

Jeffery S Smith

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/3717157/publications.pdf>

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15
papers

753
citations

1478280

6
h-index

996849

15
g-index

16
all docs

16
docs citations

16
times ranked

733
citing authors

#	ARTICLE	IF	CITATIONS
1	How does supplier CSR performance help to expand exchange relationships with major buyers? The moderating role of supply-side and demand-driven uncertainty. <i>Decision Sciences</i> , 2023, 54, 334-357.	3.2	4
2	Tension in the Emergency Department? The Impact of Flow Stage Times on Managing Patient-Reported Experiences and Financial Productivity. <i>Decision Sciences</i> , 2022, 53, 514-556.	3.2	5
3	Market Reaction to Abnormal Inventory Growth: Evidence for Managerial Decision-Making. <i>Journal of Management Accounting Research</i> , 2022, 34, 31-50.	0.8	1
4	Social network analysis of publication collaboration of accelerating change in MedEd consortium. <i>Medical Teacher</i> , 2022, 44, 276-286.	1.0	2
5	Just How Much Does the Tail Wag the Dog? Altering Inventory to Manage Earnings. <i>Decision Sciences</i> , 2021, 52, 216-261.	3.2	3
6	Development and validation of a measurement scale for the experience capability construct. <i>Journal of Service Management</i> , 2021, 32, 315-345.	4.4	4
7	Exploring the social mechanisms for variation reduction for direct store delivery (DSD) and vendor managed inventory performance: An integrated network governance and coordination theory perspective. <i>International Journal of Production Economics</i> , 2021, 234, 108025.	5.1	5
8	Editorial: Delivering effective healthcare at lower cost: Introduction to the special issue. <i>Journal of Operations Management</i> , 2020, 66, 4-11.	3.3	3
9	Employee satisfaction trajectories and their effect on customer satisfaction and repatronage intentions. <i>Journal of the Academy of Marketing Science</i> , 2019, 47, 815-836.	7.2	36
10	Extending the institutional environment: the impact of internal and external factors on the green behaviors of an individual. <i>Journal of Strategic Marketing</i> , 2019, 27, 505-520.	3.7	17
11	Creating Ultimate Customer Loyalty Through Loyalty Conviction and Customer-Company Identification. <i>Journal of Retailing</i> , 2017, 93, 458-476.	4.0	59
12	Green marketing strategies: an examination of stakeholders and the opportunities they present. <i>Journal of the Academy of Marketing Science</i> , 2011, 39, 158-174.	7.2	501
13	An Empirical Examination of the Structural Dimensions of the Service Recovery System*. <i>Decision Sciences</i> , 2009, 40, 165-186.	3.2	63
14	A Note on the Growth of Research in Service Operations Management. <i>Production and Operations Management</i> , 2009, 16, 780-790.	2.1	47
15	Justifying and Applying Moral Principles. <i>Journal of Value Inquiry</i> , 2007, 40, 393-411.	0.2	2