

Emily

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2472021/publications.pdf>

Version: 2024-02-01

53
papers

1,302
citations

393982

19
h-index

414034

32
g-index

53
all docs

53
docs citations

53
times ranked

959
citing authors

#	ARTICLE	IF	CITATIONS
1	Industry as Contexts or Theory? A Systematic and Meta-Analysis of Status and Directions of Organizational Citizenship Behaviors in Hospitality. <i>Journal of Hospitality and Tourism Research</i> , 2023, 47, 877-907.	1.8	16
2	Impulsive Shopping Overseas: Do Sunk Cost, Information Confusion, and Anticipated Regret Have a Say?. <i>Journal of Hospitality and Tourism Research</i> , 2023, 47, 549-573.	1.8	6
3	When a Robot Makes Your Dinner: A Comparative Analysis of Product Level and Customer Experience Between the U.S. and Chinese Robotic Restaurants. <i>Cornell Hospitality Quarterly</i> , 2023, 64, 184-211.	2.2	15
4	Authentic Leadership and Engaging Employees: A Moderated Mediation Model of Leader-Member Exchange and Power Distance. <i>Cornell Hospitality Quarterly</i> , 2022, 63, 479-489.	2.2	12
5	Reenergizing Through Angel Customers: Cross-Cultural Validation of Customer-Driven Employee Citizenship Behavior. <i>Cornell Hospitality Quarterly</i> , 2022, 63, 334-349.	2.2	12
6	Clarifying the multi-order multidimensional structure of organizational citizenship behavior: A cross-cultural validation. <i>Journal of Hospitality and Tourism Management</i> , 2022, 50, 83-92.	3.5	8
7	Segmenting Tourism Markets Based on Demand Growth Patterns: A Longitudinal Profile Analysis Approach. <i>Journal of Hospitality and Tourism Research</i> , 2021, 45, 967-997.	1.8	3
8	Message framing strategies, food waste prevention, and diners' repatronage intentions: the mediating role of corporate social responsibility. <i>Journal of Sustainable Tourism</i> , 2021, 29, 1694-1715.	5.7	27
9	Work or baby? Maternity leave in the U.S. lodging industry. <i>Journal of Hospitality and Tourism Management</i> , 2021, 46, 267-271.	3.5	4
10	Driving frontline employees performance through mentorship, training, and interpersonal helping: The case of upscale hotels in China. <i>International Journal of Tourism Research</i> , 2021, 23, 846-857.	2.1	9
11	When diversity leads to divided teams: A multi-level moderated mediation model of team faultlines and employee engagement. <i>International Journal of Hospitality Management</i> , 2021, 94, 102818.	5.3	11
12	COVID-19 impacts, coping strategies, and management reflection: A lodging industry case. <i>International Journal of Hospitality Management</i> , 2021, 94, 102859.	5.3	43
13	Can proactivity translate to creativity? Examinations at individual and team levels. <i>International Journal of Hospitality Management</i> , 2021, 98, 103034.	5.3	12
14	From angels to demons: Uncovering the relationships between tipping, social dignity, OCB and incivility intentions. <i>International Journal of Hospitality Management</i> , 2021, 98, 103043.	5.3	10
15	Keep your mood up: A multilevel investigation of hospitality employees' positive affect and individual creativity. <i>Journal of Hospitality and Tourism Management</i> , 2021, 48, 451-459.	3.5	7
16	When work and life boundaries are blurred? P2P accommodation hosts' work-life integration and consequences. <i>International Journal of Hospitality Management</i> , 2021, 99, 103074.	5.3	6
17	Feeling empowered and doing good? A psychological mechanism of empowerment, self-esteem, perceived trust, and OCBs. <i>Tourism Management</i> , 2021, 87, 104356.	5.8	27
18	Do culturally competent employees make for happy visitors? The case of a sports event in Australia. <i>Journal of Hospitality and Tourism Management</i> , 2021, 49, 624-634.	3.5	2

