Richard Heeks

List of Publications by Year
in descending order

111 papers	6,637 citations	159358 30 h-index	79541 73 g-index
115 all docs	115 docs citations	115 times ranked	3265 citing authors

#	Article	IF	Citations
1	Conceptualising Digital Platforms in Developing Countries as Socio-Technical Transitions: A Multi-level Perspective Analysis of EasyTaxi in Colombia. European Journal of Development Research, 2022, 34, 978-1002.	1.2	6
2	Stripping back the mask: Working conditions on digital labour platforms during the COVID‑19 pandemic. International Labour Review, 2022, 161, 413-440.	1.0	7
3	Data-powered positive deviance: Combining traditional and non-traditional data to identify and characterise development-related outperformers. Development Engineering, 2022, 7, 100090.	1.4	6
4	Digital inequality beyond the digital divide: conceptualizing adverse digital incorporation in the global South. Information Technology for Development, 2022, 28, 688-704.	2.7	28
5	Embeddedness of digital start-ups in development contexts: field experience from Latin America. Information Technology for Development, 2021, 27, 171-190.	2.7	7
6	Datafication, value and power in developing countries: Big data in two Indian public service organizations. Development Policy Review, 2021, 39, 82-102.	1.0	3
7	Digital labour platforms in Pakistan: institutional voids and solidarity networks. Information Technology and People, 2021, 34, 1819-1839.	1.9	15
8	Systematic evaluation of gig work against decent work standards: The development and application of the Fairwork framework. Information Society, 2021, 37, 267-286.	1.7	28
9	Publication outperformance among global South researchers: An analysis of individual-level and publication-level predictors of positive deviance. Scientometrics, 2021, 126, 8375-8431.	1.6	10
10	Digital platforms and institutional voids in developing countries: The case of ride-hailing markets. World Development, 2021, 145, 105528.	2.6	27
11	Thinking Out of the Box: Fair Work for Platform Workers. King's Law Journal, 2020, 31, 236-249.	0.3	12
12	The Fairwork Foundation: Strategies for improving platform work in a global context. Geoforum, 2020, 112, 100-103.	1.4	52
13	Understanding and managing business—development hybrids: an institutional logics case analysis. Development Studies Research, 2020, 7, 31-49.	1.0	8
14	ICT4D 3.0? Part 1—The components of an emerging "digital‑for‑development" paradigm. Electronic Journal of Information Systems in Developing Countries, 2020, 86, e12124.	0.9	33
15	ICT4D 3.0? Part 2—The patterns of an emerging "digital‑for‑development" paradigm. Electronic Journal of Information Systems in Developing Countries, 2020, 86, e12123.	0.9	6
16	Risks and Risk-Mitigation Strategies of Gig Economy Workers in the Global South: The Case of Ride-Hailing in Cape Town. IFIP Advances in Information and Communication Technology, 2020, , 26-38.	0.5	8
17	Digital Innovation by Displaced Populations: A Critical Realist Study of Rohingya Refugees in Bangladesh. IFIP Advances in Information and Communication Technology, 2020, , 54-65.	0.5	4
18	From the Digital Divide to Digital Justice in the Global South. , 2020, , .		0

