

# Rodney McAdam

## List of Publications by Year in descending order

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181  
papers

7,088  
citations

57758

44  
h-index

79698

73  
g-index

186  
all docs

186  
docs citations

186  
times ranked

4433  
citing authors

#	ARTICLE	IF	CITATIONS
1	SME and large organisation perceptions of knowledge management: comparisons and contrasts. <i>Journal of Knowledge Management</i> , 2001, 5, 231-241.	5.1	280
2	High tech start-ups in University Science Park incubators: The relationship between the start-up's lifecycle progression and use of the incubator's resources. <i>Technovation</i> , 2008, 28, 277-290.	7.8	266
3	A critical review of knowledge management models. <i>Learning Organization</i> , 1999, 6, 91-101.	1.4	223
4	A systematic literature review of university technology transfer from a quadruple helix perspective: toward a research agenda. <i>R and D Management</i> , 2018, 48, 7-24.	5.3	185
5	The changing university business model: a stakeholder perspective. <i>R and D Management</i> , 2014, 44, 265-287.	5.3	156
6	A comparison of public and private sector perceptions and use of knowledge management. <i>Journal of European Industrial Training</i> , 2000, 24, 317-329.	0.9	148
7	A multilevel case study critique of six sigma: statistical control or strategic change?. <i>International Journal of Operations and Production Management</i> , 2004, 24, 530-549.	5.9	140
8	Individual and team-based idea generation within innovation management: organisational and research agendas. <i>European Journal of Innovation Management</i> , 2002, 5, 86-97.	4.6	138
9	Barriers to innovation within small firms in a peripheral location. <i>International Journal of Entrepreneurial Behaviour and Research</i> , 2004, 10, 206-221.	3.8	138
10	An empirical analysis of knowledge management applications. <i>Journal of Knowledge Management</i> , 2003, 7, 6-26.	5.1	136
11	Exploring the dichotomies within the tacit knowledge literature: towards a process of tacit knowing in organizations. <i>Journal of Knowledge Management</i> , 2007, 11, 43-59.	5.1	120
12	Knowledge transfer in university quadruple helix ecosystems: an absorptive capacity perspective. <i>R and D Management</i> , 2016, 46, 383-399.	5.3	116
13	Integrating business processes for global alignment and supply chain management. <i>Business Process Management Journal</i> , 2001, 7, 113-130.	4.2	115
14	Life after ISO 9000: An analysis of the impact of ISO 9000 and total quality management on small businesses in Northern Ireland. <i>Total Quality Management and Business Excellence</i> , 1999, 10, 229-241.	0.5	113
15	Performance management in the UK public sector. <i>International Journal of Public Sector Management</i> , 2005, 18, 256-273.	1.8	109
16	Corporate social responsibility in a total quality management context: opportunities for sustainable growth. <i>Corporate Governance (Bingley)</i> , 2003, 3, 36-45.	5.0	106
17	The development of University Technology Transfer stakeholder relationships at a regional level: Lessons for the future. <i>Technovation</i> , 2012, 32, 57-67.	7.8	102
18	Longitudinal evaluation of innovation implementation in SMEs. <i>European Journal of Innovation Management</i> , 2005, 8, 283-304.	4.6	100

