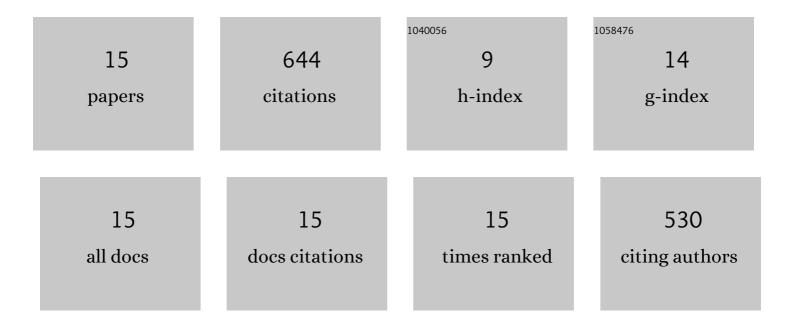
## Jichul Jang

List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/4126255/publications.pdf Version: 2024-02-01



Існиі Іліс

#	Article	IF	CITATIONS
1	The Impact of Employees' Perceived Customer Citizenship Behaviors on Organizational Citizenship Behaviors: The Mediating Roles of Employee Customer-orientation Attitude. International Journal of Hospitality and Tourism Administration, 2023, 24, 669-694.	2.5	8
2	Green Practices with Reusable Drinkware at Music and Sporting Events: A Hospitality Undergraduate Student Perspective. Journal of Hospitality and Tourism Education, 2021, 33, 1-13.	3.2	6
3	Why Do People Leave? a Study Of Nonsupervisory Restaurant Employees' Polychronic Time Use Preference and Turnover Intention. International Journal of Hospitality and Tourism Administration, 2021, 22, 45-63.	2.5	3
4	The role of team-member exchange: Restaurant servers' emotional intelligence, job performance, and tip size. Journal of Human Resources in Hospitality and Tourism, 2020, 19, 43-61.	2.0	9
5	Can employee workplace mindfulness counteract the indirect effects of customer incivility on proactive service performance through work engagement? A moderated mediation model. Journal of Hospitality Marketing and Management, 2020, 29, 812-829.	8.2	46
6	Understanding the role of emotional intelligence and work status in service sabotage: Developing and testing a three-way interaction model. Journal of Hospitality and Tourism Management, 2019, 41, 51-59.	6.6	16
7	Understanding U.S. travellers' motives to choose Airbnb: a comparison of business and leisure travellers. International Journal of Tourism Sciences, 2019, 19, 192-209.	1.2	7
8	What do employees perceive as hindrance or challenge stressors in the hotel industry? The role that hope plays. Journal of Human Resources in Hospitality and Tourism, 2019, 18, 299-322.	2.0	14
9	Are employees with higher organization-based self-esteem less likely to quit? A moderated mediation model. International Journal of Hospitality Management, 2018, 73, 116-124.	8.8	31
10	Reducing Employee Turnover Intention Through Servant Leadership in the Restaurant Context: A Mediation Study of Affective Organizational Commitment. International Journal of Hospitality and Tourism Administration, 2018, 19, 125-141.	2.5	63
11	Understanding the relationships among internal marketing practices, job satisfaction, service quality and customer satisfaction: an empirical investigation of Saudi Arabia's service employees. International Journal of Tourism Sciences, 2017, 17, 67-85.	1.2	16
12	Linking Website Interactivity to Consumer Behavioral Intention in an Online Travel Community: The Mediating Role of Utilitarian Value and Online Trust. Journal of Quality Assurance in Hospitality and Tourism, 2017, 18, 125-148.	3.0	42
13	Application of the extended VBN theory to understand consumers' decisions about green hotels. International Journal of Hospitality Management, 2015, 51, 87-95.	8.8	250
14	Understanding the influence of polychronicity on job satisfaction and turnover intention: A study of non-supervisory hotel employees. International Journal of Hospitality Management, 2012, 31, 588-595.	8.8	126
15	The effect of physical environment of the employee break room on psychological well-being through work engagement in the hospitality industry. Journal of Human Resources in Hospitality and Tourism, 0, , 1-22.	2.0	7