

# Dogan Gursoy

## List of Publications by Year in Descending Order

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

165  
papers

11,452  
citations

53  
h-index

104  
g-index

171  
ext. papers

13,383  
ext. citations

6.4  
avg, IF

7.28  
L-index

#	Paper	IF	Citations
165	Effectiveness of message framing in changing COVID-19 vaccination intentions: Moderating role of travel desire.. <i>Tourism Management</i> , <b>2022</b> , 90, 104468	10.8	9
164	Effects of offering incentives for reviews on trust: Role of review quality and incentive source. <i>International Journal of Hospitality Management</i> , <b>2022</b> , 100, 103101	8.3	1
163	Effects of customer-to-customer social interactions in virtual travel communities on brand attachment: The mediating role of social well-being. <i>Tourism Management Perspectives</i> , <b>2021</b> , 38, 100790	5.8	5
162	STHRSCAPE: Developing and validating a collaborative economy based short-term hospitality rental servicescape scale. <i>International Journal of Hospitality Management</i> , <b>2021</b> , 94, 102833	8.3	5
161	Developing a formative scale to measure consumers' trust toward interaction with artificially intelligent (AI) social robots in service delivery. <i>Computers in Human Behavior</i> , <b>2021</b> , 118, 106700	7.7	12
160	Evolving impacts of COVID-19 vaccination intentions on travel intentions. <i>Service Industries Journal</i> , <b>2021</b> , 41, 719-733	5.7	27
159	Hotels' sustainability practices and guests' familiarity, attitudes and behaviours. <i>Journal of Sustainable Tourism</i> , <b>2021</b> , 29, 1063-1081	5.7	15
158	How cultural confidence affects local residents' wellbeing. <i>Service Industries Journal</i> , <b>2021</b> , 41, 581-605	5.7	6
157	Interactive effects of message framing and information content on carbon offsetting behaviors. <i>Tourism Management</i> , <b>2021</b> , 83, 104244	10.8	17
156	Effects of social interaction flow on experiential quality, service quality and satisfaction: moderating effects of self-service technologies to reduce employee interruptions. <i>Journal of Hospitality Marketing and Management</i> , <b>2021</b> , 30, 571-591	6.4	2
155	Effects of the new COVID-19 normal on customer satisfaction: Can facemasks level off the playing field between average-looking and attractive-looking employees?. <i>International Journal of Hospitality Management</i> , <b>2021</b> , 97, 102996	8.3	9
154	Impact of the COVID-19 pandemic on management-level hotel employees' work behaviors: Moderating effects of working-from-home. <i>International Journal of Hospitality Management</i> , <b>2021</b> , 98, 103020	8.3	9
153	Impact of anthropomorphic features of artificially intelligent service robots on consumer acceptance: moderating role of sense of humor. <i>International Journal of Contemporary Hospitality Management</i> , <b>2021</b> , ahead-of-print,	7.5	10
152	Interactivity in online chat: Conversational cues and visual cues in the service recovery process. <i>International Journal of Information Management</i> , <b>2021</b> , 60, 102360	16.4	3
151	The bright side of work-related deviant behavior for hotel employees themselves: Impacts on recovery level and work engagement. <i>Tourism Management</i> , <b>2021</b> , 87, 104375	10.8	2
150	Exploring the relationship between servicescape, place attachment, and intention to recommend accommodations marketed through sharing economy platforms. <i>Journal of Travel and Tourism Marketing</i> , <b>2020</b> , 37, 429-446	6.6	11
149	An examination of the gap between carbon offsetting attitudes and behaviors: Role of knowledge, credibility and trust. <i>International Journal of Hospitality Management</i> , <b>2020</b> , 90, 102608	8.3	16

