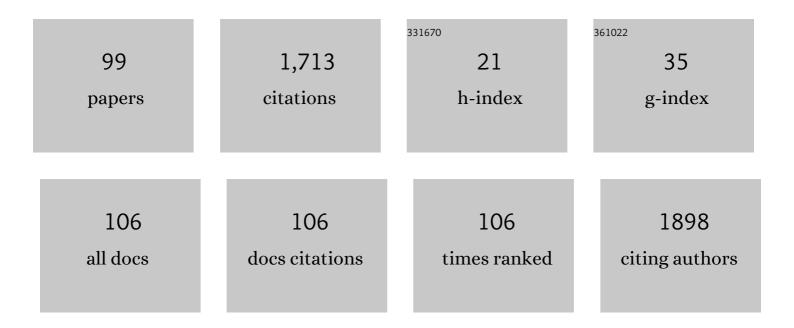
List of Publications by Year in descending order

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#	Article	IF	CITATIONS
1	Validation of a Generic Measure of Continuity of Care: When Patients Encounter Several Clinicians. Annals of Family Medicine, 2012, 10, 443-451.	1.9	343
2	Telehealth challenges during COVID-19 as reported by primary healthcare physicians in Quebec and Massachusetts. BMC Family Practice, 2021, 22, 192.	2.9	73
3	Conceptualizing 20 years of engaged scholarship: A scoping review. PLoS ONE, 2018, 13, e0193201.	2.5	71
4	Nurse practitioners, canaries in the mine of primary care reform. Health Policy, 2016, 120, 682-689.	3.0	68
5	Assessing the performance of centralized waiting lists for patients without a regular family physician using clinical-administrative data. BMC Family Practice, 2017, 18, 1.	2.9	58
6	Mechanisms, contexts and points of contention: operationalizing realist-informed research for complex health interventions. BMC Medical Research Methodology, 2018, 18, 178.	3.1	57
7	Assessing the evolution of primary healthcare organizations and their performance (2005-2010) in two regions of Québec province: Montréal and Montérégie. BMC Family Practice, 2010, 11, 95.	2.9	44
8	The reciprocal dynamics of organizing and senseâ€making in the implementation of major publicâ€sector reforms. Canadian Public Administration, 2009, 52, 225-248.	0.9	43
9	Barriers to accessing primary health care: comparing Australian experiences internationally. Australian Journal of Primary Health, 2017, 23, 223.	0.9	39
10	The Interaction of Public Health and Primary Care: Functional Roles and Organizational Models that Bridge Individual and Population Perspectives. Public Health Reviews, 2013, 35, .	3.2	32
11	Primary Care Reform: Can Quebec's Family Medicine Group Model Benefit from the Experience of Ontario's Family Health Teams?. Healthcare Policy, 2011, 7, e122-e135.	0.6	29
12	Reorganising health and social care in Québec: a journey towards integrating care through mergers. London Journal of Primary Care, 2018, 10, 48-53.	0.9	29
13	Telehealth in Primary Healthcare: A Portrait of its Rapid Implementation during the COVID-19 Pandemic. Healthcare Policy, 2021, 17, 73-90.	0.6	29
14	Implementing Community Based Primary Healthcare for Older Adults with Complex Needs in Quebec, Ontario and New-Zealand: Describing Nine Cases. International Journal of Integrated Care, 2017, 17, 12.	0.2	29
15	Alignment of Canadian Primary Care With the Patient Medical Home Model: A QUALICO-PC Study. Annals of Family Medicine, 2017, 15, 230-236.	1.9	28
16	Primary Care Reform: Can Quebec's Family Medicine Group Model Benefit from the Experience of Ontario's Family Health Teams?. Healthcare Policy, 2011, 7, e122-35.	0.6	28
17	Reforming healthcare systems on a locally integrated basis: is there a potential for increasing collaborations in primary healthcare?. BMC Health Services Research, 2013, 13, 262.	2.2	27
18	Incorporating Public Health More Closely Into Local Governance of Health Care Delivery: Lessons From the QuA©bec Experience. Canadian Journal of Public Health, 2010, 101, 314-317.	2.3	24

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19	An international cross-sectional survey on the Quality and Costs of Primary Care (QUALICO-PC): recruitment and data collection of places delivering primary care across Canada. BMC Family Practice, 2015, 16, 20.	2.9	24
20	Explaining time elapsed prior to cancer diagnosis: patients' perspectives. BMC Health Services Research, 2017, 17, 448.	2.2	23
21	How do Policy and Institutional Settings Shape Opportunities for Community-Based Primary Health Care? A Comparison of Ontario, Québec and New Zealand. International Journal of Integrated Care, 2017, 17, 13.	0.2	22
22	Perceptions of the first family physicians to adopt advanced access in the province of Quebec, Canada. International Journal of Health Planning and Management, 2017, 32, e316-e332.	1.7	21
23	Centralized Waiting Lists for Unattached Patients in Primary Care: Learning from an Intervention Implemented in Seven Canadian Provinces. Healthcare Policy, 2018, 13, 65-82.	0.6	19
24	Management continuity in local health networks. International Journal of Integrated Care, 2012, 12, e14.	0.2	18
25	Who gets a family physician through centralized waiting lists?. BMC Family Practice, 2015, 16, 10.	2.9	17
