

Chin-Yao Tseng

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2553991/publications.pdf>

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3
papers

258
citations

2258059

3
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2550090

3
g-index

3
all docs

3
docs citations

3
times ranked

238
citing authors

#	ARTICLE	IF	CITATIONS
1	Investigating an innovative service with hospitality robots. International Journal of Contemporary Hospitality Management, 2017, 29, 1305-1321.	8.0	235
2	Benefits of Cross-Functional Training: Three Departments of Hotel Line Supervisors in Taiwan. Journal of Hospitality and Tourism Management, 2012, 19, 115-122.	6.6	16
3	Developing a smart system with Industry 4.0 for customer dissatisfaction. Industrial Management and Data Systems, 2021, 121, 1353-1374.	3.7	7