

Josephine Go Jefferies

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2145220/publications.pdf>

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7
papers

187
citations

1684188
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1872680
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g-index

7
all docs

7
docs citations

7
times ranked

179
citing authors

#	ARTICLE	IF	CITATIONS
1	Human-GDPR Interaction: Practical Experiences of Accessing Personal Data. , 2022, , .		13
2	Service innovation through resource integration: An empirical examination of co-created value using telehealth services. <i>Public Policy and Administration</i> , 2021, 36, 69-88.	2.0	16
3	Consumers on the Job: Contextualization Crafting in Expert Services. <i>Journal of Service Research</i> , 2021, 24, 520-541.	12.2	15
4	Transforming technology-mediated health-care services through strategic sense-giving. <i>Journal of Services Marketing</i> , 2020, 34, 909-920.	3.0	4
5	Customer boundary work to navigate institutional arrangements around service interactions: Exploring the case of telehealth. <i>Journal of Business Research</i> , 2019, 105, 420-433.	10.2	30
6	Transforming community well-being through patients' lived experiences. <i>Journal of Business Research</i> , 2019, 100, 376-391.	10.2	42
7	Responsibility and Well-Being: Resource Integration under Responsibilization in Expert Services. <i>Journal of Public Policy and Marketing</i> , 2016, 35, 262-279.	3.4	67