

# Ashokkumar Manoharan

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/4292049/publications.pdf>

Version: 2024-02-01

12  
papers

265  
citations

1162367

8  
h-index

1281420

11  
g-index

12  
all docs

12  
docs citations

12  
times ranked

200  
citing authors

#	ARTICLE	IF	CITATIONS
1	A systematic literature review of research on diversity and diversity management in the hospitality literature. <i>International Journal of Hospitality Management</i> , 2017, 66, 77-91.	5.3	86
2	Identity-conscious vs identity-blind: Hotel managers's use of formal and informal diversity management practices. <i>International Journal of Hospitality Management</i> , 2014, 41, 1-9.	5.3	32
3	The influence of perceived forgiveness climate on service recovery performance: The mediating effect of psychological safety and organizational fairness. <i>Journal of Hospitality and Tourism Management</i> , 2019, 40, 94-102.	3.5	31
4	The Balance of Liberal and Vocational Values in Hospitality Higher Education: Voices of Graduates. <i>Journal of Hospitality and Tourism Education</i> , 2016, 28, 44-57.	2.5	25
5	Informal diversity management practices and their effectiveness: In the context of ethnically diverse employees in hotels. <i>International Journal of Hospitality Management</i> , 2019, 82, 181-190.	5.3	21
6	Career optimism of culturally and linguistically diverse hotel workers in the pandemic age. <i>International Journal of Hospitality Management</i> , 2021, 93, 102796.	5.3	20
7	Organizational effectiveness in hospitality: Managers perspectives. <i>International Journal of Hospitality Management</i> , 2019, 80, 123-125.	5.3	18
8	Walking the talk in diversity management: Exploring links between strategic statements, management practices, and external recognition. <i>International Journal of Hospitality Management</i> , 2021, 94, 102864.	5.3	14
9	The hospitality sector as an employer of skill discounted migrants. Evidence from Australia. <i>Journal of Policy Research in Tourism, Leisure and Events</i> , 2021, 13, 20-35.	2.5	8
10	Antecedents and Outcomes of a Culturally Diverse Workforce in Hotels. <i>Journal of Hospitality and Tourism Research</i> , 2021, 45, 1383-1416.	1.8	7
11	The gendered consequences of skill-discounting for migrants. <i>Journal of Industrial Relations</i> , 2021, 63, 73-97.	1.1	3
12	Barriers to SME Access to Credit and Growth in Laos: An Emerging Economy Perspective. <i>Proceedings - Academy of Management</i> , 2019, 2019, 15794.	0.0	0