

Qinghua Zhu

List of Publications by Year in descending order

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144
papers

21,341
citations

22548

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h-index

14779

131
g-index

144
all docs

144
docs citations

144
times ranked

10451
citing authors

#	ARTICLE	IF	CITATIONS
1	Optimally Scheduling Dual-Arm Multi-Cluster Tools to Process Two Wafer Types. IEEE Robotics and Automation Letters, 2022, 7, 5920-5927.	3.3	7
2	Energy- and Cost-Aware Scheduling for Task- Dependency Applications in Mobile Edge Computing. , 2022, , .		1
3	Closing-Down Optimization for Single-Arm Cluster Tools Subject to Wafer Residency Time Constraints. IEEE Transactions on Systems, Man, and Cybernetics: Systems, 2021, 51, 6792-6807.	5.9	10
4	Eco-innovation and its role for performance improvement among Chinese small and medium-sized manufacturing enterprises. International Journal of Production Economics, 2021, 231, 107869.	5.1	65
5	An integrated supply chain management system for end-of-life tires in China and its promotion barriers: A stakeholder perspective. Resources, Conservation and Recycling, 2021, 164, 105214.	5.3	16
6	Contract vs. recruitment: Integrating an informal waste merchant to a formal collector for collection of municipal solid waste. Journal of Cleaner Production, 2021, 287, 125004.	4.6	11
7	Environmental policies and financial performance: stock market reaction to firms for their proactive environmental practices recognized by governmental programs. Business Strategy and the Environment, 2021, 30, 1548-1562.	8.5	19
8	Integrated E-waste transportation using capacitated general routing problem with time-window. Transportation Research, Part E: Logistics and Transportation Review, 2021, 145, 102169.	3.7	18
9	The Energy-Saving Scheduling of Campus Classrooms: A Simulation Model. IEEE Systems, Man, and Cybernetics Magazine, 2021, 7, 22-34.	1.2	1
10	Scheduling Single-Arm Multi-Cluster Tools With Regulation of Post-Processing Time. , 2021, , .		0
11	Multiobjective Scheduling of Dual-Blade Robotic Cells in Wafer Fabrication. IEEE Transactions on Systems, Man, and Cybernetics: Systems, 2020, 50, 5015-5023.	5.9	12
12	Product deletion as an operational strategic decision: Exploring the sequential effect of prominent criteria on decision-making. Computers and Industrial Engineering, 2020, 140, 106274.	3.4	16
13	An integrated optimization control method for remanufacturing assembly system. Journal of Cleaner Production, 2020, 248, 119261.	4.6	32
14	Legitimacy in operations: How sustainability certification announcements by Chinese listed enterprises influence their market value?. International Journal of Production Economics, 2020, 224, 107563.	5.1	27
15	Quantitative evaluation of dual operational-environmental port performance in the Pearl River Delta. International Journal of Shipping and Transport Logistics, 2020, 12, 212.	0.2	4
16	New technologies in operations and supply chains: Implications for sustainability. International Journal of Production Economics, 2020, 229, 107889.	5.1	38
17	Game analysis for the impact of carbon trading on low-carbon supply chain. Journal of Cleaner Production, 2020, 276, 123220.	4.6	49
18	Sustainable design for users: a literature review and bibliometric analysis. Environmental Science and Pollution Research, 2020, 27, 29824-29836.	2.7	37