148	The effect of celebrity endorsement on destination brand love: A comparison of previous visitors and potential tourists. <i>Journal of Destination Marketing &amp; Management</i> , <b>2020</b> , 17, 100454	4.7	21
147	Traveling to a Gendered Destination: A Goal-Framed Advertising Perspective. <i>Journal of Hospitality and Tourism Research</i> , <b>2020</b> , 44, 499-522	3.3	5
146	Artificially intelligent device use in service delivery: a systematic review, synthesis, and research agenda. <i>Journal of Hospitality Marketing and Management</i> , <b>2020</b> , 29, 757-786	6.4	37
145	The impact of power on destination advertising effectiveness: The moderating role of arousal in advertising. <i>Annals of Tourism Research</i> , <b>2020</b> , 83, 102926	7.7	13
144	Antecedents of customers' acceptance of artificially intelligent robotic device use in hospitality services. <i>Journal of Hospitality Marketing and Management</i> , <b>2020</b> , 29, 530-549	6.4	52
143	Impact of social media posts on travelers' attitudes and behaviors towards a destination after a natural disaster: moderating role of the source of the post. <i>Journal of Sustainable Tourism</i> , <b>2020</b> , 1-19	5.7	4
142	An examination of interactive effects of employees' warmth and competence and service failure types on customer's service recovery cooperation intention. <i>International Journal of Contemporary Hospitality Management</i> , <b>2020</b> , 32, 2429-2451	7.5	12
141	Impact of nonverbal customer-to-customer interactions on customer satisfaction and loyalty intentions. <i>International Journal of Contemporary Hospitality Management</i> , <b>2020</b> , 32, 1967-1985	7.5	21
140	Antecedents of Trust and Adoption Intention toward Artificially Intelligent Recommendation Systems in Travel Planning: A Heuristic-Systematic Model. <i>Journal of Travel Research</i> , <b>2020</b> , 004728752096839	6.3	20
139	Tourists' Attitudes toward the Use of Artificially Intelligent (AI) Devices in Tourism Service Delivery: Moderating Role of Service Value Seeking. <i>Journal of Travel Research</i> , <b>2020</b> , 004728752097105	6.3	8
138	Effects of social media on residents' attitudes to tourism: conceptual framework and research propositions. <i>Journal of Sustainable Tourism</i> , <b>2020</b> , 1-17	5.7	6
137	Consumer perceptions towards sustainable supply chain practices in the hospitality industry. <i>Current Issues in Tourism</i> , <b>2020</b> , 23, 358-375	5.8	33
136	Impact of customer-to-customer interactions on overall service experience: A social servicescape perspective. <i>International Journal of Hospitality Management</i> , <b>2020</b> , 87, 102376	8.3	19
135	Developing and validating a service robot integration willingness scale. <i>International Journal of Hospitality Management</i> , <b>2019</b> , 80, 36-51	8.3	186
134	Conceptualizing home-sharing lodging experience and its impact on destination image perception: A mixed method approach. <i>Tourism Management</i> , <b>2019</b> , 75, 245-256	10.8	27
133	Analysis of the projected image of tourism accommodations: a methodological proposal. <i>International Journal of Contemporary Hospitality Management</i> , <b>2019</b> , 31, 3325-3351	7.5	3
132	It's all about life: Exploring the role of residents' quality of life perceptions on attitudes toward a recurring hallmark event over time. <i>Tourism Management</i> , <b>2019</b> , 75, 99-111	10.8	27
131	Impact of tourist-to-tourist interaction on tourism experience: The mediating role of cohesion and intimacy. <i>Annals of Tourism Research</i> , <b>2019</b> , 76, 153-167	7.7	71

