

# Aarni Tuomi

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2641154/publications.pdf>

Version: 2024-02-01

9  
papers

337  
citations

1307594

7  
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1474206

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g-index

9  
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9  
docs citations

9  
times ranked

138  
citing authors

#	ARTICLE	IF	CITATIONS
1	Applications and Implications of Service Robots in Hospitality. <i>Cornell Hospitality Quarterly</i> , 2021, 62, 232-247.	3.8	133
2	Factors influencing users' adoption and use of conversational agents: A systematic review. <i>Psychology and Marketing</i> , 2021, 38, 1031-1051.	8.2	73
3	Spicing up hospitality service encounters: the case of Pepper <sup>®</sup> . <i>International Journal of Contemporary Hospitality Management</i> , 2021, 33, 3906-3925.	8.0	46
4	x=(tourism_work) y=(sdg8) while y=true: automate(x). <i>Annals of Tourism Research</i> , 2020, 84, 102978.	6.4	37
5	Leveraging LEGO <sup>®</sup> Serious Play <sup>®</sup> to embrace AI and robots in tourism. <i>Annals of Tourism Research</i> , 2020, 81, 102736.	6.4	16
6	Building the sociomateriality of food service. <i>International Journal of Hospitality Management</i> , 2020, 89, 102553.	8.8	10
7	Drivers of organizational adoption of automation. <i>Annals of Tourism Research</i> , 2022, 93, 103308.	6.4	10
8	Intelligent automation in hospitality: exploring the relative automatability of frontline food service tasks. <i>Journal of Hospitality and Tourism Insights</i> , 2023, 6, 151-173.	3.4	8
9	Reimagining the sustainable social development of AI for the service sector: the role of startups. <i>Journal of Ethics in Entrepreneurship and Technology</i> , 2022, 2, 39-54.	1.1	4