#	Article	IF	Citations
19	Positive deviance, big data, and development: <scp>A</scp> systematic literature review. Electronic Journal of Information Systems in Developing Countries, 2019, 85, e12063.	0.9	28
20	Datafication, development and marginalised urban communities: an applied data justice framework. Information, Communication and Society, 2019, 22, 992-1011.	2.6	61
21	Exploring an Impact Sourcing Initiative for a Community of People with Disabilities: A Capability Analysis. IFIP Advances in Information and Communication Technology, 2019, , 51-62.	0.5	0
22	Combining Pragmatism and Critical Realism in ICT4D Research: An e-Resilience Case Example. IFIP Advances in Information and Communication Technology, 2019, , 14-25.	0.5	4
23	Conceptualising the link between information systems and resilience: A developing country field study. Information Systems Journal, 2019, 29, 70-96.	4.1	79
24	Global sourcing and development: New drivers, models, and impacts. Information Systems Journal, 2018, 28, 532-537.	4.1	2
25	Data justice for development. Information Development, 2018, 34, 90-102.	1.4	64
26	Analyzing conflict and its management within ICT4D partnerships: an institutional logics perspective. Information Technology for Development, 2018, 24, 165-187.	2.7	14
27	Critical realism and ICT4D: editorial introduction to the special issue of EJISDC. Electronic Journal of Information Systems in Developing Countries, 2018, 84, e12050.	0.9	7
28	Critical realism and <scp>ICT4D</scp> research. Electronic Journal of Information Systems in Developing Countries, 2018, 84, e12051.	0.9	22
29	Social network analysis and ICT4D research: Principles, relevance, and practice. Electronic Journal of Information Systems in Developing Countries, 2018, 84, e12036.	0.9	4
30	Researching the Emergence of 3D Printing, Makerspaces, Hackerspaces and FabLabs in the Global South: A Scoping Review and Research Agenda on Digital Innovation and Fabrication Networks. Electronic Journal of Information Systems in Developing Countries, 2017, 80, 1-24.	0.9	30
31	Critical Realism and ICT4D Research. IFIP Advances in Information and Communication Technology, 2017, , 159-170.	0.5	11
32	Understanding the Development Implications of Online Outsourcing. IFIP Advances in Information and Communication Technology, 2017, , 425-436.	0.5	11
33	Drivers of Inclusive Innovation in Developing Country Markets: A Policy Perspective. , 2016, , 57-74.		7
34	ICTs and Hope for Development: A Theoretical Framework. Electronic Journal of Information Systems in Developing Countries, 2016, 77, 1-19.	0.9	10
35	Assessing the Development Impact of Social Outsourcing of IT Service. , 2016, , 81-96.		1
36	e-business adoption and use among African women-owned SMEs. , 2015, , .		7

#	ARTICLE	IF	CITATIONS
37	A Literature Review of E-Entrepreneurship in Emerging Economies: Positioning Research on Latin American Digital Startups. , 2015, , 179-208.		21
38	Technological change in developing countries: opening the black box of process using actorâ€"network theory. Development Studies Research, 2015, 2, 33-50.	1.0	51
39	The multiple meanings of open government data: Understanding different stakeholders and their perspectives. Government Information Quarterly, 2015, 32, 441-452.	4.0	167
40	Understanding e-Waste Management in Developing Countries: Strategies, Determinants, and Policy Implications in the Indian ICT Sector. Information Technology for Development, 2015, 21, 653-667.	2.7	58
41	Nurturing userâ€"producer interaction: inclusive innovation flows in a low-income mobile phone market. Innovation and Development, 2014, 4, 221-237.	1.4	21
42	New models of inclusive innovation for development. Innovation and Development, 2014, 4, 175-185.	1.4	180
43	UNDERSTANDING DEVELOPMENT PROJECT IMPLEMENTATION: AN ACTOR-NETWORK PERSPECTIVE. Public Administration and Development, 2014, 34, 14-31.	0.9	22
44	Information technology impact sourcing. Communications of the ACM, 2013, 56, 22-25.	3.3	21
45	Analyzing policy for inclusive innovation: the mobile sector and base-of-the-pyramid markets in Kenya. Innovation and Development, 2013, 3, 103-119.	1.4	48
46	Innovation and Scaling of ICT for the Bottom-Of-The-Pyramid. Journal of Information Technology, 2013, 28, 296-315.	2.5	119
47	Ultra-low-cost computing and developing countries. Communications of the ACM, 2013, 56, 22-24.	3.3	39
48	Conceptualising ICT4D project champions. , 2013, , .		13
49	Conceptualising Inclusive Innovation: Modifying Systems of Innovation Frameworks to Understand Diffusion of New Technology to Low-Income Consumers. European Journal of Development Research, 2013, 25, 333-355.	1.2	221
50	IT innovation for the bottom of the pyramid. Communications of the ACM, 2012, 55, 24-27.	3.3	21
51	Understanding success and failure of anti-corruption initiatives. Crime, Law and Social Change, 2012, 58, 533-549.	0.7	38
52	12. Integrating Digital and Human Data Sources for Environmental Planning and Climate Change Adaptation: From Research to Practice in Central Vietnam. , 2012, , 132-146.		2
53	Advancing E-Commerce Beyond Readiness in a Developing Country. Journal of Electronic Commerce in Organizations, 2011, 9, 1-16.	0.6	32
54	Changing Computing Curricula in African Universities: Evaluating Progress and Challenges via Designâ€Reality Gap Analysis. Electronic Journal of Information Systems in Developing Countries, 2011, 48, 1-39.	0.9	31

