Yi-Fan Chen

List of Publications by Year in descending order

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2682572 2917675 2 95 2 2 citations h-index g-index papers 2 2 2 81 docs citations citing authors all docs times ranked

#	Article	IF	CITATIONS
1	Negative eWOM Management: How Do Hotels Turn Challenges into Opportunities?. Journal of Quality Assurance in Hospitality and Tourism, 2022, 23, 692-715.	3.0	12
2	A Review of Research on Electronic Word-of-Mouth in Hospitality and Tourism Management. International Journal of Hospitality and Tourism Administration, 2016, 17, 347-372.	2.5	83