Chirag Shah

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

178	1,980	21	37
papers	citations	h-index	g-index
199	2,441	1.8	5.67
ext. papers	ext. citations	avg, IF	L-index

#	Paper	IF	Citations
178	Evaluating and predicting answer quality in community QA **2010**,		167
177	Research agenda for social Q&A. *Library and Information Science Research*, **2009**, 31, 205-209	1.9	106
176	Agenda Setting in a Digital Age: Tracking Attention to California Proposition 8 in Social Media, Online News and Conventional News. *Policy and Internet*, **2010**, 2, 7-32	2.6	104
175	Algorithmic mediation for collaborative exploratory search **2008**,		94
174	Collaborative information seeking. *Journal of the Association for Information Science and Technology* , **2014**, 65, 215-236	2.7	57
173	Evaluating the synergic effect of collaboration in information seeking **2011**,		56
172	Collaborative User Network Embedding for Social Recommender Systems **2017**, 381-389		50
171	Awareness in collaborative information seeking. *Journal of the Association for Information Science and Technology*, **2010**, 61, 1970-1986		50
170	Collaborative Information Seeking: A Literature Review. *Advances in Librarianship*, **2010**, 3-33	0.2	42
169	Role-based results redistribution for collaborative information retrieval. *Information Processing and Management*, **2010**, 46, 773-781	6.3	42
168	Social Q&A and virtual reference—comparing apples and oranges with the help of experts and users. *Journal of the Association for Information Science and Technology*, **2012**, 63, 2020-2036		41
167	Exploring characteristics and effects of user participation in online social Q&A sites. *First Monday*,		39
166	Evaluating high accuracy retrieval techniques **2004**,		32
165	Exploring information seeking processes in collaborative search tasks. *Proceedings of the American Society for Information Science and Technology*, **2010**, 47, 1-7		31
164	Toward creating a fairer ranking in search engine results. *Information Processing and Management*, **2020**, 57, 102138	6.3	30
163	User Activity Patterns During Information Search. *ACM Transactions on Information Systems*, **2015**, 33, 1-39	4.8	29
162	User motivations for asking questions in online Q&A services. *Journal of the Association for Information Science and Technology*, **2016**, 67, 1182-1197	2.7	28

161	Let's search together, but not too close! An analysis of communication and performance in collaborative information seeking. *Information Processing and Management*, **2013**, 49, 1165-1179	6.3	27
160	Effects of awareness on coordination in collaborative information seeking. *Journal of the Association for Information Science and Technology*, **2013**, 64, 1122-1143		27
159	Modalities, motivations, and materials - Investigating traditional and social online Q&A services. *Journal of Information Science*, **2014**, 40, 669-687	2	24
158	Collaborative Information Seeking. *The Kluwer International Series on Information Retrieval*, **2012**,	0.7	24
157	Evaluating user search trails in exploratory search tasks. *Information Processing and Management*, **2017**, 53, 905-922	6.3	21
156	User-driven system-mediated collaborative information retrieval **2014**,		20
155	CIRCULATING STRUGGLE. *Information, Communication and Society*, **2011**, 14, 1017-1038	3.4	20
154	Predicting Information Seeking Intentions from Search Behaviors **2017**,		19
153	The relationship of (perceived) epistemic cognition to interaction with resources on the internet. *Computers in Human Behavior*, **2017**, 73, 507-518	7.7	18
152	Evaluating the Quality of Educational Answers in Community Question-Answering **2016**,		18
151	Searching as Learning **2018**,		17
150	Collaborative Information Seeking [Guest editors' introduction]. *Computer*, **2014**, 47, 22-25	1.6	17
149	Learning design principles for a collaborative information seeking system **2009**,		17
148	Measuring effectiveness and user satisfaction in Yahoo! Answers. *First Monday*,		17
147	Evaluating collaborative information seeking - synthesis, suggestions, and structure. *Journal of Information Science*, **2014**, 40, 460-475	2	16
146	Developing a typology of online Q&A models and recommending the right model for each question type. *Proceedings of the American Society for Information Science and Technology*, **2012**, 49, 1-4		16
145	YOUTUBE AND PROPOSITION 8. *Information, Communication and Society*, **2010**, 13, 325-349	3.4	16
144	Task, Information Seeking Intentions, and User Behavior **2019**,		15

