Emily

List of Publications by Year
in descending order

53 papers	**1,302** citations	393982 **19** h-index	414034 **32** g-index
53 all docs	**53** docs citations	**53** times ranked	**959** citing authors

#	ARTICLE	IF	CITATIONS
1	Knowledge mapping of hospitality research â˘ A visual analysis using CiteSpace. International Journal of Hospitality Management, 2017, 60, 77-93.	5.3	192
2	Social exchanges as motivators of hotel employeesâ€™ organizational citizenship behavior: The proposition and application of a new three-dimensional framework. International Journal of Hospitality Management, 2011, 30, 680-688.	5.3	160
3	Modeling OCB for Hotels. Cornell Hospitality Quarterly, 2013, 54, 308-317.	2.2	66
4	Sentiment analysis â€" a review and agenda for future research in hospitality contexts. International Journal of Contemporary Hospitality Management, 2018, 30, 3287-3308.	5.3	62
5	Customer Loyalty With Fine Dining: The Moderating Role of Gender. Journal of Hospitality Marketing and Management, 2014, 23, 513-535.	5.1	51
6	Examining the Relationship of Exhibition Attendees' Satisfaction and Expenditure: The Case of Two Major Exhibitions in China. Journal of Convention and Event Tourism, 2010, 11, 100-118.	1.8	48
7	COVID-19 impacts, coping strategies, and management reflection: A lodging industry case. International Journal of Hospitality Management, 2021, 94, 102859.	5.3	43
8	Perceived organizational diversity and employee behavior. International Journal of Hospitality Management, 2015, 48, 102-112.	5.3	41
9	Destination attractiveness and travel intention: the case of Chinese and Indian students in Queensland, Australia. Asia Pacific Journal of Tourism Research, 2018, 23, 200-215.	1.8	35
10	Anticipating Chinese tourists arrivals in Australia: A time series analysis. Tourism Management Perspectives, 2016, 17, 50-58.	3.2	31
11	The Affective and Dispositional Consequences of Organizational Citizenship Behavior. Journal of Hospitality and Tourism Research, 2016, 40, 399-431.	1.8	30
12	Organizational Ethnic Diversityâ€™s Influence on Hotel Employeesâ€™ Satisfaction, Commitment, and Turnover Intention: Genderâ€™s Moderating Role. Journal of Hospitality and Tourism Research, 2020, 44, 76-108.	1.8	30
13	Understanding wine tourism in China using an integrated product-level and experience economy framework. Asia Pacific Journal of Tourism Research, 2018, 23, 949-960.	1.8	28
14	Message framing strategies, food waste prevention, and dinersâ€™ repatronage intentions: the mediating role of corporate social responsibility. Journal of Sustainable Tourism, 2021, 29, 1694-1715.	5.7	27
15	Feeling empowered and doing good? A psychological mechanism of empowerment, self-esteem, perceived trust, and OCBs. Tourism Management, 2021, 87, 104356.	5.8	27
16	U.S. Customer Perceptions Toward Chinese Restaurant Service Quality: An Importance and Performance Approach. Journal of Foodservice Business Research, 2011, 14, 290-308.	1.3	26
17	Travel during holidays in China: Crowding's impacts on tourists' positive and negative affect and satisfactions. Journal of Hospitality and Tourism Management, 2019, 41, 60-68.	3.5	26
18	An Analysis of Tourists' Evaluation of Bangkok's Performance, Their Satisfaction, and Destination Loyalty: Comparing International Versus Domestic Thai Tourists. Journal of Quality Assurance in Hospitality and Tourism, 2010, 11, 260-282.	1.7	23