130	Determinants of locals' heritage resource protection and conservation responsibility behaviors. <i>International Journal of Contemporary Hospitality Management</i> , <b>2019</b> , 31, 2339-2357	7.5	7
129	Consumers acceptance of artificially intelligent (AI) device use in service delivery. <i>International Journal of Information Management</i> , <b>2019</b> , 49, 157-169	16.4	190
128	Residents' perceptions of hotels' corporate social responsibility initiatives and its impact on residents' sentiments to community and support for additional tourism development. <i>Journal of Hospitality and Tourism Management</i> , <b>2019</b> , 39, 117-128	6	38
127	A critical review of determinants of information search behavior and utilization of online reviews in decision making process (invited paper for Luminaries Special issue of International Journal of Hospitality Management). <i>International Journal of Hospitality Management</i> , <b>2019</b> , 76, 53-60	8.3	51
126	The Impacts of Service Failure and Recovery Efforts on Airline Customers' Emotions and Satisfaction. <i>Journal of Travel Research</i> , <b>2019</b> , 58, 1034-1051	6.3	46
125	Impact of Transparency and Corruption on Mega-Event Support. <i>Event Management</i> , <b>2019</b> , 23, 27-40	0.8	7
124	Introduction to tourism impacts <b>2019</b> , 1-20		2
123	An examination of market orientation and environmental marketing strategy: the case of Chinese firms. <i>Service Industries Journal</i> , <b>2019</b> , 39, 1046-1071	5.7	6
122	The effect of basic personality traits on service orientation and tendency to work in the hospitality and tourism industry. <i>Journal of Teaching in Travel and Tourism</i> , <b>2019</b> , 19, 140-162	1.1	3
121	Residents' impact perceptions of and attitudes towards tourism development: a meta-analysis. <i>Journal of Hospitality Marketing and Management</i> , <b>2019</b> , 28, 306-333	6.4	76
120	Developing a Consumer Complaining and Recovery Effort Scale. <i>Journal of Hospitality and Tourism Research</i> , <b>2018</b> , 42, 686-715	3.3	11
119	Future of hospitality marketing and management research. <i>Tourism Management Perspectives</i> , <b>2018</b> , 25, 185-188	5.8	31
118	Impact of destination familiarity on external information source selection process. <i>Journal of Destination Marketing &amp; Management</i> , <b>2018</b> , 8, 137-146	4.7	22
117	Evaluation nudge: Effect of evaluation mode of online customer reviews on consumers' preferences. <i>Tourism Management</i> , <b>2018</b> , 65, 29-40	10.8	52
116	The 7th Advances in Hospitality and Tourism Marketing and Management. <i>Anatolia</i> , <b>2018</b> , 29, 146-147	2.2	
115	Public trust in mega event planning institutions: The role of knowledge, transparency and corruption. <i>Tourism Management</i> , <b>2018</b> , 66, 155-166	10.8	35
114	Longitudinal impacts of a recurring sport event on local residents with different level of event involvement. <i>Tourism Management Perspectives</i> , <b>2018</b> , 28, 228-238	5.8	14
113	Effect of disruptive customer behaviors on others' overall service experience: An appraisal theory perspective. <i>Tourism Management</i> , <b>2018</b> , 69, 330-344	10.8	51

