

Dogan Gursoy

List of Publications by Citations

Source: <https://exaly.com/author-pdf/4120812/dogan-gursoy-publications-by-citations.pdf>

Version: 2024-04-27

This document has been generated based on the publications and citations recorded by exaly.com. For the latest version of this publication list, visit the link given above.

The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

165
papers

11,452
citations

53
h-index

104
g-index

171
ext. papers

13,383
ext. citations

6.4
avg, IF

7.28
L-index

#	Paper	IF	Citations
165	Resident attitudes. <i>Annals of Tourism Research</i> , 2002 , 29, 79-105	7.7	691
164	Host attitudes toward tourism: An Improved Structural Model. <i>Annals of Tourism Research</i> , 2004 , 31, 495-516	7.7	576
163	AN INTEGRATIVE MODEL OF TOURISTS' INFORMATION SEARCH BEHAVIOR. <i>Annals of Tourism Research</i> , 2004 , 31, 353-373	7.7	399
162	Residents' support for tourism. <i>Annals of Tourism Research</i> , 2012 , 39, 243-268	7.7	387
161	Hosting mega events. <i>Annals of Tourism Research</i> , 2006 , 33, 603-623	7.7	353
160	Generational differences: An examination of work values and generational gaps in the hospitality workforce. <i>International Journal of Hospitality Management</i> , 2008 , 27, 448-458	8.3	313
159	Employee satisfaction, customer satisfaction, and financial performance: An empirical examination. <i>International Journal of Hospitality Management</i> , 2009 , 28, 245-253	8.3	312
158	Structural modeling of resident perceptions of tourism and associated development on the Sunshine Coast, Australia. <i>Tourism Management</i> , 2007 , 28, 409-422	10.8	312
157	DISTANCE EFFECTS ON RESIDENTS' ATTITUDES TOWARD TOURISM. <i>Annals of Tourism Research</i> , 2004 , 31, 296-312	7.7	303
156	Validating a tourism development theory with structural equation modeling. <i>Tourism Management</i> , 2001 , 22, 363-372	10.8	291
155	Locals' Attitudes toward Mass and Alternative Tourism: The Case of Sunshine Coast, Australia. <i>Journal of Travel Research</i> , 2010 , 49, 381-394	6.3	283
154	Perceived impacts of festivals and special events by organizers: an extension and validation. <i>Tourism Management</i> , 2004 , 25, 171-181	10.8	282
153	An investigation of tourists' destination loyalty and preferences. <i>International Journal of Contemporary Hospitality Management</i> , 2001 , 13, 79-85	7.5	277
152	The impact of the 2002 World Cup on South Korea: comparisons of pre- and post-games. <i>Tourism Management</i> , 2006 , 27, 86-96	10.8	254
151	Consumers acceptance of artificially intelligent (AI) device use in service delivery. <i>International Journal of Information Management</i> , 2019 , 49, 157-169	16.4	190
150	Developing and validating a service robot integration willingness scale. <i>International Journal of Hospitality Management</i> , 2019 , 80, 36-51	8.3	186
149	Use of Structural Equation Modeling in Tourism Research: Past, Present, and Future. <i>Journal of Travel Research</i> , 2013 , 52, 759-771	6.3	170