26	A comparative analysis of centralized waiting lists for patients without a primary care provider implemented in six Canadian provinces: study protocol. BMC Health Services Research, 2017, 17, 60.	2.2	17
27	Multiple Perspectives Analysis of the Implementation of an Integrated Care Model for Older Adults in Quebec. International Journal of Integrated Care, 2019, 19, 6.	0.2	16
28	How healthcare organisations can act as institutional entrepreneurs in a context of change. Journal of Health Organization and Management, 2014, 28, 77-95.	1.3	15
29	Organizational Ethnographic Case Studies: Toward a New Generative In-Depth Qualitative Methodology for Health Care Research?. International Journal of Qualitative Methods, The, 2020, 19, 160940692092690.	2.8	15
30	What Are the Factors Influencing Implementation of Advanced Access in Family Medicine Units? A Cross-Case Comparison of Four Early Adopters in Quebec. International Journal of Family Medicine, 2017, 2017, 1-15.	1.2	14
31	Area deprivation and attachment to a general practitioner through centralized waiting lists: a cross-sectional study in Quebec, Canada. International Journal for Equity in Health, 2018, 17, 176.	3.5	14
32	Changing nursing practice within primary health care innovations: the case of advanced access model. BMC Nursing, 2020, 19, 115.	2.5	14
33	Evaluation of the implementation and associated effects of advanced access in university family medicine groups: a study protocol. BMC Family Practice, 2020, 21, 41.	2.9	14
34	Integrating public health into local healthcare governance in quebec: challenges in combining population and organization perspectives. Healthcare Policy, 2009, 4, e159-78.	0.6	14
35	Mandated Local Health Networks across the province of Québec: a better collaboration with primary care working in the communities?. London Journal of Primary Care, 2014, 6, 71-78.	0.9	13
36	Evaluation of the implementation of centralized waiting lists for patients without a family physician and their effects across the province of Quebec. Implementation Science, 2014, 9, 117.	6.9	13

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37	Understanding cancer networks better to implement them more effectively: a mixed methods multi-case study. Implementation Science, 2015, 11, 39.	6.9	13
38	Impacts of Québec Primary Healthcare Reforms on Patients' Experience of Care, Unmet Needs, and Use of Services. International Journal of Family Medicine, 2016, 2016, 1-13.	1.2	13
39	Patterns of patient experience with primary care access in Australia, Canada, New Zealand and Switzerland: a comparative study. International Journal for Quality in Health Care, 2019, 31, G126-G132.	1.8	13
40	Key factors for national spread and scale-up of an eConsult innovation. Health Research Policy and Systems, 2020, 18, 57.	2.8	12
41	How the design and implementation of centralized waiting lists influence their use and effect on access to healthcare - A realist review. Health Policy, 2020, 124, 787-795.	3.0	12
42	"On the Margins and Not the Mainstream:―Case Selection for the Implementation of Community Based Primary Health Care in Canada and New Zealand. International Journal of Integrated Care, 2017, 17, 15.	0.2	12
43	COVID-19 – an opportunity to improve access to primary care through organizational innovations? A qualitative multiple case study in Quebec and Nova Scotia (Canada). BMC Health Services Research, 2022, 22, .	2.2	12
44	A sociogram is worth a thousand words: proposing a method for the visual analysis of narrative data. Qualitative Research, 2018, 18, 70-87.	3.5	11
45	Centralized Waiting Lists for Unattached Patients in Primary Care: Learning from an Intervention Implemented in Seven Canadian Provinces. Healthcare Policy, 2018, 13, 65-82.	0.6	11
46	Mapping for Conceptual Clarity: Exploring Implementation of Integrated Community-Based Primary Health Care from a Whole Systems Perspective. International Journal of Integrated Care, 2018, 18, 14.	0.2	11
47	The challenges of implementing advanced access for residents in family medicine in Quebec. Do promising strategies exist?. Medical Education Online, 2018, 23, 1438719.	2.6	10
48	A Value-Based Comparison of the Management of Ambulatory Respiratory Diseases in Walk-in Clinics, Primary Care Practices, and Emergency Departments: Protocol for a Multicenter Prospective Cohort Study. JMIR Research Protocols, 2021, 10, e25619.	1.0	10
