

Rodney McAdam

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/240665/publications.pdf>

Version: 2024-02-01

181
papers

7,088
citations

66250

44
h-index

90395

73
g-index

186
all docs

186
docs citations

186
times ranked

4917
citing authors

#	ARTICLE	IF	CITATIONS
1	Business model innovation within SPOs: Exploring the antecedents and mechanisms facilitating multi-level value co-creation within a value-network. <i>Journal of Business Research</i> , 2022, 141, 475-494.	5.8	22
2	Guest Editorial: Incubators and Accelerators: Integrating Evolving Incubator Models and Learning from the Past. <i>IEEE Transactions on Engineering Management</i> , 2022, 69, 1678-1681.	2.4	1
3	Mission or margin? Using dynamic capabilities to manage tensions in social purpose organisationsâ€™ business model innovation. <i>Journal of Business Research</i> , 2021, 125, 643-657.	5.8	29
4	The Evolution of the Incubator: Past, Present, and Future. <i>IEEE Transactions on Engineering Management</i> , 2021, 68, 265-271.	2.4	20
5	A micro level investigation of stakeholder motives on university technology transfer business models. <i>Studies in Higher Education</i> , 2021, 46, 951-964.	2.9	9
6	Smart, Remote, and Targeted Health Care Facilitation Through Connected Health: Qualitative Study. <i>Journal of Medical Internet Research</i> , 2020, 22, e14201.	2.1	10
7	How Geographical Isolation and Aging in Place Can Be Accommodated Through Connected Health Stakeholder Management: Qualitative Study With Focus Groups. <i>Journal of Medical Internet Research</i> , 2020, 22, e15976.	2.1	5
8	Stakeholder salience in public sector value co-creation. <i>Public Management Review</i> , 2019, 21, 1707-1732.	3.4	34
9	How Userâ€™centric Innovation is Affecting Stakeholder Marketing Strategies: Exploratory Findings from the Music Industry. <i>European Management Review</i> , 2019, 16, 1175-1193.	2.2	9
10	Towards a contingency theory perspective of quality management in enabling strategic alignment. <i>International Journal of Production Economics</i> , 2019, 207, 195-209.	5.1	88
11	A Contemporary and Systematic Literature Review of User-centric Innovation: A Consumer Perspective. <i>Series on Technology Management</i> , 2019, , 3-46.	0.1	2
12	A systematic literature review of university technology transfer from a quadruple helix perspective: toward a research agenda. <i>R and D Management</i> , 2018, 48, 7-24.	3.0	185
13	Understanding Quadruple Helix relationships of university technology commercialisation: a micro-level approach. <i>Studies in Higher Education</i> , 2018, 43, 1058-1073.	2.9	30
14	Applying a longitudinal interpretive multi-case research method to study the employee impact of operations management systems in a micro firm setting. <i>Production Planning and Control</i> , 2018, 29, 1321-1331.	5.8	10
15	Examining networked NGO services: reconceptualising value co-creation. <i>International Journal of Operations and Production Management</i> , 2018, 38, 1540-1561.	3.5	8
16	University business models in disequilibrium â€“ engaging industry and end users within university technology transfer processes. <i>R and D Management</i> , 2017, 47, 458-472.	3.0	36
17	Developing management capability within a horizontal supply chain in performance measurement deployment and evolution: a Dynamic Capabilities and Goal Theory perspective. <i>Production Planning and Control</i> , 2017, 28, 610-628.	5.8	11
18	Technology alignment and business strategy: a performance measurement and Dynamic Capability perspective. <i>International Journal of Production Research</i> , 2017, 55, 7168-7186.	4.9	27