148	International leisure tourists' involvement profile. <i>Annals of Tourism Research</i> , 2003 , 30, 906-926	7.7	167
147	Generational differences in work values and attitudes among frontline and service contact employees. <i>International Journal of Hospitality Management</i> , 2013 , 32, 40-48	8.3	142
146	Generation effects on work engagement among U.S. hotel employees. <i>International Journal of Hospitality Management</i> , 2012 , 31, 1195-1202	8.3	131
145	The Hedonic and Utilitarian Dimensions of Attendees' Attitudes Toward Festivals. <i>Journal of Hospitality and Tourism Research</i> , 2006 , 30, 279-294	3.3	130
144	Competitive analysis of cross cultural information search behavior. <i>Tourism Management</i> , 2000 , 21, 583-598	5.0	125
143	Work engagement, job satisfaction, and turnover intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2016 , 28, 737-761	7.5	124
142	Impacts of festivals and events on residents' well-being. <i>Annals of Tourism Research</i> , 2016 , 61, 1-18	7.7	123
141	Role of trust, emotions and event attachment on residents' attitudes toward tourism. <i>Tourism Management</i> , 2017 , 63, 426-438	10.8	121
140	Authenticity perceptions, brand equity and brand choice intention: The case of ethnic restaurants. <i>International Journal of Hospitality Management</i> , 2015 , 50, 36-45	8.3	119
139	Theoretical examination of destination loyalty formation. <i>International Journal of Contemporary Hospitality Management</i> , 2014 , 26, 809-827	7.5	117
138	Public trust in tourism institutions. <i>Annals of Tourism Research</i> , 2012 , 39, 1538-1564	7.7	115
137	Impact of Job Burnout on Satisfaction and Turnover Intention: Do Generational Differences Matter?. <i>Journal of Hospitality and Tourism Research</i> , 2016 , 40, 210-235	3.3	112
136	The US airlines relative positioning based on attributes of service quality. <i>Tourism Management</i> , 2005 , 26, 57-67	10.8	111
135	Tourist information search behavior: cross-cultural comparison of European union member states. <i>International Journal of Hospitality Management</i> , 2004 , 23, 55-70	8.3	110
134	Cross-cultural comparison of the information sources used by first-time and repeat travelers and its marketing implications. <i>International Journal of Hospitality Management</i> , 2000 , 19, 191-203	8.3	108
133	Impact of Trust on Local Residents' Mega-Event Perceptions and Their Support. <i>Journal of Travel Research</i> , 2017 , 56, 393-406	6.3	90
132	The importance of water management in hotels: a framework for sustainability through innovation. <i>Journal of Sustainable Tourism</i> , 2014 , 22, 1090-1107	5.7	87
131	Influence of sustainable hospitality supply chain management on customers' attitudes and behaviors. <i>International Journal of Hospitality Management</i> , 2015 , 49, 105-116	8.3	82

130	A Multifaceted Analysis of Tourism Satisfaction. <i>Journal of Travel Research</i> , 2008 , 47, 53-62	6.3	82
129	Travelers' Prior Knowledge and its Impact on their Information Search Behavior. <i>Journal of Hospitality and Tourism Research</i> , 2004 , 28, 66-94	3.3	80
128	Residents' perceptions toward tourism development: A factor-cluster approach. <i>Journal of Destination Marketing & Management</i> , 2015 , 4, 36-45	4.7	78
127	Residents' Impact perceptions of and attitudes towards tourism development: a meta-analysis. <i>Journal of Hospitality Marketing and Management</i> , 2019 , 28, 306-333	6.4	76
126	AN EXAMINATION OF LOCALS' ATTITUDES. <i>Annals of Tourism Research</i> , 2009 , 36, 723-726	7.7	74
125	Temporal Change in Resident Perceptions of a Mega-event: The Beijing 2008 Olympic Games. <i>Tourism Geographies</i> , 2011 , 13, 299-324	9.3	73
124	Impact of tourist-to-tourist interaction on tourism experience: The mediating role of cohesion and intimacy. <i>Annals of Tourism Research</i> , 2019 , 76, 153-167	7.7	71
123	A Conceptual Framework of Sustainable Hospitality Supply Chain Management. <i>Journal of Hospitality Marketing and Management</i> , 2015 , 24, 229-259	6.4	70
122	Performance-enhancing internal strategic factors and competencies: Impacts on financial success. <i>International Journal of Hospitality Management</i> , 2007 , 26, 213-227	8.3	66
121	Island residents' identities and their support for tourism: an integration of two theories. <i>Journal of Sustainable Tourism</i> , 2010 , 18, 675-693	5.7	61
120	Development and validation of a destination personality scale for mainland Chinese travelers. <i>Tourism Management</i> , 2017 , 59, 338-348	10.8	60
119	Developments in Hospitality Marketing and Management: Social Network Analysis and Research Themes. <i>Journal of Hospitality Marketing and Management</i> , 2013 , 22, 269-288	6.4	58
118	Residents' Support for red tourism in China: The moderating effect of central government. <i>Annals of Tourism Research</i> , 2017 , 64, 51-63	7.7	57
117	Propensity To Complain: Effects of Personality and Behavioral Factors. <i>Journal of Hospitality and Tourism Research</i> , 2007 , 31, 358-386	3.3	57
116	Prior Product Knowledge and Its Influence on the Traveler's Information Search Behavior. <i>Journal of Hospitality Marketing and Management</i> , 2003 , 10, 113-131		56
115	An Updated Ranking of Hospitality and Tourism Journals. <i>Journal of Hospitality and Tourism Research</i> , 2016 , 40, 3-18	3.3	55
114	Exploring Residents' Perceptions of the Social Impacts of Tourism on the Sunshine Coast, Australia. <i>International Journal of Hospitality and Tourism Administration</i> , 2008 , 9, 288-311	2	55
113	Political trust and residents' support for alternative and mass tourism: an improved structural model. <i>Tourism Geographies</i> , 2017 , 19, 318-339	9.3	53