#	ARTICLE	IF	CITATIONS
55	Social outsourcing as a development tool: The impact of outsourcing IT services to women's social enterprises in Kerala. Journal of International Development, 2010, 22, 441-454.	0.9	28
56	Researching ICT Microâ€Enterprise in Developing Countries: Themes, Wider Concepts and Future Directions. Electronic Journal of Information Systems in Developing Countries, 2010, 43, 1-20.	0.9	18
57	Do information and communication technologies (ICTs) contribute to development?. Journal of International Development, 2010, 22, 625-640.	0.9	306
58	Explaining ERP failure in a developing country: a Jordanian case study. Journal of Enterprise Information Management, 2010, 23, 135-160.	4.4	86
59	Development 2.0. Communications of the ACM, 2010, 53, 22-24.	3.3	48
60	Challenging conventional views on mobile-telecommunications investment: evidence from conflict zones. Development in Practice, 2009, 19, 414-420.	0.6	9
61	Telecentres in mountain regions â€" A Peruvian case study of the impact of information and communication technologies on remoteness and exclusion. Journal of Mountain Science, 2009, 6, 320-330.	0.8	24
62	ICT4D 2.0: The Next Phase of Applying ICT for International Development. Computer, 2008, 41, 26-33.	1.2	379
63	E-commerce in Least Developing Countries: Summary Evidence and Implications. Journal of African Business, 2008, 9, 257-285.	1.3	19
64	Eâ€commerce and socioâ€economic development: conceptualizing the link. Internet Research, 2008, 18, 562-594.	2.7	57
65	Analysing South Korea's ICT for Development Aid Programme. Electronic Journal of Information Systems in Developing Countries, 2008, 35, 1-15.	0.9	8
66	The Impact of Mobile Telephony on Developing Country Micro-Enterprise: A Nigerian Case Study. Information Technologies and International Development, 2008, 4, 47-65.	1.3	106
67	Understanding e-Government project trajectories from an actor-network perspective. European Journal of Information Systems, 2007, 16, 165-177.	5.5	165
68	Exploring E-Commerce Benefits for Businesses in a Developing Country. Information Society, 2007, 23, 95-108.	1.7	93
69	Analyzing e-government research: Perspectives, philosophies, theories, methods, and practice. Government Information Quarterly, 2007, 24, 243-265.	4.0	697
70	Why Anti-Corruption Initiatives Fail: Technology Transfer and Contextual Collision. , 2007, , 258-272.		3
71	Theorizing ICT4D Research. Information Technologies and International Development, 2007, 3, 1-4.	1.3	79
72	Using Competitive Advantage Theory to Analyze IT Sectors in Developing Countries:A Software Industry Case Analysis. Information Technologies and International Development, 2007, 3, 5-34.	1.3	29