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19	Many-objective optimization for scheduling of crude oil operations based on NSGA-II with consideration of energy efficiency. <i>Swarm and Evolutionary Computation</i> , 2020, 57, 100714.	4.5	24
20	Behavioral and technical perspectives of green supply chain management practices: Empirical evidence from an emerging market. <i>Transportation Research, Part E: Logistics and Transportation Review</i> , 2020, 140, 102013.	3.7	54
21	Contract Design for Enhancing Green Food Material Production Effort with Asymmetric Supply Cost Information. <i>Sustainability</i> , 2020, 12, 2119.	1.6	10
22	Post-processing time-aware optimal scheduling of single robotic cluster tools. <i>IEEE/CAA Journal of Automatica Sinica</i> , 2020, 7, 597-605.	8.5	18
23	The market value of sustainable practices in the luxury industry: An identity mismatch and institutional theoretical perspective. <i>Transportation Research, Part E: Logistics and Transportation Review</i> , 2020, 137, 101919.	3.7	4
24	Scheduling Robotic Two-Cluster Tools in Case of a Process Module Failure*. , 2020, , .		0
25	Energy-sensitive Scheduling for Cloud Data Centers Prone to Failures. , 2020, , .		0
26	Robust Scheduling of Time-Constrained Dual-Arm Cluster Tools With Wafer Revisiting and Activity Time Disturbance. <i>IEEE Transactions on Systems, Man, and Cybernetics: Systems</i> , 2019, 49, 1228-1240.	5.9	30
27	Understanding residents' preferences for e-waste collection in China - A case study of waste mobile phones. <i>Journal of Cleaner Production</i> , 2019, 228, 52-62.	4.6	52
28	Enhancing supply chain operations with extended corporate social responsibility practices by multinational enterprises: Social capital perspective from Chinese suppliers. <i>International Journal of Production Economics</i> , 2019, 213, 1-12.	5.1	61
29	Optimal integrated schedule of entire process of dual-blade multi-cluster tools from start-up to close-down. <i>IEEE/CAA Journal of Automatica Sinica</i> , 2019, 6, 553-565.	8.5	28
30	A review on remanufacturing assembly management and technology. <i>International Journal of Advanced Manufacturing Technology</i> , 2019, 105, 4797-4808.	1.5	45
31	Barriers of a closed-loop cartridge remanufacturing supply chain for urban waste recovery governance in China. <i>Journal of Cleaner Production</i> , 2019, 212, 1544-1553.	4.6	44
32	A fuzzy-based decision aid method for product deletion of fast moving consumer goods. <i>Expert Systems With Applications</i> , 2019, 119, 272-288.	4.4	28
33	Motivating corporate social responsibility practices under customer pressure among small and medium-sized suppliers in China: The role of dynamic capabilities. <i>Corporate Social Responsibility and Environmental Management</i> , 2019, 26, 213-226.	5.0	52
34	The role of innovation for performance improvement through corporate social responsibility practices among small and medium-sized suppliers in China. <i>Corporate Social Responsibility and Environmental Management</i> , 2019, 26, 341-350.	5.0	85
35	Wafer Sojourn Time Fluctuation Analysis of Time-Constrained Dual-Arm Cluster Tools With Wafer Revisiting and Activity Time Variation. <i>IEEE Transactions on Systems, Man, and Cybernetics: Systems</i> , 2018, 48, 622-636.	5.9	72
36	Cost-sharing models for green product production and marketing in a food supply chain. <i>Industrial Management and Data Systems</i> , 2018, 118, 654-682.	2.2	55

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37	Regulatory Policy Awareness and Environmental Supply Chain Cooperation in China: A Regulatory-Exchange-Theoretic Perspective. <i>IEEE Transactions on Engineering Management</i> , 2018, 65, 46-58.	2.4	54
38	Decision-making models for promoting consumption of low energy-intensive broadband terminal products in the Chinese telecommunication industry. <i>Industrial Management and Data Systems</i> , 2018, 118, 262-282.	2.2	5
39	Responsible consumption and production (RCP) in corporate decision-making models using soft computation. <i>Industrial Management and Data Systems</i> , 2018, 118, 322-329.	2.2	21
40	Evaluating barriers to green supply chain redesign and implementation of related practices in the West Africa cashew industry. <i>Resources, Conservation and Recycling</i> , 2018, 136, 209-222.	5.3	74
41	Promoting remanufactured heavy-truck engine purchase in China: Influencing factors and their effects. <i>Journal of Cleaner Production</i> , 2018, 185, 86-96.	4.6	20
42	Petri Net Modeling and Scheduling of a Close-Down Process for Time-Constrained Single-Arm Cluster Tools. <i>IEEE Transactions on Systems, Man, and Cybernetics: Systems</i> , 2018, 48, 389-400.	5.9	89
43	A decision-making model for remanufacturers: Considering both consumers' environmental preference and the government subsidy policy. <i>Resources, Conservation and Recycling</i> , 2018, 128, 176-186.	5.3	84
44	Green multi-tier supply chain management: An enabler investigation. <i>Journal of Purchasing and Supply Management</i> , 2018, 24, 95-107.	3.1	91
45	A risk-averse marketing strategy and its effect on coordination activities in a remanufacturing supply chain under market fluctuation. <i>Journal of Cleaner Production</i> , 2018, 171, 1290-1299.	4.6	52
46	Green Public Procurement, missing concepts and future trends – A critical review. <i>Journal of Cleaner Production</i> , 2018, 176, 770-784.	4.6	235
47	Technical assistance, inspection regime, and corporate social responsibility performance: A behavioural perspective. <i>International Journal of Production Economics</i> , 2018, 206, 59-69.	5.1	12
48	Multinational enterprise buyers' choices for extending corporate social responsibility practices to suppliers in emerging countries: A multi-method study. <i>Journal of Operations Management</i> , 2018, 63, 25-43.	3.3	66
49	Sustainable Venture Capital Investments: An Enabler Investigation. <i>Sustainability</i> , 2018, 10, 1204.	1.6	17
50	Motivating low-carbon initiatives among suppliers: The role of risk and opportunity perception. <i>Resources, Conservation and Recycling</i> , 2018, 136, 276-286.	5.3	36
51	Green supply chain management and the circular economy. <i>International Journal of Physical Distribution and Logistics Management</i> , 2018, 48, 794-817.	4.4	173
52	The role of customer relational governance in environmental and economic performance improvement through green supply chain management. <i>Journal of Cleaner Production</i> , 2017, 155, 46-53.	4.6	167
53	Remanufacturing supply chain coordination under the stochastic remanufacturability rate and the random demand. <i>Annals of Operations Research</i> , 2017, 257, 661-695.	2.6	77
54	A Comparison of Regulatory Awareness and Green Supply Chain Management Practices Among Chinese and Japanese Manufacturers. <i>Business Strategy and the Environment</i> , 2017, 26, 18-30.	8.5	85