112	Message framing and regulatory focus effects on destination image formation. <i>Tourism Management</i> , <b>2018</b> , 69, 397-407	10.8	38
111	The Effects of Associative Slogans on Tourists' Attitudes and Travel Intention: The Moderating Effects of Need for Cognition and Familiarity. <i>Journal of Travel Research</i> , <b>2017</b> , 56, 206-220	6.3	25
110	Political trust and residents' support for alternative and mass tourism: an improved structural model. <i>Tourism Geographies</i> , <b>2017</b> , 19, 318-339	9.3	53
109	Impact of Trust on Local Residents' Mega-Event Perceptions and Their Support. <i>Journal of Travel Research</i> , <b>2017</b> , 56, 393-406	6.3	90
108	Would Consumers Pay More for Nongenetically Modified Menu Items? An Examination of Factors Influencing Diners' Behavioral Intentions. <i>Journal of Hospitality Marketing and Management</i> , <b>2017</b> , 26, 215-237	6.4	18
107	Residents' Identity and tourism development: the Jamaican perspective. <i>International Journal of Tourism Sciences</i> , <b>2017</b> , 17, 107-125	1.7	14
106	Does offering an organic food menu help restaurants excel in competition? An examination of diners' decision-making. <i>International Journal of Hospitality Management</i> , <b>2017</b> , 63, 72-81	8.3	27
105	Residents' support for red tourism in China: The moderating effect of central government. <i>Annals of Tourism Research</i> , <b>2017</b> , 64, 51-63	7.7	57
104	Religiosity and entrepreneurship behaviours. <i>International Journal of Hospitality Management</i> , <b>2017</b> , 67, 87-94	8.3	35
103	Role of trust, emotions and event attachment on residents' attitudes toward tourism. <i>Tourism Management</i> , <b>2017</b> , 63, 426-438	10.8	121
102	Developing a typology of disruptive customer behaviors. <i>International Journal of Contemporary Hospitality Management</i> , <b>2017</b> , 29, 2341-2360	7.5	40
101	Residents' support for a mega-event: The case of the 2014 FIFA World Cup, Natal, Brazil. <i>Journal of Destination Marketing &amp; Management</i> , <b>2017</b> , 6, 344-352	4.7	39
100	Preferences regarding external information sources: a conjoint analysis of visitors to Sardinia, Italy. <i>Journal of Travel and Tourism Marketing</i> , <b>2017</b> , 34, 806-820	6.6	15
99	Maximizing Profits Through Optimal Pricing and Sustainability Strategies: A Joint Optimization Approach. <i>Journal of Hospitality Marketing and Management</i> , <b>2017</b> , 26, 395-415	6.4	6
98	Development and validation of a destination personality scale for mainland Chinese travelers. <i>Tourism Management</i> , <b>2017</b> , 59, 338-348	10.8	60
97	A Conceptual Model of Residents' Support for Tourism Development in Developing Countries. <i>Tourism Planning and Development</i> , <b>2016</b> , 13, 1-22	2.9	34
96	Rethinking The Role of Power and Trust in Tourism Planning. <i>Journal of Hospitality Marketing and Management</i> , <b>2016</b> , 25, 512-522	6.4	52
95	Impact of Job Burnout on Satisfaction and Turnover Intention: Do Generational Differences Matter?. <i>Journal of Hospitality and Tourism Research</i> , <b>2016</b> , 40, 210-235	3.3	112

94	An Updated Ranking of Hospitality and Tourism Journals. <i>Journal of Hospitality and Tourism Research</i> , <b>2016</b> , 40, 3-18	3.3	55
93	The Influence of Materialism on Ecotourism Attitudes and Behaviors. <i>Journal of Travel Research</i> , <b>2016</b> , 55, 176-189	6.3	48
92	Antecedents and outcomes of consumers' confusion in the online tourism domain. <i>Annals of Tourism Research</i> , <b>2016</b> , 57, 76-93	7.7	38
91	Work engagement, job satisfaction, and turnover intentions. <i>International Journal of Contemporary Hospitality Management</i> , <b>2016</b> , 28, 737-761	7.5	124
90	A Longitudinal Investigation of the Importance of Course Subjects in the Hospitality Curriculum: An Industry Perspective. <i>Journal of Hospitality and Tourism Education</i> , <b>2016</b> , 28, 10-20	1.6	20
89	Impacts of festivals and events on residents' well-being. <i>Annals of Tourism Research</i> , <b>2016</b> , 61, 1-18	7.7	123
88	Authenticity perceptions, brand equity and brand choice intention: The case of ethnic restaurants. <i>International Journal of Hospitality Management</i> , <b>2015</b> , 50, 36-45	8.3	119
87	Influence of sustainable hospitality supply chain management on customers' attitudes and behaviors. <i>International Journal of Hospitality Management</i> , <b>2015</b> , 49, 105-116	8.3	82
86	Residents' perceptions toward tourism development: A factor-cluster approach. <i>Journal of Destination Marketing &amp; Management</i> , <b>2015</b> , 4, 36-45	4.7	78
85	Homogeneity versus heterogeneity of cultural values: An item-response theoretical approach applying Hofstede's cultural dimensions in a single nation. <i>Tourism Management</i> , <b>2015</b> , 48, 299-304	10.8	36
84	A Conceptual Framework of Sustainable Hospitality Supply Chain Management. <i>Journal of Hospitality Marketing and Management</i> , <b>2015</b> , 24, 229-259	6.4	70
83	Examining the Perceptions of Mobility-Impaired Travelers: an Analysis of Service Expectations, Evaluations, and Travel Barriers. <i>Tourism Review International</i> , <b>2015</b> , 19, 19-30	2.1	1
82	Tacit knowledge spillover and sustainability in destination development. <i>Journal of Sustainable Tourism</i> , <b>2015</b> , 23, 1029-1048	5.7	28
81	A Pilot Study on Spectators' Motivations and Their Socio-Economic Perceptions of a Film Festival. <i>Journal of Convention and Event Tourism</i> , <b>2015</b> , 16, 253-271	0.8	34
80	A conceptual model of consumers' online tourism confusion. <i>International Journal of Contemporary Hospitality Management</i> , <b>2015</b> , 27, 1320-1342	7.5	41
79	Imperialism and tourism: The case of developing island countries. <i>Annals of Tourism Research</i> , <b>2015</b> , 50, 143-158	7.7	43
78	An Examination of Changes in Residents' Perceptions of Tourism Impacts Over Time: The Impact of Residents' Socio-demographic Characteristics. <i>Asia Pacific Journal of Tourism Research</i> , <b>2015</b> , 20, 1332-1352	2.9	28
77	Impact of culture on perceptions of landscape names. <i>Tourism Geographies</i> , <b>2015</b> , 17, 134-150	9.3	11