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19	Theory Building in Knowledge Management. <i>Journal of Management Inquiry</i> , 2005, 14, 31-42.	3.9	100
20	Enterprise resource planning and organisational innovation: a management perspective. <i>Industrial Management and Data Systems</i> , 2005, 105, 280-290.	3.7	97
21	Business performance measures and alignment impact on strategy. <i>International Journal of Operations and Production Management</i> , 2002, 22, 972-996.	5.9	95
22	Situated regional university incubation: A multi-level stakeholder perspective. <i>Technovation</i> , 2016, 50-51, 69-78.	7.8	93
23	Quality models in an SME context. <i>International Journal of Quality and Reliability Management</i> , 2000, 17, 305-323.	2.0	91
24	Towards a contingency theory perspective of quality management in enabling strategic alignment. <i>International Journal of Production Economics</i> , 2019, 207, 195-209.	8.9	88
25	A critique of benchmarking and performance measurement. <i>Benchmarking</i> , 2004, 11, 465-483.	4.6	83
26	Knowledge management as a catalyst for innovation within organizations: a qualitative study. <i>Knowledge and Process Management</i> , 2000, 7, 233-241.	4.4	81
27	Collaborative knowledge sharing in Composite New Product Development: An aerospace study. <i>Technovation</i> , 2008, 28, 245-256.	7.8	81
28	A rewarding experience? Exploring how crowdfunding is affecting music industry business models. <i>Journal of Business Research</i> , 2017, 70, 25-36.	10.2	81
29	Investigation of the relationship between total quality and innovation: a research study involving small organisations. <i>European Journal of Innovation Management</i> , 1998, 1, 139-147.	4.6	79
30	Sources of new product ideas and creativity practices in the UK textile industry. <i>Technovation</i> , 2002, 22, 113-121.	7.8	78
31	Developing a model of innovation implementation for UK SMEs: A path analysis and explanatory case analysis. <i>International Small Business Journal</i> , 2010, 28, 195-214.	4.8	78
32	Transitioning Towards Creativity and Innovation Measurement in SMEs. <i>Creativity and Innovation Management</i> , 2004, 13, 126-139.	3.3	77
33	Developing a model for technology and cultural factors in knowledge management: a factor analysis. <i>Knowledge and Process Management</i> , 2002, 9, 237-255.	4.4	75
34	Business Processes and Networks in University Incubators: A Review and Research Agendas. <i>Technology Analysis and Strategic Management</i> , 2006, 18, 451-472.	3.5	68
35	Radical change: a conceptual model for research agendas. <i>Leadership and Organization Development Journal</i> , 2003, 24, 226-235.	3.0	61
36	Defining and improving technology transfer business and management processes in university innovation centres. <i>Technovation</i> , 2005, 25, 1418-1429.	7.8	61

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37	Taking a critical perspective to the European Business Excellence Model using a balanced scorecard approach: a case study in the service sector. <i>Managing Service Quality</i> , 1999, 9, 191-197.	2.4	58
38	The corporate strategicâ€operational divide and TQM. <i>Measuring Business Excellence</i> , 2002, 6, 5-14.	2.4	57
39	An Inquiry into Balanced Scorecards within Best Value Implementation in UK Local Government. <i>Public Administration</i> , 2003, 81, 873-892.	3.5	56
40	Determinants for innovation implementation at SME and inter SME levels within peripheral regions. <i>International Journal of Entrepreneurial Behaviour and Research</i> , 2014, 20, 66-90.	3.8	56
41	Business process reâ€engineering in the public sector. <i>Business Process Management Journal</i> , 1999, 5, 33-52.	4.2	55
42	Development of small and medium-sized enterprise horizontal innovation networks: UK agri-food sector study. <i>International Small Business Journal</i> , 2014, 32, 830-853.	4.8	55
43	Innovation networks and the institutional actor-producer relationship in rural areas: The context of artisan food production. <i>Journal of Rural Studies</i> , 2016, 48, 41-52.	4.7	53
44	A critique of knowledge management: using a social constructionist model. <i>New Technology, Work and Employment</i> , 2000, 15, 155-168.	4.0	52
45	Knowledge sharing in Chinese service organizations: a multi case cultural perspective. <i>Journal of Knowledge Management</i> , 2012, 16, 129-147.	5.1	52
46	The process of knowledge management within organizations: a critical assessment of both theory and practice. <i>Knowledge and Process Management</i> , 1999, 6, 101-113.	4.4	51
47	A multiâ€level theory of innovation implementation. <i>European Journal of Innovation Management</i> , 2005, 8, 373-388.	4.6	50
48	An absorptive capacity interpretation of Six Sigma. <i>Journal of Manufacturing Technology Management</i> , 2010, 21, 624-645.	6.4	49
49	Implementing innovation management in manufacturing SMEs: a longitudinal study. <i>Journal of Small Business and Enterprise Development</i> , 2007, 14, 385-403.	2.6	48
50	A business excellence approach to generic benchmarking in SMEs. <i>Benchmarking</i> , 2002, 9, 7-27.	4.6	46
51	A CRITICAL REVIEW OF SIX SIGMA: EXPLORING THE DICHOTOMIES. <i>International Journal of Organizational Analysis</i> , 2005, 13, 151-174.	2.9	45
52	INNOVATION AND ORGANISATIONAL SIZE IN IRISH SMES: AN EMPIRICAL STUDY. <i>International Journal of Innovation Management</i> , 2004, 08, 147-165.	1.2	44
53	Regional Horizontal Networks within the SME Agri-Food Sector: An Innovation and Social Network Perspective. <i>Regional Studies</i> , 2016, 50, 1316-1329.	4.4	44
54	Grounded theory methodology and practitioner reflexivity in TQM research. <i>International Journal of Quality and Reliability Management</i> , 2001, 18, 180-194.	2.0	43

