

Ralf Plattfaut

List of Publications by Year in descending order

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33
papers

867
citations

933264

10
h-index

610775

24
g-index

43
all docs

43
docs citations

43
times ranked

644
citing authors

#	ARTICLE	IF	CITATIONS
1	Exogenous Shocks and Business Process Management. Business and Information Systems Engineering, 2022, 64, 669-687.	4.0	12
2	Robotic Process Automation: A Literature-Based Research Agenda. Journal of Information Systems, 2022, 36, 173-191.	0.5	11
3	The Critical Success Factors for Robotic Process Automation. Computers in Industry, 2022, 138, 103646.	5.7	24
4	On the Importance of Project Management Capabilities for Sustainable Business Process Management. Sustainability, 2022, 14, 7612.	1.6	4
5	Preserving the legacy “ Why do professional soccer clubs (not) adopt innovative process technologies? A grounded theory study. Journal of Business Research, 2021, 136, 237-250.	5.8	4
6	Looking for Talent in Times of Crisis “ The Impact of the Covid-19 Pandemic on Public Sector Job Openings. International Journal of Information Management Data Insights, 2021, 1, 100014.	6.5	23
7	BPM Capability Configuration in Times of Crises: How to Adapt Processes When the Virus Strikes?. Lecture Notes in Information Systems and Organisation, 2021, , 678-684.	0.4	1
8	Citizen involvement in public sector innovation: Government and citizen perspectives. Information Polity, 2015, 20, 3-17.	0.5	30
9	SERVICE INNOVATION PERFORMANCE AND INFORMATION TECHNOLOGY: AN EMPIRICAL ANALYSIS FROM THE DYNAMIC CAPABILITY PERSPECTIVE. International Journal of Innovation Management, 2015, 19, 1550038.	0.7	21
10	BPM capability development “ a matter of contingencies. Business Process Management Journal, 2014, 20, 90-106.	2.4	53
11	Which Boundary Objects Are Applicable to Service Innovation? A Dynamic Capability Perspective. , 2014, , .		0
12	Internet adoption by the elderly: employing IS technology acceptance theories for understanding the age-related digital divide. European Journal of Information Systems, 2014, 23, 708-726.	5.5	274
13	Specialisation is king: creativity support systems for service concept development. International Journal of Services, Technology and Management, 2014, 20, 315.	0.1	0
14	Process-Oriented Dynamic Capabilities. SpringerBriefs in Information Systems, 2014, , .	0.4	3
15	Research Background. SpringerBriefs in Information Systems, 2014, , 5-9.	0.4	0
16	Research Approach. SpringerBriefs in Information Systems, 2014, , 11-21.	0.4	0
17	Business process management capabilities in local governments: A multi-method study. Government Information Quarterly, 2013, 30, 217-225.	4.0	44
18	Selective crowdsourcing for open process innovation in the public sector. , 2013, , .		5

#	ARTICLE	IF	CITATIONS
19	Unravelling (E-)Government Channel Selection: A Quantitative Analysis of Individual Customer Preferences in Germany and Australia. , 2013, , .		8
20	Reach and Range of Business Process Management -- Findings in the Telecommunication and Chemical Industry. , 2013, , .		0
21	IT Support for Business Process Innovation – Architectural Choices and Design Challenges. , 2013, , .		3
22	The Digital Divide vs. the E-Government Divide. Advances in Electronic Government, Digital Divide, and Regional Development Book Series, 2013, , 52-65.	0.2	7
23	Business process governance: a comparative study of Germany and Japan. Business Process Management Journal, 2012, 18, 347-371.	2.4	17
24	Social Aspects in Technology Acceptance: Theory Integration and Development. , 2012, , .		4
25	Diskontinuierliche Erwerbsbiografien und alternde Belegschaften als Herausforderung für das Management von Prozessen in der Verwaltung. Verwaltung & Management, 2012, 18, 218-222.	0.3	2
26	Collaborative business process management: status quo and <i>quo vadis</i>. Business Process Management Journal, 2011, 17, 384-402.	2.4	64
27	Market, Network, Hierarchy: Emerging Mechanisms of Governance in Business Process Management. Lecture Notes in Computer Science, 2011, , 185-197.	1.0	3
28	Analysis of eInclusion projects in Russia, Austria and Switzerland. Interactive Technology and Smart Education, 2010, 7, 72-84.	3.8	4
29	From Bureaucratic to Quasi-market Environments: On the Co-evolution of Public Sector Business Process Management. Lecture Notes in Computer Science, 2010, , 387-399.	1.0	6
30	What Is the Issue with Internet Acceptance among Elderly Citizens? Theory Development and Policy Recommendations for Inclusive E-Government. Lecture Notes in Computer Science, 2010, , 275-288.	1.0	7
31	Standing on the Shoulders of Giants: Challenges and Recommendations of Literature Search in Information Systems Research. Communications of the Association for Information Systems, 0, 37, .	0.7	194
32	How Do We Progress? An Exploration of Alternate Explanations for BPM Capability Development. Communications of the Association for Information Systems, 0, 36, .	0.7	4
33	Beyond the Hype: Robotic Process Automation's Public Perception Over Time. Journal of Organizational Computing and Electronic Commerce, 0, , 1-21.	1.0	17