76	The importance of water management in hotels: a framework for sustainability through innovation. <i>Journal of Sustainable Tourism</i> , <b>2014</b> , 22, 1090-1107	5.7	87
75	Impact of personality traits and involvement on prior knowledge. <i>Annals of Tourism Research</i> , <b>2014</b> , 48, 42-57	7.7	46
74	Theoretical examination of destination loyalty formation. <i>International Journal of Contemporary Hospitality Management</i> , <b>2014</b> , 26, 809-827	7.5	117
73	Developments in Hospitality Marketing and Management: Social Network Analysis and Research Themes. <i>Journal of Hospitality Marketing and Management</i> , <b>2013</b> , 22, 269-288	6.4	58
72	Use of Structural Equation Modeling in Tourism Research: Past, Present, and Future. <i>Journal of Travel Research</i> , <b>2013</b> , 52, 759-771	6.3	170
71	Employees' perceptions of younger and older managers by generation and job category. <i>International Journal of Hospitality Management</i> , <b>2013</b> , 34, 42-50	8.3	26
70	Generational differences in work values and attitudes among frontline and service contact employees. <i>International Journal of Hospitality Management</i> , <b>2013</b> , 32, 40-48	8.3	142
69	Predictive Validity of Sustas. <i>Tourism Analysis</i> , <b>2013</b> , 18, 601-605	1.6	15
68	An Examination of Tourist Arrivals Dynamics Using Short-Term Time Series Data: A Spacetime Cluster Approach. <i>Tourism Economics</i> , <b>2013</b> , 19, 761-777	3.1	4
67	Generation effects on work engagement among U.S. hotel employees. <i>International Journal of Hospitality Management</i> , <b>2012</b> , 31, 1195-1202	8.3	131
66	Factors Influencing Camping Behavior: The Case of Taiwan. <i>Journal of Hospitality Marketing and Management</i> , <b>2012</b> , 21, 659-678	6.4	14
65	Industry's Expectations from Hospitality Schools: What has changed?. <i>Journal of Hospitality and Tourism Education</i> , <b>2012</b> , 24, 32-42	1.6	48
64	Residents' support for tourism. <i>Annals of Tourism Research</i> , <b>2012</b> , 39, 243-268	7.7	387
63	Public trust in tourism institutions. <i>Annals of Tourism Research</i> , <b>2012</b> , 39, 1538-1564	7.7	115
62	Identifying the complex relationships among emotional labor and its correlates. <i>International Journal of Hospitality Management</i> , <b>2011</b> , 30, 783-794	8.3	46
61	Alcohol-service liability: Consequences of guest intoxication. <i>International Journal of Hospitality Management</i> , <b>2011</b> , 30, 714-724	8.3	3
60	Temporal Change in Resident Perceptions of a Mega-event: The Beijing 2008 Olympic Games. <i>Tourism Geographies</i> , <b>2011</b> , 13, 299-324	9.3	73
59	Island residents' identities and their support for tourism: an integration of two theories. <i>Journal of Sustainable Tourism</i> , <b>2010</b> , 18, 675-693	5.7	61