112	How to help your graduates secure better jobs? An industry perspective. <i>International Journal of Contemporary Hospitality Management</i> , 2009 , 21, 308-322	7.5	53
111	Rethinking The Role of Power and Trust in Tourism Planning. <i>Journal of Hospitality Marketing and Management</i> , 2016 , 25, 512-522	6.4	52
110	Evaluation nudge: Effect of evaluation mode of online customer reviews on consumers' preferences. <i>Tourism Management</i> , 2018 , 65, 29-40	10.8	52
109	Antecedents of customers' acceptance of artificially intelligent robotic device use in hospitality services. <i>Journal of Hospitality Marketing and Management</i> , 2020 , 29, 530-549	6.4	52
108	A critical review of determinants of information search behavior and utilization of online reviews in decision making process (invited paper for 'Luminaries' special issue of International Journal of Hospitality Management). <i>International Journal of Hospitality Management</i> , 2019 , 76, 53-60	8.3	51
107	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: e-assessment Tool (e-AT) [Part IV. <i>Journal of Hospitality and Tourism Education</i> , 2010 , 22, 5-19	1.6	51
106	Effect of disruptive customer behaviors on others' overall service experience: An appraisal theory perspective. <i>Tourism Management</i> , 2018 , 69, 330-344	10.8	51
105	The Influence of Materialism on Ecotourism Attitudes and Behaviors. <i>Journal of Travel Research</i> , 2016 , 55, 176-189	6.3	48
104	Industry's Expectations from Hospitality Schools: What has changed?. <i>Journal of Hospitality and Tourism Education</i> , 2012 , 24, 32-42	1.6	48
103	The Impacts of Service Failure and Recovery Efforts on Airline Customers' Emotions and Satisfaction. <i>Journal of Travel Research</i> , 2019 , 58, 1034-1051	6.3	46
102	Impact of personality traits and involvement on prior knowledge. <i>Annals of Tourism Research</i> , 2014 , 48, 42-57	7.7	46
101	Identifying the complex relationships among emotional labor and its correlates. <i>International Journal of Hospitality Management</i> , 2011 , 30, 783-794	8.3	46
100	Exploring Students' Evaluations of Teaching Effectiveness: What Factors are Important?. <i>Journal of Hospitality and Tourism Research</i> , 2005 , 29, 91-109	3.3	46
99	Imperialism and tourism: The case of developing island countries. <i>Annals of Tourism Research</i> , 2015 , 50, 143-158	7.7	43
98	Segmenting Dissatisfied Restaurant Customers Based on Their Complaining Response Styles. <i>Journal of Foodservice Business Research</i> , 2003 , 6, 25-44	2.5	43
97	A conceptual model of consumers' online tourism confusion. <i>International Journal of Contemporary Hospitality Management</i> , 2015 , 27, 1320-1342	7.5	41
96	Developing a typology of disruptive customer behaviors. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 2341-2360	7.5	40
95	To buy or not to buy: Impact of labeling on purchasing intentions of genetically modified foods. <i>International Journal of Hospitality Management</i> , 2007 , 26, 117-130	8.3	40