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55	Innovative change management in SMEs: beyond continuous improvement. <i>Logistics Information Management</i> , 2000, 13, 138-149.	0.8	42
56	A grounded theory research approach to building and testing TQM theory in operations management. <i>Omega</i> , 2008, 36, 825-837.	5.9	42
57	An application of Six Sigma methodology for improving the first pass yield of a grinding process. <i>Journal of Manufacturing Technology Management</i> , 2014, 25, 125-135.	6.4	38
58	ISO in the service sector: perceptions of small professional firms. <i>Managing Service Quality</i> , 2001, 11, 80-92.	2.4	37
59	A critical review of the business excellence quality model applied to further education colleges. <i>Quality Assurance in Education</i> , 2000, 8, 120-130.	1.5	36
60	Influencing the future of TQM: internal and external driving factors. <i>International Journal of Quality and Reliability Management</i> , 2004, 21, 51-71.	2.0	36
61	University business models in disequilibrium – engaging industry and end users within university technology transfer processes. <i>R and D Management</i> , 2017, 47, 458-472.	5.3	36
62	The impact of the ISO 9000:2000 quality standards in small software firms. <i>Managing Service Quality</i> , 2002, 12, 336-345.	2.4	35
63	Absorbing new knowledge in small and medium-sized enterprises: A multiple case analysis of Six Sigma. <i>International Small Business Journal</i> , 2014, 32, 81-109.	4.8	35
64	Sustaining quality in the UK public sector. <i>International Journal of Quality and Reliability Management</i> , 2002, 19, 581-595.	2.0	34
65	The effects of organizational size on knowledge management implementation: Opportunities for small firms?. <i>Total Quality Management and Business Excellence</i> , 2006, 17, 221-241.	3.8	34
66	Levels of innovation within SMEs in peripheral regions: the role of business improvement initiatives. <i>Journal of Small Business and Enterprise Development</i> , 2013, 20, 102-124.	2.6	34
67	Stakeholder salience in public sector value co-creation. <i>Public Management Review</i> , 2019, 21, 1707-1732.	4.9	34
68	Benchmarking and performance measurement: a statistical analysis. <i>Benchmarking</i> , 2008, 15, 368-381.	4.6	32
69	Reconceptualising benchmarking development in UK organisations: the effects of size and sector. <i>International Journal of Productivity and Performance Management</i> , 2007, 56, 538-558.	3.7	31
70	Longitudinal development of innovation implementation in family-based SMEs. <i>International Journal of Entrepreneurial Behaviour and Research</i> , 2010, 16, 437-456.	3.8	31
71	Knowledge Management as a Source of Innovation and Competitive Advantage for SMEs in Peripheral Regions. <i>International Journal of Entrepreneurship and Innovation</i> , 2013, 14, 49-61.	2.3	31
72	A symbiosis of quality and innovation in SMEs: a multiple case study analysis. <i>Managerial Auditing Journal</i> , 2001, 16, 394-399.	3.0	30