49	Why Is Bigger Not Always Better in Primary Health Care Practices? The Role of Mediating Organizational Factors. Inquiry (United States), 2016, 53, 004695801562684.	0.9	9
50	Primary health care organizational characteristics associated with better accessibility: data from the QUALICO-PC survey in Quebec. BMC Family Practice, 2018, 19, 188.	2.9	9
51	Comparing International Models of Integrated Care: How Can We Learn Across Borders?. International Journal of Integrated Care, 2020, 20, 14.	0.2	9
52	Do new and traditional models of primary care differ with regard to access?: Canadian QUALICOPC study. Canadian Family Physician, 2016, 62, 54-61.	0.4	9
53	Family Physicians Attaching New Patients From Centralized Waiting Lists: A Cross-Sectional Study. Journal of Primary Care and Community Health, 2018, 9, 215013271879594.	2.1	8
54	Problems in Coordinating and Accessing Primary Care for Attached and Unattached Patients Exacerbated During the COVID-19 Pandemic Year (the PUPPY Study): Protocol for a Longitudinal Mixed Methods Study. JMIR Research Protocols, 2021, 10, e29984.	1.0	8

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55	Facilitating Integration Through Team-Based Primary Healthcare: A Cross-Case Policy Analysis of Four Canadian Provinces. International Journal of Integrated Care, 2021, 21, 12.	0.2	8
56	Explaining variation of implementation outcomes of centralized waiting lists for unattached patients. Journal of Health Organization and Management, 2019, 33, 563-587.	1.3	7
57	Assessing primary care organization and performance: Literature synthesis and proposition of a consolidated framework. Health Policy, 2021, 125, 160-167.	3.0	7
58	Patients' expectations and solutions for improving primary diabetes care. International Journal of Health Care Quality Assurance, 2017, 30, 554-567.	0.9	6
59	Scaling up eConsult for access to specialists in primary healthcare across four Canadian provinces: study protocol of a multiple case study. Health Research Policy and Systems, 2019, 17, 83.	2.8	6
60	Typology of organizational innovation components: building blocks to improve access to primary healthcare for vulnerable populations. International Journal for Equity in Health, 2020, 19, 174.	3.5	6
61	Learning from health system reform trajectories in seven Canadian provinces. Health Economics, Policy and Law, 2020, 16, 1-17.	1.8	6
62	Interprofessional advanced access – a quality improvement protocol for expanding access to primary care services. BMC Health Services Research, 2021, 21, 812.	2.2	6
63	Providers' Perspectives on the Implementation of Mandated Local Health Networks for Older People in Québec. International Journal of Integrated Care, 2018, 18, 2.	0.2	6
64	Development of a self-reported reflective tool on advanced access to support primary healthcare providers: study protocol of a mixed-method research design using an e-Delphi survey. BMJ Open, 2021, 11, e046411.	1.9	6
65	Connecting orphan patients with family physicians: differences among Quebec's access registries. Canadian Family Physician, 2012, 58, 921-2.	0.4	6
66	Providing continuity of care to a specific population: Attracting new family physicians. Canadian Family Physician, 2016, 62, e256-62.	0.4	6
67	COVID-19's Perceived Impact on Primary Care in New England: A Qualitative Study. Journal of the American Board of Family Medicine, 2022, 35, 265-273.	1.5	6
68	Stakeholder Views on Solutions to Improve Health System Performance. Healthcare Policy, 2018, 14, 71-85.	0.6	5
69	Pharmacist-led transitions of care for older adults at risk of drug-related problems: A feasibility study. Research in Social and Administrative Pharmacy, 2021, 17, 1276-1281.	3.0	5
70	Designing centralized waiting lists for attachment to a primary care provider: Considerations from a logic analysis. Evaluation and Program Planning, 2021, 89, 101962.	1.6	5
71	Attaching Patients In Primary Care Through Centralized Waiting Lists: Seven Canadian Provinces Compared. Health Reform Observer - Observatoire Des Réformes De Santé, 2019, 7, .	0.4	5
72	The Impact of COVID-19 on Primary Care Teamwork: a Qualitative Study in Two States. Journal of General Internal Medicine, 2022, 37, 2003-2008.	2.6	5

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73	Assessing the Quality of Direct-to-Consumer Teleconsultation Services in Canada. Studies in Health Technology and Informatics, 2022, , .	0.3	5
74	Does the Primary Care Experience Influence the Cancer Diagnostic Process?. International Journal of Family Medicine, 2015, 2015, 1-12.	1.2	4