94	A yield management model for five-star hotels: Computerized and non-computerized implementation. <i>International Journal of Hospitality Management</i> , 2006 , 25, 536-551	8.3	40
93	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Part II. <i>Journal of Hospitality and Tourism Education</i> , 2005 , 17, 46-56	1.6	40
92	Residents' support for a mega-event: The case of the 2014 FIFA World Cup, Natal, Brazil. <i>Journal of Destination Marketing & Management</i> , 2017 , 6, 344-352	4.7	39
91	Residents' perceptions of hotels' corporate social responsibility initiatives and its impact on residents' sentiments to community and support for additional tourism development. <i>Journal of Hospitality and Tourism Management</i> , 2019 , 39, 117-128	6	38
90	Antecedents and outcomes of consumers' confusion in the online tourism domain. <i>Annals of Tourism Research</i> , 2016 , 57, 76-93	7.7	38
89	Message framing and regulatory focus effects on destination image formation. <i>Tourism Management</i> , 2018 , 69, 397-407	10.8	38
88	Artificially intelligent device use in service delivery: a systematic review, synthesis, and research agenda. <i>Journal of Hospitality Marketing and Management</i> , 2020 , 29, 757-786	6.4	37
87	An Investigation of the Relationship Between Tourism Impacts and Host Communities' Characteristics. <i>Anatolia</i> , 1999 , 10, 29-44	2.2	37
86	Homogeneity versus heterogeneity of cultural values: An item-response theoretical approach applying Hofstede's cultural dimensions in a single nation. <i>Tourism Management</i> , 2015 , 48, 299-304	10.8	36
85	Religiosity and entrepreneurship behaviours. <i>International Journal of Hospitality Management</i> , 2017 , 67, 87-94	8.3	35
84	Public trust in mega event planning institutions: The role of knowledge, transparency and corruption. <i>Tourism Management</i> , 2018 , 66, 155-166	10.8	35
83	A Conceptual Model of Residents' Support for Tourism Development in Developing Countries. <i>Tourism Planning and Development</i> , 2016 , 13, 1-22	2.9	34
82	A Pilot Study on Spectators' Motivations and Their Socio-Economic Perceptions of a Film Festival. <i>Journal of Convention and Event Tourism</i> , 2015 , 16, 253-271	0.8	34
81	Consumer perceptions towards sustainable supply chain practices in the hospitality industry. <i>Current Issues in Tourism</i> , 2020 , 23, 358-375	5.8	33
80	Future of hospitality marketing and management research. <i>Tourism Management Perspectives</i> , 2018 , 25, 185-188	5.8	31
79	Customer Acceptance of Autonomous Vehicles in Travel and Tourism. <i>Journal of Travel Research</i> , 2020 , 52, 199-207	10.47287	357
78	Tacit knowledge spillover and sustainability in destination development. <i>Journal of Sustainable Tourism</i> , 2015 , 23, 1029-1048	5.7	28
77	An Examination of Changes in Residents' Perceptions of Tourism Impacts Over Time: The Impact of Residents' Socio-demographic Characteristics. <i>Asia Pacific Journal of Tourism Research</i> , 2015 , 20, 1332-1352	2.9	28