#	Article	IF	Citations
19	The work-family conflict of university foodservice managers: An exploratory study of its antecedents and consequences. Journal of Hospitality and Tourism Management, 2015, 22, 10-18.	3.5	23
20	Hospitality Management Students' Expectation and Perception of a Virtual Field Trip Web Site: An Australian Case Study Using Importance–Performance Analysis. Journal of Hospitality and Tourism Education, 2017, 29, 1-12.	2.5	23
21	Western and Asian Customers' Perception Towards Chinese Restaurants in the United States. Journal of Quality Assurance in Hospitality and Tourism, 2011, 12, 121-139.	1.7	19
22	Decisive mechanism of organizational citizenship behavior in the hotel industry – An application of economic game theory. International Journal of Hospitality Management, 2012, 31, 1244-1253.	5.3	17
23	Organisational attractiveness in the Taiwanese hotel sector: Perceptions of indigenous and non-indigenous employees. Journal of Hospitality and Tourism Management, 2014, 21, 116-126.	3.5	16
24	Students' perceptions of quality and satisfaction with virtual field trips of hotels. Journal of Hospitality and Tourism Management, 2017, 31, 134-141.	3.5	16
25	Industry as Contexts or Theory? A Systematic and Meta-Analysis of Status and Directions of Organizational Citizenship Behaviors in Hospitality. Journal of Hospitality and Tourism Research, 2023, 47, 877-907.	1.8	16
26	Impacts of China Tourism Law on Chinese Outbound Travelers and Stakeholders: An Exploratory Discussion. Journal of China Tourism Research, 2015, 11, 229-237.	1.2	15
27	When a Robot Makes Your Dinner: A Comparative Analysis of Product Level and Customer Experience Between the U.S. and Chinese Robotic Restaurants. Cornell Hospitality Quarterly, 2023, 64, 184-211.	2.2	15
28	Authentic Leadership and Engaging Employees: A Moderated Mediation Model of Leader–Member Exchange and Power Distance. Cornell Hospitality Quarterly, 2022, 63, 479-489.	2.2	12
29	Can proactivity translate to creativity? Examinations at individual and team levels. International Journal of Hospitality Management, 2021, 98, 103034.	5.3	12
30	Reenergizing Through Angel Customers: Cross-Cultural Validation of Customer-Driven Employee Citizenship Behavior. Cornell Hospitality Quarterly, 2022, 63, 334-349.	2.2	12
31	How Does Leisure Time Affect Production Efficiency? Evidence from China, Japan, and the US. Social Indicators Research, 2016, 127, 101-122.	1.4	11
32	Information and Communication Technology–Enabled Innovation: Application of the Virtual Field Trip in Hospitality Education. Journal of Hospitality and Tourism Education, 2017, 29, 129-140.	2.5	11
33	Conceptualization and Operationalization of an Altruistic and Egoistic Continuum of Organizational Citizenship Behavior Motivations. Journal of Hospitality and Tourism Research, 2018, 42, 740-771.	1.8	11
34	Transaction Cost and Resources Based Views on Hotels' Outsourcing Mechanism: An Empirical Study in China. Journal of Hospitality Marketing and Management, 2018, 27, 583-600.	5.1	11
35	When diversity leads to divided teams: A multi-level moderated mediation model of team faultlines and employee engagement. International Journal of Hospitality Management, 2021, 94, 102818.	5.3	11
36	An explorative analysis of Shanghai residents' outbound travel preferences during global financial crisis. Anatolia, 2012, 23, 315-327.	1.3	10

#	Article	IF	Citations
37	From angels to demons: Uncovering the relationships between tipping, social dignity, OCB and incivility intentions. International Journal of Hospitality Management, 2021, 98, 103043.	5.3	10
38	Organizational Ethnic Diversity and Employees' Satisfaction With Hygiene and Motivation Factors—A Comparative IPA Approach. Journal of Hospitality Marketing and Management, 2017, 26, 144-163.	5.1	9
39	The xiao zi effect on motivation to visit wineries from an identity perspective: The case of China. Journal of Hospitality and Tourism Management, 2020, 45, 359-369.	3.5	9
40	Driving frontline employees performance through mentorship, training, and interpersonal helping: The case of upscale hotels in China. International Journal of Tourism Research, 2021, 23, 846-857.	2.1	9
41	Clarifying the multi-order multidimensional structure of organizational citizenship behavior: A cross-cultural validation. Journal of Hospitality and Tourism Management, 2022, 50, 83-92.	3.5	8
42	Modelling Tourism Employment in China. Tourism Economics, 2013, 19, 1123-1138.	2.6	7
43	The making of top fine-dining Chinese restaurants: Evidence from domestic and International customers in Australia. Journal of Foodservice Business Research, 2020, 23, 113-132.	1.3	7
44	Keep your mood up: A multilevel investigation of hospitality employees' positive affect and individual creativity. Journal of Hospitality and Tourism Management, 2021, 48, 451-459.	3.5	7
45	Pre-travel anticipation as a catalyst of happiness---do demographics matter?. Journal of Hospitality and Tourism Management, 2019, 40, 21-30.	3.5	6
46	Impulsive Shopping Overseas: Do Sunk Cost, Information Confusion, and Anticipated Regret Have a Say?. Journal of Hospitality and Tourism Research, 2023, 47, 549-573.	1.8	6
47	When work and life boundaries are blurred—P2P accommodation hosts' work-life integration and consequences. International Journal of Hospitality Management, 2021, 99, 103074.	5.3	6
48	Work or baby? Maternity leave in the U.S. lodging industry. Journal of Hospitality and Tourism Management, 2021, 46, 267-271.	3.5	4
49	Segmenting Tourism Markets Based on Demand Growth Patterns: A Longitudinal Profile Analysis Approach. Journal of Hospitality and Tourism Research, 2021, 45, 967-997.	1.8	3
50	Do culturally competent employees make for happy visitors? The case of a sports event in Australia. Journal of Hospitality and Tourism Management, 2021, 49, 624-634.	3.5	2
51	A Study of the Effects of Leisure Time on China's Economic Growth: A Neoclassic Growth Model. Tourism Analysis, 2010, 15, 663-672.	0.5	1
52	Household Chores, Time Allocation and Job Performance: An Empirical Study from Chinese Manufacturing Workers. Social Indicators Research, 2018, 139, 1109-1129.	1.4	1
53	Outbound vs. domestic travel expenditure: the lens of thaler's mental account and family utility function. Journal of China Tourism Research, 0, , 1-22.	1.2	0