

Bradley R Staats

List of Publications by Year in descending order

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Version: 2024-02-01

43
papers

2,769
citations

394421

19
h-index

454955

30
g-index

44
all docs

44
docs citations

44
times ranked

1865
citing authors

#	ARTICLE	IF	CITATIONS
1	Team Familiarity, Role Experience, and Performance: Evidence from Indian Software Services. <i>Management Science</i> , 2009, 55, 85-100.	4.1	379
2	Lean principles, learning, and knowledge work: Evidence from a software services provider. <i>Journal of Operations Management</i> , 2011, 29, 376-390.	5.2	283
3	Dynamically Integrating Knowledge in Teams: Transforming Resources into Performance. <i>Academy of Management Journal</i> , 2012, 55, 998-1022.	6.3	261
4	Specialization and Variety in Repetitive Tasks: Evidence from a Japanese Bank. <i>Management Science</i> , 2012, 58, 1141-1159.	4.1	240
5	Learning from My Success and from Others' Failure: Evidence from Minimally Invasive Cardiac Surgery. <i>Management Science</i> , 2013, 59, 2435-2449.	4.1	182
6	Fluid Tasks and Fluid Teams: The Impact of Diversity in Experience and Team Familiarity on Team Performance. <i>Manufacturing and Service Operations Management</i> , 2011, 13, 310-328.	3.7	177
7	The impact of time at work and time off from work on rule compliance: The case of hand hygiene in health care.. <i>Journal of Applied Psychology</i> , 2015, 100, 846-862.	5.3	136
8	Volume Flexibility in Services: The Costs and Benefits of Flexible Labor Resources. <i>Management Science</i> , 2014, 60, 1884-1906.	4.1	122
9	Motivating Process Compliance Through Individual Electronic Monitoring: An Empirical Examination of Hand Hygiene in Healthcare. <i>Management Science</i> , 2017, 63, 1563-1585.	4.1	122
10	Accumulating a Portfolio of Experience: The Effect of Focal and Related Experience on Surgeon Performance. <i>Manufacturing and Service Operations Management</i> , 2012, 14, 618-633.	3.7	110
11	Discretionary Task Ordering: Queue Management in Radiological Services. <i>Management Science</i> , 2018, 64, 4389-4407.	4.1	103
12	The team scaling fallacy: Underestimating the declining efficiency of larger teams. <i>Organizational Behavior and Human Decision Processes</i> , 2012, 118, 132-142.	2.5	98
13	Unpacking Team Familiarity: The Effects of Geographic Location and Hierarchical Role. <i>Production and Operations Management</i> , 2012, 21, 619-635.	3.8	79
14	Rainmakers: Why bad weather means good productivity.. <i>Journal of Applied Psychology</i> , 2014, 99, 504-513.	5.3	63
15	Maintaining Beliefs in the Face of Negative News: The Moderating Role of Experience. <i>Management Science</i> , 2018, 64, 804-824.	4.1	56
16	Learning from Customers: Individual and Organizational Effects in Outsourced Radiological Services. <i>Organization Science</i> , 2013, 24, 1539-1557.	4.5	53
17	The Effects of Discrete Work Shifts on a Nonterminating Service System. <i>Production and Operations Management</i> , 2019, 28, 1528-1544.	3.8	39
18	OM Forum—A Review of Empirical Operations Management over the Last Two Decades. <i>Manufacturing and Service Operations Management</i> , 2020, 22, 656-668.	3.7	36