#	ARTICLE	IF	CITATIONS
73	Health information systems: Failure, success and improvisation. International Journal of Medical Informatics, 2006, 75, 125-137.	1.6	462
74	Adding clicks to bricks: a case study of e-commerce adoption by a Catalan small retailer. European Journal of Information Systems, 2006, 15, 424-438.	5.5	25
75	Knowledge and learning in online networks in development: a social-capital perspective. Development in Practice, 2006, 16, 570-586.	0.6	18
76	e-Government as a Carrier of Context. Journal of Public Policy, 2005, 25, 51-74.	1.0	149
77	Software Export Success Factors and Strategies in â€˜Followerâ€™ Nations. Competition and Change, 2004, 8, 267-303.	2.9	48
78	Romania's Hardware and Software Industry; Building Information Technology Policy and Capabilities in an Transitional Economy. , 2004, , 320-338.		1
79	An information systems perspective on ethical trade and self-regulation. Information Technology for Development, 2003, 10, 123-138.	2.7	22
80	e-Government in Africa: Promise and practice. Information Polity, 2003, 7, 97-114.	0.5	133
81	Information Systems and Developing Countries: Failure, Success, and Local Improvisations. Information Society, 2002, 18, 101-112.	1.7	824
82	i-development not e-development: special issue on ICTs and development. Journal of International Development, 2002, 14, 1-11.	0.9	136
83	Enterprise across the digital divide: information systems and rural microenterprise in Botswana. Journal of International Development, 2002, 14, 61-74.	0.9	95
84	i-development not e-development: special issue on ICTs and development. , 2002, 14, 1.		6
85	Information systems and public sector reform in the Third World. , 2001, , .		6
86	The approach of senior public officials to information technology-related reform: lessons from India. Public Administration and Development, 2000, 20, 197-205.	0.9	30
87	Understanding Success and Failure of Healthcare Information Systems. , 2000, , 96-128.		14
88	Information technology and the management of corruption. Development in Practice, 1999, 9, 184-189.	0.6	22
89	Donorâ€funded information technology transfer projects: Evaluating the lifeâ€cycle approach in four Chinese science and technology projects. Information Technology for Development, 1999, 8, 185-197.	2.7	32
90	Information systems strategy â€•A fiveâ€minute guide for public sector managers. Information Technology for Development, 1995, 6, 139-143.	2.7	1

#	ARTICLE	IF	CITATIONS
91	Constraints on and Support for Industrial Policy Liberalization in India. Development Policy Review, 1992, 10, 15-34.	1.0	1
92	Technology policy making as a social an political process: liberalizing india's software policy. Technology Analysis and Strategic Management, 1990, 2, 275-292.	2.0	3
93	Impact of information systems in developing countries. Information Technology for Development, 1989, 4, 687-691.	2.7	1
94	Policies to Support Inclusive Innovation. SSRN Electronic Journal, 0, , .	0.4	12
95	Decent Work and the Digital Gig Economy: A Developing Country Perspective on Employment Impacts and Standards in Online Outsourcing, Crowdwork, Etc. SSRN Electronic Journal, 0, , .	0.4	82
96	Defining, Conceptualising and Measuring the Digital Economy. SSRN Electronic Journal, 0, , .	0.4	251
97	A Structural Model and Manifesto for Data Justice for International Development. SSRN Electronic Journal, 0, , .	0.4	13
98	Exploring Big Data for Development: An Electricity Sector Case Study from India. SSRN Electronic Journal, 0, , .	0.4	2
99	Examining 'Digital Development': The Shape of Things to Come?. SSRN Electronic Journal, 0, , .	0.4	17
100	Icts and Poverty Eradication: Comparing Economic, Livelihoods and Capabilities Models. SSRN Electronic Journal, 0, , .	0.4	12
101	Future Priorities for Development Informatics Research from the Post-2015 Development Agenda. SSRN Electronic Journal, 0, , .	0.4	19
102	From the MDGs to the Post-2015 Agenda: Analysing Changing Development Priorities. SSRN Electronic Journal, 0, , .	0.4	11
103	Impact Assessment of ICT-for-Development Projects: A Compendium of Approaches. SSRN Electronic Journal, 0, , .	0.4	78
104	Current Analysis and Future Research Agenda on 'Gold Farming': Real-World Production in Developing Countries for the Virtual Economies of Online Games. SSRN Electronic Journal, 0, , .	0.4	29
105	Researching ICT-Based Enterprise in Developing Countries: Analytical Tools and Models. SSRN Electronic Journal, 0, , .	0.4	7
106	Analysing the Organisational Risk and Change of CMM Software Process Improvement in a Nearshoring Firm. SSRN Electronic Journal, 0, , .	0.4	4
107	Software Export Success Factors and Strategies in Developing and Transitional Economies. SSRN Electronic Journal, 0, , .	0.4	42
108	Information, ICTs and Small Enterprise: Findings from Botswana. SSRN Electronic Journal, 0, , .	0.4	12

#	Article	IF	Citations
109	Information and Communication Technologies, Poverty and Development. SSRN Electronic Journal, 0, , .	0.4	112
110	Digital Labour Platforms in the Global South: Filling or Creating Institutional Voids?. SSRN Electronic Journal, 0, , .	0.4	6
111	Advancing E-Commerce Beyond Readiness in a Developing Country. , 0, , 1-17.		0