76	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business. <i>Journal of Hospitality and Tourism Education</i> , 2004 , 16, 13-20	1.6	28
75	Does offering an organic food menu help restaurants excel in competition? An examination of diners' decision-making. <i>International Journal of Hospitality Management</i> , 2017 , 63, 72-81	8.3	27
74	Conceptualizing home-sharing lodging experience and its impact on destination image perception: A mixed method approach. <i>Tourism Management</i> , 2019 , 75, 245-256	10.8	27
73	It's all about life: Exploring the role of residents' quality of life perceptions on attitudes toward a recurring hallmark event over time. <i>Tourism Management</i> , 2019 , 75, 99-111	10.8	27
72	Evolving impacts of COVID-19 vaccination intentions on travel intentions. <i>Service Industries Journal</i> , 2021 , 41, 719-733	5.7	27
71	Employees' perceptions of younger and older managers by generation and job category. <i>International Journal of Hospitality Management</i> , 2013 , 34, 42-50	8.3	26
70	The Effects of Associative Slogans on Tourists' Attitudes and Travel Intention: The Moderating Effects of Need for Cognition and Familiarity. <i>Journal of Travel Research</i> , 2017 , 56, 206-220	6.3	25
69	Destination Competitiveness of Middle Eastern Countries: An Examination of Relative Positioning. <i>Anatolia</i> , 2009 , 20, 151-163	2.2	23
68	An Industry-Driven Model of Hospitality Curriculum for Programs Housed in Accredited Colleges of Business: Program Learning Outcomes-Part III. <i>Journal of Hospitality and Tourism Education</i> , 2007 , 19, 14-22	1.6	23
67	The metaverse in the hospitality and tourism industry: An overview of current trends and future research directions. <i>Journal of Hospitality Marketing and Management</i> , 1-8	6.4	23
66	Impact of destination familiarity on external information source selection process. <i>Journal of Destination Marketing & Management</i> , 2018 , 8, 137-146	4.7	22
65	The effect of celebrity endorsement on destination brand love: A comparison of previous visitors and potential tourists. <i>Journal of Destination Marketing & Management</i> , 2020 , 17, 100454	4.7	21
64	Impact of nonverbal customer-to-customer interactions on customer satisfaction and loyalty intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2020 , 32, 1967-1985	7.5	21
63	Antecedents of Trust and Adoption Intention toward Artificially Intelligent Recommendation Systems in Travel Planning: A Heuristic-Systematic Model. <i>Journal of Travel Research</i> , 2020 , 004728752096639	6.2	20
62	A Longitudinal Investigation of the Importance of Course Subjects in the Hospitality Curriculum: An Industry Perspective. <i>Journal of Hospitality and Tourism Education</i> , 2016 , 28, 10-20	1.6	20
61	Impact of customer-to-customer interactions on overall service experience: A social servicescape perspective. <i>International Journal of Hospitality Management</i> , 2020 , 87, 102376	8.3	19
60	Would Consumers Pay More for Nongenetically Modified Menu Items? An Examination of Factors Influencing Diners' Behavioral Intentions. <i>Journal of Hospitality Marketing and Management</i> , 2017 , 26, 215-237	6.4	18
59	Preparing Students for Careers in the Leisure, Recreation, and Tourism Field. <i>Journal of Teaching in Travel and Tourism</i> , 2008 , 7, 21-41	1.1	18

58	Interactive effects of message framing and information content on carbon offsetting behaviors. <i>Tourism Management</i> , 2021 , 83, 104244	10.8	17
57	An examination of the gap between carbon offsetting attitudes and behaviors: Role of knowledge, credibility and trust. <i>International Journal of Hospitality Management</i> , 2020 , 90, 102608	8.3	16
56	Preferences regarding external information sources: a conjoint analysis of visitors to Sardinia, Italy. <i>Journal of Travel and Tourism Marketing</i> , 2017 , 34, 806-820	6.6	15
55	Predictive Validity of Sustas. <i>Tourism Analysis</i> , 2013 , 18, 601-605	1.6	15
54	A Managerial Approach to Positioning and Branding: Eponymous or Efficient. <i>Tourism Analysis</i> , 2007 , 12, 473-483	1.6	15
53	Hotels' sustainability practices and guests' familiarity, attitudes and behaviours. <i>Journal of Sustainable Tourism</i> , 2021 , 29, 1063-1081	5.7	15
52	Residents' identity and tourism development: the Jamaican perspective. <i>International Journal of Tourism Sciences</i> , 2017 , 17, 107-125	1.7	14
51	Factors Influencing Camping Behavior: The Case of Taiwan. <i>Journal of Hospitality Marketing and Management</i> , 2012 , 21, 659-678	6.4	14
50	Longitudinal impacts of a recurring sport event on local residents with different level of event involvement. <i>Tourism Management Perspectives</i> , 2018 , 28, 228-238	5.8	14
49	The impact of power on destination advertising effectiveness: The moderating role of arousal in advertising. <i>Annals of Tourism Research</i> , 2020 , 83, 102926	7.7	13
48	Impacts of Organizational Responses on Complainants' Justice Perceptions and Post-Purchase Behaviors. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2007 , 8, 1-25	2	13
47	RESEARCH NOTE: An Examination of Destination-Originated (Pull) Factors. <i>Tourism Analysis</i> , 2002 , 7, 75-81	1.6	13
46	An Examination of General, Nondestination-Specific Versus Destination-Specific Motivational Factors. <i>Journal of Hospitality Marketing and Management</i> , 2010 , 19, 340-357	6.4	12
45	An examination of interactive effects of employees' warmth and competence and service failure types on customer's service recovery cooperation intention. <i>International Journal of Contemporary Hospitality Management</i> , 2020 , 32, 2429-2451	7.5	12
44	Developing a formative scale to measure consumers' trust toward interaction with artificially intelligent (AI) social robots in service delivery. <i>Computers in Human Behavior</i> , 2021 , 118, 106700	7.7	12
43	A look back and a leap forward: a review and synthesis of big data and artificial intelligence literature in hospitality and tourism. <i>Journal of Hospitality Marketing and Management</i> , 1-31	6.4	12
42	Exploring the relationship between servicescape, place attachment, and intention to recommend accommodations marketed through sharing economy platforms. <i>Journal of Travel and Tourism Marketing</i> , 2020 , 37, 429-446	6.6	11
41	Developing a Consumer Complaining and Recovery Effort Scale. <i>Journal of Hospitality and Tourism Research</i> , 2018 , 42, 686-715	3.3	11