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55	Linking capabilities to green operations strategies: The moderating role of corporate environmental proactivity. <i>International Journal of Production Economics</i> , 2017, 187, 182-195.	5.1	106
56	Corporate social responsibility for supply chain management: A literature review and bibliometric analysis. <i>Journal of Cleaner Production</i> , 2017, 158, 296-307.	4.6	302
57	Barriers for household e-waste collection in China: Perspectives from formal collecting enterprises in Liaoning Province. <i>Journal of Cleaner Production</i> , 2017, 153, 299-308.	4.6	71
58	Investigating public awareness on circular economy in western China: A case of Urumqi Midong. <i>Journal of Cleaner Production</i> , 2017, 142, 2177-2186.	4.6	63
59	Close-down process scheduling of wafer residence time-constrained multi-cluster tools. , 2017, , .		0
60	Scheduling Transient Processes for Time-Constrained Single-Arm Robotic Multi-Cluster Tools. <i>IEEE Transactions on Semiconductor Manufacturing</i> , 2017, 30, 261-269.	1.4	14
61	Scheduling and Control of Startup Process for Single-Arm Cluster Tools With Residency Time Constraints. <i>IEEE Transactions on Control Systems Technology</i> , 2017, 25, 1243-1256.	3.2	47
62	Motivating sustainable consumption among Chinese adolescents: An empirical examination. <i>Journal of Cleaner Production</i> , 2017, 141, 315-322.	4.6	56
63	Optimizing close-down processes of single-robot cluster tools via linear programming. , 2016, , .		0
64	Life cycle energy and CO2 emission optimization for biofuel supply chain planning under uncertainties. <i>Energy</i> , 2016, 103, 151-166.	4.5	48
65	Developing a remanufacturing supply chain management system: a case of a successful truck engine remanufacturer in China. <i>Production Planning and Control</i> , 2016, 27, 708-716.	5.8	35
66	Optimal Scheduling of Complex Multi-Cluster Tools Based on Timed Resource-Oriented Petri Nets. <i>IEEE Access</i> , 2016, 4, 2096-2109.	2.6	41
67	Institutional pressures and support from industrial zones for motivating sustainable production among Chinese manufacturers. <i>International Journal of Production Economics</i> , 2016, 181, 402-409.	5.1	55
68	A combined input-output/decision making trial and evaluation laboratory method for evaluating effect of the remanufacturing sector development. <i>Journal of Cleaner Production</i> , 2016, 114, 103-113.	4.6	21
69	Shifting Chinese organizational responses to evolving greening pressures. <i>Ecological Economics</i> , 2016, 121, 65-74.	2.9	55
70	Analysis of opportunities for greenhouse emission reduction in the global supply chains of cashew industry in West Africa. <i>Journal of Cleaner Production</i> , 2016, 115, 149-161.	4.6	24
71	Accelerating the transition towards sustainability dynamics into supply chain relationship management and governance structures. <i>Journal of Cleaner Production</i> , 2016, 112, 1813-1823.	4.6	141
72	Redesign of service modes for remanufactured products and its financial benefits. <i>International Journal of Production Economics</i> , 2016, 171, 231-240.	5.1	37

