Ashokkumar Manoharan

List of Publications by Year in descending order

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1163117 1281871 12 265 8 11 citations g-index h-index papers 12 12 12 200 docs citations times ranked citing authors all docs

#	Article	IF	CITATIONS
1	A systematic literature review of research on diversity and diversity management in the hospitality literature. International Journal of Hospitality Management, 2017, 66, 77-91.	8.8	86
2	Identity-conscious vs identity-blind: Hotel managers' use of formal and informal diversity management practices. International Journal of Hospitality Management, 2014, 41, 1-9.	8.8	32
3	The influence of perceived forgiveness climate on service recovery performance: The mediating effect of psychological safety and organizational fairness. Journal of Hospitality and Tourism Management, 2019, 40, 94-102.	6.6	31
4	The Balance of Liberal and Vocational Values in Hospitality Higher Education: Voices of Graduates. Journal of Hospitality and Tourism Education, 2016, 28, 44-57.	3.2	25
5	Informal diversity management practices and their effectiveness: In the context of ethnically diverse employees in hotels. International Journal of Hospitality Management, 2019, 82, 181-190.	8.8	21
6	Career optimism of culturally and linguistically diverse hotel workers in the pandemic age. International Journal of Hospitality Management, 2021, 93, 102796.	8.8	20
7	Organizational effectiveness in hospitality: Managers perspectives. International Journal of Hospitality Management, 2019, 80, 123-125.	8.8	18
8	Walking the talk in diversity management: Exploring links between strategic statements, management practices, and external recognition. International Journal of Hospitality Management, 2021, 94, 102864.	8.8	14
9	The hospitality sector as an employer of skill discounted migrants. Evidence from Australia. Journal of Policy Research in Tourism, Leisure and Events, 2021, 13, 20-35.	4.0	8
10	Antecedents and Outcomes of a Culturally Diverse Workforce in Hotels. Journal of Hospitality and Tourism Research, 2021, 45, 1383-1416.	2.9	7
11	The gendered consequences of skill-discounting for migrants. Journal of Industrial Relations, 2021, 63, 73-97.	1.8	3
12	Barriers to SME Access to Credit and Growth in Laos: An Emerging Economy Perspective. Proceedings - Academy of Management, 2019, 2019, 15794.	0.1	0