

Merce Bernardo

List of Publications by Year in descending order

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Version: 2024-02-01

46
papers

1,678
citations

304743

22
h-index

302126

39
g-index

47
all docs

47
docs citations

47
times ranked

987
citing authors

#	ARTICLE	IF	CITATIONS
1	Quality and environmental management systems as business tools to enhance ESG performance: a cross-regional empirical study. <i>Environment, Development and Sustainability</i> , 2023, 25, 9067-9109.	5.0	14
2	A Conceptual Model to Evaluate Service Quality of Direct-to-Consumer Telemedicine Consultation from Patient Perspective. <i>Telemedicine Journal and E-Health</i> , 2023, 29, 156-171.	2.8	5
3	Guidelines to build the bridge between sustainability and integrated management systems: A way to increase stakeholder engagement toward sustainable development. <i>Corporate Social Responsibility and Environmental Management</i> , 2022, 29, 1617-1635.	8.7	5
4	Propuesta de Modelo de Satisfacci3n e Intenci3n de Comportamiento en Educaci3n Superior a Distancia. <i>Fronteiras</i> , 2021, 10, 155-173.	0.1	0
5	A factorial structure of university absenteeism in higher education: A student perspective. <i>Innovations in Education and Teaching International</i> , 2020, 57, 136-147.	2.5	6
6	Rethinking the Way of Doing Business: A Reframe of Management Structures for Developing Corporate Sustainability. <i>Sustainability</i> , 2020, 12, 1177.	3.2	23
7	Do multiple certifications leverage firm performance? A dynamic approach. <i>International Journal of Production Economics</i> , 2019, 218, 386-399.	8.9	54
8	Corporate social responsibility in a local subsidiary: internal and external stakeholders'™ power. <i>EuroMed Journal of Business</i> , 2019, 15, 377-393.	3.2	10
9	Guiding principles of integrated management systems: Towards unifying a starting point for researchers and practitioners. <i>Journal of Cleaner Production</i> , 2019, 210, 977-993.	9.3	41
10	A case study of a simultaneous integration in an SME. <i>International Journal of Quality and Reliability Management</i> , 2018, 35, 319-334.	2.0	18
11	A qualitative study on integrated management systems in a non-leading country in certifications. <i>Total Quality Management and Business Excellence</i> , 2018, 29, 453-480.	3.8	22
12	Integrated management systems diffusion models in South European countries. <i>International Journal of Quality and Reliability Management</i> , 2018, 35, 2289-2303.	2.0	25
13	Openness and management systems integration: Pursuing innovation benefits. <i>Journal of Engineering and Technology Management - JET-M</i> , 2018, 49, 76-90.	2.7	27
14	Sustainable innovation through management systems integration. <i>Journal of Cleaner Production</i> , 2018, 196, 1176-1187.	9.3	47
15	Gastronomy management. <i>International Journal of Quality and Reliability Management</i> , 2017, 34, 163-175.	2.0	4
16	Analysis of training programs related to quality management system: the Spanish case. <i>International Journal of Quality and Reliability Management</i> , 2017, 34, 216-230.	2.0	2
17	Is there a common pattern to integrate multiple management systems? A comparative analysis between organizations in Greece and Spain. <i>Journal of Cleaner Production</i> , 2017, 151, 121-133.	9.3	35
18	How do creative industries innovate? A model proposal. <i>Creative Industries Journal</i> , 2017, 10, 211-225.	1.7	9