75	Evaluating implementation and impact of a provincial quality improvement collaborative for the management of chronic diseases in primary care: the COMPAS+ study protocol. BMC Family Practice, 2020, 21, 3.	2.9	4
76	Control rooms in publicly-funded health systems: Reviving value in healthcare governance. Health Policy, 2021, 125, 768-776.	3.0	4
77	Pharmacistâ€led transitions of care between hospitals, primary care clinics, and community pharmacies. Journal of the American Geriatrics Society, 2022, 70, 766-776.	2.6	4
78	Healthcare reforms, inertia polarization and group influence. Health Policy, 2018, 122, 1018-1027.	3.0	3
79	Lessons from mandated implementation of a performance management system. Journal of Health Organization and Management, 2021, 35, 579-595.	1.3	3
80	Will the "New―Become the "Normal� Exploring Sustainability of Rapid Health System Transformations. Organizational Behaviour in Health Care, 2021, , 315-345.	0.4	3
81	Snapshot of the primary care waiting room: Informing practice redesign to align with the Patient's Medical Home model. Canadian Family Physician, 2018, 64, e407-e413.	0.4	3
82	Implementing advanced access to primary care in an academic family medicine network: Participatory action research. Canadian Family Physician, 2019, 65, 641-647.	0.4	3
83	CUP study: protocol for a comparative analysis of centralised waitlist effectiveness, policies and innovations for connecting unattached patients to primary care providers. BMJ Open, 2022, 12, e049686.	1.9	3
84	Evolution of Experience of Care of Patients with and without Chronic Diseases following a Québec Primary Healthcare Reform. International Journal of Chronic Diseases, 2016, 2016, 1-13.	1.0	2
85	Evaluating case studies of community-oriented integrated care. London Journal of Primary Care, 2018, 10, 73-81.	0.9	2
86	Expectations and needs of socially vulnerable patients for navigational support of primary health care services. BMC Health Services Research, 2021, 21, 999.	2.2	2
87	Provider and Manager Perspectives on the Use of an Integrated Clinical Pathway for Community-Dwelling Older Adults: A Qualitative Case Study. International Journal of Integrated Care, 2022, 22, 1.	0.2	2
88	Evaluation of a <i>Dragons' Den</i> –inspired symposium to spread primary health care innovations in Quebec, Canada: a mixed-methods study using quality-improvement e-surveys. CMAJ Open, 2022, 10, E247-E254.	2.4	2
89	Appropriating integrated performance management tools in healthcare: a sociomaterial work story. Journal of Health Organization and Management, 2021, ahead-of-print, .	1.3	2
90	Infrastructure to support modern primary care: the NAPCRG debate update. London Journal of Primary Care, 2014, 6, 35-38.	0.9	1

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91	Communication between hospitals, Family Medicine Groups and community pharmacists during transitions of care interventions. Research in Social and Administrative Pharmacy, 2021, , .	3.0	1
92	When Bothering is Part of Professional Practice: Interprofessional Collaboration and Institutional Influences in Primary Care. Health Communication, 2023, 38, 1677-1687.	3.1	1
93	Exploring the implementation and underlying mechanisms of centralized referral systems to access specialized health services in Quebec. BMC Health Services Research, 2021, 21, 1345.	2.2	1
94	Shifting paradigms: Developmental milestones for integrated care. Social Science and Medicine, 2022, 301, 114975.	3.8	1
95	Shaping Primary Health Care Teams and Integrated Care in Québec: An Overview of Policies (2000-2020). Health Reform Observer - Observatoire Des Réformes De Santé, 2022, 10, .	0.4	0
96	Implementation of a new clinical and organisational practice to improve access to primary care services: a protocol for an effectiveness-implementation hybrid study. BMJ Open, 2022, 12, e059792.	1.9	0
97	Longitudinal costs and health service utilisation associated with primary care reforms in Ontario: a retrospective cohort study protocol. BMJ Open, 2022, 12, e053878.	1.9	0
98	Enhancing inter-organisational partnerships in integrated careÂmodels for older adults: aÂmultiple case study. Journal of Health Organization and Management, 2022, ahead-of-print, .	1.3	0
99	Development and implementation of an interprofessional digital platform to increase therapeutic adherence: a mixed design (Preprint). JMIR Research Protocols, 0, , .	1.0	0