

James Y L Thong

List of Publications by Year in descending order

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56
papers

17,483
citations

116194

36
h-index

182931

54
g-index

59
all docs

59
docs citations

59
times ranked

10556
citing authors

#	ARTICLE	IF	CITATIONS
1	Service Design and Citizen Satisfaction with E-Government Services: A Multidimensional Perspective. <i>Public Administration Review</i> , 2021, 81, 874-894.	2.9	37
2	Drivers and Inhibitors of Internet Privacy Concern: A Multidimensional Development Theory Perspective. <i>Journal of Business Ethics</i> , 2021, 168, 539-564.	3.7	54
3	The Impact of Animated Banner Ads on Online Consumers: A Feature-Level Analysis Using Eye Tracking. <i>Journal of the Association for Information Systems</i> , 2021, 22, 204-245.	2.4	7
4	Protecting Against Threats to Information Security: An Attitudinal Ambivalence Perspective. <i>Journal of Management Information Systems</i> , 2021, 38, 732-764.	2.1	13
5	How agile software development methods reduce work exhaustion: Insights on role perceptions and organizational skills. <i>Information Systems Journal</i> , 2020, 30, 733-761.	4.1	45
6	A Risk Mitigation Framework for Information Technology Projects: A Cultural Contingency Perspective. <i>Journal of Management Information Systems</i> , 2019, 36, 120-157.	2.1	25
7	Children's Internet Addiction, Family-to-Work Conflict, and Job Outcomes: A Study of Parent-Child Dyads. <i>MIS Quarterly: Management Information Systems</i> , 2019, 43, 903-927.	3.1	79
8	Winning Back Technology Disadopters: Testing a Technology Readoption Model in the Context of Mobile Internet Services. <i>Journal of Management Information Systems</i> , 2017, 34, 102-140.	2.1	31
9	Effects of Animation on Attentional Resources of Online Consumers. <i>Journal of the Association for Information Systems</i> , 2017, 18, 605-632.	2.4	34
10	Managing Citizens' Uncertainty in E-Government Services: The Mediating and Moderating Roles of Transparency and Trust. <i>Information Systems Research</i> , 2016, 27, 87-111.	2.2	224
11	Unified Theory of Acceptance and Use of Technology: A Synthesis and the Road Ahead. <i>Journal of the Association for Information Systems</i> , 2016, 17, 328-376.	2.4	993
12	Effects of ICT Service Innovation and Complementary Strategies on Brand Equity and Customer Loyalty in a Consumer Technology Market. <i>Information Systems Research</i> , 2014, 25, 710-729.	2.2	43
13	A Framework and Guidelines for Context-Specific Theorizing in Information Systems Research. <i>Information Systems Research</i> , 2014, 25, 111-136.	2.2	359
14	Internet Privacy Concerns: An Integrated Conceptualization and Four Empirical Studies. <i>MIS Quarterly: Management Information Systems</i> , 2013, 37, 275-298.	3.1	322
15	Consumer Acceptance and Use of Information Technology: Extending the Unified Theory of Acceptance and Use of Technology. <i>MIS Quarterly: Management Information Systems</i> , 2012, 36, 157.	3.1	7,121
16	Designing e-government services: Key service attributes and citizens' preference structures. <i>Journal of Operations Management</i> , 2012, 30, 116-133.	3.3	141
17	Extending the two-stage information systems continuance model: incorporating UTAUT predictors and the role of context. <i>Information Systems Journal</i> , 2011, 21, 527-555.	4.1	499
18	Consumer Acceptance of Personal Information and Communication Technology Services. <i>IEEE Transactions on Engineering Management</i> , 2011, 58, 613-625.	2.4	65