#	ARTICLE	IF	CITATIONS
19	INNOVATION AND ORGANISATIONAL SIZE IN IRISH SMES: AN EMPIRICAL STUDY. Series on Technology Management, 2017, , 29-49.	0.1	0
20	Putting policy into practice: an exploratory study of SME innovation support in a peripheral UK region. Entrepreneurship and Regional Development, 2017, 29, 668-691.	2.0	26
21	A rewarding experience? Exploring how crowdfunding is affecting music industry business models. Journal of Business Research, 2017, 70, 25-36.	5.8	81
22	Innovation networks and the institutional actor-producer relationship in rural areas: The context of artisan food production. Journal of Rural Studies, 2016, 48, 41-52.	2.1	53
23	The effects of pollution prevention on performance. International Journal of Operations and Production Management, 2016, 36, 1333-1358.	3.5	29
24	The role of Lean at the interface with between operations management and applied services within a large aerospace organisation: a boundary spanning perspective. Production Planning and Control, 2016, 27, 1298-1311.	5.8	9
25	Knowledge transfer in university quadruple helix ecosystems: an absorptive capacity perspective. R and D Management, 2016, 46, 383-399.	3.0	116
26	Regional Horizontal Networks within the SME Agri-Food Sector: An Innovation and Social Network Perspective. Regional Studies, 2016, 50, 1316-1329.	2.5	44
27	A CONTEMPORARY AND SYSTEMATIC LITERATURE REVIEW OF USER-CENTRIC INNOVATION: A CONSUMER PERSPECTIVE. International Journal of Innovation Management, 2016, 20, 1650011.	0.7	13
28	The Effect of Business Improvement Methods on Innovation in Small and Medium-Sized Enterprises in Peripheral Regions. Regional Studies, 2016, 50, 2040-2054.	2.5	3
29	Situated regional university incubation: A multi-level stakeholder perspective. Technovation, 2016, 50-51, 69-78.	4.2	93
30	Development of an Integrated Policy and Support Programme for Micro Rural Food Enterprises in an EU Peripheral Region. International Journal of Entrepreneurship and Innovation, 2015, 16, 145-150.	1.4	2
31	Determinants for innovation implementation at SME and inter SME levels within peripheral regions. International Journal of Entrepreneurial Behaviour and Research, 2014, 20, 66-90.	2.3	56
32	An application of Six Sigma methodology for improving the first pass yield of a grinding process. Journal of Manufacturing Technology Management, 2014, 25, 125-135.	3.3	38
33	The role of performance measurement models in multi level alignment. International Journal of Operations and Production Management, 2014, 34, 1153-1183.	3.5	14
34	Development of small and medium-sized enterprise horizontal innovation networks: UK agri-food sector study. International Small Business Journal, 2014, 32, 830-853.	2.9	55
35	The changing university business model: a stakeholder perspective. R and D Management, 2014, 44, 265-287.	3.0	156
36	Absorbing new knowledge in small and medium-sized enterprises: A multiple case analysis of Six Sigma. International Small Business Journal, 2014, 32, 81-109.	2.9	35

#	ARTICLE	IF	CITATIONS
37	â€œSeedsâ€™ for Growth? Policy and Support for Micro Rural Food Enterprises in a Peripheral Region. Contemporary Issues in Entrepreneurship Research, 2014, , 233-257.	0.3	3
38	Barriers to Micro Food Enterprise Engagement in Business Support Programmes. International Journal of Entrepreneurship and Innovation, 2014, 15, 205-217.	1.4	4
39	Best Value and Performance Management Inspired Change within UK Councils. Advances in Human Resources Management and Organizational Development Book Series, 2014, , 199-226.	0.2	0
40	Levels of innovation within SMEs in peripheral regions: the role of business improvement initiatives. Journal of Small Business and Enterprise Development, 2013, 20, 102-124.	1.6	34
41	The convergence of ICT, policy, intermediaries and society for technology transfer: evidence from European innovation projects. Technology Analysis and Strategic Management, 2013, 25, 249-252.	2.0	14
42	Engaging user communities with eParticipation technology: findings from a European project. Technology Analysis and Strategic Management, 2013, 25, 281-294.	2.0	16
43	An exploratory study of business excellence implementation in the United Arab Emirates (UAE) public sector. International Journal of Quality and Reliability Management, 2013, 30, 426-445.	1.3	16
44	Innovation in Small-Scale Retailing. International Journal of Entrepreneurship and Innovation, 2013, 14, 81-93.	1.4	20
45	Knowledge Management as a Source of Innovation and Competitive Advantage for SMEs in Peripheral Regions. International Journal of Entrepreneurship and Innovation, 2013, 14, 49-61.	1.4	31
46	The role of operations management in public sector policy and practice alignment: a local government analysis. Production Planning and Control, 2013, 24, 988-1001.	5.8	20
47	Knowledge sharing in Chinese service organizations: a multi case cultural perspective. Journal of Knowledge Management, 2012, 16, 129-147.	3.2	52
48	The development of University Technology Transfer stakeholder relationships at a regional level: Lessons for the future. Technovation, 2012, 32, 57-67.	4.2	102
49	A framework to manage the innovation strategies of new technology based firms. , 2011, , .		3
50	The promise and problem with open innovation. Technology Analysis and Strategic Management, 2011, 23, 1-6.	2.0	19
51	An inquiry into the strategicâ€œoperational role of performance management in local government. International Journal of Public Sector Management, 2011, 24, 303-324.	1.2	30
52	Establishing ex ante public construction supply chain guidelines in the public procurement of schools' estate. International Journal of Public Sector Management, 2011, 24, 250-273.	1.2	14
53	An exploratory study of retaining and maintaining knowledge in university technology transfer processes. International Journal of Entrepreneurial Behaviour and Research, 2011, 17, 663-684.	2.3	26
54	The Development of Absorptive Capacity-Based Innovation in a Construction SME. International Journal of Entrepreneurship and Innovation, 2010, 11, 231-244.	1.4	16