40	Impact of culture on perceptions of landscape names. <i>Tourism Geographies</i> , 2015 , 17, 134-150	9.3	11
39	Life Dynamism Explorations on Perceived Quality of Life and Social Exchange Paradigms in Casino Settings. <i>Leisure Sciences</i> , 2009 , 31, 136-157	1.4	11
38	Impact of anthropomorphic features of artificially intelligent service robots on consumer acceptance: moderating role of sense of humor. <i>International Journal of Contemporary Hospitality Management</i> , 2021 , ahead-of-print,	7.5	10
37	Effectiveness of message framing in changing COVID-19 vaccination intentions: Moderating role of travel desire.. <i>Tourism Management</i> , 2022 , 90, 104468	10.8	9
36	Effects of the new COVID-19 normal on customer satisfaction: Can facemasks level off the playing field between average-looking and attractive-looking employees?. <i>International Journal of Hospitality Management</i> , 2021 , 97, 102996	8.3	9
35	Impact of the COVID-19 pandemic on management-level hotel employees' work behaviors: Moderating effects of working-from-home. <i>International Journal of Hospitality Management</i> , 2021 , 98, 103020	8.3	9
34	How consumption values affect destination image formation. <i>Advances in Culture, Tourism and Hospitality Research</i> , 2009 , 143-168	0.1	8
33	Tourists' Attitudes toward the Use of Artificially Intelligent (AI) Devices in Tourism Service Delivery: Moderating Role of Service Value Seeking. <i>Journal of Travel Research</i> , 2020 , 004728752097105	6.3	8
32	Determinants of locals' heritage resource protection and conservation responsibility behaviors. <i>International Journal of Contemporary Hospitality Management</i> , 2019 , 31, 2339-2357	7.5	7
31	Risk return and cost of equity of small and large casual-dining restaurants. <i>International Journal of Hospitality Management</i> , 2008 , 27, 109-118	8.3	7
30	Impact of Transparency and Corruption on Mega-Event Support. <i>Event Management</i> , 2019 , 23, 27-40	0.8	7
29	Maximizing Profits Through Optimal Pricing and Sustainability Strategies: A Joint Optimization Approach. <i>Journal of Hospitality Marketing and Management</i> , 2017 , 26, 395-415	6.4	6
28	The Couple Life Cycle. <i>Journal of Hospitality Marketing and Management</i> , 1999 , 6, 67-90		6
27	Travelers' information search behavior 2008 , 266-295		6
26	Effects of social media on residents' attitudes to tourism: conceptual framework and research propositions. <i>Journal of Sustainable Tourism</i> , 2020 , 1-17	5.7	6
25	An examination of market orientation and environmental marketing strategy: the case of Chinese firms. <i>Service Industries Journal</i> , 2019 , 39, 1046-1071	5.7	6
24	How cultural confidence affects local residents' wellbeing. <i>Service Industries Journal</i> , 2021 , 41, 581-605	5.7	6
23	Traveling to a Gendered Destination: A Goal-Framed Advertising Perspective. <i>Journal of Hospitality and Tourism Research</i> , 2020 , 44, 499-522	3.3	5

