

Marko Sarstedt

List of Publications by Year in descending order

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Version: 2024-02-01

160
papers

79,447
citations

11639

70
h-index

7944

149
g-index

197
all docs

197
docs citations

197
times ranked

22565
citing authors

#	ARTICLE	IF	CITATIONS
1	A new criterion for assessing discriminant validity in variance-based structural equation modeling. <i>Journal of the Academy of Marketing Science</i> , 2015, 43, 115-135.	7.2	14,094
2	PLS-SEM: Indeed a Silver Bullet. <i>Journal of Marketing Theory and Practice</i> , 2011, 19, 139-152.	2.6	11,620
3	When to use and how to report the results of PLS-SEM. <i>European Business Review</i> , 2019, 31, 2-24.	1.9	7,750
4	Partial least squares structural equation modeling (PLS-SEM). <i>European Business Review</i> , 2014, 26, 106-121.	1.9	5,348
5	An assessment of the use of partial least squares structural equation modeling in marketing research. <i>Journal of the Academy of Marketing Science</i> , 2012, 40, 414-433.	7.2	4,670
6	Common Beliefs and Reality About PLS. <i>Organizational Research Methods</i> , 2014, 17, 182-209.	5.6	1,979
7	Partial Least Squares Structural Equation Modeling (PLS-SEM) Using R. <i>Classroom Companion: Business</i> , 2021, , .	4.6	1,473
8	The Use of Partial Least Squares Structural Equation Modeling in Strategic Management Research: A Review of Past Practices and Recommendations for Future Applications. <i>Long Range Planning</i> , 2012, 45, 320-340.	2.9	1,338
9	Testing measurement invariance of composites using partial least squares. <i>International Marketing Review</i> , 2016, 33, 405-431.	2.2	1,335
10	Predictive model assessment in PLS-SEM: guidelines for using PLSpredict. <i>European Journal of Marketing</i> , 2019, 53, 2322-2347.	1.7	1,272
11	Mirror, mirror on the wall: a comparative evaluation of composite-based structural equation modeling methods. <i>Journal of the Academy of Marketing Science</i> , 2017, 45, 616-632.	7.2	1,200
12	Partial least squares structural equation modeling (PLS-SEM): A useful tool for family business researchers. <i>Journal of Family Business Strategy</i> , 2014, 5, 105-115.	3.7	1,096
13	How to Specify, Estimate, and Validate Higher-Order Constructs in PLS-SEM. <i>Australasian Marketing Journal</i> , 2019, 27, 197-211.	3.5	1,074
14	PLS-SEM or CB-SEM: updated guidelines on which method to use. <i>International Journal of Multivariate Data Analysis</i> , 2017, 1, 107.	1.8	1,070
15	Estimation issues with PLS and CBSEM: Where the bias lies!. <i>Journal of Business Research</i> , 2016, 69, 3998-4010.	5.8	1,031
16	Goodness-of-fit indices for partial least squares path modeling. <i>Computational Statistics</i> , 2013, 28, 565-580.	0.8	978
17	Partial Least Squares Structural Equation Modeling. , 2017, , 1-40.		955
18	Guidelines for choosing between multi-item and single-item scales for construct measurement: a predictive validity perspective. <i>Journal of the Academy of Marketing Science</i> , 2012, 40, 434-449.	7.2	929