#	ARTICLE	IF	CITATIONS
55	The influences of critical incidents and lifecycle dynamics on innovation implementation constructs in SMEs: a longitudinal study. <i>International Journal of Technology Management</i> , 2010, 52, 189.	0.2	8
56	Longitudinal development of innovation implementation in family-based SMEs. <i>International Journal of Entrepreneurial Behaviour and Research</i> , 2010, 16, 437-456.	2.3	31
57	An exploratory study of Principal Investigator roles in UK university Proof-of-Concept processes: an Absorptive Capacity perspective. <i>R and D Management</i> , 2010, 40, 455-473.	3.0	24
58	An absorptive capacity interpretation of Six Sigma. <i>Journal of Manufacturing Technology Management</i> , 2010, 21, 624-645.	3.3	49
59	Developing a model of innovation implementation for UK SMEs: A path analysis and explanatory case analysis. <i>International Small Business Journal</i> , 2010, 28, 195-214.	2.9	78
60	Knowledge management: a factor analysis of sector effects. <i>Journal of Knowledge Management</i> , 2009, 13, 44-59.	3.2	16
61	Proof of concept processes in UK university technology transfer: an absorptive capacity perspective. <i>R and D Management</i> , 2009, 39, 192-210.	3.0	25
62	Customer-orientated Six Sigma in call centre performance measurement. <i>International Journal of Quality and Reliability Management</i> , 2009, 26, 516-545.	1.3	24
63	A grounded theory research approach to building and testing TQM theory in operations management. <i>Omega</i> , 2008, 36, 825-837.	3.6	42
64	An exploratory study of knowledge flows: A case study of Public Sector Procurement. <i>Total Quality Management and Business Excellence</i> , 2008, 19, 57-66.	2.4	28
65	Collaborative knowledge sharing in Composite New Product Development: An aerospace study. <i>Technovation</i> , 2008, 28, 245-256.	4.2	81
66	High tech start-ups in University Science Park incubators: The relationship between the start-up's lifecycle progression and use of the incubator's resources. <i>Technovation</i> , 2008, 28, 277-290.	4.2	266
67	Benchmarking and performance measurement: a statistical analysis. <i>Benchmarking</i> , 2008, 15, 368-381.	2.9	32
68	Developing a conceptual model of lead performance measurement and benchmarking. <i>International Journal of Operations and Production Management</i> , 2008, 28, 1153-1185.	3.5	19
69	Key determinants of organisational and technological innovation in UK SMEs: an empirical study. <i>International Journal of Entrepreneurship and Innovation Management</i> , 2008, 8, 1.	0.1	9
70	A comparative analysis of quality management standards for contract research organisations in clinical trials. <i>International Journal of Health Care Quality Assurance</i> , 2007, 20, 16-33.	0.2	3
71	Exploring the dichotomies within the tacit knowledge literature: towards a process of tacit knowing in organizations. <i>Journal of Knowledge Management</i> , 2007, 11, 43-59.	3.2	120
72	Reconceptualising quality models to achieve innovation objectives. <i>International Journal of Technology Management</i> , 2007, 37, 13.	0.2	1