#	ARTICLE	IF	CITATIONS
19	Organizational Ethnic Diversity's Influence on Hotel Employees' Satisfaction, Commitment, and Turnover Intention: Gender's Moderating Role. <i>Journal of Hospitality and Tourism Research</i> , 2020, 44, 76-108.	1.8	30
20	The making of top fine-dining Chinese restaurants: Evidence from domestic and International customers in Australia. <i>Journal of Foodservice Business Research</i> , 2020, 23, 113-132.	1.3	7
21	The xiao zi effect on motivation to visit wineries from an identity perspective: The case of China. <i>Journal of Hospitality and Tourism Management</i> , 2020, 45, 359-369.	3.5	9
22	Travel during holidays in China: Crowding's impacts on tourists' positive and negative affect and satisfactions. <i>Journal of Hospitality and Tourism Management</i> , 2019, 41, 60-68.	3.5	26
23	Pre-travel anticipation as a catalyst of happiness---do demographics matter?. <i>Journal of Hospitality and Tourism Management</i> , 2019, 40, 21-30.	3.5	6
24	Conceptualization and Operationalization of an Altruistic and Egoistic Continuum of Organizational Citizenship Behavior Motivations. <i>Journal of Hospitality and Tourism Research</i> , 2018, 42, 740-771.	1.8	11
25	Household Chores, Time Allocation and Job Performance: An Empirical Study from Chinese Manufacturing Workers. <i>Social Indicators Research</i> , 2018, 139, 1109-1129.	1.4	1
26	Destination attractiveness and travel intention: the case of Chinese and Indian students in Queensland, Australia. <i>Asia Pacific Journal of Tourism Research</i> , 2018, 23, 200-215.	1.8	35
27	Transaction Cost and Resources Based Views on Hotels' Outsourcing Mechanism: An Empirical Study in China. <i>Journal of Hospitality Marketing and Management</i> , 2018, 27, 583-600.	5.1	11
28	Sentiment analysis -- a review and agenda for future research in hospitality contexts. <i>International Journal of Contemporary Hospitality Management</i> , 2018, 30, 3287-3308.	5.3	62
29	Understanding wine tourism in China using an integrated product-level and experience economy framework. <i>Asia Pacific Journal of Tourism Research</i> , 2018, 23, 949-960.	1.8	28
30	Organizational Ethnic Diversity and Employees' Satisfaction With Hygiene and Motivation Factors--A Comparative IPA Approach. <i>Journal of Hospitality Marketing and Management</i> , 2017, 26, 144-163.	5.1	9
31	Hospitality Management Students' Expectation and Perception of a Virtual Field Trip Web Site: An Australian Case Study Using Importance-Performance Analysis. <i>Journal of Hospitality and Tourism Education</i> , 2017, 29, 1-12.	2.5	23
32	Students' perceptions of quality and satisfaction with virtual field trips of hotels. <i>Journal of Hospitality and Tourism Management</i> , 2017, 31, 134-141.	3.5	16
33	Information and Communication Technology-Enabled Innovation: Application of the Virtual Field Trip in Hospitality Education. <i>Journal of Hospitality and Tourism Education</i> , 2017, 29, 129-140.	2.5	11
34	Knowledge mapping of hospitality research -- A visual analysis using CiteSpace. <i>International Journal of Hospitality Management</i> , 2017, 60, 77-93.	5.3	192
35	The Affective and Dispositional Consequences of Organizational Citizenship Behavior. <i>Journal of Hospitality and Tourism Research</i> , 2016, 40, 399-431.	1.8	30
36	Anticipating Chinese tourists arrivals in Australia: A time series analysis. <i>Tourism Management Perspectives</i> , 2016, 17, 50-58.	3.2	31

#	ARTICLE	IF	CITATIONS
37	How Does Leisure Time Affect Production Efficiency? Evidence from China, Japan, and the US. <i>Social Indicators Research</i> , 2016, 127, 101-122.	1.4	11
38	Impacts of China Tourism Law on Chinese Outbound Travelers and Stakeholders: An Exploratory Discussion. <i>Journal of China Tourism Research</i> , 2015, 11, 229-237.	1.2	15
39	The work-family conflict of university foodservice managers: An exploratory study of its antecedents and consequences. <i>Journal of Hospitality and Tourism Management</i> , 2015, 22, 10-18.	3.5	23
40	Perceived organizational diversity and employee behavior. <i>International Journal of Hospitality Management</i> , 2015, 48, 102-112.	5.3	41
41	Customer Loyalty With Fine Dining: The Moderating Role of Gender. <i>Journal of Hospitality Marketing and Management</i> , 2014, 23, 513-535.	5.1	51
42	Organisational attractiveness in the Taiwanese hotel sector: Perceptions of indigenous and non-indigenous employees. <i>Journal of Hospitality and Tourism Management</i> , 2014, 21, 116-126.	3.5	16
43	Modeling OCB for Hotels. <i>Cornell Hospitality Quarterly</i> , 2013, 54, 308-317.	2.2	66
44	Modelling Tourism Employment in China. <i>Tourism Economics</i> , 2013, 19, 1123-1138.	2.6	7
45	An explorative analysis of Shanghai residents' outbound travel preferences during global financial crisis. <i>Anatolia</i> , 2012, 23, 315-327.	1.3	10
46	Decisive mechanism of organizational citizenship behavior in the hotel industry – An application of economic game theory. <i>International Journal of Hospitality Management</i> , 2012, 31, 1244-1253.	5.3	17
47	Social exchanges as motivators of hotel employees' organizational citizenship behavior: The proposition and application of a new three-dimensional framework. <i>International Journal of Hospitality Management</i> , 2011, 30, 680-688.	5.3	160
48	U.S. Customer Perceptions Toward Chinese Restaurant Service Quality: An Importance and Performance Approach. <i>Journal of Foodservice Business Research</i> , 2011, 14, 290-308.	1.3	26
49	Western and Asian Customers' Perception Towards Chinese Restaurants in the United States. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2011, 12, 121-139.	1.7	19
50	An Analysis of Tourists' Evaluation of Bangkok's Performance, Their Satisfaction, and Destination Loyalty: Comparing International Versus Domestic Thai Tourists. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2010, 11, 260-282.	1.7	23
51	A Study of the Effects of Leisure Time on China's Economic Growth: A Neoclassic Growth Model. <i>Tourism Analysis</i> , 2010, 15, 663-672.	0.5	1
52	Examining the Relationship of Exhibition Attendees' Satisfaction and Expenditure: The Case of Two Major Exhibitions in China. <i>Journal of Convention and Event Tourism</i> , 2010, 11, 100-118.	1.8	48
53	Outbound vs. domestic travel expenditure: the lens of thaler's mental account and family utility function. <i>Journal of China Tourism Research</i> , 0, , 1-22.	1.2	0