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73	Corporate social responsibility practices and performance improvement among Chinese national state-owned enterprises. <i>International Journal of Production Economics</i> , 2016, 171, 417-426.	5.1	195
74	GHG emission assessment of Chinese container terminals: a hybrid approach of IPCC and input-output analysis. <i>International Journal of Shipping and Transport Logistics</i> , 2015, 7, 758.	0.2	4
75	Petri net modeling and one-wafer scheduling of single-arm tree-like multi-cluster tools. , 2015, , .		2
76	Scheduling Close-Down Processes Subject to Wafer Residency Constraints for Single-Arm Cluster Tools. , 2015, , .		2
77	Reprint of "Supply chain-based barriers for truck-engine remanufacturing in China". <i>Transportation Research, Part E: Logistics and Transportation Review</i> , 2015, 74, 94-108.	3.7	38
78	Integrating Strategic Carbon Management into Formal Evaluation of Environmental Supplier Development Programs. <i>Business Strategy and the Environment</i> , 2015, 24, 873-891.	8.5	46
79	Evaluating practices and drivers of corporate social responsibility: the Chinese context. <i>Journal of Cleaner Production</i> , 2015, 100, 315-324.	4.6	119
80	Scheduling of Single-Arm Multi-cluster Tools With Wafer Residency Time Constraints in Semiconductor Manufacturing. <i>IEEE Transactions on Semiconductor Manufacturing</i> , 2015, 28, 117-125.	1.4	102
81	Analyzing internal barriers for automotive parts remanufacturers in China using grey-DEMATEL approach. <i>Journal of Cleaner Production</i> , 2015, 87, 811-825.	4.6	346
82	Cycle time analysis of dual-arm cluster tools for wafer fabrication processes with multiple wafer revisiting times. <i>Computers and Operations Research</i> , 2015, 53, 252-260.	2.4	34
83	Optional classification for reassembly methods with different precision remanufactured parts. <i>Assembly Automation</i> , 2014, 34, 315-322.	1.0	22
84	Modeling and schedulability analysis of single-arm multi-cluster tools with residency time constraints via Petri nets. , 2014, , .		5
85	How is Employee Perception of Organizational Efforts in Corporate Social Responsibility Related to Their Satisfaction and Loyalty Towards Developing Harmonious Society in Chinese Enterprises?. <i>Corporate Social Responsibility and Environmental Management</i> , 2014, 21, 28-40.	5.0	106
86	Evaluating green supplier development programs with a grey-analytical network process-based methodology. <i>European Journal of Operational Research</i> , 2014, 233, 420-431.	3.5	239
87	Eco-efficiency based green supply chain management: Current status and opportunities. <i>European Journal of Operational Research</i> , 2014, 233, 293-298.	3.5	87
88	Motivating small-displacement car purchasing in China. <i>Transportation Research, Part A: Policy and Practice</i> , 2014, 67, 47-58.	2.0	6
89	A system dynamics model based on evolutionary game theory for green supply chain management diffusion among Chinese manufacturers. <i>Journal of Cleaner Production</i> , 2014, 80, 96-105.	4.6	267
90	Analysis of greenhouse gas emissions of freight transport sector in China. <i>Journal of Transport Geography</i> , 2014, 40, 43-52.	2.3	66