#	ARTICLE	IF	CITATIONS
73	Reconceptualising benchmarking development in UK organisations: the effects of size and sector. <i>International Journal of Productivity and Performance Management</i> , 2007, 56, 538-558.	2.2	31
74	Implementing innovation management in manufacturing SMEs: a longitudinal study. <i>Journal of Small Business and Enterprise Development</i> , 2007, 14, 385-403.	1.6	48
75	From quality management to socially responsible organisations: the case for CSR. <i>International Journal of Quality and Reliability Management</i> , 2007, 24, 669-682.	1.3	26
76	The effects of organizational size on knowledge management implementation: Opportunities for small firms?. <i>Total Quality Management and Business Excellence</i> , 2006, 17, 221-241.	2.4	34
77	Business Processes and Networks in University Incubators: A Review and Research Agendas. <i>Technology Analysis and Strategic Management</i> , 2006, 18, 451-472.	2.0	68
78	Reflecting on a TQM-based university/industry partnership. <i>Management Decision</i> , 2006, 44, 1422-1440.	2.2	26
79	Choosing the Best Business Improvement Strategy: The Effects of Organisational Size and Sector on Management Decision-Making. <i>Journal of General Management</i> , 2006, 32, 13-29.	0.8	5
80	Technology and market knowledge creation and idea generation: an integrated quality approach. <i>International Journal of Technology Management</i> , 2006, 34, 340.	0.2	10
81	Legitimising quality principles through critical incidents in organisational development. <i>International Journal of Quality and Reliability Management</i> , 2006, 23, 27-41.	1.3	0
82	A CRITICAL REVIEW OF SIX SIGMA: EXPLORING THE DICHOTOMIES. <i>International Journal of Organizational Analysis</i> , 2005, 13, 151-174.	1.6	45
83	An innovative approach to evaluating organisational change. <i>International Journal of Technology Management</i> , 2005, 30, 11.	0.2	3
84	Cross-mapping strategic and quality processes: a best practice analysis. <i>International Journal of Process Management and Benchmarking</i> , 2005, 1, 25.	0.1	3
85	An empirical analysis of lead benchmarking and performance measurement. <i>International Journal of Quality and Reliability Management</i> , 2005, 22, 354-375.	1.3	14
86	Performance management in the UK public sector. <i>International Journal of Public Sector Management</i> , 2005, 18, 256-273.	1.2	109
87	A COMPARATIVE ANALYSIS OF INNOVATION STRATEGY AND IMPLEMENTATION IN THE U.K.: THE EFFECTS OF PERIPHERALITY. <i>International Journal of Innovation Management</i> , 2005, 09, 431-450.	0.7	12
88	A multi-level theory of innovation implementation. <i>European Journal of Innovation Management</i> , 2005, 8, 373-388.	2.4	50
89	Defining and improving technology transfer business and management processes in university innovation centres. <i>Technovation</i> , 2005, 25, 1418-1429.	4.2	61
90	Enterprise resource planning and organisational innovation: a management perspective. <i>Industrial Management and Data Systems</i> , 2005, 105, 280-290.	2.2	97