#	ARTICLE	IF	CITATIONS
19	Task Selection and Workload: A Focus on Completing Easy Tasks Hurts Performance. <i>Management Science</i> , 2020, 66, 4397-4416.	4.1	34
20	Why Empirical Research Is Good for Operations Management, and What Is Good Empirical Operations Management?. <i>Manufacturing and Service Operations Management</i> , 2020, 22, 170-178.	3.7	28
21	OM Forum—People-Centric Operations: Achievements and Future Research Directions. <i>Manufacturing and Service Operations Management</i> , 2021, 23, 745-757.	3.7	26
22	Behavioral Drivers of Routing Decisions: Evidence from Restaurant Table Assignment. <i>Production and Operations Management</i> , 2020, 29, 1050-1070.	3.8	22
23	Fluid Teams and Knowledge Retrieval: Scaling Service Operations. <i>Manufacturing and Service Operations Management</i> , 2019, 21, 346-360.	3.7	18
24	Maintaining Continuity in Service: An Empirical Examination of Primary Care Physicians. <i>Manufacturing and Service Operations Management</i> , 2020, 22, 1088-1106.	3.7	16
25	Motivating Process Compliance through Individual Electronic Monitoring: An Empirical Examination of Hand Hygiene in Healthcare. <i>SSRN Electronic Journal</i> , 0, , .	0.4	12
26	Discretionary Task Ordering: Queue Management in Radiological Services. <i>SSRN Electronic Journal</i> , 0, , .	0.4	12
27	Optimizing huddle engagement through leadership and problem-solving within primary care: A study protocol for a cluster randomized trial. <i>Trials</i> , 2018, 19, 536.	1.6	11
28	A Structural Estimation Approach to Study Agent Attrition. <i>Management Science</i> , 2020, 66, 4071-4095.	4.1	8
29	Focusing Provider Attention: An Empirical Examination of Incentives and Feedback in Flu Vaccinations. <i>Management Science</i> , 2022, 68, 3680-3702.	4.1	8
30	Fluid Tasks and Fluid Teams: The Impact of Diversity in Experience and Team Familiarity on Team Performance. <i>SSRN Electronic Journal</i> , 2010, , .	0.4	4
31	Performance Tradeoffs in Team Knowledge Sourcing. <i>SSRN Electronic Journal</i> , 0, , .	0.4	4
32	Accumulating a Portfolio of Experience: The Effect of Focal and Related Experience on Surgeon Performance. <i>SSRN Electronic Journal</i> , 0, , .	0.4	4
33	The Microstructure of Work: Understanding Productivity Benefits and Costs of Interruptions. <i>Manufacturing and Service Operations Management</i> , 2022, 24, 2202-2220.	3.7	3
34	An Operations Approach for Reducing Glycemic Variability: Evidence from a Primary Care Setting. <i>Manufacturing and Service Operations Management</i> , 2022, 24, 1474-1493.	3.7	3
35	Learning from Customers in Outsourcing: Individual and Organizational Effects. <i>SSRN Electronic Journal</i> , 0, , .	0.4	2
36	Making Process Improvements Stick. <i>SSRN Electronic Journal</i> , 0, , .	0.4	2

#	ARTICLE	IF	CITATIONS
37	Field Experiments in Operations Management. , 2019, , 1-16.		2
38	Optimizing Huddle Engagement Through Leadership and Problem Solving Within Primary Care: Results from a Cluster-Randomized Trial. Journal of General Internal Medicine, 2021, 36, 2292-2299.	2.6	2
39	Introduction to the <i>Manufacturing & Service Operations Management</i> Special Issue on People-Centric Operations. Manufacturing and Service Operations Management, 2021, 23, 758-760.	3.7	2
40	The Rich Get Richer: Enabling Conditions for Knowledge Use in Organizational Work Teams. SSRN Electronic Journal, 0, , .	0.4	2
41	People-Centric Operations: Achievements and Future Research Directions. SSRN Electronic Journal, 0, , .	0.4	1
42	Continuity in Gatekeepers: Quantifying the Impact of Care Fragmentation. SSRN Electronic Journal, 0, , .	0.4	0
43	Familiarity, Load, and Patient Pick-Up: The Positive and Negative Effects of Group Composition on Physician Behavior in the Emergency Department. SSRN Electronic Journal, 0, , .	0.4	0