58	An Examination of General, Nondestination-Specific Versus Destination-Specific Motivational Factors. <i>Journal of Hospitality Marketing and Management</i> , <b>2010</b> , 19, 340-357	6.4	12
57	Locals' Attitudes toward Mass and Alternative Tourism: The Case of Sunshine Coast, Australia. <i>Journal of Travel Research</i> , <b>2010</b> , 49, 381-394	6.3	283
56	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: e-assessment Tool (e-AT) [Part IV. <i>Journal of Hospitality and Tourism Education</i> , <b>2010</b> , 22, 5-19	1.6	51
55	Life Dynamism Explorations on Perceived Quality of Life and Social Exchange Paradigms in Casino Settings. <i>Leisure Sciences</i> , <b>2009</b> , 31, 136-157	1.4	11
54	How consumption values affect destination image formation. <i>Advances in Culture, Tourism and Hospitality Research</i> , <b>2009</b> , 143-168	0.1	8
53	AN EXAMINATION OF LOCALS' ATTITUDES. <i>Annals of Tourism Research</i> , <b>2009</b> , 36, 723-726	7.7	74
52	Destination Competitiveness of Middle Eastern Countries: An Examination of Relative Positioning. <i>Anatolia</i> , <b>2009</b> , 20, 151-163	2.2	23
51	Employee satisfaction, customer satisfaction, and financial performance: An empirical examination. <i>International Journal of Hospitality Management</i> , <b>2009</b> , 28, 245-253	8.3	312
50	How to help your graduates secure better jobs? An industry perspective. <i>International Journal of Contemporary Hospitality Management</i> , <b>2009</b> , 21, 308-322	7.5	53
49	Risk return and cost of equity of small and large casual-dining restaurants. <i>International Journal of Hospitality Management</i> , <b>2008</b> , 27, 109-118	8.3	7
48	Generational differences: An examination of work values and generational gaps in the hospitality workforce. <i>International Journal of Hospitality Management</i> , <b>2008</b> , 27, 448-458	8.3	313
47	Exploring Residents' Perceptions of the Social Impacts of Tourism on the Sunshine Coast, Australia. <i>International Journal of Hospitality and Tourism Administration</i> , <b>2008</b> , 9, 288-311	2	55
46	A Multifaceted Analysis of Tourism Satisfaction. <i>Journal of Travel Research</i> , <b>2008</b> , 47, 53-62	6.3	82
45	Preparing Students for Careers in the Leisure, Recreation, and Tourism Field. <i>Journal of Teaching in Travel and Tourism</i> , <b>2008</b> , 7, 21-41	1.1	18
44	Travelers' information search behavior <b>2008</b> , 266-295		6
43	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Program Learning Outcomes-Part III. <i>Journal of Hospitality and Tourism Education</i> , <b>2007</b> , 19, 14-22	1.6	23
42	Structural modeling of resident perceptions of tourism and associated development on the Sunshine Coast, Australia. <i>Tourism Management</i> , <b>2007</b> , 28, 409-422	10.8	312
41	Impacts of Organizational Responses on Complainants' Justice Perceptions and Post-Purchase Behaviors. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , <b>2007</b> , 8, 1-25	2	13