143	Spatial context in collaborative information seeking. *Journal of Information Science*, **2012**, 38, 333-349	2	15
142	Extracting Information Seeking Intentions for Web Search Sessions **2016**,		14
141	Social Information Seeking. *The Kluwer International Series on Information Retrieval*, **2017**,	0.7	14
140	Coagmento: A system for supporting collaborative information seeking. *Proceedings of the American Society for Information Science and Technology*, **2011**, 48, 1-4		14
139	Representing documents with named entities for story link detection (SLD) **2006**,		14
138	Towards automatic fake news classification. *Proceedings of the Association for Information Science and Technology*, **2018**, 55, 805-807	0.4	14
137	Smile! Studying expressivity of happiness as a synergic factor in collaborative information seeking. *Proceedings of the American Society for Information Science and Technology*, **2011**, 48, 1-10		12
136	Group's affective relevance **2010**,		12
135	Retrieving people: Identifying potential answerers in Community Question-Answering. *Journal of the Association for Information Science and Technology*, **2018**, 69, 1246-1258	2.7	11
134	Effects of position and number of relevant documents retrieved on users' evaluations of system performance. *ACM Transactions on Information Systems*, **2010**, 28, 1-29	4.8	11
133	The use of information sources by internet users in answering questions. *Proceedings of the American Society for Information Science and Technology*, **2008**, 45, 1-13		11
132	Identifying and Predicting the States of Complex Search Tasks **2020**,		11
131	Investigating motivations and expectations of asking a question in social Q and A. *First Monday*, **2014**, 19,		11
130	Asking for more than an answer: What do askers expect in online Q&A services?. *Journal of Information Science*, **2017**, 43, 424-435	2	10
129	Implicit search feature based approach to assist users in exploratory search tasks. *Information Processing and Management*, **2015**, 51, 643-661	6.3	10
128	Library research as collaborative information seeking. *Library and Information Science Research*, **2016**, 38, 202-211	1.9	10
127	Two ' s company, but three ' s no crowd. *Aslib Journal of Information Management*, **2015**, 67, 636-662	1.5	10
126	How much change do you get from 40$? Analyzing and addressing failed questions on social Q&A. *Proceedings of the American Society for Information Science and Technology*, **2012**, 49, 1-10		10

125	Faster, better, or both? Looking at both sides of online question-answering coin. *Proceedings of the American Society for Information Science and Technology*, **2011**, 48, 1-4		10
124	Retrieving Rising Stars in Focused Community Question-Answering. *Lecture Notes in Computer Science*, **2016**, 25-36	0.9	10
123	Investigating failures in information seeking episodes. *Aslib Journal of Information Management*, **2017**, 69, 441-459	1.5	9
122	Collaborative information seeking in student group projects. *Aslib Journal of Information Management*, **2016**, 68, 526-544	1.5	9
121	Rain or shine? Forecasting search process performance in exploratory search tasks. *Journal of the Association for Information Science and Technology*, **2016**, 67, 1607-1623	2.7	9
120	Questioning the Question -- Addressing the Answerability of Questions in Community Question-Answering **2014**,		9
119	Tubekit **2008**,		9
118	Interactive IR User Study Design, Evaluation, and Reporting. *Synthesis Lectures on Information Concepts, Retrieval, and Services*, **2019**, 11, i-75	1.7	8
117	Practicing Critical Evaluation of Online Sources Improves Student Search Behavior. *Journal of Academic Librarianship*, **2016**, 42, 459-468	1.5	8
116	Exploring collaborative work among graduate students through the C5 model of collaboration: A diary study. *Journal of Information Science*, **2016**, 42, 609-629	2	8
115	Story of one's life and a tree of friends: understanding millennials' information behaviour in social networks. *Journal of Information Science*, **2012**, 38, 489-497	2	8
114	Selection and context scoping for digital video collections **2008**,		8
113	MineRank: Leveraging users' latent roles for unsupervised collaborative information retrieval. *Information Processing and Management*, **2016**, 52, 1122-1141	6.3	8
112	Exploring support for the unconquerable barriers in information seeking. *Proceedings of the Association for Information Science and Technology*, **2016**, 53, 1-5	0.4	7
111	Information Fostering - Being Proactive with Information Seeking and Retrieval **2018**,		7
110	Analyzing question quality through intersubjectivity: World views and objective assessments of questions on social question-answering. *Proceedings of the American Society for Information Science and Technology*, **2013**, 50, 1-10		7
109	Implicit information need as explicit problems, help, and behavioral signals. *Information Processing and Management*, **2020**, 57, 102069	6.3	7
108	Investigating the Impacts of Expectation Disconfirmation on Web Search **2019**,		6