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73	Large Scale Innovation Reengineering Methodology in SMEs. International Small Business Journal, 2002, 20, 33-52.	4.8	30
74	The role of the business excellence model in operational and strategic decision making. Management Decision, 2002, 40, 17-25.	3.9	30
75	An inquiry into the strategicâ€operational role of performance management in local government. International Journal of Public Sector Management, 2011, 24, 303-324.	1.8	30
76	Understanding Quadruple Helix relationships of university technology commercialisation: a micro-level approach. Studies in Higher Education, 2018, 43, 1058-1073.	4.5	30
77	Total quality management in strategy and operations: dynamic grounded models. Journal of Manufacturing Technology Management, 2004, 15, 254-266.	6.4	29
78	The effects of pollution prevention on performance. International Journal of Operations and Production Management, 2016, 36, 1333-1358.	5.9	29
79	Mission or margin? Using dynamic capabilities to manage tensions in social purpose organisationsâ€™ business model innovation. Journal of Business Research, 2021, 125, 643-657.	10.2	29
80	An exploratory study of knowledge flows: A case study of Public Sector Procurement. Total Quality Management and Business Excellence, 2008, 19, 57-66.	3.8	28
81	Technology alignment and business strategy: a performance measurement and Dynamic Capability perspective. International Journal of Production Research, 2017, 55, 7168-7186.	7.5	27
82	A sectoral study of ISO 9000 and TQM transitions: the UK and Irish brewing sector. Journal of Manufacturing Technology Management, 2002, 13, 255-263.	0.5	26
83	Reflecting on a TQMâ€based university/industry partnership. Management Decision, 2006, 44, 1422-1440.	3.9	26
84	From quality management to socially responsible organisations: the case for CSR. International Journal of Quality and Reliability Management, 2007, 24, 669-682.	2.0	26
85	An exploratory study of retaining and maintaining knowledge in university technology transfer processes. International Journal of Entrepreneurial Behaviour and Research, 2011, 17, 663-684.	3.8	26
86	Putting policy into practice: an exploratory study of SME innovation support in a peripheral UK region. Entrepreneurship and Regional Development, 2017, 29, 668-691.	3.3	26
87	Three leafed clover?: TQM, organisational excellence and business improvement. The TQM Journal, 2000, 12, 314-320.	0.8	25
88	Employee involvement in family and nonâ€familyâ€owned businesses in Great Britain. International Journal of Entrepreneurial Behaviour and Research, 2004, 10, 49-58.	3.8	25
89	Proof of concept processes in UK university technology transfer: an absorptive capacity perspective. R and D Management, 2009, 39, 192-210.	5.3	25
90	Strategic alignment and the supply chain for the steel stockholder sector: an exploratory case study analysis. Supply Chain Management, 2001, 6, 83-95.	6.4	24

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91	An evaluative framework for TQM dynamics in organisations. <i>International Journal of Operations and Production Management</i> , 2003, 23, 652-677.	5.9	24
92	Customer-orientated Six Sigma in call centre performance measurement. <i>International Journal of Quality and Reliability Management</i> , 2009, 26, 516-545.	2.0	24
93	An exploratory study of Principal Investigator roles in UK university Proof-of-Concept processes: an Absorptive Capacity perspective. <i>R and D Management</i> , 2010, 40, 455-473.	5.3	24
94	The links between organisational learning and total quality: a critical review. <i>Journal of European Industrial Training</i> , 1998, 22, 47-56.	0.9	23
95	An integrated business improvement methodology to refocus business improvement efforts. <i>Business Process Re-engineering &amp; Management Journal</i> , 1996, 2, 63-71.	0.4	22
96	Business model innovation within SPOs: Exploring the antecedents and mechanisms facilitating multi-level value co-creation within a value-network. <i>Journal of Business Research</i> , 2022, 141, 475-494.	10.2	22
97	Developing TQM: The Knowledge Management Contribution. <i>Journal of General Management</i> , 2001, 26, 47-61.	1.2	21
98	Innovation in Small-Scale Retailing. <i>International Journal of Entrepreneurship and Innovation</i> , 2013, 14, 81-93.	2.3	20
99	The role of operations management in public sector policy and practice alignment: a local government analysis. <i>Production Planning and Control</i> , 2013, 24, 988-1001.	8.8	20
100	The Evolution of the Incubator: Past, Present, and Future. <i>IEEE Transactions on Engineering Management</i> , 2021, 68, 265-271.	3.5	20
101	Evaluating best value through clustered benchmarking in UK local government: building control services. <i>International Journal of Public Sector Management</i> , 2002, 15, 438-457.	1.8	19
102	Technology and people factors in knowledge management: An empirical analysis. <i>Total Quality Management and Business Excellence</i> , 2003, 14, 215-224.	3.8	19
103	Consultation and communication in family businesses in Great Britain. <i>International Journal of Human Resource Management</i> , 2004, 15, 1424-1444.	5.3	19
104	Technological utilization for knowledge management. <i>Knowledge and Process Management</i> , 2004, 11, 175-184.	4.4	19
105	A TQM dynamics perspective on Baldrige and business excellence model comparisons. <i>Total Quality Management and Business Excellence</i> , 2005, 16, 771-791.	3.8	19
106	Developing a conceptual model of lead performance measurement and benchmarking. <i>International Journal of Operations and Production Management</i> , 2008, 28, 1153-1185.	5.9	19
107	The promise and problem with open innovation. <i>Technology Analysis and Strategic Management</i> , 2011, 23, 1-6.	3.5	19
108	The strategic impact and implementation of TQM. <i>The TQM Journal</i> , 2002, 14, 51-60.	0.8	18