#	ARTICLE	IF	CITATIONS
91	Longitudinal evaluation of innovation implementation in SMEs. European Journal of Innovation Management, 2005, 8, 283-304.	2.4	100
92	Theory Building in Knowledge Management. Journal of Management Inquiry, 2005, 14, 31-42.	2.5	100
93	A TQM dynamics perspective on baldrige and business excellence model comparisons. Total Quality Management and Business Excellence, 2005, 16, 771-791.	2.4	19
94	A critique of benchmarking and performance measurement. Benchmarking, 2004, 11, 465-483.	2.9	83
95	Consultation and communication in family businesses in Great Britain. International Journal of Human Resource Management, 2004, 15, 1424-1444.	3.3	19
96	Total quality management in strategy and operations: dynamic grounded models. Journal of Manufacturing Technology Management, 2004, 15, 254-266.	3.3	29
97	Strategic Improvement or Service Measures? Best Value in UK Local Government. Public Policy and Administration, 2004, 19, 57-81.	1.5	0
98	Influencing the future of TQM: internal and external driving factors. International Journal of Quality and Reliability Management, 2004, 21, 51-71.	1.3	36
99	Employee involvement in family and non-family owned businesses in Great Britain. International Journal of Entrepreneurial Behaviour and Research, 2004, 10, 49-58.	2.3	25
100	Transitioning Towards Creativity and Innovation Measurement in SMEs. Creativity and Innovation Management, 2004, 13, 126-139.	1.9	77
101	Evaluating the best value framework in UK local government services. Public Administration and Development, 2004, 24, 183-196.	0.9	13
102	Technological utilization for knowledge management. Knowledge and Process Management, 2004, 11, 175-184.	2.9	19
103	A multilevel case study critique of six sigma: statistical control or strategic change?. International Journal of Operations and Production Management, 2004, 24, 530-549.	3.5	140
104	INNOVATION AND ORGANISATIONAL SIZE IN IRISH SMES: AN EMPIRICAL STUDY. International Journal of Innovation Management, 2004, 08, 147-165.	0.7	44
105	Barriers to innovation within small firms in a peripheral location. International Journal of Entrepreneurial Behaviour and Research, 2004, 10, 206-221.	2.3	138
106	The impact of the QUEST quality award on the public leisure sector. International Journal of Services, Technology and Management, 2004, 5, 284.	0.1	0
107	A critique of emerging European legislation in the pharmaceutical industry: a clinical trials analysis. International Journal of Health Care Quality Assurance, 2004, 17, 389-393.	0.2	0
108	Assessing the business and employee benefits resulting from the implementation of NVQs. Education and Training, 2004, 46, 138-152.	1.7	2

#	ARTICLE	IF	CITATIONS
109	An Inquiry into Balanced Scorecards within Best Value Implementation in UK Local Government. Public Administration, 2003, 81, 873-892.	2.3	56
110	Technology and people factors in knowledge management: An empirical analysis. Total Quality Management and Business Excellence, 2003, 14, 215-224.	2.4	19
111	Corporate social responsibility in a total quality management context: opportunities for sustainable growth. Corporate Governance (Bingley), 2003, 3, 36-45.	3.2	106
112	An empirical analysis of knowledge management applications. Journal of Knowledge Management, 2003, 7, 6-26.	3.2	136
113	Impacting organizational learning: the training and experiences of quality award examiners and assessors. Journal of European Industrial Training, 2003, 27, 16-21.	1.1	15
114	Radical change: a conceptual model for research agendas. Leadership and Organization Development Journal, 2003, 24, 226-235.	1.6	61
115	Adopting a learning-based approach to improve internal communications. International Journal of Quality and Reliability Management, 2003, 20, 774-794.	1.3	7
116	A critical review of e-service in Northern Ireland Electricity. Managing Service Quality, 2003, 13, 463-470.	2.4	9
117	The strategic 'pull' and operational 'push' of total quality management in UK regional electricity service companies. International Journal of Quality and Reliability Management, 2003, 20, 436-457.	1.3	2
118	An evaluative framework for TQM dynamics in organisations. International Journal of Operations and Production Management, 2003, 23, 652-677.	3.5	24
119	A longitudinal study of business improvement models: cross purposes or congruity?. Managing Service Quality, 2003, 13, 382-398.	2.4	9
120	A comparative analysis of trilateral and concurrent business improvement methodologies in the high technology sector. International Journal of Manufacturing Technology and Management, 2003, 5, 210.	0.1	8
121	Sustaining quality in the UK public sector. International Journal of Quality and Reliability Management, 2002, 19, 581-595.	1.3	34
122	The strategic impact and application of the business excellence model: implications for quality training and development. Journal of European Industrial Training, 2002, 26, 4-13.	1.1	15
123	The role of quality management in pharmaceutical development: clinical trials analysis. International Journal of Health Care Quality Assurance, 2002, 15, 106-123.	0.2	7
124	Large Scale Innovation Reengineering Methodology in SMEs. International Small Business Journal, 2002, 20, 33-52.	2.9	30
125	The impact of the ISO 9000:2000 quality standards in small software firms. Managing Service Quality, 2002, 12, 336-345.	2.4	35
126	The corporate strategic-operational divide and TQM. Measuring Business Excellence, 2002, 6, 5-14.	1.4	57