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19	An assessment of the use of partial least squares structural equation modeling (PLS-SEM) in hospitality research. <i>International Journal of Contemporary Hospitality Management</i> , 2018, 30, 514-538.	5.3	769
20	Gain more insight from your PLS-SEM results. <i>Industrial Management and Data Systems</i> , 2016, 116, 1865-1886.	2.2	706
21	Rethinking some of the rethinking of partial least squares. <i>European Journal of Marketing</i> , 2019, 53, 566-584.	1.7	684
22	Multigroup Analysis in Partial Least Squares (PLS) Path Modeling: Alternative Methods and Empirical Results. <i>Advances in International Marketing</i> , 2011, 22, 195-218.	0.3	673
23	Heuristics versus statistics in discriminant validity testing: a comparison of four procedures. <i>Internet Research</i> , 2019, 29, 430-447.	2.7	644
24	PLS-SEM or CB-SEM: updated guidelines on which method to use. <i>International Journal of Multivariate Data Analysis</i> , 2017, 1, 107.	1.8	628
25	Partial least squares structural equation modeling in HRM research. <i>International Journal of Human Resource Management</i> , 2020, 31, 1617-1643.	3.3	620
26	Identifying and treating unobserved heterogeneity with FIMIX-PLS: part I " method. <i>European Business Review</i> , 2016, 28, 63-76.	1.9	601
27	Addressing Endogeneity in International Marketing Applications of Partial Least Squares Structural Equation Modeling. <i>Journal of International Marketing</i> , 2018, 26, 1-21.	2.5	475
28	A Concise Guide to Market Research. , 2011, , .		423
29	On the Emancipation of PLS-SEM: A Commentary on Rigdon (2012). <i>Long Range Planning</i> , 2014, 47, 154-160.	2.9	404
30	On Comparing Results from CB-SEM and PLS-SEM: Five Perspectives and Five Recommendations. <i>Marketing, Zeitschrift Fur Forschung Und Praxis</i> , 2017, 39, 4-16.	0.2	379
31	Structural model robustness checks in PLS-SEM. <i>Tourism Economics</i> , 2020, 26, 531-554.	2.6	370
32	Partial least squares structural equation modeling using SmartPLS: a software review. <i>Journal of Marketing Analytics</i> , 2019, 7, 196-202.	2.2	343
33	Beyond a tandem analysis of SEM and PROCESS: Use of PLS-SEM for mediation analyses!. <i>International Journal of Market Research</i> , 2020, 62, 288-299.	2.8	294
34	Manual de Partial Least Squares Structural Equation Modeling (PLS-SEM) (Segunda Edici3n). , 2019, , .		292
35	Convergent validity assessment of formatively measured constructs in PLS-SEM. <i>International Journal of Contemporary Hospitality Management</i> , 2018, 30, 3192-3210.	5.3	242
36	How collinearity affects mixture regression results. <i>Marketing Letters</i> , 2015, 26, 643-659.	1.9	233

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37	Progress in partial least squares structural equation modeling use in marketing research in the last decade. <i>Psychology and Marketing</i> , 2022, 39, 1035-1064.	4.6	232
38	PLS-SEM: Looking Back and Moving Forward. <i>Long Range Planning</i> , 2014, 47, 132-137.	2.9	224
39	Methodological research on partial least squares structural equation modeling (PLS-SEM). <i>Internet Research</i> , 2019, 29, 407-429.	2.7	222
40	Management of multi-purpose stadiums: importance and performance measurement of service interfaces. <i>International Journal of Services, Technology and Management</i> , 2010, 14, 188.	0.1	207
41	A Concise Guide to Market Research. <i>Springer Texts in Business and Economics</i> , 2014, , .	0.2	203
42	Uncovering and Treating Unobserved Heterogeneity with FIMIX-PLS: Which Model Selection Criterion Provides an Appropriate Number of Segments?. <i>Schmalenbach Business Review</i> , 2011, 63, 34-62.	0.9	185
43	Treating unobserved heterogeneity in PLS path modeling: a comparison of FIMIX-PLS with different data analysis strategies. <i>Journal of Applied Statistics</i> , 2010, 37, 1299-1318.	0.6	178
44	Internet research using partial least squares structural equation modeling (PLS-SEM). <i>Internet Research</i> , 2019, 29, 398-406.	2.7	178
45	Measuring reputation in global markets—A comparison of reputation measures™ convergent and criterion validities. <i>Journal of World Business</i> , 2013, 48, 329-339.	4.6	173
46	Framing the triple bottom line approach: Direct and mediation effects between economic, social and environmental elements. <i>Journal of Cleaner Production</i> , 2018, 197, 972-991.	4.6	161
47	The combined use of symmetric and asymmetric approaches: partial least squares-structural equation modeling and fuzzy-set qualitative comparative analysis. <i>International Journal of Contemporary Hospitality Management</i> , 2021, 33, 1571-1592.	5.3	156
48	When predictors of outcomes are necessary: guidelines for the combined use of PLS-SEM and NCA. <i>Industrial Management and Data Systems</i> , 2020, 120, 2243-2267.	2.2	155
49	Direct and configurational paths of absorptive capacity and organizational innovation to successful organizational performance. <i>Journal of Business Research</i> , 2016, 69, 5317-5323.	5.8	153
50	Partial Least Squares Structural Equation Modeling. , 2021, , 1-47.		148
51	Executing and interpreting applications of PLS-SEM: Updates for family business researchers. <i>Journal of Family Business Strategy</i> , 2021, 12, 100392.	3.7	144
52	Partial Least Squares Structural Equation Modeling. , 2022, , 587-632.		142
53	A Concise Guide to Market Research. <i>Springer Texts in Business and Economics</i> , 2019, , .	0.2	141
54	ESTIMATING MODERATING EFFECTS IN PLS-SEM AND PLS _c -SEM: INTERACTION TERM GENERATION*DATA TREATMENT. , 2018, 2, 1-21.		140