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91	Supply chain-based barriers for truck-engine remanufacturing in China. <i>Transportation Research, Part E: Logistics and Transportation Review</i> , 2014, 68, 103-117.	3.7	98
92	How transformational leadership and employee motivation combine to predict employee proenvironmental behaviors in China. <i>Journal of Environmental Psychology</i> , 2013, 35, 81-91.	2.3	289
93	Motivating green public procurement in China: An individual level perspective. <i>Journal of Environmental Management</i> , 2013, 126, 85-95.	3.8	108
94	An analysis of energy-related greenhouse gas emissions in the Chinese iron and steel industry. <i>Energy Policy</i> , 2013, 56, 352-361.	4.2	123
95	Institutional pressures, dynamic capabilities and environmental management systems: Investigating the ISO 9000 " Environmental management system implementation linkage. <i>Journal of Environmental Management</i> , 2013, 114, 232-242.	3.8	201
96	Guest Editorial: Sustainability in Engineering Management"Setting the Foundation for the Path Forward. <i>IEEE Transactions on Engineering Management</i> , 2013, 60, 301-314.	2.4	21
97	Petri net modeling and one-wafer scheduling of single-arm multi-cluster tools. , 2013, , .		11
98	Trajectory and driving factors for GHG emissions in the Chinese cement industry. <i>Journal of Cleaner Production</i> , 2013, 53, 252-260.	4.6	154
99	Green food consumption intention, behaviors and influencing factors among Chinese consumers. <i>Food Quality and Preference</i> , 2013, 28, 279-286.	2.3	155
100	Institutional-based antecedents and performance outcomes of internal and external green supply chain management practices. <i>Journal of Purchasing and Supply Management</i> , 2013, 19, 106-117.	3.1	738
101	Drivers and barriers of extended supply chain practices for energy saving and emission reduction among Chinese manufacturers. <i>Journal of Cleaner Production</i> , 2013, 40, 6-12.	4.6	356
102	Petri Net-Based Optimal One-Wafer Scheduling of Single-Arm Multi-Cluster Tools in Semiconductor Manufacturing. <i>IEEE Transactions on Semiconductor Manufacturing</i> , 2013, 26, 578-591.	1.4	121
103	A review of developing an e-wastes collection system in Dalian, China. <i>Journal of Cleaner Production</i> , 2013, 52, 176-184.	4.6	93
104	Scheduling of single-arm multi-cluster tools to achieve the minimum cycle time. , 2013, , .		11
105	Diffusion of selected green supply chain management practices: an assessment of Chinese enterprises. <i>Production Planning and Control</i> , 2012, 23, 837-850.	5.8	70
106	Analysis of third party reverse logistics provider using interpretive structural modeling. <i>International Journal of Production Economics</i> , 2012, 140, 204-211.	5.1	340
107	International and domestic pressures and responses of Chinese firms to greening. <i>Ecological Economics</i> , 2012, 83, 144-153.	2.9	79
108	Examining the effects of green supply chain management practices and their mediations on performance improvements. <i>International Journal of Production Research</i> , 2012, 50, 1377-1394.	4.9	459

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109	Evaluating green supplier development programs at a telecommunications systems provider. <i>International Journal of Production Economics</i> , 2012, 140, 357-367.	5.1	251
110	Mediation Effects of Environmental Cooperation on the Relationship between Sustainable Design and Performance Improvement among Chinese Apartment Developers. <i>Sustainable Development</i> , 2012, 20, 200-210.	6.9	5
111	Internationalization and environmentally-related organizational learning among Chinese manufacturers. <i>Technological Forecasting and Social Change</i> , 2012, 79, 142-154.	6.2	46
112	Green supply chain management innovation diffusion and its relationship to organizational improvement: An ecological modernization perspective. <i>Journal of Engineering and Technology Management - JET-M</i> , 2012, 29, 168-185.	1.4	358
113	Evaluating green supply chain management among Chinese manufacturers from the ecological modernization perspective. <i>Transportation Research, Part E: Logistics and Transportation Review</i> , 2011, 47, 808-821.	3.7	198
114	Environmental Supply Chain Cooperation and Its Effect on the Circular Economy Practice-Performance Relationship Among Chinese Manufacturers. <i>Journal of Industrial Ecology</i> , 2011, 15, 405-419.	2.8	135
115	Contributing to local policy making on GHG emission reduction through inventorying and attribution: A case study of Shenyang, China. <i>Energy Policy</i> , 2011, 39, 5999-6010.	4.2	105
116	An organizational theoretic review of green supply chain management literature. <i>International Journal of Production Economics</i> , 2011, 130, 1-15.	5.1	1,564
117	An institutional theoretic investigation on the links between internationalization of Chinese manufacturers and their environmental supply chain management. <i>Resources, Conservation and Recycling</i> , 2011, 55, 623-630.	5.3	60
118	Barriers to environmentally-friendly clothing production among Chinese apparel companies. <i>Asian Business and Management</i> , 2011, 10, 425-452.	1.7	62
119	AN EXPLORATORY STUDY OF CORPORATE SOCIAL AND ENVIRONMENTAL RESPONSIBILITY PRACTICES AMONG APARTMENT DEVELOPERS IN CHINA. <i>Journal of Green Building</i> , 2011, 6, 181-196.	0.4	7
120	Eco-design planning in a Chinese telecommunication network company. <i>Benchmarking</i> , 2010, 17, 363-377.	2.9	36
121	Circular economy practices among Chinese manufacturers varying in environmental-oriented supply chain cooperation and the performance implications. <i>Journal of Environmental Management</i> , 2010, 91, 1324-1331.	3.8	342
122	A portfolio-based analysis for green supplier management using the analytical network process. <i>Supply Chain Management</i> , 2010, 15, 306-319.	3.7	145
123	Green supply chain management in leading manufacturers. <i>Management Research Review</i> , 2010, 33, 380-392.	1.5	295
124	INTERNATIONAL AND DOMESTIC PRESSURES AND CHINESE ORGANIZATIONAL RESPONSES TO GREENING.. <i>Proceedings - Academy of Management</i> , 2009, 2009, 1-6.	0.0	4
125	Implementing China's circular economy concept at the regional level: A review of progress in Dalian, China. <i>Waste Management</i> , 2009, 29, 996-1002.	3.7	284
126	Teaching Industrial Ecology at Dalian University of Technology. <i>Journal of Industrial Ecology</i> , 2009, 13, 978-989.	2.8	19