#	ARTICLE	IF	CITATIONS
127	The strategic placement of TQM in the organisation: a grounded study. <i>Managing Service Quality</i> , 2002, 12, 43-53.	2.4	8
128	Evaluating best value through clustered benchmarking in UK local government: building control services. <i>International Journal of Public Sector Management</i> , 2002, 15, 438-457.	1.2	19
129	Strategic business improvement approaches to capital expenditure processes in manufacturing. <i>Journal of Manufacturing Technology Management</i> , 2002, 13, 7-17.	0.5	3
130	A sectoral study of ISO 9000 and TQM transitions: the UK and Irish brewing sector. <i>Journal of Manufacturing Technology Management</i> , 2002, 13, 255-263.	0.5	26
131	A grounded multi-model framework for TQM dynamics. <i>International Journal of Quality and Reliability Management</i> , 2002, 19, 710-736.	1.3	6
132	The role of the business excellence model in operational and strategic decision making. <i>Management Decision</i> , 2002, 40, 17-25.	2.2	30
133	Developing strategic quality management: A research agenda. <i>Total Quality Management and Business Excellence</i> , 2002, 13, 507-522.	0.6	11
134	Business performance measures and alignment impact on strategy. <i>International Journal of Operations and Production Management</i> , 2002, 22, 972-996.	3.5	95
135	The strategic impact and implementation of TQM. <i>The TQM Journal</i> , 2002, 14, 51-60.	0.9	18
136	A business excellence approach to generic benchmarking in SMEs. <i>Benchmarking</i> , 2002, 9, 7-27.	2.9	46
137	Sources of new product ideas and creativity practices in the UK textile industry. <i>Technovation</i> , 2002, 22, 113-121.	4.2	78
138	Individual and team-based idea generation within innovation management: organisational and research agendas. <i>European Journal of Innovation Management</i> , 2002, 5, 86-97.	2.4	138
139	The Strategic Dynamics of Total Quality Management: A Grounded Theory Research Study. <i>Quality Management Journal</i> , 2002, 9, 50-62.	0.9	8
140	Developing a model for technology and cultural factors in knowledge management: a factor analysis. <i>Knowledge and Process Management</i> , 2002, 9, 237-255.	2.9	75
141	SME and large organisation perceptions of knowledge management: comparisons and contrasts. <i>Journal of Knowledge Management</i> , 2001, 5, 231-241.	3.2	280
142	Fragmenting the functional-process interface. <i>Benchmarking</i> , 2001, 8, 332-349.	2.9	6
143	Re-engineering in public sector health care: a telecommunications case study. <i>International Journal of Health Care Quality Assurance</i> , 2001, 14, 218-227.	0.2	10
144	Developing TQM: The Knowledge Management Contribution. <i>Journal of General Management</i> , 2001, 26, 47-61.	0.8	21

