

# Renata F Guzzo

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2159996/publications.pdf>

Version: 2024-02-01

8  
papers

218  
citations

1478505

6  
h-index

1588992

8  
g-index

8  
all docs

8  
docs citations

8  
times ranked

141  
citing authors

#	ARTICLE	IF	CITATIONS
1	Organizational trust in times of COVID-19: Hospitality employees' affective responses to managers' communication. <i>International Journal of Hospitality Management</i> , 2021, 93, 102778.	8.8	70
2	A Micro-Level View of CSR: A Hospitality Management Systematic Literature Review. <i>Cornell Hospitality Quarterly</i> , 2020, 61, 332-352.	3.8	69
3	Workplace ostracism: Impact on social capital, organizational trust, and service recovery performance. <i>Journal of Hospitality and Tourism Management</i> , 2022, 50, 119-126.	6.6	21
4	Corporate Social Responsibility and Individual Outcomes: The Mediating Role of Gratitude and Compassion at Work. <i>Cornell Hospitality Quarterly</i> , 2022, 63, 350-368.	3.8	20
5	How CSR and well-being affect work-related outcomes: a hospitality industry perspective. <i>International Journal of Contemporary Hospitality Management</i> , 2022, 34, 1470-1490.	8.0	18
6	Examining Applicant Online Recruitment: The Use of Fictitious Websites in Experimental Studies. <i>Cornell Hospitality Quarterly</i> , 2021, 62, 76-88.	3.8	9
7	Millennial Attitudes Toward Online and Traditional Training Methods: The Role of Training Utility and Satisfaction. <i>Cornell Hospitality Quarterly</i> , 2019, 60, 320-334.	3.8	6
8	CSR influence on job pursuit intentions: Perspectives from the lodging industry. <i>Journal of Hospitality and Tourism Management</i> , 2022, 50, 214-222.	6.6	5