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109	Knowledge management: a factor analysis of sector effects. <i>Journal of Knowledge Management</i> , 2009, 13, 44-59.	5.1	16
110	The Development of Absorptive Capacity-Based Innovation in a Construction SME. <i>International Journal of Entrepreneurship and Innovation</i> , 2010, 11, 231-244.	2.3	16
111	Engaging user communities with eParticipation technology: findings from a European project. <i>Technology Analysis and Strategic Management</i> , 2013, 25, 281-294.	3.5	16
112	An exploratory study of business excellence implementation in the United Arab Emirates (UAE) public sector. <i>International Journal of Quality and Reliability Management</i> , 2013, 30, 426-445.	2.0	16
113	The strategic impact and application of the business excellence model: implications for quality training and development. <i>Journal of European Industrial Training</i> , 2002, 26, 4-13.	0.9	15
114	Impacting organizational learning: the training and experiences of quality award examiners and assessors. <i>Journal of European Industrial Training</i> , 2003, 27, 16-21.	0.9	15
115	An empirical analysis of lead benchmarking and performance measurement. <i>International Journal of Quality and Reliability Management</i> , 2005, 22, 354-375.	2.0	14
116	Establishing ex ante public construction supply chain guidelines in the public procurement of schools' estate. <i>International Journal of Public Sector Management</i> , 2011, 24, 250-273.	1.8	14
117	The convergence of ICT, policy, intermediaries and society for technology transfer: evidence from European innovation projects. <i>Technology Analysis and Strategic Management</i> , 2013, 25, 249-252.	3.5	14
118	The role of performance measurement models in multi level alignment. <i>International Journal of Operations and Production Management</i> , 2014, 34, 1153-1183.	5.9	14
119	Evaluating the best value framework in UK local government services. <i>Public Administration and Development</i> , 2004, 24, 183-196.	1.8	13
120	A CONTEMPORARY AND SYSTEMATIC LITERATURE REVIEW OF USER-CENTRIC INNOVATION: A CONSUMER PERSPECTIVE. <i>International Journal of Innovation Management</i> , 2016, 20, 1650011.	1.2	13
121	A COMPARATIVE ANALYSIS OF INNOVATION STRATEGY AND IMPLEMENTATION IN THE U.K.: THE EFFECTS OF PERIPHERALITY. <i>International Journal of Innovation Management</i> , 2005, 09, 431-450.	1.2	12
122	The relationship between total quality management (TQM) and corporate strategy: the strategic impact of TQM. <i>Strategic Change</i> , 2001, 10, 439-448.	4.1	11
123	Developing strategic quality management: A research agenda. <i>Total Quality Management and Business Excellence</i> , 2002, 13, 507-522.	0.5	11
124	Developing management capability within a horizontal supply chain in performance measurement deployment and evolution: a Dynamic Capabilities and Goal Theory perspective. <i>Production Planning and Control</i> , 2017, 28, 610-628.	8.8	11
125	Re-engineering in public sector health care: a telecommunications case study. <i>International Journal of Health Care Quality Assurance</i> , 2001, 14, 218-227.	0.9	10
126	Decision making in the fragmented organisation: a utility perspective. <i>Management Decision</i> , 2001, 39, 461-469.	3.9	10



