

# Jichul Jang

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/4126255/publications.pdf>

Version: 2024-02-01

15  
papers

644  
citations

1040056

9  
h-index

1058476

14  
g-index

15  
all docs

15  
docs citations

15  
times ranked

530  
citing authors

#	ARTICLE	IF	CITATIONS
1	Application of the extended VBN theory to understand consumers's™ decisions about green hotels. <i>International Journal of Hospitality Management</i> , 2015, 51, 87-95.	8.8	250
2	Understanding the influence of polychronicity on job satisfaction and turnover intention: A study of non-supervisory hotel employees. <i>International Journal of Hospitality Management</i> , 2012, 31, 588-595.	8.8	126
3	Reducing Employee Turnover Intention Through Servant Leadership in the Restaurant Context: A Mediation Study of Affective Organizational Commitment. <i>International Journal of Hospitality and Tourism Administration</i> , 2018, 19, 125-141.	2.5	63
4	Can employee workplace mindfulness counteract the indirect effects of customer incivility on proactive service performance through work engagement? A moderated mediation model. <i>Journal of Hospitality Marketing and Management</i> , 2020, 29, 812-829.	8.2	46
5	Linking Website Interactivity to Consumer Behavioral Intention in an Online Travel Community: The Mediating Role of Utilitarian Value and Online Trust. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2017, 18, 125-148.	3.0	42
6	Are employees with higher organization-based self-esteem less likely to quit? A moderated mediation model. <i>International Journal of Hospitality Management</i> , 2018, 73, 116-124.	8.8	31
7	Understanding the relationships among internal marketing practices, job satisfaction, service quality and customer satisfaction: an empirical investigation of Saudi Arabia's™ service employees. <i>International Journal of Tourism Sciences</i> , 2017, 17, 67-85.	1.2	16
8	Understanding the role of emotional intelligence and work status in service sabotage: Developing and testing a three-way interaction model. <i>Journal of Hospitality and Tourism Management</i> , 2019, 41, 51-59.	6.6	16
9	What do employees perceive as hindrance or challenge stressors in the hotel industry? The role that hope plays. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2019, 18, 299-322.	2.0	14
10	The role of team-member exchange: Restaurant servers's™ emotional intelligence, job performance, and tip size. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2020, 19, 43-61.	2.0	9
11	The Impact of Employees's™ Perceived Customer Citizenship Behaviors on Organizational Citizenship Behaviors: The Mediating Roles of Employee Customer-orientation Attitude. <i>International Journal of Hospitality and Tourism Administration</i> , 2023, 24, 669-694.	2.5	8
12	Understanding U.S. travellers's™ motives to choose Airbnb: a comparison of business and leisure travellers. <i>International Journal of Tourism Sciences</i> , 2019, 19, 192-209.	1.2	7
13	The effect of physical environment of the employee break room on psychological well-being through work engagement in the hospitality industry. <i>Journal of Human Resources in Hospitality and Tourism</i> , 0, , 1-22.	2.0	7
14	Green Practices with Reusable Drinkware at Music and Sporting Events: A Hospitality Undergraduate Student Perspective. <i>Journal of Hospitality and Tourism Education</i> , 2021, 33, 1-13.	3.2	6
15	Why Do People Leave? a Study Of Nonsupervisory Restaurant Employees's™ Polychronic Time Use Preference and Turnover Intention. <i>International Journal of Hospitality and Tourism Administration</i> , 2021, 22, 45-63.	2.5	3