

Ralf Plattfaut

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/3085936/publications.pdf>

Version: 2024-02-01

33
papers

867
citations

933264

10
h-index

610775

24
g-index

43
all docs

43
docs citations

43
times ranked

644
citing authors

#	ARTICLE	IF	CITATIONS
1	Internet adoption by the elderly: employing IS technology acceptance theories for understanding the age-related digital divide. <i>European Journal of Information Systems</i> , 2014, 23, 708-726.	5.5	274
2	Standing on the Shoulders of Giants: Challenges and Recommendations of Literature Search in Information Systems Research. <i>Communications of the Association for Information Systems</i> , 0, 37, .	0.7	194
3	Collaborative business process management: status quo and <i>quo vadis</i> . <i>Business Process Management Journal</i> , 2011, 17, 384-402.	2.4	64
4	BPM capability development – a matter of contingencies. <i>Business Process Management Journal</i> , 2014, 20, 90-106.	2.4	53
5	Business process management capabilities in local governments: A multi-method study. <i>Government Information Quarterly</i> , 2013, 30, 217-225.	4.0	44
6	Citizen involvement in public sector innovation: Government and citizen perspectives. <i>Information Polity</i> , 2015, 20, 3-17.	0.5	30
7	The Critical Success Factors for Robotic Process Automation. <i>Computers in Industry</i> , 2022, 138, 103646.	5.7	24
8	Looking for Talent in Times of Crisis – The Impact of the Covid-19 Pandemic on Public Sector Job Openings. <i>International Journal of Information Management Data Insights</i> , 2021, 1, 100014.	6.5	23
9	SERVICE INNOVATION PERFORMANCE AND INFORMATION TECHNOLOGY: AN EMPIRICAL ANALYSIS FROM THE DYNAMIC CAPABILITY PERSPECTIVE. <i>International Journal of Innovation Management</i> , 2015, 19, 1550038.	0.7	21
10	Business process governance: a comparative study of Germany and Japan. <i>Business Process Management Journal</i> , 2012, 18, 347-371.	2.4	17
11	Beyond the Hype: Robotic Process Automation's Public Perception Over Time. <i>Journal of Organizational Computing and Electronic Commerce</i> , 0, , 1-21.	1.0	17
12	Exogenous Shocks and Business Process Management. <i>Business and Information Systems Engineering</i> , 2022, 64, 669-687.	4.0	12
13	Robotic Process Automation: A Literature-Based Research Agenda. <i>Journal of Information Systems</i> , 2022, 36, 173-191.	0.5	11
14	Unravelling (E-)Government Channel Selection: A Quantitative Analysis of Individual Customer Preferences in Germany and Australia. , 2013, , .		8
15	What Is the Issue with Internet Acceptance among Elderly Citizens? Theory Development and Policy Recommendations for Inclusive E-Government. <i>Lecture Notes in Computer Science</i> , 2010, , 275-288.	1.0	7
16	The Digital Divide vs. the E-Government Divide. <i>Advances in Electronic Government, Digital Divide, and Regional Development Book Series</i> , 2013, , 52-65.	0.2	7
17	From Bureaucratic to Quasi-market Environments: On the Co-evolution of Public Sector Business Process Management. <i>Lecture Notes in Computer Science</i> , 2010, , 387-399.	1.0	6
18	Selective crowdsourcing for open process innovation in the public sector. , 2013, , .		5

#	ARTICLE	IF	CITATIONS
19	Analysis of eâ€inclusion projects in Russia, Austria and Switzerland. Interactive Technology and Smart Education, 2010, 7, 72-84.	3.8	4
20	Social Aspects in Technology Acceptance: Theory Integration and Development. , 2012, , .		4
21	How Do We Progress? An Exploration of Alternate Explanations for BPM Capability Development. Communications of the Association for Information Systems, 0, 36, .	0.7	4
22	Preserving the legacy â€“ Why do professional soccer clubs (not) adopt innovative process technologies? A grounded theory study. Journal of Business Research, 2021, 136, 237-250.	5.8	4
23	On the Importance of Project Management Capabilities for Sustainable Business Process Management. Sustainability, 2022, 14, 7612.	1.6	4
24	IT Support for Business Process Innovation – Architectural Choices and Design Challenges. , 2013, , .		3
25	Process-Oriented Dynamic Capabilities. SpringerBriefs in Information Systems, 2014, , .	0.4	3
26	Market, Network, Hierarchy: Emerging Mechanisms of Governance in Business Process Management. Lecture Notes in Computer Science, 2011, , 185-197.	1.0	3
27	Diskontinuierliche Erwerbsbiografien und alternde Belegschaften als Herausforderung fÃ¼r das Management von Prozessen in der Verwaltung. Verwaltung & Management, 2012, 18, 218-222.	0.3	2
28	BPM Capability Configuration in Times of Crises: How to Adapt Processes When the Virus Strikes?. Lecture Notes in Information Systems and Organisation, 2021, , 678-684.	0.4	1
29	Reach and Range of Business Process Management – Findings in the Telecommunication and Chemical Industry. , 2013, , .		0
30	Which Boundary Objects Are Applicable to Service Innovation? A Dynamic Capability Perspective. , 2014, , .		0
31	Specialisation is king: creativity support systems for service concept development. International Journal of Services, Technology and Management, 2014, 20, 315.	0.1	0
32	Research Background. SpringerBriefs in Information Systems, 2014, , 5-9.	0.4	0
33	Research Approach. SpringerBriefs in Information Systems, 2014, , 11-21.	0.4	0