107	Bad Users or Bad Content? **2017**,		6
106	Collaboration and synergy in hybrid Q&A: Participatory design method and results. *Library and Information Science Research*, **2015**, 37, 92-99	1.9	6
105	Discrimination between tasks with user activity patterns during information search **2014**,		6
104	Time and space in collaborative information seeking: The clash of effectiveness and uniqueness. *Proceedings of the American Society for Information Science and Technology*, **2012**, 49, 1-10		6
103	Supporting Research Data Collection from YouTube with TubeKit. *Journal of Information Technology and Politics*, **2010**, 7, 226-240	1.7	6
102	The Paradox of Personalization **2018**,		6
101	How Fair Can We Go **2019**,		6
100	Coagmento242-257		6
99	Facets of Fairness in Search and Recommendation. *Communications in Computer and Information Science*, **2020**, 1-11	0.3	6
98	How Much is Too Much? **2018**,		6
97	The Role of the Task Topic in Web Search of Different Task Types **2018**,		6
96	Measuring the Effect of Virtual Librarian Intervention on Student Online Search. *Journal of Academic Librarianship*, **2016**, 42, 2-7	1.5	5
95	Research agenda for social and collaborative information seeking. *Library and Information Science Research*, **2017**, 39, 140-146	1.9	5
94	The orchestration of a collaborative information seeking learning task. *Information Retrieval*, **2017**, 20, 480-505	1.8	5
93	Examining information search behaviors in small physical space: An escape room study. *Proceedings of the Association for Information Science and Technology*, **2017**, 54, 640-641	0.4	5
92	Exploring the immediate and short-term effects of peer advice and cognitive authority on Web search behavior. *Information Processing and Management*, **2019**, 56, 1010-1025	6.3	5
91	Convergence and synergy: Social Q&A meets virtual reference services. *Proceedings of the American Society for Information Science and Technology*, **2012**, 49, 1-8		5
90	Segmental Analysis and Evaluation of User Focused Search Process **2013**,		5

89	A framework for supporting user-centric collaborative information seeking. *ACM SIGIR Forum*, **2011**, 44, 88-88	0.9	5
88	From harvesting to cultivating **2009**,		5
87	Effects of performance feedback on users' evaluations of an interactive IR system **2008**,		5
86	Using collaborative queries to improve retrieval for difficult topics **2007**,		5
85	Performance Effects of Positive and Negative Affective States in a Collaborative Information Seeking Task. *Lecture Notes in Computer Science*, **2014**, 153-168	0.9	5
84	Shared values, new vision: Collaboration and communities of practice in virtual reference and SQA. *Journal of the Association for Information Science and Technology*, **2017**, 68, 438-449	2.7	4
83	EARS 2019 **2019**,		4
82	Collaborative Information Seeking: From What? and Why? to How? and So What? *Computer Supported Cooperative Work / Series Ed By: Dan Diaper and Colston Sanger*, **2015**, 3-16		4
81	Using affective signals as implicit indicators of information relevance and information processing strategies. *Proceedings of the Association for Information Science and Technology*, **2016**, 53, 1-10	0.4	4
80	Bridging Gaps **2019**,		4
79	10 Points for the best answer! Baiting for explicating knowledge contributions within online Q&A. *Proceedings of the American Society for Information Science and Technology*, **2013**, 50, 1-4		4
78	Query parameters for harvesting digital video and associated contextual information **2009**,		4
77	Designs for Systems to Support Collaborative Information Behavior141-158		4
76	Exploring the relationships between search intentions and query reformulations. *Proceedings of the Association for Information Science and Technology*, **2016**, 53, 1-9	0.4	4
75	The blind leading the blind. *Aslib Journal of Information Management*, **2016**, 68, 212-226	1.5	4
74	Proactive identification of query failure. *Proceedings of the Association for Information Science and Technology*, **2019**, 56, 176-185	0.4	3
73	Assessing the quality of answers autonomously in community question answering. *International Journal on Digital Libraries*, **2019**, 20, 351-367	1.4	3
72	Coagmento v3.0 **2019**,		3