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55	Structural modeling of heterogeneous data with partial least squares. <i>Review of Marketing Research</i> , 2010, , 255-296.	0.2	139
56	The use of sampling methods in advertising research: a gap between theory and practice. <i>International Journal of Advertising</i> , 2018, 37, 650-663.	4.2	139
57	Identifying and treating unobserved heterogeneity with FIMIX-PLS. <i>European Business Review</i> , 2016, 28, 208-224.	1.9	133
58	A review of recent approaches for capturing heterogeneity in partial least squares path modelling. <i>Journal of Modelling in Management</i> , 2008, 3, 140-161.	1.1	132
59	Disentangling the Effects of Team Competences, Team Adaptability, and Client Communication on the Performance of Management Consulting Teams. <i>Long Range Planning</i> , 2013, 46, 258-286.	2.9	129
60	Assessing the measurement invariance of the four-dimensional cultural intelligence scale across countries: A composite model approach. <i>European Management Journal</i> , 2016, 34, 633-649.	3.1	120
61	On the value relevance of customer satisfaction. Multiple drivers and multiple markets. <i>Journal of the Academy of Marketing Science</i> , 2012, 40, 509-525.	7.2	114
62	An Introduction to Structural Equation Modeling. <i>Classroom Companion: Business</i> , 2021, , 1-29.	4.6	112
63	Cutoff criteria for overall model fit indexes in generalized structured component analysis. <i>Journal of Marketing Analytics</i> , 2020, 8, 189-202.	2.2	107
64	Response-Based Segmentation Using Finite Mixture Partial Least Squares. <i>Annals of Information Systems</i> , 2010, , 19-49.	0.5	103
65	Prediction-Oriented Model Selection in Partial Least Squares Path Modeling. <i>Decision Sciences</i> , 2021, 52, 567-607.	3.2	103
66	The relevance of reputation in the nonprofit sector: the moderating effect of socio-demographic characteristics. <i>International Journal of Nonprofit and Voluntary Sector Marketing</i> , 2014, 19, 110-126.	0.5	100
67	Customer Satisfaction with Commercial Airlines: The Role of Perceived Safety and Purpose of Travel. <i>Journal of Marketing Theory and Practice</i> , 2011, 19, 459-472.	2.6	97
68	Genetic algorithm segmentation in partial least squares structural equation modeling. <i>OR Spectrum</i> , 2014, 36, 251-276.	2.1	97
69	Prediction: Coveted, Yet Forsaken? Introducing a Cross-Validated Predictive Ability Test in Partial Least Squares Path Modeling. <i>Decision Sciences</i> , 2021, 52, 362-392.	3.2	97
70	Treating Unobserved Heterogeneity in PLS-SEM: A Multi-method Approach. , 2017, , 197-217.		91
71	A concept analysis of methodological research on composite-based structural equation modeling: bridging PLSPM and GSCA. <i>Behaviormetrika</i> , 2020, 47, 219-241.	0.9	91
72	“PLS-SEM: indeed a silver bullet” retrospective observations and recent advances. <i>Journal of Marketing Theory and Practice</i> , 2023, 31, 261-275.	2.6	88