#	ARTICLE	IF	CITATIONS
19	STUDENT ABSENTEEISM IN HIGHER EDUCATION: THE CASE OF THE FACULTY OF ECONOMICS AND BUSINESS AT THE UNIVERSITAT DE BARCELONA. , 2017, , .		1
20	Relating open innovation, innovation and management systems integration. Industrial Management and Data Systems, 2016, 116, 1540-1556.	3.7	16
21	Analysis of the relationship between the integration of management systems and the creation of value. , 2015, , .		1
22	Is It Possible to Retain Customer Loyalty When a Service Has Failed?. Human Factors and Ergonomics in Manufacturing, 2015, 25, 599-613.	2.7	5
23	Benefits of management systems integration: a literature review. Journal of Cleaner Production, 2015, 94, 260-267.	9.3	131
24	Building loyalty through functional and hedonic quality. Industrial Management and Data Systems, 2014, 114, 387-404.	3.7	24
25	Competence Assessment in Higher Education: A Dynamic Approach. Human Factors and Ergonomics in Manufacturing, 2014, 24, 454-467.	2.7	25
26	Implementing Multiple Management Systems: Is It Sustainable?. , 2014, , 115-125.		2
27	Integration of management systems as an innovation: a proposal for a new model. Journal of Cleaner Production, 2014, 82, 132-142.	9.3	82
28	Determinants of online booking loyalties for the purchasing of airline tickets. Tourism Management, 2013, 35, 23-31.	9.8	97
29	Implementing integrated management systems in chemical firms. Total Quality Management and Business Excellence, 2013, 24, 294-309.	3.8	39
30	The balance of the impact of quality and recovery on satisfaction: the case of e-travel. Total Quality Management and Business Excellence, 2013, 24, 1390-1404.	3.8	26
31	Diffusion of quality standards in the hospitality sector. International Journal of Operations and Production Management, 2013, 33, 504-527.	5.9	32
32	Implantaci3n de recursos did3cticos digitales en asignaturas de Organizaci3n de Empresas. @tic: Revista D'Innovaci3 Educativa, 2013, .	0.3	0
33	Integration of standardized management systems: does the implementation order matter?. International Journal of Operations and Production Management, 2012, 32, 291-307.	5.9	55
34	Functional quality and hedonic quality: A study of the dimensions of e-service quality in online travel agencies. Information and Management, 2012, 49, 342-347.	6.5	109
35	Do integration difficulties influence management system integration levels?. Journal of Cleaner Production, 2012, 21, 23-33.	9.3	88
36	Strategic alliances: an analysis of Catalan hospitals. Revista Panamericana De Salud Publica/Pan American Journal of Public Health, 2012, 31, 40-47.	1.1	11

#	ARTICLE	IF	CITATIONS
37	ISO 9001 diffusion analysis according to activity sectors. <i>Industrial Management and Data Systems</i> , 2011, 111, 298-316.	3.7	52
38	Organisational innovations in Catalan hospitals: the case of telemedicine. <i>International Journal of Healthcare Technology and Management</i> , 2011, 12, 307.	0.1	2
39	Comparative analysis of diffusion of the ISO 14001 standard by sector of activity. <i>Journal of Cleaner Production</i> , 2011, 19, 1734-1744.	9.3	98
40	Integration of standardized environmental and quality management systems audits. <i>Journal of Cleaner Production</i> , 2011, 19, 2057-2065.	9.3	106
41	Cultural compatibility in internal knowledge transfers: an application to hotel chain growth. <i>Service Industries Journal</i> , 2011, 31, 1645-1657.	8.3	10
42	Relationships between the integration of audits and management systems. <i>TQM Journal</i> , 2011, 23, 659-672.	3.3	17
43	An empirical study on the integration of management system audits. <i>Journal of Cleaner Production</i> , 2010, 18, 486-495.	9.3	78
44	How integrated are environmental, quality and other standardized management systems? An empirical study. <i>Journal of Cleaner Production</i> , 2009, 17, 742-750.	9.3	214
45	Campus information systems for students: classification in Spain. <i>Campus Wide Information Systems</i> , 2008, 25, 50-64.	1.1	9
46	Knowledge Transfer in Haute Cuisine: The Relationship between Chefs as an Enabler Factor. <i>Journal of Culinary Science and Technology</i> , 0, , 1-22.	1.4	1