 2017, 9, 1740.	1.6	50
51	Is it worth having focused values?. Management Decision, 2016, 54, 2370-2392.	2.2	9
52	Benefits of ISO 20000 IT service management certification. Information Systems and E-Business Management, 2016, 14, 1-18.	2.2	27
53	Assessing the internalization of the mission. Industrial Management and Data Systems, 2016, 116, 170-187.	2.2	14
54	Antecedents of online purchasing behaviour in the tourism sector. Industrial Management and Data Systems, 2016, 116, 87-102.	2.2	26

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55	Customer Satisfaction and the Role of Demographic Characteristics in Online Banking. , 2016, , 1786-1802.		2
56	The Mechanisms through Which Certain Variables Influence Customer Loyalty: The Mediating Roles of Perceived Value and Satisfaction. Human Factors and Ergonomics in Manufacturing, 2015, 25, 627-637.	1.4	3
57	Is It Possible to Retain Customer Loyalty When a Service Has Failed?. Human Factors and Ergonomics in Manufacturing, 2015, 25, 599-613.	1.4	5
58	Social Accountability 8000 standard certification: analysis of worldwide diffusion. Journal of Cleaner Production, 2015, 93, 288-298.	4.6	47
59	Service quality assessment of public transport and the implication role of demographic characteristics. Public Transport, 2015, 7, 409-428.	1.7	45
60	Experience in Adapting E-S-QUAL to Different Sectors or Settings. , 2015, , 233-251.		0
61	Diffusion of sustainability reporting in universities: current situation and future perspectives. Journal of Cleaner Production, 2015, 106, 144-154.	4.6	232
62	What makes a woman to choose to work in a family company instead of a looking for a position in the work market or creating her own company?: a literature review. European Accounting and Management Review, 2015, 1, 85-106.	0.1	2
63	A Closer Look at the â€˜Global Reporting Initiativeâ€™ Sustainability Reporting as a Tool to Implement Environmental and Social Policies: A Worldwide Sector Analysis. Corporate Social Responsibility and Environmental Management, 2014, 21, 318-335.	5.0	188
64	The revitalising effect of ISO 9001 on dissatisfied customers. Total Quality Management and Business Excellence, 2014, 25, 856-864.	2.4	17
65	Building loyalty through functional and hedonic quality. Industrial Management and Data Systems, 2014, 114, 387-404.	2.2	24
66	Customer Satisfaction and the Role of Demographic Characteristics in Online Banking. Advances in Web Technologies and Engineering Book Series, 2014, , 138-154.	0.4	6
67	The contest determinant of delight and disappointment: a case study of online banking. Total Quality Management and Business Excellence, 2013, 24, 1376-1389.	2.4	19
68	Determinants of online booking loyalties for the purchasing of airline tickets. Tourism Management, 2013, 35, 23-31.	5.8	97
69	EOQ Model: The Case in Which the Placing of Orders Is Rewarded. Human Factors and Ergonomics in Manufacturing, 2013, 23, 573-581.	1.4	0
70	Can ISO 9001 improve service recovery?. Industrial Management and Data Systems, 2013, 113, 1206-1221.	2.2	18
71	The balance of the impact of quality and recovery on satisfaction: the case of e-travel. Total Quality Management and Business Excellence, 2013, 24, 1390-1404.	2.4	26
72	Diffusion of quality standards in the hospitality sector. International Journal of Operations and Production Management, 2013, 33, 504-527.	3.5	32

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73	Measuring E-Service Quality: Reviewing E-S-QUAL. Economic Quality Control, 2012, 27, .	0.3	1
74	A study of knowledge culture in the consulting industry. Industrial Management and Data Systems, 2012, 112, 24-41.	2.2	19
75	Functional quality and hedonic quality: A study of the dimensions of e-service quality in online travel agencies. Information and Management, 2012, 49, 342-347.	3.6	109
76	The worldwide diffusion of the global reporting initiative: what is the point?. Journal of Cleaner Production, 2012, 33, 132-144.	4.6	231
77	An empirical study of the relationships within the categories of the EFQM model. Total Quality Management and Business Excellence, 2012, 23, 523-540.	2.4	68
78	Assessing e-service quality: the current state of E-S-QUAL. Total Quality Management and Business Excellence, 2012, 23, 1363-1378.	2.4	36
79	Impact of e-Quality and service recovery on loyalty: A study of e-banking in Spain. Total Quality Management and Business Excellence, 2012, 23, 769-787.	2.4	60
80	The relationship between environmental management systems and organizational innovations. Human Factors and Ergonomics in Manufacturing, 2012, 22, 307-316.	1.4	12
81	Customer's loyalty and perception of ISO 9001 in online banking. Industrial Management and Data Systems, 2011, 111, 1194-1213.	2.2	70
82	ISO 9001 diffusion analysis according to activity sectors. Industrial Management and Data Systems, 2011, 111, 298-316.	2.2	52
83	The impact of ISO 9001 standard and the EFQM model: The view of the assessors. Total Quality Management and Business Excellence, 2011, 22, 197-218.	2.4	98
84	Spanish E-Consumer Segmentation and Positioning in Virtual Supermarkets Sector. International Journal of Marketing Studies, 2011, 3, .	0.2	4
85	Comparative analysis of diffusion of the ISO 14001 standard by sector of activity. Journal of Cleaner Production, 2011, 19, 1734-1744.	4.6	98
86	Relationship between quality‐management systems and organizational innovations. Human Factors and Ergonomics in Manufacturing, 2011, 21, 52-66.	1.4	14
87	Profile and performance of the university research groups. International Journal of Management in Education, 2010, 4, 279.	0.1	1
88	The future of standardised quality management in tourism: evidence from the Spanish tourist sector. Service Industries Journal, 2010, 30, 2457-2474.	5.0	75
89	Certification intensity level of the leading nations in ISO 9000 and ISO 14000 standards. International Journal of Quality and Reliability Management, 2010, 27, 1002-1020.	1.3	37
90	ISO 9000 and ISO 14000 standards: A projection model for the decline phase. Total Quality Management and Business Excellence, 2009, 20, 1-21.	2.4	66

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91	ISO 14001 diffusion after the success of the ISO 9001 model. Journal of Cleaner Production, 2008, 16, 1741-1754.	4.6	111
92	Relationship between the principles transmitted by consultants implementing the ISO 9000 standard and the loyalty of their clients. International Journal of Services, Technology and Management, 2006, 7, 320.	0.1	2
93	ISO 9000 and ISO 14000 standards: an international diffusion model. International Journal of Operations and Production Management, 2006, 26, 141-165.	3.5	157
94	Do quality consultants offer a quality service?. Total Quality Management and Business Excellence, 2002, 13, 797-811.	0.6	15
95	DifusiÃƒÂ³n de las memorias de sostenibilidad en LatinoamÃƒÂ©rica: anÃƒÂ¡lisis territorial y sectorial. Estudios Gerenciales, 0, , 139-149.	0.5	27
96	Â¿Son las universidades socialmente responsables?. Education Policy Analysis Archives, 0, 29, 54.	0.3	0
97	Cross learning synergies between Operation Management content and the use of generic analytic tools. WPOM: Working Papers on Operations Management, 0, 8, 13.	0.7	0
98	Thinking clearly about dignity: relationships between cognitive processes underlying perceived dignity as determinants of psychological adjustment. Health Psychology Report, 0, , .	0.5	0
99	Guest and Host Perspectives of Service Quality and Satisfaction in Digital Home-sharing Platforms. Journal of Quality Assurance in Hospitality and Tourism, 0, , 1-26.	1.7	1