

# Anu P Anil

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/4569643/publications.pdf>

Version: 2024-02-01

4  
papers

101  
citations

2258059

3  
h-index

2272923

4  
g-index

4  
all docs

4  
docs citations

4  
times ranked

103  
citing authors

#	ARTICLE	IF	CITATIONS
1	TQM practices and its performance effects – an integrated model. International Journal of Quality and Reliability Management, 2019, 36, 1318-1344.	2.0	39
2	An empirical investigation of the relationship between TQM practices, quality performance, and customer satisfaction level. International Journal of Productivity and Quality Management, 2019, 26, 96.	0.2	4
3	Enhancing customer satisfaction through total quality management practices – an empirical examination. Total Quality Management and Business Excellence, 2019, 30, 1528-1548.	3.8	20
4	Investigating the Relationship Between TQM Practices and Firm's Performance: A Conceptual Framework for Indian Organizations. Procedia Technology, 2016, 24, 554-561.	1.1	38