

# Cheryl Rathert

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/3351394/publications.pdf>

Version: 2024-02-01

19  
papers

1,464  
citations

759233

12  
h-index

839539

18  
g-index

21  
all docs

21  
docs citations

21  
times ranked

2133  
citing authors

#	ARTICLE	IF	CITATIONS
1	Patient-Centered Care and Outcomes. <i>Medical Care Research and Review</i> , 2013, 70, 351-379.	2.1	751
2	Health care work environments, employee satisfaction, and patient safety. <i>Health Care Management Review</i> , 2007, 32, 2-11.	1.4	95
3	Patient-centered communication in the era of electronic health records: What does the evidence say?. <i>Patient Education and Counseling</i> , 2017, 100, 50-64.	2.2	85
4	Patient perceptions of patient-centered care: empirical test of a theoretical model. <i>Health Expectations</i> , 2015, 18, 199-209.	2.6	76
5	Evidence for the Quadruple Aim. <i>Medical Care</i> , 2018, 56, 976-984.	2.4	67
6	The Personal and Professional Consequences of Physician Burnout: A Systematic Review of the Literature. <i>Medical Care Research and Review</i> , 2020, 77, 371-386.	2.1	66
7	Improving work environments in health care. <i>Health Care Management Review</i> , 2009, 34, 334-343.	1.4	61
8	Putting the "patient" in patient safety: a qualitative study of consumer experiences. <i>Health Expectations</i> , 2012, 15, 327-336.	2.6	59
9	Acute care patients discuss the patient role in patient safety. <i>Health Care Management Review</i> , 2011, 36, 134-144.	1.4	49
10	Hospital ethical climate and teamwork in acute care. <i>Health Care Management Review</i> , 2008, 33, 323-331.	1.4	45
11	Emotional exhaustion and workarounds in acute care: Cross sectional tests of a theoretical framework. <i>International Journal of Nursing Studies</i> , 2012, 49, 969-977.	5.6	41
12	Beyond service quality. <i>Health Care Management Review</i> , 2011, 36, 359-368.	1.4	21
13	Whose experience is it anyway? Toward a constructive engagement of tensions in patient-centered health care. <i>Journal of Service Management</i> , 2020, 31, 979-1013.	7.2	15
14	Are Online Patient Reviews Associated With Health Care Outcomes? A Systematic Review of the Literature. <i>Medical Care Research and Review</i> , 2022, 79, 3-16.	2.1	11
15	Associations Between Patient Health Outcomes and Secure Message Content Exchanged Between Patients and Clinicians: Retrospective Cohort Study. <i>Journal of Medical Internet Research</i> , 2020, 22, e19477.	4.3	8
16	Patient and Clinician Characteristics Associated With Secure Message Content: Retrospective Cohort Study. <i>Journal of Medical Internet Research</i> , 2021, 23, e26650.	4.3	6
17	Patient-provider therapeutic connections to improve health care: Conceptual development and systematic review of patient measures. <i>Health Care Management Review</i> , 2022, 47, 317-329.	1.4	4
18	Classification of patient- and clinician-generated secure messages using a theory-based taxonomy. <i>Health Science Reports</i> , 2021, 4, e295.	1.5	2

#	ARTICLE	IF	CITATIONS
19	Associations Between Patientâ€™Provider Secure Message Content and Patients' Health Care Visits. Telemedicine Journal and E-Health, 2022, 28, 690-698.	2.8	1