

# Frank K Y Chan

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/2060683/publications.pdf>

Version: 2024-02-01

13  
papers

1,721  
citations

840585

11  
h-index

1199470

12  
g-index

14  
all docs

14  
docs citations

14  
times ranked

1341  
citing authors

#	ARTICLE	IF	CITATIONS
1	Extending the two-stage information systems continuance model: incorporating UTAUT predictors and the role of context. <i>Information Systems Journal</i> , 2011, 21, 527-555.	4.1	499
2	A Framework and Guidelines for Context-Specific Theorizing in Information Systems Research. <i>Information Systems Research</i> , 2014, 25, 111-136.	2.2	359
3	Managing Citizensâ€™ Uncertainty in E-Government Services: The Mediating and Moderating Roles of Transparency and Trust. <i>Information Systems Research</i> , 2016, 27, 87-111.	2.2	224
4	Acceptance of agile methodologies: A critical review and conceptual framework. <i>Decision Support Systems</i> , 2009, 46, 803-814.	3.5	153
5	Designing e-government services: Key service attributes and citizensâ€™ preference structures. <i>Journal of Operations Management</i> , 2012, 30, 116-133.	3.3	141
6	Determinants of service quality and continuance intention of online services: The case of eTax. <i>Journal of the Association for Information Science and Technology</i> , 2009, 60, 292-306.	2.6	103
7	Childrenâ€™s Internet Addiction, Family-to-Work Conflict, and Job Outcomes: A Study of Parentâ€“Child Dyads. <i>MIS Quarterly: Management Information Systems</i> , 2019, 43, 903-927.	3.1	79
8	Drivers and Inhibitors of Internet Privacy Concern: A Multidimensional Development Theory Perspective. <i>Journal of Business Ethics</i> , 2021, 168, 539-564.	3.7	54
9	How agile software development methods reduce work exhaustion: Insights on role perceptions and organizational skills. <i>Information Systems Journal</i> , 2020, 30, 733-761.	4.1	45
10	Service Design and Citizen Satisfaction with E-Government Services: A Multidimensional Perspective. <i>Public Administration Review</i> , 2021, 81, 874-894.	2.9	37
11	Customersâ€™ tolerance for validation in omnichannel retail stores. <i>International Journal of Logistics Management</i> , 2018, 29, 704-722.	4.1	24
12	Drivers and Inhibitors of Internet Privacy Concern: A Multidimensional Development Theory Perspective. <i>SSRN Electronic Journal</i> , 0, , .	0.4	2
13	Service Design and Citizen Satisfaction with E-Government Services: A Multidimensional Perspective. <i>SSRN Electronic Journal</i> , 0, , .	0.4	0