

Carolina Moliner

List of Publications by Year in descending order

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Version: 2024-02-01

29
papers

566
citations

1040056

9
h-index

642732

23
g-index

29
all docs

29
docs citations

29
times ranked

478
citing authors

#	ARTICLE	IF	CITATIONS
1	Organizational justice and extrarole customer service: The mediating role of well-being at work. <i>European Journal of Work and Organizational Psychology</i> , 2008, 17, 327-348.	3.7	128
2	Justice Perceptions as Predictors of Customer Satisfaction: The Impact of Distributive, Procedural, and Interactional Justice. <i>Journal of Applied Social Psychology</i> , 2006, 36, 100-119.	2.0	120
3	Relationships Between Organizational Justice and Burnout at the Work-Unit Level. <i>International Journal of Stress Management</i> , 2005, 12, 99-116.	1.2	106
4	Linking Functional and Relational Service Quality to Customer Satisfaction and Loyalty: Differences between Men and Women. <i>Psychological Reports</i> , 2010, 106, 598-610.	1.7	30
5	Linking Organizational Justice to Burnout: Are Men and Women Different?. <i>Psychological Reports</i> , 2005, 96, 805-816.	1.7	26
6	Unit-level fairness and quality within the health care industry: A justice-quality model. <i>European Journal of Work and Organizational Psychology</i> , 2015, 24, 627-644.	3.7	26
7	Perceived Reciprocity and Well-Being at Work in Non-Professional Employees: Fairness or Self-Interest?. <i>Stress and Health</i> , 2013, 29, 31-39.	2.6	16
8	Dialogue between workers and family members is related to their attitudes towards self-determination of individuals with intellectual disability. <i>Journal of Intellectual and Developmental Disability</i> , 2018, 43, 370-379.	1.6	13
9	Surface acting and exhaustion: The moderating role of eudaimonia. <i>Stress and Health</i> , 2017, 33, 322-329.	2.6	12
10	From service quality in organisations to self-determination at home. <i>Journal of Intellectual Disability Research</i> , 2015, 59, 882-890.	2.0	10
11	Validation of a Measure of Service Climate in Organizations. <i>Revista De Psicología Del Trabajo Y De Las Organizaciones</i> , 2012, 28, 69-80.	1.6	10
12	Survey feedback improves service quality perceptions among employees of an NGO: an organizational-level positive intervention. <i>European Journal of Work and Organizational Psychology</i> , 2018, 27, 235-246.	3.7	9
13	Validating justice climate and peer justice in a real work setting. <i>Revista De Psicología Del Trabajo Y De Las Organizaciones</i> , 2016, 32, 191-205.	1.6	7
14	The Moderating Role of Performance in the Link From Interactional Justice Climate to Mutual Trust Between Managers and Team Members. <i>Psychological Reports</i> , 2016, 118, 870-888.	1.7	7
15	Linking Employees' Extra-Role Efforts to Customer Satisfaction. <i>Social Psychology</i> , 2017, 48, 104-112.	0.7	7
16	Voice and Culture: A Prospect Theory Approach. <i>Journal of Behavioral Decision Making</i> , 2015, 28, 167-175.	1.7	6
17	El Trabajo Emocional desde una perspectiva clarificadora, tras treinta años de investigación. <i>Universitas Psychologica</i> , 2015, 13, .	0.6	6
18	Why do people spend money to help vulnerable people?. <i>PLoS ONE</i> , 2019, 14, e0213582.	2.5	6

#	ARTICLE	IF	CITATIONS
19	Organizational performance focused on users'™ quality of life: The role of service climate and "contribution-to-others"•wellbeing beliefs. <i>Research in Developmental Disabilities</i> , 2018, 77, 114-123.	2.2	4
20	Intergroup Conflict and Rational Decision Making. <i>PLoS ONE</i> , 2014, 9, e114013.	2.5	3
21	Under-over benefitting perceptions and evaluation of services. <i>Journal of Service Theory and Practice</i> , 2016, 26, 430-447.	3.2	3
22	Linking Staff Burnout to Family Members' Satisfaction in Centers for People With Intellectual Disabilities: A Service Chain Approach. <i>Intellectual and Developmental Disabilities</i> , 2017, 55, 392-406.	1.1	3
23	Reciprocity of trust between managers and team members. <i>Personnel Review</i> , 2019, 49, 653-669.	2.7	3
24	Effects of a Justice-Based Partnership Between Employees and Families in Creating Services and Supports to Enhance Quality of Life Outcomes. <i>Intellectual and Developmental Disabilities</i> , 2021, 59, 172-182.	1.1	2
25	Using Autonomous Teams to Improve Quality of Life of People with Intellectual Disabilities. <i>Applied Research in Quality of Life</i> , 2022, 17, 2387-2403.	2.4	2
26	An Integrated International Learning Model for Internationalizing I/O Psychology Programs. , 2014, , 79-103.		1
27	Relaciones de la disonancia emocional y del clima de servicio con el bienestar en el trabajo: un estudio multinivel. <i>Universitas Psychologica</i> , 2014, 13, .	0.6	0
28	Organizational cooperation and knowledge management in research and development organizations. <i>Psihologija</i> , 2017, 50, 1-20.	0.6	0
29	Participation in collaborative projects as a precursor of trust in organizations for individuals with intellectual disability. <i>PLoS ONE</i> , 2020, 15, e0242075.	2.5	0