#	ARTICLE	IF	CITATIONS
19	User Acceptance of Agile Information Systems: A Model and Empirical Test. Journal of Management Information Systems, 2011, 28, 235-272.	2.1	145
20	Modeling Citizen Satisfaction with Mandatory Adoption of an E-Government Technology. Journal of the Association for Information Systems, 2010, 11, 519-549.	2.4	241
21	Acceptance of agile methodologies: A critical review and conceptual framework. Decision Support Systems, 2009, 46, 803-814.	3.5	153
22	Determinants of service quality and continuance intention of online services: The case of eTax. Journal of the Association for Information Science and Technology, 2009, 60, 292-306.	2.6	103
23	Introduction to the Special Section: Consumption, Influence, and Participation of Web Users. International Journal of Electronic Commerce, 2009, 13, 5-8.	1.4	2
24	Understanding the behavior of mobile data services consumers. Information Systems Frontiers, 2008, 10, 431-445.	4.1	210
25	How do Web users respond to non-banner-ads animation? The effects of task type and user experience. Journal of the Association for Information Science and Technology, 2007, 58, 1467-1482.	2.6	30
26	Two tales of one service: user acceptance of short message service (SMS) in Hong Kong and China. Info, 2006, 8, 16-28.	1.2	33
27	The effects of post-adoption beliefs on the expectation-confirmation model for information technology continuance. International Journal of Human Computer Studies, 2006, 64, 799-810.	3.7	917
28	Understanding continued information technology usage behavior: A comparison of three models in the context of mobile internet. Decision Support Systems, 2006, 42, 1819-1834.	3.5	672
29	The Effects of Information Format and Shopping Task on Consumers' Online Shopping Behavior: A Cognitive Fit Perspective. Journal of Management Information Systems, 2004, 21, 149-184.	2.1	239
30	What leads to user acceptance of digital libraries?. Communications of the ACM, 2004, 47, 78-83.	3.3	73
31	Does Animation Attract Online Users's™ Attention? The Effects of Flash on Information Search Performance and Perceptions. Information Systems Research, 2004, 15, 60-86.	2.2	204
32	An approach to generate rules from neural networks for regression problems. European Journal of Operational Research, 2004, 155, 239-250.	3.5	44
33	Designing product listing pages on e-commerce websites: an examination of presentation mode and information format. International Journal of Human Computer Studies, 2004, 61, 481-503.	3.7	80
34	Tariff-quality equilibrium and its implications for telecommunications regulation. Telecommunications Policy, 2003, 27, 301-315.	2.6	3
35	Software Piracy in the Workplace: A Model and Empirical Test. Journal of Management Information Systems, 2003, 20, 153-177.	2.1	478
36	A consolidated methodology for business process reengineering. International Journal of Computer Applications in Technology, 2003, 17, 1.	0.3	11

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37	Determinants of User Acceptance of Digital Libraries: An Empirical Examination of Individual Differences and System Characteristics. <i>Journal of Management Information Systems</i> , 2002, 18, 97-124.	2.1	516
38	Understanding user acceptance of digital libraries: what are the roles of interface characteristics, organizational context, and individual differences?. <i>International Journal of Human Computer Studies</i> , 2002, 57, 215-242.	3.7	282
39	International direct dialing quality in a competitive transitional telecommunications market. , 2001, 39, 168-174.		0
40	Resource constraints and information systems implementation in Singaporean small businesses. <i>Omega</i> , 2001, 29, 143-156.	3.6	229
41	Information systems and occupational stress: a theoretical framework. <i>Omega</i> , 2000, 28, 681-692.	3.6	32
42	Business Process Reengineering in the Public Sector: The Case of the Housing Development Board in Singapore. <i>Journal of Management Information Systems</i> , 2000, 17, 245-270.	2.1	93
43	An Integrated Model of Information Systems Adoption in Small Businesses. <i>Journal of Management Information Systems</i> , 1999, 15, 187-214.	2.1	1,118
44	Symbolic rule extraction from neural networks. <i>Information and Management</i> , 1998, 34, 91-101.	3.6	33
45	Testing an Ethical Decision-Making Theory: The Case of Softlifting. <i>Journal of Management Information Systems</i> , 1998, 15, 213-237.	2.1	156
46	Environments for Information Systems Implementation in Small Businesses. <i>Journal of Organizational Computing and Electronic Commerce</i> , 1997, 7, 253-278.	1.0	37
47	Programme evaluation of a government information technology programme for small businesses. <i>Journal of Information Technology</i> , 1997, 12, 107-120.	2.5	12
48	Programme Evaluation of a Government Information Technology Programme for Small Businesses. <i>Journal of Information Technology</i> , 1997, 12, 107-120.	2.5	11
49	Effects of resource constraints on information technology implementation in small businesses. <i>IFIP Advances in Information and Communication Technology</i> , 1997, , 191-206.	0.5	3
50	Information systems effectiveness: A user satisfaction approach. <i>Information Processing and Management</i> , 1996, 32, 601-610.	5.4	74
51	Top Management Support, External Expertise and Information Systems Implementation in Small Businesses. <i>Information Systems Research</i> , 1996, 7, 248-267.	2.2	452
52	CEO characteristics, organizational characteristics and information technology adoption in small businesses. <i>Omega</i> , 1995, 23, 429-442.	3.6	496
53	Effect of government incentives on computerisation in small business. <i>European Journal of Information Systems</i> , 1994, 3, 191-206.	5.5	74
54	Engagement of External Expertise in Information Systems Implementation. <i>Journal of Management Information Systems</i> , 1994, 11, 209-231.	2.1	129

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55	Drivers and Inhibitors of Internet Privacy Concern: A Multidimensional Development Theory Perspective. SSRN Electronic Journal, 0, , .	0.4	2
56	Service Design and Citizen Satisfaction with E-Government Services: A Multidimensional Perspective. SSRN Electronic Journal, 0, , .	0.4	0