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127	The role of organizational size in the adoption of green supply chain management practices in China. Corporate Social Responsibility and Environmental Management, 2008, 15, 322-337.	5.0	176
128	Confirmation of a measurement model for green supply chain management practices implementation. International Journal of Production Economics, 2008, 111, 261-273.	5.1	1,113
129	Industrial Symbiosis in China: A Case Study of the Guitang Group. Journal of Industrial Ecology, 2008, 11, 31-42.	2.8	195
130	Firm-level correlates of emergent green supply chain management practices in the Chinese context. Omega, 2008, 36, 577-591.	3.6	449
131	Green supply chain management implications for "closing the loop". Transportation Research, Part E: Logistics and Transportation Review, 2008, 44, 1-18.	3.7	506
132	A Cross-Country Empirical Comparison of Environmental Supply Chain Management Practices in the Automotive Industry. Asian Business and Management, 2008, 7, 467-488.	1.7	33
133	The moderating effects of institutional pressures on emergent green supply chain practices and performance. International Journal of Production Research, 2007, 45, 4333-4355.	4.9	890
134	Planning for integrated solid waste management at the industrial Park level: A case of Tianjin, China. Waste Management, 2007, 27, 141-150.	3.7	84
135	Initiatives and outcomes of green supply chain management implementation by Chinese manufacturers. Journal of Environmental Management, 2007, 85, 179-189.	3.8	357
136	Green supply chain management: pressures, practices and performance within the Chinese automobile industry. Journal of Cleaner Production, 2007, 15, 1041-1052.	4.6	905
137	Empirical analysis of eco-industrial development in China. Sustainable Development, 2007, 15, 121-133.	6.9	58
138	An inter-sectoral comparison of green supply chain management in China: Drivers and practices. Journal of Cleaner Production, 2006, 14, 472-486.	4.6	740
139	Green Purchasing in Chinese Large and Medium-sized State-owned Enterprises. , 2006, , 173-187.		8
140	Green supply chain management in China: pressures, practices and performance. International Journal of Operations and Production Management, 2005, 25, 449-468.	3.5	1,071
141	<title>Green supply chain management in China</title>. , 2004, , .		9
142	Integrating green supply chain management into an embryonic eco-industrial development: a case study of the Guitang Group. Journal of Cleaner Production, 2004, 12, 1025-1035.	4.6	256
143	The link between quality management and environmental management in firms of differing size: An analysis of organizations in China. Environmental Quality Management, 2004, 13, 53-64.	1.0	24
144	Relationships between operational practices and performance among early adopters of green supply chain management practices in Chinese manufacturing enterprises. Journal of Operations Management, 2004, 22, 265-289.	3.3	1,939