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73	Segmentation of PLS path models by iterative reweighted regressions. <i>Journal of Business Research</i> , 2016, 69, 4583-4592.	5.8	87
74	Data, measurement, and causal inferences in machine learning: opportunities and challenges for marketing. <i>Journal of Marketing Theory and Practice</i> , 2021, 29, 65-77.	2.6	85
75	Developing a measurement approach for reputation of non-profit organizations. <i>International Journal of Nonprofit and Voluntary Sector Marketing</i> , 2010, 15, 276-299.	0.5	84
76	Latent class analysis in PLS-SEM: A review and recommendations for future applications. <i>Journal of Business Research</i> , 2022, 138, 398-407.	5.8	74
77	PLS path modeling and evolutionary segmentation. <i>Journal of Business Research</i> , 2013, 66, 1318-1324.	5.8	73
78	Assessing Heterogeneity in Customer Satisfaction Studies: Across Industry Similarities and within Industry Differences. <i>Advances in International Marketing</i> , 2011, , 169-194.	0.3	71
79	From the Special Issue Guest Editors. <i>Journal of Marketing Theory and Practice</i> , 2011, 19, 135-138.	2.6	69
80	Selecting single items to measure doubly concrete constructs: A cautionary tale. <i>Journal of Business Research</i> , 2016, 69, 3159-3167.	5.8	68
81	Explanation Plus Prediction – The Logical Focus of Project Management Research. <i>Project Management Journal</i> , 2021, 52, 319-322.	2.6	65
82	Do We Fully Understand the Critical Success Factors of Customer Satisfaction with Industrial Goods? - Extending Festge and Schwaiger's Model to Account for Unobserved Heterogeneity. <i>Journal of Business Market Management</i> , 2009, 3, 185-206.	0.7	64
83	Model selection uncertainty and multimodel inference in partial least squares structural equation modeling (PLS-SEM). <i>Journal of Business Research</i> , 2020, 113, 13-24.	5.8	61
84	Factor Indeterminacy as Metrological Uncertainty: Implications for Advancing Psychological Measurement. <i>Multivariate Behavioral Research</i> , 2019, 54, 429-443.	1.8	59
85	Influence of community design on user behaviors in online communities. <i>Journal of Business Research</i> , 2014, 67, 2258-2268.	5.8	58
86	Predictive model assessment and selection in composite-based modeling using PLS-SEM: extensions and guidelines for using CVPAT. <i>European Journal of Marketing</i> , 2023, 57, 1662-1677.	1.7	57
87	Applying the future time perspective scale to advertising research. <i>International Journal of Advertising</i> , 2014, 33, 113-136.	4.2	53
88	Market Research. <i>Springer Texts in Business and Economics</i> , 2018, , .	0.2	53
89	On the practical relevance of the attraction effect: A cautionary note and guidelines for context effect experiments. <i>AMS Review</i> , 2015, 5, 1-19.	1.1	52
90	Evaluation of Reflective Measurement Models. <i>Classroom Companion: Business</i> , 2021, , 75-90.	4.6	52

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91	Method trends and method needs: Examining methods needed for accelerating the field. <i>Journal of Family Business Strategy</i> , 2014, 5, 4-14.	3.7	45
92	Prediction in HRM researchâ€“A gap between rhetoric and reality. <i>Human Resource Management Journal</i> , 2022, 32, 485-513.	3.6	45
93	PLS-Based Model Selection: The Role of Alternative Explanations in Information Systems Research. <i>Journal of the Association for Information Systems</i> , 0, , 346-397.	2.4	45
94	Art for the Sake of the Corporation. <i>Journal of Advertising Research</i> , 2010, 50, 77-90.	1.0	42
95	Should we use single items? Better not. <i>Journal of Business Research</i> , 2016, 69, 3199-3203.	5.8	42
96	Guidelines for treating unobserved heterogeneity in tourism research: A comment on Marques and Reis (2015). <i>Annals of Tourism Research</i> , 2016, 57, 279-284.	3.7	42
97	The Influence of Serotonin Deficiency on Choice Deferral and the Compromise Effect. <i>Journal of Marketing Research</i> , 2016, 53, 183-198.	3.0	40
98	Exploring the influence of customers' time horizon perspectives on the satisfactionâ€“loyalty link. <i>Journal of Business Research</i> , 2014, 67, 2620-2627.	5.8	38
99	Mapping the jungle: A bibliometric analysis of research into construal level theory. <i>Psychology and Marketing</i> , 2021, 38, 1367-1383.	4.6	37
100	Advancing family business research through modeling nonlinear relationships: Comparing PLS-SEM and multiple regression. <i>Journal of Family Business Strategy</i> , 2022, 13, 100457.	3.7	37
101	Quantify uncertainty in behavioral research. <i>Nature Human Behaviour</i> , 2020, 4, 329-331.	6.2	36
102	Market segmentation with mixture regression models: Understanding measures that guide model selection. <i>Journal of Targeting, Measurement and Analysis for Marketing</i> , 2008, 16, 228-246.	0.4	31
103	In Pursuit of Understanding What Drives Fan Satisfaction. <i>Journal of Leisure Research</i> , 2014, 46, 419-447.	1.0	30
104	What really matters in attraction effect research: when choices have economic consequences. <i>Marketing Letters</i> , 2017, 28, 127-138.	1.9	30
105	Principal Component and Factor Analysis. <i>Springer Texts in Business and Economics</i> , 2018, , 265-311.	0.2	30
106	Short- and Long-Term Effects of Nonconsciously Processed Ambient Scents in a Servicescape: Findings From Two Field Experiments. <i>Journal of Service Research</i> , 2019, 22, 440-455.	7.8	24
107	A comparative evaluation of factorâ€“and componentâ€“based structural equation modelling approaches under (in)correct construct representations. <i>British Journal of Mathematical and Statistical Psychology</i> , 2022, 75, 220-251.	1.0	24
108	A cross-cultural comparison of brand extension success factors: A meta-study. <i>Journal of Brand Management</i> , 2010, 18, 5-20.	2.0	21

