

# Ben Shaw-Ching Liu

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/3808624/publications.pdf>

Version: 2024-02-01

17  
papers

1,057  
citations

1040056

9  
h-index

940533

16  
g-index

18  
all docs

18  
docs citations

18  
times ranked

679  
citing authors

#	ARTICLE	IF	CITATIONS
1	The Relationships between Culture and Service Quality Perceptions. <i>Journal of Service Research</i> , 2000, 2, 355-371.	12.2	610
2	The Relationships between Culture and Behavioral Intentions toward Services. <i>Journal of Service Research</i> , 2001, 4, 118-129.	12.2	250
3	The Effects of Intraencounter Changes in Expectations on Perceived Service Quality Models. <i>Journal of Service Research</i> , 1999, 1, 275-289.	12.2	43
4	Augmented reality is human-like: How the humanizing experience inspires destination brand love. <i>Technological Forecasting and Social Change</i> , 2021, 170, 120853.	11.6	30
5	The market challenge of wind turbine industry-renewable energy in PR China and Germany. <i>Technological Forecasting and Social Change</i> , 2021, 166, 120631.	11.6	23
6	Customer Participation Behavior in High- Versus Low-Contact Services: The Multiple Roles of Customer Trust. <i>Journal of Global Marketing</i> , 2017, 30, 322-341.	3.4	22
7	Adoption of cloud computing as innovation in the organization. <i>International Journal of Engineering Business Management</i> , 2022, 14, 184797902210939.	3.7	21
8	An Investigation of Affect of Service Using a LibQUAL+â„¢ Survey and an Experimental Study. <i>Journal of Academic Librarianship</i> , 2012, 38, 153-160.	2.3	14
9	Effect of multilevel trust on effort-in-use and service co-design behaviour. <i>Journal of Services Marketing</i> , 2018, 32, 505-519.	3.0	14
10	Dimensions of Internet Commerce Trust. <i>Journal of Internet Commerce</i> , 2007, 6, 1-25.	5.5	8
11	Impact of O2O platform multihoming and vertical integration on performance of local service firms â€” a quantile regression approach. <i>Internet Research</i> , 2020, 30, 1583-1610.	4.9	7
12	Optimal response to a next generation new product introduction: to imitate or to leapfrog?. <i>Managerial and Decision Economics</i> , 2006, 27, 41-62.	2.5	6
13	The role of trust and budget emphasis in managing degree of autonomy and performance. <i>International Journal of Business and Systems Research</i> , 2010, 4, 62.	0.3	3
14	Towards an effective negotiation modeling: Investigating transboundary disputes with cases of lower possibilities. <i>Technological Forecasting and Social Change</i> , 2021, 165, 120491.	11.6	2
15	A new product development of the iOS-based ordering systems for smart cities. <i>Library Hi Tech</i> , 2022, 40, 1127-1146.	5.1	2
16	Dispositional and situational factors on bargaining concession rates and outcomes: predictive power of NIMBuSâ€”an integrated model of Buyer-Seller negotiations. <i>Journal of Personal Selling and Sales Management</i> , 0, , 1-24.	2.8	1
17	Strategic alignment and foreign entry performance: a holistic approach of the impact of entry timing, mode and location. <i>International Journal of Business and Systems Research</i> , 2012, 6, 456.	0.3	0