Glenn Robert,, Ba

List of Publications by Year in Descending Order

107	7,887	31	88
papers	citations	h-index	g-index
118	9,367	3	6
ext. papers	ext. citations	avg, IF	L-index

#	Paper	IF	Citations
107	Co-designing models for the communication of genomic results for rare diseases: a comparative study in the Czech Republic and the United Kingdom.. *Journal of Community Genetics*, **2022**, 1	2.5	0
106	Addressing inactivity after stroke: The Collaborative Rehabilitation in Acute Stroke (CREATE) study. *International Journal of Stroke*, **2021**, 16, 669-682	6.3	4
105	A co-design study to develop supportive interventions to improve psychological and social adaptation among adults with new-onset type 1 diabetes in Denmark and the UK. *BMJ Open*, **2021**, 11, e051430	3	0
104	Exploring liminality in the co-design of rehabilitation environments: The case of one acute stroke unit. *Health and Place*, **2021**, 72, 102695	4.6	0
103	Developing a novel intervention for type 1 diabetes and disordered eating using a participatory action design process: Safe management of people with Type 1 diabetes and EAting Disorders studY (STEADY). *Diabetic Medicine*, **2021**, e14749	3.5	1
102	Clinician and patient experiences when providing and receiving information and support for managing chemotherapy-induced peripheral neuropathy: A qualitative multiple methods study. *European Journal of Cancer Care*, **2021**, e13517	2.4	1
101	Understanding amputation care in England and Scotland: a qualitative exploration of patient stories posted on an online patient feedback site. *Disability and Rehabilitation*, **2021**, 1-9	2.4	1
100	Co-designing Healthcare Services with Patients **2021**, 313-333		7
99	A systematic review of behavioural and exercise interventions for the prevention and management of chemotherapy-induced peripheral neuropathy symptoms. *Journal of Cancer Survivorship*, **2021**, 1	5.1	8
98	Patient experience data as enacted: Sociomaterial perspectives and 'singular-multiples' in health care quality improvement research. *Sociology of Health and Illness*, **2021**, 43, 1032-1050	3	3
97	Developing a theory-informed complex intervention to improve nurse-patient therapeutic engagement employing Experience-based Co-design and the Behaviour Change Wheel: an acute mental health ward case study. *BMJ Open*, **2021**, 11, e047114	3	4
96	Doing nothing? An ethnography of patients' (In)activity on an acute stroke unit. *Health (United Kingdom)*, **2021**, 1363459320969784	1.9	3
95	Is the end in sight? A study of how and why services are decommissioned in the English National Health Service. *Sociology of Health and Illness*, **2021**, 43, 441-458	3	3
94	An outbreak of appreciation: A discursive analysis of tweets of gratitude expressed to the National Health Service at the outset of the COVID-19 pandemic. *Health Expectations*, **2021**,	3.7	2
93	Applying Elinor Ostrom's Design Principles to Guide Co-Design in Health(care) Improvement: A Case Study with Citizens Returning to the Community from Jail in Los Angeles County. *International Journal of Integrated Care*, **2021**, 21, 7	2	3
92	"What matters to me": A multi-method qualitative study exploring service users', carers' and clinicians' needs and experiences of therapeutic engagement on acute mental health wards. *International Journal of Mental Health Nursing*, **2021**, 30, 703-714	3.8	5
91	Co-designing organisational improvements and interventions to increase inpatient activity in four stroke units in England: a mixed-methods process evaluation using normalisation process theory. *BMJ Open*, **2021**, 11, e042723	3	5

#	Reference	IF	Cites
90	Enabling 'citizen voice' in the English health and social care system: A national survey of the organizational structures, relationships and impacts of local Healthwatch in England. *Health Expectations*, **2020**, 23, 1108-1117	3.7	2
89	Lost in the shadows: reflections on the dark side of co-production. *Health Research Policy and Systems*, **2020**, 18, 43	3.7	65
88	Using co-production to increase activity in acute stroke units: the CREATE mixed-methods study. *Health Services and Delivery Research*, **2020**, 8, 1-136	1.5	3
87	Is Co-production Just Really Good PPI? Making Sense of Patient and Public Involvement and Co-production Networks. *Organizational Behaviour in Health Care*, **2020**, 213-237	0.6	12
86	Enacting quality improvement in ten European hospitals: a dualities approach. *BMC Health Services Research*, **2020**, 20, 658	2.9	3
85	Exploring the conceptualisation and study of freebirthing as a historical and social phenomenon: a meta-narrative review of diverse research traditions. *Medical Humanities*, **2020**, 46, 512-524	1.4	6
84	Exploring the sustainability of quality improvement interventions in healthcare organisations: a multiple methods study of the 10-year impact of the 'Productive Ward: Releasing Time to Care' programme in English acute hospitals. *BMJ Quality and Safety*, **2020**, 29, 31-40	5.4	40
83	Gratitude in Health Care: A Meta-narrative Review. *Qualitative Health Research*, **2020**, 30, 2303-2315	3.9	12
82	Response to "comments on: involving service users in the qualitative analysis of patient narratives to support healthcare quality improvement. *Research Involvement and Engagement*, **2019**, 5, 26	4.4	0
81	Translating research on quality improvement in five European countries into a reflective guide for hospital leaders: the 'QUASER Hospital Guide'. *International Journal for Quality in Health Care*, **2019**, 31, G87-G96	1.9	9
80	Explaining organisational responses to a board-level quality improvement intervention: findings from an evaluation in six providers in the English National Health Service. *BMJ Quality and Safety*, **2019**, 28, 198-204	5.4	14
79	Call for Papers by IJPA for a Special Issue on Engaging Vulnerable Populations in the Co-Production of Public Services. *International Journal of Public Administration*, **2019**, 42, 706-706	1.7	
78	Conceptualising nurse-patient therapeutic engagement on acute mental health wards: An integrative review. *International Journal of Nursing Studies*, **2019**, 93, 106-118	5.8	28
77	Involving service users in the qualitative analysis of patient narratives to support healthcare quality improvement. *Research Involvement and Engagement*, **2019**, 5, 1	4.4	35
76	Codesigning health and other public services with vulnerable and disadvantaged populations: Insights from an international collaboration. *Health Expectations*, **2019**, 22, 284-297	3.7	30
75	The origins and implementation of an intervention to support healthcare staff to deliver compassionate care: exploring fidelity and adaptation in the transfer of Schwartz Center Rounds from the United States to the United Kingdom. *BMC Health Services Research*, **2019**, 19, 457	2.9	6
74	Organisational strategies and practices to improve care using patient experience data in acute NHS hospital trusts: an ethnographic study. *Health Services and Delivery Research*, **2019**, 7, 1-112	1.5	6
73	The 10-year impact of a ward-level quality improvement intervention in acute hospitals: a multiple methods study. *Health Services and Delivery Research*, **2019**, 7, 1-172	1.5	1

