

Pieter A Van Dijk

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/3885168/publications.pdf>

Version: 2024-02-01

19
papers

556
citations

840776

11
h-index

888059

17
g-index

19
all docs

19
docs citations

19
times ranked

505
citing authors

#	ARTICLE	IF	CITATIONS
1	Emotional labour and negative job outcomes: An evaluation of the mediating role of emotional dissonance. <i>Journal of Management and Organization</i> , 2006, 12, 101-115.	3.0	107
2	Are you for real? An evaluation of the relationship between emotional labour and visitor outcomes. <i>Tourism Management</i> , 2011, 32, 39-45.	9.8	81
3	Emotional labour and negative job outcomes: An evaluation of the mediating role of emotional dissonance. <i>Journal of Management and Organization</i> , 2006, 12, 101-115.	3.0	80
4	An examination of the role of psychological safety in the relationship between job resources, affective commitment and turnover intentions of Australian employees with chronic illness. <i>International Journal of Human Resource Management</i> , 2016, 27, 1626-1641.	5.3	51
5	Being Somebody Else: Emotional Labour and Emotional Dissonance in the Context of the Service Experience at a Heritage Tourism Site. <i>Journal of Hospitality and Tourism Management</i> , 2007, 14, 157-169.	6.6	46
6	Estimating MS-related work productivity loss and factors associated with work productivity loss in a representative Australian sample of people with multiple sclerosis. <i>Multiple Sclerosis Journal</i> , 2019, 25, 994-1004.	3.0	41
7	Rules of engagement: The role of emotional display rules in delivering conservation interpretation in a zoo-based tourism context. <i>Tourism Management</i> , 2014, 42, 149-156.	9.8	31
8	What the Zoo Should Ask: The Visitor Perspective on Pro-wildlife Behavior Attributes. <i>Curator</i> , 2010, 53, 339-357.	0.6	22
9	Closing the gap: Longitudinal changes in employment for Australians with multiple sclerosis. <i>Multiple Sclerosis Journal</i> , 2017, 23, 1415-1423.	3.0	17
10	Comorbidities are prevalent and detrimental for employment outcomes in people of working age with multiple sclerosis. <i>Multiple Sclerosis Journal</i> , 2020, 26, 1550-1559.	3.0	16
11	Applying Visitor Preference Criteria to Choose Pro-wildlife Behaviors to Ask of Zoo Visitors. <i>Curator</i> , 2012, 55, 453-466.	0.6	15
12	Changes in multiple sclerosis symptoms are associated with changes in work productivity of people living with multiple sclerosis. <i>Multiple Sclerosis Journal</i> , 2021, 27, 2093-2102.	3.0	11
13	Work productivity trajectories of Australians living with multiple sclerosis: A group-based modelling approach. <i>Multiple Sclerosis and Related Disorders</i> , 2021, 54, 103131.	2.0	9
14	To Re-Enact or Not to Re-Enact? Investigating the Impacts of First- and Third-Person Interpretation at a Heritage Tourism Site. <i>Visitor Studies</i> , 2012, 15, 48-61.	0.9	8
15	“Is he going to be sleazy?” Women’s experiences of emotional labour connected to sexual harassment in the spa tourism industry. <i>Journal of Sustainable Tourism</i> , 2022, 30, 2765-2784.	9.2	8
16	Requests for zoo visitors to undertake pro-wildlife behaviour: How many is too many?. <i>Tourism Management</i> , 2012, 33, 1502-1510.	9.8	7
17	Risk factors for leaving employment due to multiple sclerosis and changes in risk over the past decades: Using competing risk survival analysis. <i>Multiple Sclerosis Journal</i> , 2021, 27, 1250-1261.	3.0	6
18	Empowering Indigenous Networks: Collaborative Governance and the Development of a Racial Vilification Code in the Australian Football League. <i>International Journal of the History of Sport</i> , 2021, 38, 472-491.	0.7	0

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19	Estimating the impact of work difficulties, work self-efficacy and work psychological safety on MS-related work productivity loss. Multiple Sclerosis Journal, 0, , 135245852210975.	3.0	0