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109	Parceling Cannot Reduce Factor Indeterminacy in Factor Analysis: A Research Note. <i>Psychometrika</i> , 2019, 84, 772-780.	1.2	21
110	Innovative and established research methods in family business: Description, illustration and application guidelines. <i>Journal of Family Business Strategy</i> , 2014, 5, 1-3.	3.7	19
111	Mediation Analysis. <i>Classroom Companion: Business</i> , 2021, , 139-153.	4.6	18
112	How durable are compromise effects?. <i>Journal of Business Research</i> , 2016, 69, 4056-4064.	5.8	17
113	Examining the Role of Psychological Ownership and Feedback in Customer Empowerment Strategies. <i>Journal of Creating Value</i> , 2016, 2, 194-210.	0.3	17
114	Segmenting consumers based on sensory acceptance tests in sensory labs, immersive environments, and natural consumption settings. <i>Food Quality and Preference</i> , 2021, 89, 104138.	2.3	17
115	From Goods to Services Consumption: A Social Network Analysis on Sharing Economy and Servitization Research. <i>Journal of Service Management Research</i> , 2018, 2, 3-16.	0.2	17
116	Evaluation of the Structural Model. <i>Classroom Companion: Business</i> , 2021, , 115-138.	4.6	14
117	Is there a tacit acceptance of student samples in marketing and management research?. <i>International Journal of Data Analysis Techniques and Strategies</i> , 2010, 2, 62.	0.2	13
118	Corporate branding in a turbulent environment. <i>Journal of Brand Management</i> , 2011, 19, 179-181.	2.0	12
119	Evaluation of Formative Measurement Models. <i>Classroom Companion: Business</i> , 2021, , 91-113.	4.6	12
120	Measurement in the social sciences: where C-OAR-SE delivers and where it does not. <i>European Journal of Marketing</i> , 2016, 50, 1942-1952.	1.7	11
121	Moderation Analysis. <i>Classroom Companion: Business</i> , 2021, , 155-172.	4.6	11
122	Der Knacks and a Silver Bullet. , 2019, , 155-164.		10
123	Finite Mixture and Genetic Algorithm Segmentation in Partial Least Squares Path Modeling: Identification of Multiple Segments in Complex Path Models. <i>Studies in Classification, Data Analysis, and Knowledge Organization</i> , 2009, , 167-176.	0.1	10
124	Model Selection in Mixture Regression Analysis—A Monte Carlo Simulation Study. <i>Studies in Classification, Data Analysis, and Knowledge Organization</i> , 2008, , 61-68.	0.1	9
125	The SEMinR Package. <i>Classroom Companion: Business</i> , 2021, , 49-74.	4.6	8
126	Reputation management in times of crisis. <i>Journal of Brand Management</i> , 2009, 16, 499-503.	2.0	7

