

Anu P Anil

List of Publications by Year in descending order

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4
papers

101
citations

2258059

3
h-index

2272923

4
g-index

4
all docs

4
docs citations

4
times ranked

103
citing authors

#	ARTICLE	IF	CITATIONS
1	TQM practices and its performance effects – an integrated model. International Journal of Quality and Reliability Management, 2019, 36, 1318-1344.	2.0	39
2	Investigating the Relationship Between TQM Practices and Firm's Performance: A Conceptual Framework for Indian Organizations. Procedia Technology, 2016, 24, 554-561.	1.1	38
3	Enhancing customer satisfaction through total quality management practices – an empirical examination. Total Quality Management and Business Excellence, 2019, 30, 1528-1548.	3.8	20
4	An empirical investigation of the relationship between TQM practices, quality performance, and customer satisfaction level. International Journal of Productivity and Quality Management, 2019, 26, 96.	0.2	4