22	U.S. Travelers' Healthy-Living Attitudes' Impacts on Their Travel Information Environment. <i>Journal of Hospitality Marketing and Management</i> , 2006 , 14, 5-21		5
21	Effects of customer-to-customer social interactions in virtual travel communities on brand attachment: The mediating role of social well-being. <i>Tourism Management Perspectives</i> , 2021 , 38, 100790 ^{5.8}		5
20	STHRSCAPE: Developing and validating a collaborative economy based short-term hospitality rental servicescape scale. <i>International Journal of Hospitality Management</i> , 2021 , 94, 102833	8.3	5
19	Understanding the heritage experience: a content analysis of online reviews of World Heritage Sites in Istanbul. <i>Journal of Tourism and Cultural Change</i> , 1-24	1.1	5
18	Effects of Tourist-to-Tourist Interactions on Experience Cocreation: A Self-Determination Theory Perspective. <i>Journal of Travel Research</i> , 0047287521110194	6.3	5
17	An Examination of Tourist Arrivals Dynamics Using Short-Term Time Series Data: A SpaceTime Cluster Approach. <i>Tourism Economics</i> , 2013 , 19, 761-777	3.1	4
16	Impact of social media posts on travelers' attitudes and behaviors towards a destination after a natural disaster: moderating role of the source of the post. <i>Journal of Sustainable Tourism</i> , 2020 , 1-19	5.7	4
15	Analysis of the projected image of tourism accommodations: a methodological proposal. <i>International Journal of Contemporary Hospitality Management</i> , 2019 , 31, 3325-3351	7.5	3
14	Alcohol-service liability: Consequences of guest intoxication. <i>International Journal of Hospitality Management</i> , 2011 , 30, 714-724	8.3	3
13	The effect of basic personality traits on service orientation and tendency to work in the hospitality and tourism industry. <i>Journal of Teaching in Travel and Tourism</i> , 2019 , 19, 140-162	1.1	3
12	Interactivity in online chat: Conversational cues and visual cues in the service recovery process. <i>International Journal of Information Management</i> , 2021 , 60, 102360	16.4	3
11	The Macroeconomic Environment and Airline Profitability: A Study of us Regional Airlines. <i>Tourism Analysis</i> , 2006 , 11, 381-395	1.6	2
10	Effects of religiosity and travel desire on COVID-19 vaccination intentions. <i>Current Issues in Tourism</i> , 1-17 ^{5.8}		2
9	Does travel desire influence COVID-19 vaccination intentions?. <i>Journal of Hospitality Marketing and Management</i> , 1-18	6.4	2
8	Introduction to tourism impacts 2019 , 1-20		2
7	Effects of social interaction flow on experiential quality, service quality and satisfaction: moderating effects of self-service technologies to reduce employee interruptions. <i>Journal of Hospitality Marketing and Management</i> , 2021 , 30, 571-591	6.4	2
6	The bright side of work-related deviant behavior for hotel employees themselves: Impacts on recovery level and work engagement. <i>Tourism Management</i> , 2021 , 87, 104375	10.8	2
5	Examining the Perceptions of Mobility-Impaired Travelers: an Analysis of Service Expectations, Evaluations, and Travel Barriers. <i>Tourism Review International</i> , 2015 , 19, 19-30	2.1	1

4	Effects of offering incentives for reviews on trust: Role of review quality and incentive source. <i>International Journal of Hospitality Management</i> , 2022 , 100, 103101	8.3	1
3	An examination of critical determinants of carbon offsetting attitudes: the role of gender. <i>Journal of Sustainable Tourism</i> , 1-23	5.7	1
2	Destination experiencescape: conceptualization and scale development amid COVID-19 pandemic. <i>Current Issues in Tourism</i> , 1-28	5.8	0
1	The 7th Advances in Hospitality and Tourism Marketing and Management. <i>Anatolia</i> , 2018 , 29, 146-147	2.2	