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127	Assessing measure congruence in nomological networks. <i>Journal of Business Research</i> , 2021, 130, 318-334.	5.8	7
128	The role of context and motivation variables in mobile commerce usage – A further perspective on Chong (2013). <i>Technological Forecasting and Social Change</i> , 2014, 88, 156-161.	6.2	6
129	Data generation for composite-based structural equation modeling methods. <i>Advances in Data Analysis and Classification</i> , 2020, 14, 747-757.	0.9	6
130	Advances in composite-based structural equation modeling. <i>Behaviormetrika</i> , 2020, 47, 213-217.	0.9	6
131	The time vs. money effect. A conceptual replication. <i>International Journal of Research in Marketing</i> , 2013, 30, 199-200.	2.4	5
132	From Family Identity to Family Firm Image and Reputation: Exploring Facets of the Perception of Family Influence in Branding, Marketing, and Other Messaging. <i>Journal of Family Business Strategy</i> , 2017, 8, I-III.	3.7	5
133	Corporate identity, image and reputation management: a further analysis. <i>Corporate Communications</i> , 2012, 17, .	1.1	5
134	HeterogenitÄt in varianzbasierter Strukturgleichungsmodellierung. <i>Marketing, Zeitschrift Fur Forschung Und Praxis</i> , 2008, 30, 239-258.	0.2	4
135	A Prediction-Oriented Specification Search Algorithm for Generalized Structured Component Analysis. <i>Structural Equation Modeling</i> , 2022, 29, 611-619.	2.4	4
136	Digital Socialligators? Social Media-Induced Perceived Support During the Transition to the COVID-19 Lockdown. <i>Social Science Computer Review</i> , 2023, 41, 748-767.	2.6	3
137	Die Prognose von Serviceintervallen mitÄderÄHazard-Raten-Analyse – Ergebnisse einer empirischen Studie im Automobilmarkt. <i>Zeitschrift FÄ¼r Planung Und Unternehmenssteuerung</i> , 2010, 20, 269-283.	0.3	2
138	Getting Data. <i>Springer Texts in Business and Economics</i> , 2018, , 51-93.	0.2	2
139	Segmentation of PLS path models by iterative reweighted regressions. , 0, , .		2
140	The Market Research Process. , 2010, , 11-23.		1
141	In Pursuit of Understanding What Drives Fan Satisfaction. <i>SSRN Electronic Journal</i> , 0, , .	0.4	1
142	(Ir)Rationality of decisions in business research and practice: introduction to the special issue. <i>Business Research</i> , 2019, 12, 1-7.	4.0	1
143	Getting Data. <i>Springer Texts in Business and Economics</i> , 2019, , 47-90.	0.2	1
144	Mirror, Mirror on the Wall: A Comparative Evaluation of Six Structural Equation Modeling Methods. <i>Developments in Marketing Science: Proceedings of the Academy of Marketing Science</i> , 2016, , 991-992.	0.1	1

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145	The Great Facilitator. , 2019, , 1-7.		1
146	Overview of R and RStudio. Classroom Companion: Business, 2021, , 31-47.	4.6	1
147	Hypothesis Testing & ANOVA. , 2010, , 113-160.		0
148	Introduction to Market Research. , 2010, , 1-9.		0
149	Communicating the Results. , 2010, , 285-301.		0
150	Introduction: Measurement and Research Methods in International Marketing. Advances in International Marketing, 2011, , 3-7.	0.3	0
151	A Comparative Evaluation of Different Single-Item Selection Procedures for Construct Measurement. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2015, , 427-427.	0.1	0
152	Principal Component and Factor Analysis. Springer Texts in Business and Economics, 2019, , 257-299.	0.2	0
153	Treiber der Fußballzufriedenheit - Eine kausalanalytische Untersuchung. , 2009, , 491-514.		0
154	On the Performance of Management Consulting Teams. Proceedings - Academy of Management, 2012, 10603.	0.0	0
155	Getting Data. Springer Texts in Business and Economics, 2014, , 47-86.	0.2	0
156	Customer research: Time for second thoughts. The Marketing Review, 2018, 18, 97-111.	0.1	0
157	Formative Messmodelle. , 2021, , 273-294.		0
158	Alternative Schätzverfahren für Komponentenmodelle. , 2021, , 379-394.		0
159	Kausalanalyse mit PLS. , 2021, , 345-378.		0
160	Konstrukt-Konzeptualisierung. , 2021, , 103-111.		0