

Mireia Valverde

List of Publications by Year in descending order

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Version: 2024-02-01

38
papers

938
citations

430754

18
h-index

501076

28
g-index

42
all docs

42
docs citations

42
times ranked

694
citing authors

#	ARTICLE	IF	CITATIONS
1	Talent management in Spanish medium-sized organisations. <i>International Journal of Human Resource Management</i> , 2013, 24, 1832-1852.	3.3	88
2	Labor flexibility and firm performance. <i>International Advances in Economic Research</i> , 2000, 6, 649-661.	0.4	80
3	Mapping Ethical Consumer Behavior: Integrating the Empirical Research and Identifying Future Directions. <i>Ethics and Behavior</i> , 2011, 21, 197-221.	1.3	57
4	Distributing HRM responsibilities: a classification of organisations. <i>Personnel Review</i> , 2006, 35, 618-636.	1.6	56
5	Articulating the Meanings of Collective Experiences of Ethical Consumption. <i>Journal of Business Ethics</i> , 2012, 110, 15-32.	3.7	53
6	The HR department's contribution to line managers' effective implementation of HR practices. <i>Human Resource Management Journal</i> , 2016, 26, 449-470.	3.6	53
7	Waiting in line for online services: a qualitative study of the user's perspective. <i>Information Systems Journal</i> , 2006, 16, 181-211.	4.1	42
8	Mapping out devolution: an exploration of the realities of devolution. <i>Journal of European Industrial Training</i> , 2006, 30, 129-151.	1.1	40
9	From Intended to Actual and Beyond: A Cross-Disciplinary View of (Human Resource Management) Implementation. <i>International Journal of Management Reviews</i> , 2020, 22, 150-176.	5.2	37
10	Waiting for service on the internet. <i>Internet Research</i> , 2005, 15, 220-240.	2.7	36
11	Temporary Work in Coordinated Market Economies: Evidence from Front-Line Service Workplaces. <i>ILR Review</i> , 2009, 62, 602-617.	1.3	31
12	Waiting online: a review and research agenda. <i>Internet Research</i> , 2003, 13, 195-205.	2.7	30
13	Top management: the missing stakeholder in the HRM literature. <i>International Journal of Human Resource Management</i> , 2019, 30, 63-95.	3.3	30
14	Easier said than done: a review of antecedents influencing effective HR implementation. <i>International Journal of Human Resource Management</i> , 2018, 29, 3001-3025.	3.3	26
15	HRM devolution to middle managers: Dimension identification. <i>BRQ Business Research Quarterly</i> , 2014, 17, 149-160.	2.2	23
16	Insights into emotional contagion and its effects at the hotel front desk. <i>International Journal of Contemporary Hospitality Management</i> , 2016, 28, 2285-2309.	5.3	22
17	Special Issue of <i>International Journal of Human Resource Management</i> : Conceptual and empirical discoveries in successful HRM implementation. <i>International Journal of Human Resource Management</i> , 2016, 27, 906-908.	3.3	21
18	Promotion in call centres: opportunities and determinants. <i>Journal of European Industrial Training</i> , 2008, 32, 45-62.	1.1	20

#	ARTICLE	IF	CITATIONS
19	Challenging conventional wisdom: Positive waiting. <i>Tourism Management</i> , 2018, 64, 64-72.	5.8	20
20	Collective Bargaining and Temporary Contracts in Call Centre Employment in Austria, Germany and Spain. <i>European Journal of Industrial Relations</i> , 2009, 15, 437-456.	1.2	16
21	An Examination of the Quality of Jobs in the Call Center Industry. <i>International Advances in Economic Research</i> , 2007, 13, 146-156.	0.4	15
22	Organising research on university student plagiarism: a process approach. <i>Assessment and Evaluation in Higher Education</i> , 2020, 45, 401-418.	3.9	14
23	Special issue of <i>International Journal of Human Resource Management</i> : It's never a straight line: advancing knowledge on HRM implementation. <i>International Journal of Human Resource Management</i> , 2018, 29, 2995-3000.	3.3	13
24	In search of job quality in call centers. <i>Personnel Review</i> , 2009, 38, 253-269.	1.6	12
25	Human resource management in the Spanish call centre sector: the bird cage model of call centre work. <i>International Journal of Human Resource Management</i> , 2013, 24, 308-329.	3.3	12
26	What is going on when nothing is going on? Exploring the role of the consumer in shaping waiting situations. <i>International Journal of Consumer Studies</i> , 2016, 40, 211-219.	7.2	12
27	A reference-dependent approach to WTP for priority. <i>Tourism Management</i> , 2019, 71, 165-172.	5.8	12
28	How intervention can empower children as consumers in dealing with advertising. <i>International Journal of Consumer Studies</i> , 2016, 40, 601-609.	7.2	11
29	The service-profit chain in call centre services. <i>Journal of Service Theory and Practice</i> , 2016, 26, 616-641.	1.9	10
30	Uncovering the silent language of waiting. <i>Journal of Services Marketing</i> , 2016, 30, 427-436.	1.7	10
31	HR professionals' use of influence in the effective implementation of HR practices. <i>European Journal of International Management</i> , 2017, 11, 537.	0.1	6
32	Call centres' employment practices in global value networks: A view from Argentina as a receiving economy. <i>Economic and Industrial Democracy</i> , 2013, 34, 693-717.	1.2	5
33	HR professionals' use of influence in the effective implementation of HR practices. <i>European Journal of International Management</i> , 2017, 11, 537.	0.1	5
34	Human resource management outsourcing in Spanish firms: Evolution over time and implication for devolution. <i>Intangible Capital</i> , 2018, 14, 56.	0.6	5
35	How can CEOs influence HRM implementation? Unfolding top management's role in HRM. <i>International Journal of Human Resource Management</i> , 2023, 34, 1300-1329.	3.3	4
36	'Variety is the spice of life'... but is it so in HRD? A discussion on the convenience of defining the discipline. <i>International Journal of Learning and Intellectual Capital</i> , 2006, 3, 14.	0.2	2

#	ARTICLE	IF	CITATIONS
37	¿De qui�n es la culpa? Un estudio exploratorio de las causas de la espera en los servicios. Innovar, 2018, 28, 11-23.	0.1	1
38	Outsourcing the HR Function in the New Economy. Advances in Human Resources Management and Organizational Development Book Series, 0, , 30-49.	0.2	1