71	Capturing Collabportunities: A method to evaluate collaboration opportunities in information search using pseudocollaboration. *Journal of the Association for Information Science and Technology*, **2015**, 66, 1897-1912	2.7	3
70	Coagmento **2018**,		3
69	Probing the interconnections between geo-exploration and information exploration behavior **2016**,		3
68	Search successes and failures in query segments and search tasks: A field study. *Proceedings of the Association for Information Science and Technology*, **2017**, 54, 436-445	0.4	3
67	Information seeking in learning-oriented search. *Proceedings of the Association for Information Science and Technology*, **2017**, 54, 682-684	0.4	3
66	Building a parsimonious model for identifying best answers using interaction history in community Q&A. *Proceedings of the Association for Information Science and Technology*, **2015**, 52, 1-10	0.4	3
65	Social and Collaborative Information Seeking **2015**,		3
64	Pseudo-collaboration as a method to perform selective algorithmic mediation in collaborative IR systems. *Proceedings of the American Society for Information Science and Technology*, **2012**, 49, 1-4		3
63	Understanding system implementation and user behavior in a collaborative information seeking environment **2008**,		3
62	Workshop on Social and Collaborative Information Seeking (SCIS). *ACM SIGIR Forum*, **2016**, 49, 117-122	0.9	3
61	Coagmento 2.0 **2016**,		3
60	Counteracting Bias and Increasing Fairness in Search and Recommender Systems **2020**,		3
59	ContextMiner: Supporting the Mining of Contextual Information for Ephemeral Digital Video Preservation. *International Journal of Digital Curation*, **2009**, 4, 171-183	0.9	3
58	Social Media and Social Networking. *The Kluwer International Series on Information Retrieval*, **2017**, 29-42	0.7	3
57	Investigating relations of information seeking outcomes to the selection and use of information sources. *Proceedings of the Association for Information Science and Technology*, **2017**, 54, 347-356	0.4	2
56	Investigating Information Seekers' Selection of Interpersonal and Impersonal Sources **2017**,		2
55	Reading Protocol **2019**,		2
54	Online Question-Answering (Q&A). *The Kluwer International Series on Information Retrieval*, **2017**, 45-74	0.7	2

53	Identifying the reasons contributing to question deletion in educational Q&A. *Proceedings of the Association for Information Science and Technology*, **2017**, 54, 327-336	0.4	2
52	Switching sources: A study of people's exploratory search behavior on social media and the web. *Proceedings of the Association for Information Science and Technology*, **2015**, 52, 1-10	0.4	2
51	Investigating positive and negative affects in collaborative information seeking: A pilot study report. *Proceedings of the American Society for Information Science and Technology*, **2012**, 49, 1-4		2
50	Understanding effects of time and proximity on collaboration **2012**,		2
49	Collaborative information seeking **2013**,		2
48	From bad to good: An investigation of question quality and transformation. *Proceedings of the American Society for Information Science and Technology*, **2013**, 50, 1-4		2
47	Understanding privacy behaviors of millennials within social networking sites. *Proceedings of the American Society for Information Science and Technology*, **2011**, 48, 1-10		2
46	Task Intelligence for Search and Recommendation. *Synthesis Lectures on Information Concepts, Retrieval, and Services*, **2021**, 13, 1-160	1.7	2
45	Users Perception of Search-Engine Biases and Satisfaction. *Communications in Computer and Information Science*, **2021**, 14-24	0.3	2
44	The Broad View of Task Type Using Path Analysis **2018**,		2
43	Two s not always company: collaborative information seeking across task types. *Aslib Journal of Information Management*, **2017**, 69, 22-35	1.5	1
42	Second International Workshop On the Evaluation of Collaborative Information Seeking and Retrieval (Ecol'17) **2017**,		1
41	Juggling with Information Sources, Task Type, and Information Quality **2018**,		1
40	Exploring Online and Offline Search Behavior Based on the Varying Task Complexity **2018**,		1
39	Multi-Word Generative Query Recommendation Using Topic Modeling **2016**,		1
38	For the love of information: Motivations and affective dynamics of surfing the web for pleasure. *Proceedings of the American Society for Information Science and Technology*, **2014**, 51, 1-10		1
37	Discerning the Quality of Questions in Educational Q&Ausing Textual Features **2017**,		1
36	Exploration of dynamic query suggestions and dynamic search results for their effects on search behaviors. *Proceedings of the American Society for Information Science and Technology*, **2012**, 49, 1-10		1

