Lorelle Frazer

List of Publications by Year in descending order

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394421 477307 48 976 19 29 citations h-index g-index papers 50 50 50 355 times ranked docs citations citing authors all docs

#	Article	lF	CITATIONS
1	Exits and expectations: why disappointed franchisees leave. Journal of Business Research, 2005, 58, 1534-1542.	10.2	72
2	Surviving an economic downturn: Dynamic capabilities of SMEs. Journal of Business Research, 2021, 128, 109-123.	10.2	65
3	Causes of disruption to franchise operations. Journal of Business Research, 2001, 54, 227-234.	10.2	47
4	Examining the Role of Franchisee Normative Expectations in Relationship Evaluation. Journal of Retailing, 2013, 89, 219-230.	6.2	45
5	New perspectives on the causes of franchising conflict in Australia. Asia Pacific Journal of Marketing and Logistics, 2010, 22, 135-155.	3.2	42
6	Internal branding: Franchisor leadership as a critical determinant. Journal of Business Research, 2013, 66, 158-164.	10.2	41
7	Predicting Multiple Unit Franchising. Journal of Marketing Channels, 2003, 10, 53-82.	0.4	40
8	Investment incentives for single and multiple unit franchisees. Qualitative Market Research, 2006, 9, 225-242.	1.5	37
9	What went wrong? Franchisors and franchisees disclose the causes of conflict in franchising. Qualitative Market Research, 2012, 15, 87-103.	1.5	35
10	The Effective Delivery of Franchisor Services: A Comparison of U.S. and German Support Practices for Franchisees. Journal of Marketing Channels, 2008, 15, 315-335.	0.4	30
11	Power and control in the franchise network: an investigation of ex-franchisees and brand piracy. Journal of Marketing Management, 2007, 23, 1037-1054.	2.3	25
12	McCafe: The McDonald's co-branding experience. Journal of Brand Management, 2007, 14, 442-457.	3.5	24
13	Mature franchise systems use multiple unit franchising to leverage learning economies and sustain systemwide growth. Asia Pacific Journal of Marketing and Logistics, 2007, 19, 107-126.	3.2	23
14	Motivations for franchisors to use flat continuing franchise fees. Journal of Consumer Marketing, 1998, 15, 587-597.	2.3	22
15	Servicing customers directly. European Journal of Marketing, 2003, 37, 594-613.	2.9	22
16	Entrepreneurial franchisees have hidden superior marketing systems. Qualitative Market Research, 2006, 9, 73-85.	1.5	22
17	The effect of pre-entry information on relational outcomes in franchising. European Journal of Marketing, 2014, 48, 193-217.	2.9	22
18	Introducing Franchising Regulation. Journal of Marketing Channels, 2002, 10, 39-56.	0.4	21

#	Article	IF	Citations
19	Franchisors do their homework before entering international markets: Experiences from the Australian franchising sector. International Entrepreneurship and Management Journal, 2007, 3, 437-452.	5.0	21
20	Assessing Franchising Sector Maturity: Australian Evidence. Australasian Marketing Journal, 2000, 8, 33-46.	5.4	20
21	The Impact of Internet Use on Inter-Firm Relationships in Australian Service Industries. Australasian Marketing Journal, 2003, $11,10$ -22.	5.4	20
22	What Prospective Franchisees Are Seeking. Journal of Marketing Channels, 2010, 17, 69-87.	0.4	20
23	Building franchisee trust in their franchisor: insights from the franchise sector. Qualitative Market Research, 2016, 19, 65-83.	1.5	19
24	PROCESSUAL ANTECEDENTS OF PERCEIVED CHANNEL CONFLICT IN FRANCHISING. Journal of Business Economics and Management, 2014, 15, 316-334.	2.4	17
25	The Effects of E-Commerce on Franchising: Practical Implications and Models. Australasian Marketing Journal, 2019, 27, 158-168.	5.4	14
26	Australian Franchisor Websites: Moving towards Network Behaviour. Journal of Theoretical and Applied Electronic Commerce Research, 2006, 1, 56-64.	5.7	14
27	Internationalization Modeling: A Comparative Analysis of American and Australian Franchise Firms. Journal of Marketing Channels, 2012, 19, 77-97.	0.4	12
28	Pioneering Asian Franchise Brands: Pho24 in Vietnam. Journal of Marketing Channels, 2012, 19, 295-309.	0.4	9
29	Franchisor Insolvency in Australia: Profiles, Factors, and Impacts. Journal of Marketing Channels, 2015, 22, 311-332.	0.4	9
30	Predicting Organizational Form Choice from Pre-Entry Characteristics of Franchisees. Australasian Marketing Journal, 2018, 26, 49-58.	5.4	9
31	Innovative Fee Structures by Australian Franchisors. Small Enterprise Research: the Journal of SEAANZ, 1998, 6, 10-30.	1.9	8
32	What to expect after the honeymoon: evolutionary psychology of part-time franchising. Journal of Strategic Marketing, 2020, 28, 702-726.	5.5	8
33	Female franchisees; a lost opportunity for franchising sector growth?. Journal of Strategic Marketing, 2020, 28, 107-122.	5.5	8
34	A Multiple Case Analysis of Franchised Co-Branding. Australasian Marketing Journal, 2007, 15, 68-80.	5.4	7
35	EÂcommerce structures for retail and service franchises. Asia Pacific Journal of Marketing and Logistics, 2021, 33, 1292-1308.	3.2	7
36	Encouraging Indigenous Self-Employment in Franchising. Contributions To Management Science, 2019, , 69-87.	0.5	6

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37	Collaboration, communication, support, and relationships in the context of e-commerce within the franchising sector. Journal of Strategic Marketing, 2020, , 1-23.	5.5	6
38	Franchisee advisory councils and justice: franchisees finding their voice. Journal of Strategic Marketing, 2022, 30, 201-220.	5. 5	5
39	A model of entrepreneurship education in franchising – application of outside-in marketing with a behavioural focus. Journal of Business and Industrial Marketing, 2020, 35, 116-133.	3.0	4
40	The experience of regret in small business failure: who's to blame?. European Journal of Marketing, 2021, 55, 2201-2238.	2.9	4
41	Work Hard, Play Hard: Work-Life Balance in Small Business. Contributions To Management Science, 2019, , 195-213.	0.5	3
42	A Western franchise in Shanghai, China: a late entrant's success. Journal of Strategic Marketing, 2022, 30, 606-626.	5.5	2
43	The Adequacy of Preâ€purchase Due Diligence in Independent Small Business and Franchising. Australian Accounting Review, 2018, 28, 127-139.	4.6	1
44	Understanding Cultural Diversity in Franchising: Recommendations and Implications for Recruitment of Migrant Franchisees., 2020,, 53-71.		1
45	Relationship marketing in franchising and retailing. Journal of Strategic Marketing, 2020, , 1-2.	5.5	1
46	A Case Study on the Informational Efficiency of Markets: The Market for Horse Racing in Australia. Journal of Gambling Studies, 1998, 14, 401-411.	1.6	0
47	The Domino Effect: How Ansett Airlines' Failure Impacted on Traveland Franchisees. SSRN Electronic Journal, 2006, , .	0.4	0
48	Franchise Risk Ecology: A Risk Ecology for Analyzing, Mitigating, and Pricing Franchisee-contracted Risks., 2020,, 117-131.		0