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127	Technology and market knowledge creation and idea generation: an integrated quality approach. <i>International Journal of Technology Management</i> , 2006, 34, 340.	0.5	10
128	Applying a longitudinal interpretive multi-case research method to study the employee impact of operations management systems in a micro firm setting. <i>Production Planning and Control</i> , 2018, 29, 1321-1331.	8.8	10
129	Smart, Remote, and Targeted Health Care Facilitation Through Connected Health: Qualitative Study. <i>Journal of Medical Internet Research</i> , 2020, 22, e14201.	4.3	10
130	An improved BPR approach for offline enabling processes. <i>Business Process Management Journal</i> , 1998, 4, 226-240.	4.2	9
131	A critical review of e-service in Northern Ireland Electricity. <i>Managing Service Quality</i> , 2003, 13, 463-470.	2.4	9
132	A longitudinal study of business improvement models: cross purposes or congruity?. <i>Managing Service Quality</i> , 2003, 13, 382-398.	2.4	9
133	Key determinants of organisational and technological innovation in UK SMEs: an empirical study. <i>International Journal of Entrepreneurship and Innovation Management</i> , 2008, 8, 1.	0.1	9
134	The role of Lean at the interface with between operations management and applied services within a large aerospace organisation: a boundary spanning perspective. <i>Production Planning and Control</i> , 2016, 27, 1298-1311.	8.8	9
135	How User-centric Innovation is Affecting Stakeholder Marketing Strategies: Exploratory Findings from the Music Industry. <i>European Management Review</i> , 2019, 16, 1175-1193.	3.7	9
136	A micro level investigation of stakeholder motives on university technology transfer business models. <i>Studies in Higher Education</i> , 2021, 46, 951-964.	4.5	9
137	The strategic placement of TQM in the organisation: a grounded study. <i>Managing Service Quality</i> , 2002, 12, 43-53.	2.4	8
138	The Strategic Dynamics of Total Quality Management: A Grounded Theory Research Study. <i>Quality Management Journal</i> , 2002, 9, 50-62.	1.4	8
139	A comparative analysis of trilateral and concurrent business improvement methodologies in the high technology sector. <i>International Journal of Manufacturing Technology and Management</i> , 2003, 5, 210.	0.1	8
140	The influences of critical incidents and lifecycle dynamics on innovation implementation constructs in SMEs: a longitudinal study. <i>International Journal of Technology Management</i> , 2010, 52, 189.	0.5	8
141	Examining networked NGO services: reconceptualising value co-creation. <i>International Journal of Operations and Production Management</i> , 2018, 38, 1540-1561.	5.9	8
142	The role of quality management in pharmaceutical development: clinical trials analysis. <i>International Journal of Health Care Quality Assurance</i> , 2002, 15, 106-123.	0.9	7
143	Adopting a learning-based approach to improve internal communications. <i>International Journal of Quality and Reliability Management</i> , 2003, 20, 774-794.	2.0	7
144	Development of a learning approach to business improvement strategy in rapidly changing business environments. <i>Strategic Change</i> , 1998, 7, 261-276.	4.1	6