35	Stepping stones to synergy: Social Q&A and virtual reference [ASIST 2011 panel]. *Proceedings of the American Society for Information Science and Technology*, **2011**, 48, 1-4		1
34	Collaborative information seeking (CIS) **2010**,		1
33	Time as a trigger of interaction and collaboration in research teams **2012**,		1
32	Hunting for hip, hipsters, and happenings on YouTube. *Proceedings of the American Society for Information Science and Technology*, **2008**, 45, 1-16		1
31	Tutorial on Task-Based Search and Assistance **2020**,		1
30	Unifying telescope and microscope: A multi-lens framework with open data for modeling emerging events. *Information Processing and Management*, **2022**, 59, 102811	6.3	1
29	Collaborative Information Seeking. *The Kluwer International Series on Information Retrieval*, **2017**, 93-116	0.7	1
28	Bridging Task Expressions and Search Queries **2021**,		1
27	What social media data should i use in my research?: A comparative analysis of twitter, youtube, reddit, and the new york times comments. *Proceedings of the Association for Information Science and Technology*, **2016**, 53, 1-6	0.4	1
26	Authentic versus synthetic: An investigation of the influences of study settings and task configurations on search behaviors. *Journal of the Association for Information Science and Technology*,	2.7	1
25	A comparison of unimodal and multimodal models for implicit detection of relevance in interactive IR. *Journal of the Association for Information Science and Technology*, **2019**, 70, 1223-1235	2.7	0
24	Social and Collaborative Information Seeking. *The Kluwer International Series on Information Retrieval*, **2017**, 117-130	0.7	0
23	Social Search. *The Kluwer International Series on Information Retrieval*, **2017**, 75-90	0.7	
22	Deconstructing the failure: Analyzing the unanswered questions within educational Q&A. *Proceedings of the Association for Information Science and Technology*, **2016**, 53, 1-6	0.4	
21	Which team benefits from collaboration?: Investigating collaborative information seeking using personal and social contextual signals. *Proceedings of the Association for Information Science and Technology*, **2016**, 53, 1-6	0.4	
20	Perceived value of information sharing in online environments: User engagement and social reputation. *Proceedings of the American Society for Information Science and Technology*, **2014**, 51, 1-10		
19	A demonstration of socrates: Streamlining the collection, analysis and exploration of social media data. *Proceedings of the American Society for Information Science and Technology*, **2014**, 51, 1-4		
18	Research roadshow: Research design beyond the ordinary. *Proceedings of the American Society for Information Science and Technology*, **2013**, 50, 1-4		

17	Information Seeking. *The Kluwer International Series on Information Retrieval*, **2017**, 13-27	0.7
16	From sensors to sense-making: Opportunities and challenges for information science. *Proceedings of the Association for Information Science and Technology*, **2017**, 54, 599-602	0.4
15	Learnsourcing: Is it working or failing, and where to go from here?. *Proceedings of the Association for Information Science and Technology*, **2017**, 54, 591-594	0.4
14	SOCRATES 2.0: Bridging the gap between researchers and social media data through natural language interactions. *Proceedings of the Association for Information Science and Technology*, **2015**, 52, 1-4	0.4
13	James Cretson leadership award: A tale of finding my intellectual home with ASIS&T **2014**, 40, 16-18	
12	InfoExtractor: A Tool for Social Media Data Mining. *Journal of Information Technology and Politics*, **2012**, 9, 269-278	1.7
11	Systems and Tools for CIS. *The Kluwer International Series on Information Retrieval*, **2012**, 89-114	0.7
10	Toward a Model for CIS. *The Kluwer International Series on Information Retrieval*, **2012**, 61-86	0.7
9	Social reference and digital reference: Online question answering practices in two diverse communities. *Proceedings of the American Society for Information Science and Technology*, **2009**, 46, 1-5	
8	Opportunities, threats, & theoretical approaches: Research in traditional and social virtual reference quality. *Proceedings of the American Society for Information Science and Technology*, **2009**, 46, 1-4	
7	User participation patterns over time in Yahoo! Answers. *Proceedings of the American Society for Information Science and Technology*, **2009**, 46, 1-8	
6	Use of Topicality and Information Measures to Improve Document Representation for Story Link Detection **2007**, 393-404	
5	Report on the Second International Workshop on the Evaluation on Collaborative Information Seeking and Retrieval (ECol?2017 @ CHIIR). *ACM SIGIR Forum*, **2018**, 51, 122-127	0.9
4	SIS in Research and Practice. *The Kluwer International Series on Information Retrieval*, **2017**, 133-148	0.7
3	Frameworks for CIS Research and Development. *The Kluwer International Series on Information Retrieval*, **2012**, 41-59	0.7
2	Politics 2.0 with Facebook. *Advances in Human and Social Aspects of Technology Book Series*, **2014**, 179-189	0.2
1	Improving corpus reproducibility through modular text transformations and connected data set. *Proceedings of the Association for Information Science and Technology*, **2018**, 55, 883-884	0.4