40	Propensity To Complain: Effects of Personality and Behavioral Factors. <i>Journal of Hospitality and Tourism Research</i> , <b>2007</b> , 31, 358-386	3.3	57
39	A Managerial Approach to Positioning and Branding: Eponymous or Efficient. <i>Tourism Analysis</i> , <b>2007</b> , 12, 473-483	1.6	15
38	To buy or not to buy: Impact of labeling on purchasing intentions of genetically modified foods. <i>International Journal of Hospitality Management</i> , <b>2007</b> , 26, 117-130	8.3	40
37	Performance-enhancing internal strategic factors and competencies: Impacts on financial success. <i>International Journal of Hospitality Management</i> , <b>2007</b> , 26, 213-227	8.3	66
36	Hosting mega events. <i>Annals of Tourism Research</i> , <b>2006</b> , 33, 603-623	7.7	353
35	U.S. Travelers' Healthy-Living Attitudes' Impacts on Their Travel Information Environment. <i>Journal of Hospitality Marketing and Management</i> , <b>2006</b> , 14, 5-21		5
34	The Hedonic and Utilitarian Dimensions of Attendees' Attitudes Toward Festivals. <i>Journal of Hospitality and Tourism Research</i> , <b>2006</b> , 30, 279-294	3.3	130
33	A yield management model for five-star hotels: Computerized and non-computerized implementation. <i>International Journal of Hospitality Management</i> , <b>2006</b> , 25, 536-551	8.3	40
32	The Macroeconomic Environment and Airline Profitability: A Study of us Regional Airlines. <i>Tourism Analysis</i> , <b>2006</b> , 11, 381-395	1.6	2
31	The impact of the 2002 World Cup on South Korea: comparisons of pre- and post-games. <i>Tourism Management</i> , <b>2006</b> , 27, 86-96	10.8	254
30	The US airlines relative positioning based on attributes of service quality. <i>Tourism Management</i> , <b>2005</b> , 26, 57-67	10.8	111
29	Exploring Students' Evaluations of Teaching Effectiveness: What Factors are Important?. <i>Journal of Hospitality and Tourism Research</i> , <b>2005</b> , 29, 91-109	3.3	46
28	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Part II. <i>Journal of Hospitality and Tourism Education</i> , <b>2005</b> , 17, 46-56	1.6	40
27	Perceived impacts of festivals and special events by organizers: an extension and validation. <i>Tourism Management</i> , <b>2004</b> , 25, 171-181	10.8	282
26	Travelers' Prior Knowledge and its Impact on their Information Search Behavior. <i>Journal of Hospitality and Tourism Research</i> , <b>2004</b> , 28, 66-94	3.3	80
25	Tourist information search behavior: cross-cultural comparison of European union member states. <i>International Journal of Hospitality Management</i> , <b>2004</b> , 23, 55-70	8.3	110
24	Host attitudes toward tourism: An Improved Structural Model. <i>Annals of Tourism Research</i> , <b>2004</b> , 31, 495-516	7.7	576
23	AN INTEGRATIVE MODEL OF TOURISTS' INFORMATION SEARCH BEHAVIOR. <i>Annals of Tourism Research</i> , <b>2004</b> , 31, 353-373	7.7	399

22	DISTANCE EFFECTS ON RESIDENTS' ATTITUDES TOWARD TOURISM. <i>Annals of Tourism Research</i> , <b>2004</b> , 31, 296-312	7.7	303
21	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business. <i>Journal of Hospitality and Tourism Education</i> , <b>2004</b> , 16, 13-20	1.6	28
20	Segmenting Dissatisfied Restaurant Customers Based on Their Complaining Response Styles. <i>Journal of Foodservice Business Research</i> , <b>2003</b> , 6, 25-44	2.5	43
19	Prior Product Knowledge and Its Influence on the Traveler's Information Search Behavior. <i>Journal of Hospitality Marketing and Management</i> , <b>2003</b> , 10, 113-131		56
18	International leisure tourists' involvement profile. <i>Annals of Tourism Research</i> , <b>2003</b> , 30, 906-926	7.7	167
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