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145	The contribution of learning organization principles to large-scale business process re-engineering. Knowledge and Process Management, 1999, 6, 176-183.	4.4	6
146	Managing quality in project-based emerging network organisations. International Journal of Quality and Reliability Management, 2000, 17, 364-376.	2.0	6
147	Fragmenting the function-process interface. Benchmarking, 2001, 8, 332-349.	4.6	6
148	A grounded multi-model framework for TQM dynamics. International Journal of Quality and Reliability Management, 2002, 19, 710-736.	2.0	6
149	A business process improvement methodology which incorporates learning organization concepts. Total Quality Management and Business Excellence, 1997, 8, 221-225.	0.5	5
150	Organizational Change Evaluation: Towards a more Subjective Approach. Journal of General Management, 1999, 25, 59-81.	1.2	5
151	Choosing the Best Business Improvement Strategy: The Effects of Organisational Size and Sector on Management Decision-Making. Journal of General Management, 2006, 32, 13-29.	1.2	5
152	How Geographical Isolation and Aging in Place Can Be Accommodated Through Connected Health Stakeholder Management: Qualitative Study With Focus Groups. Journal of Medical Internet Research, 2020, 22, e15976.	4.3	5
153	Barriers to Micro Food Enterprise Engagement in Business Support Programmes. International Journal of Entrepreneurship and Innovation, 2014, 15, 205-217.	2.3	4
154	Energizing the business - creating business excellence in a service based electrical utility. Managing Service Quality, 1999, 9, 389-395.	2.4	3
155	Reengineering based change in the further education sector in Northern Ireland - A qualitative study. Business Process Management Journal, 2001, 7, 50-64.	4.2	3
156	Strategic business improvement approaches to capital expenditure processes in manufacturing. Journal of Manufacturing Technology Management, 2002, 13, 7-17.	0.5	3
157	An innovative approach to evaluating organisational change. International Journal of Technology Management, 2005, 30, 11.	0.5	3
158	Cross-mapping strategic and quality processes: a best practice analysis. International Journal of Process Management and Benchmarking, 2005, 1, 25.	0.2	3
159	A comparative analysis of quality management standards for contract research organisations in clinical trials. International Journal of Health Care Quality Assurance, 2007, 20, 16-33.	0.9	3
160	A framework to manage the innovation strategies of new technology based firms. , 2011, , .		3
161	“Seeds”™ for Growth? Policy and Support for Micro Rural Food Enterprises in a Peripheral Region. Contemporary Issues in Entrepreneurship Research, 2014, , 233-257.	0.5	3
162	The Effect of Business Improvement Methods on Innovation in Small and Medium-Sized Enterprises in Peripheral Regions. Regional Studies, 2016, 50, 2040-2054.	4.4	3

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163	Developing an appropriate quality award for Northern Ireland. <i>Managing Service Quality</i> , 1996, 6, 22-25.	2.4	2
164	Exploring components of business improvement in the business sector. <i>Total Quality Management and Business Excellence</i> , 1999, 10, 653-658.	0.5	2
165	Developing reengineering based change: the contribution from knowledge management. <i>Strategic Change</i> , 2000, 9, 363-377.	4.1	2
166	The strategic "pull" and operational "push" of total quality management in UK regional electricity service companies. <i>International Journal of Quality and Reliability Management</i> , 2003, 20, 436-457.	2.0	2
167	Assessing the business and employee benefits resulting from the implementation of NVQs. <i>Education and Training</i> , 2004, 46, 138-152.	3.1	2
168	Development of an Integrated Policy and Support Programme for Micro Rural Food Enterprises in an EU Peripheral Region. <i>International Journal of Entrepreneurship and Innovation</i> , 2015, 16, 145-150.	2.3	2
169	A Contemporary and Systematic Literature Review of User-centric Innovation: A Consumer Perspective. <i>Series on Technology Management</i> , 2019, , 3-46.	0.1	2
170	Reconceptualising quality models to achieve innovation objectives. <i>International Journal of Technology Management</i> , 2007, 37, 13.	0.5	1
171	Knowledge management as a catalyst for innovation within organizations: a qualitative study. <i>Knowledge and Process Management</i> , 2000, 7, 233-241.	4.4	1
172	Guest Editorial: Incubators and Accelerators: Integrating Evolving Incubator Models and Learning from the Past. <i>IEEE Transactions on Engineering Management</i> , 2022, 69, 1678-1681.	3.5	1
173	Strategic Improvement or Service Measures? Best Value in UK Local Government. <i>Public Policy and Administration</i> , 2004, 19, 57-81.	2.0	0
174	The impact of the QUEST quality award on the public leisure sector. <i>International Journal of Services, Technology and Management</i> , 2004, 5, 284.	0.1	0
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