#	ARTICLE	IF	CITATIONS
145	Grounded theory methodology and practitioner reflexivity in TQM research. <i>International Journal of Quality and Reliability Management</i> , 2001, 18, 180-194.	1.3	43
146	The relationship between total quality management (TQM) and corporate strategy: the strategic impact of TQM. <i>Strategic Change</i> , 2001, 10, 439-448.	2.5	11
147	Reengineering based change in the further education sector in Northern Ireland – A qualitative study. <i>Business Process Management Journal</i> , 2001, 7, 50-64.	2.4	3
148	ISO in the service sector: perceptions of small professional firms. <i>Managing Service Quality</i> , 2001, 11, 80-92.	2.4	37
149	Integrating business processes for global alignment and supply chain management. <i>Business Process Management Journal</i> , 2001, 7, 113-130.	2.4	115
150	A symbiosis of quality and innovation in SMEs: amultiple case study analysis. <i>Managerial Auditing Journal</i> , 2001, 16, 394-399.	1.4	30
151	Strategic alignment and the supply chain for the steel stockholder sector: an exploratory case study analysis. <i>Supply Chain Management</i> , 2001, 6, 83-95.	3.7	24
152	Decision making in the fragmented organisation: a utility perspective. <i>Management Decision</i> , 2001, 39, 461-469.	2.2	10
153	Managing quality in project-based emerging network organisations. <i>International Journal of Quality and Reliability Management</i> , 2000, 17, 364-376.	1.3	6
154	Three leafed clover?: TQM, organisational excellence and business improvement. <i>The TQM Journal</i> , 2000, 12, 314-320.	0.9	25
155	Knowledge management as a catalyst for innovation within organizations: a qualitative study. <i>Knowledge and Process Management</i> , 2000, 7, 233-241.	2.9	81
156	Developing reengineering based change: the contribution from knowledge management. <i>Strategic Change</i> , 2000, 9, 363-377.	2.5	2
157	A critique of knowledge management: using a social constructionist model. <i>New Technology, Work and Employment</i> , 2000, 15, 155-168.	2.6	52
158	A comparison of public and private sector perceptions and use of knowledge management. <i>Journal of European Industrial Training</i> , 2000, 24, 317-329.	1.1	148
159	Innovative change management in SMEs: beyond continuous improvement. <i>Logistics Information Management</i> , 2000, 13, 138-149.	0.8	42
160	Quality models in an SME context. <i>International Journal of Quality and Reliability Management</i> , 2000, 17, 305-323.	1.3	91
161	A critical review of the business excellence quality model applied to further education colleges. <i>Quality Assurance in Education</i> , 2000, 8, 120-130.	0.9	36
162	Knowledge management as a catalyst for innovation within organizations: a qualitative study. , 2000, 7, 233.		1

#	ARTICLE	IF	CITATIONS
163	Organizational Change Evaluation: Towards a more Subjective Approach. Journal of General Management, 1999, 25, 59-81.	0.8	5
164	Business process re-engineering in the public sector. Business Process Management Journal, 1999, 5, 33-52.	2.4	55
165	Taking a critical perspective to the European Business Excellence Model using a balanced scorecard approach: a case study in the service sector. Managing Service Quality, 1999, 9, 191-197.	2.4	58
166	Life after ISO 9000: An analysis of the impact of ISO 9000 and total quality management on small businesses in Northern Ireland. Total Quality Management and Business Excellence, 1999, 10, 229-241.	0.6	113
167	The process of knowledge management within organizations: a critical assessment of both theory and practice. Knowledge and Process Management, 1999, 6, 101-113.	2.9	51
168	The contribution of learning organization principles to large-scale business process re-engineering. Knowledge and Process Management, 1999, 6, 176-183.	2.9	6
169	A critical review of knowledge management models. Learning Organization, 1999, 6, 91-101.	0.7	223
170	Exploring components of business improvement in the business sector. Total Quality Management and Business Excellence, 1999, 10, 653-658.	0.6	2
171	Energizing the business – creating business excellence in a service based electrical utility. Managing Service Quality, 1999, 9, 389-395.	2.4	3
172	Development of a learning approach to business improvement strategy in rapidly changing business environments. Strategic Change, 1998, 7, 261-276.	2.5	6
173	Investigation of the relationship between total quality and innovation: a research study involving small organisations. European Journal of Innovation Management, 1998, 1, 139-147.	2.4	79
174	The links between organisational learning and total quality: a critical review. Journal of European Industrial Training, 1998, 22, 47-56.	1.1	23
175	An improved BPR approach for offline enabling processes. Business Process Management Journal, 1998, 4, 226-240.	2.4	9
176	A business process improvement methodology which incorporates learning organization concepts. Total Quality Management and Business Excellence, 1997, 8, 221-225.	0.6	5
177	Developing an appropriate quality award for Northern Ireland. Managing Service Quality, 1996, 6, 22-25.	2.4	2
178	An integrated business improvement methodology to refocus business improvement efforts. Business Process Re-engineering & Management Journal, 1996, 2, 63-71.	0.4	22
179	Development of Sustainable Lean Patient Value in Healthcare: A Long-Term Condition Context. Total Quality Management and Business Excellence, 0, , 1-33.	2.4	0
180	Incorporating Knowledge Management into E-Commerce Applications. , 0, , 2990-2997.		0

#	ARTICLE	IF	CITATIONS
181	Incorporating Knowledge Management into E-Commerce Applications. , 0, , 975-982.		0