

Michael D Clemes

List of Publications by Year in descending order

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29
papers

1,435
citations

516561

16
h-index

477173

29
g-index

30
all docs

30
docs citations

30
times ranked

1050
citing authors

#	ARTICLE	IF	CITATIONS
1	Business environment effect on business visitor arrivals to New Zealand. <i>Current Issues in Tourism</i> , 2021, 24, 2445-2457.	4.6	5
2	Modelling the behavioural intentions of day spa customers. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2020, 32, 1699-1716.	1.8	8
3	Synthesizing moderate upscale restaurant patrons' dining experiences. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2018, 30, 627-651.	1.8	16
4	A comprehensive hierarchical model of beach resort hotel stays. <i>Journal of Hospitality and Tourism Management</i> , 2018, 37, 107-116.	3.5	11
5	How Experiences With Cultural Attractions Affect Destination Image and Destination Loyalty. <i>Tourism, Culture and Communication</i> , 2018, 18, 176-188.	0.1	14
6	The impact of service quality, customer engagement and selected marketing constructs on airline passenger loyalty. <i>International Journal of Quality and Service Sciences</i> , 2017, 9, 21-40.	1.4	191
7	The main determinants effecting international visitor arrivals in New Zealand. <i>Tourism Economics</i> , 2017, 23, 921-940.	2.6	16
8	A comprehensive hierarchical model of retail banking. <i>International Journal of Bank Marketing</i> , 2017, 35, 662-684.	3.6	36
9	Services and economic growth in China: an empirical analysis. <i>Journal of the Asia Pacific Economy</i> , 2016, 21, 612-627.	1.0	8
10	The Mediating Role of Perceived Value on the Relationship between Service Quality and Customer Satisfaction: Evidence from Indonesian Airline Passengers. <i>Procedia Economics and Finance</i> , 2016, 35, 388-395.	0.6	88
11	Does the strength of the legal systems matter for trade in insurance and financial services?. <i>Research in International Business and Finance</i> , 2016, 36, 511-519.	3.1	13
12	Natural Resource Exports and Corruption. <i>International Advances in Economic Research</i> , 2015, 21, 239-240.	0.4	4
13	An empirical analysis of online shopping adoption in Beijing, China. <i>Journal of Retailing and Consumer Services</i> , 2014, 21, 364-375.	5.3	164
14	Mobile communications: a comprehensive hierarchical modelling approach. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2014, 26, 114-146.	1.8	44
15	Modeling the effect of the domestic business environment on services trade. <i>Economic Modelling</i> , 2013, 35, 297-304.	1.8	13
16	Understanding Chinese university students' experiences: an empirical analysis. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2013, 25, 391-427.	1.8	51
17	Consumers' Choice Factors of an Upscale Ethnic Restaurant. <i>Journal of Food Products Marketing</i> , 2013, 19, 413-438.	1.4	45
18	Analyzing the Complex and Dynamic Nature of Brand Loyalty in the Hotel Industry. <i>Tourism Review International</i> , 2013, 17, 47-61.	0.9	19

#	ARTICLE	IF	CITATIONS
19	Synthesizing the Effects of Service Quality, Value, and Customer Satisfaction on Behavioral Intentions in the Motel Industry. <i>Journal of Hospitality and Tourism Research</i> , 2011, 35, 530-568.	1.8	169
20	Analysing the professional sport experience: A hierarchical approach. <i>Sport Management Review</i> , 2011, 14, 370-388.	1.9	129
21	Services and economic growth in Pacific Island countries. <i>International Journal of Development Issues</i> , 2010, 9, 113-130.	0.7	8
22	Customer switching behaviour in the Chinese retail banking industry. <i>International Journal of Bank Marketing</i> , 2010, 28, 519-546.	3.6	102
23	University Student Satisfaction: An Empirical Analysis. <i>Journal of Marketing for Higher Education</i> , 2008, 17, 292-325.	2.3	157
24	Information and communications technology: a non-income influence on economic well being. <i>International Journal of Social Economics</i> , 2006, 33, 649-663.	1.1	8
25	Services and Economic Growth in ASEAN Economies. <i>ASEAN Economic Bulletin</i> , 2002, 19, 155-169.	0.8	16
26	Patients' Perceptions of Service Quality Dimensions. <i>Health Marketing Quarterly</i> , 2001, 19, 3-22.	0.6	36
27	An Examination of Students' Perceptions of Service Quality in Higher Education. <i>Journal of Marketing for Higher Education</i> , 2001, 10, 1-20.	2.3	22
28	An investigation of marketing problems across service typologies. <i>Journal of Services Marketing</i> , 2000, 14, 573-594.	1.7	38
29	The impact of attitude, information, situation, and behavior on problem recognition: The agrichemical training debate. <i>Agribusiness</i> , 1997, 13, 45-58.	1.9	4