

# Bora Kolfal

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2334329/publications.pdf>

Version: 2024-02-01

14  
papers

395  
citations

932766

10  
h-index

1125271

13  
g-index

14  
all docs

14  
docs citations

14  
times ranked

361  
citing authors

#	ARTICLE	IF	CITATIONS
1	A Markov Chain Model for an EMS System with Repositioning. <i>Production and Operations Management</i> , 2013, 22, 216-231.	2.1	86
2	Call-Center Labor Cross-Training: It's a Small World After All. <i>Management Science</i> , 2007, 53, 1102-1112.	2.4	73
3	Load effect on service times. <i>European Journal of Operational Research</i> , 2019, 279, 673-686.	3.5	60
4	Modeling Load and Overwork Effects in Queueing Systems with Adaptive Service Rates. <i>Operations Research</i> , 2016, 64, 867-885.	1.2	36
5	Capability flexibility: a decision support methodology for parallel service and manufacturing systems with flexible servers. <i>IIE Transactions</i> , 2011, 43, 363-382.	2.1	26
6	Appointment scheduling with multiple providers and stochastic service times. <i>European Journal of Operational Research</i> , 2019, 277, 667-683.	3.5	25
7	The $\alpha$ -W-network and the dynamic control of unreliable flexible servers. <i>IIE Transactions</i> , 2011, 43, 893-907.	2.1	21
8	Maximizing throughput in finite-source parallel queue systems. <i>European Journal of Operational Research</i> , 2012, 217, 554-559.	3.5	19
9	When does the rule apply to finite-population queueing systems?. <i>Operations Research Letters</i> , 2005, 33, 301-304.	0.5	17
10	Load Effect on Service Times. <i>SSRN Electronic Journal</i> , 0, , .	0.4	14
11	Market Impact on IT Security Spending. <i>Decision Sciences</i> , 2013, 44, 517-556.	3.2	13
12	Process flexibility and inventory flexibility via product substitution. <i>Flexible Services and Manufacturing Journal</i> , 2014, 26, 320.	1.9	2
13	Modeling Yellow and Red Alert Durations for Ambulance Systems. <i>Production and Operations Management</i> , 2020, 29, 1972-1991.	2.1	2
14	Business-to-Consumer Platform Strategy. <i>ACM Transactions on Management Information Systems</i> , 2017, 8, 1-42.	2.1	1