72	Exploring, measuring and enhancing the coproduction of health and well-being at the national, regional and local levels through comparative case studies in Sweden and England: the 'Samskapa' research programme protocol. *BMJ Open*, **2019**, 9, e029723	3	13
71	Ethics of limb disposal: dignity and the medical waste stockpiling scandal. *Journal of Medical Ethics*, **2019**, 45, 575-578	2.5	5
70	Co-creative approaches to knowledge production: what next for bridging the research to practice gap?. *Evidence and Policy*, **2019**, 15, 331-337	2.1	14
69	The Participatory Zeitgeist: an explanatory theoretical model of change in an era of coproduction and codesign in healthcare improvement. *Medical Humanities*, **2019**, 45, 247-257	1.4	79
68	Emergency department staff priorities for improving palliative care provision for older people: A qualitative study. *Palliative Medicine*, **2018**, 32, 417-425	5.5	21
67	Doing More with Less in Health Care: Findings from a Multi-Method Study of Decommissioning in the English National Health Service. *Journal of Social Policy*, **2018**, 47, 543-564	0.9	10
66	'It's sometimes hard to tell what patients are playing at': How healthcare professionals make sense of why patients and families complain about care. *Health (United Kingdom)*, **2018**, 22, 603-623	1.9	15
65	Using Experience-based Co-design with older patients, their families and staff to improve palliative care experiences in the Emergency Department: A reflective critique on the process and outcomes. *International Journal of Nursing Studies*, **2017**, 68, 83-94	5.8	44
64	New models to support the professional education of health visitors: A qualitative study of the role of space and place in creating 'community of learning hubs'. *Nurse Education Today*, **2017**, 54, 69-76	3.7	3
63	Nursing work and sensory experiences of hospital design: A before and after qualitative study following a move to all-single room inpatient accommodation. *Health and Place*, **2017**, 46, 121-129	4.6	26
62	What outcomes are associated with developing and implementing co-produced interventions in acute healthcare settings? A rapid evidence synthesis. *BMJ Open*, **2017**, 7, e014650	3	67
61	Exploring the adoption of Schwartz Center Rounds as an organisational innovation to improve staff well-being in England, 2009-2015. *BMJ Open*, **2017**, 7, e014326	3	26
60	How do hospital boards govern for quality improvement? A mixed methods study of 15 organisations in England. *BMJ Quality and Safety*, **2017**, 26, 978-986	5.4	38
59	Taking data seriously: the value of actor-network theory in rethinking patient experience data. *Journal of Health Services Research and Policy*, **2017**, 22, 134-136	2.4	7
58	Training Genetic Counsellors to Deliver an Innovative Therapeutic Intervention: their Views and Experience of Facilitating Multi-Family Discussion Groups. *Journal of Genetic Counseling*, **2017**, 26, 199-214	2.5	10
57	Decommissioning health care: identifying best practice through primary and secondary research a prospective mixed-methods study. *Health Services and Delivery Research*, **2017**, 5, 1-194	1.5	11
56	One size fits all? Mixed methods evaluation of the impact of 100% single-room accommodation on staff and patient experience, safety and costs. *BMJ Quality and Safety*, **2016**, 25, 241-56	5.4	66
55	Using institutional theory to analyse hospital responses to external demands for finance and quality in five European countries. *Journal of Health Services Research and Policy*, **2016**, 21, 109-17	2.4	26

54   An open letter to The BMJ editors on qualitative research. *BMJ, The*, **2016**, 352, i563   5.9   179

53   Developing an intervention to facilitate family communication about inherited genetic conditions, and training genetic counsellors in its delivery. *European Journal of Human Genetics*, **2016**, 24, 794-802   5.3   27

52   Improving childhood nutrition and wellness in South Africa: involving mothers/caregivers of malnourished or HIV positive children and health care workers as co-designers to enhance a local quality improvement intervention. *BMC Health Services Research*, **2016**, 16, 358   2.9   11

51   What patients do and their impact on implementation. *Journal of Health Organization and Management*, **2016**, 30, 258-78   1.9   34

50   Enhancing the experience of carers in the chemotherapy outpatient setting: an exploratory randomised controlled trial to test impact, acceptability and feasibility of a complex intervention co-designed by carers and staff. *Supportive Care in Cancer*, **2015**, 23, 3069-80   3.9   28

49   Sustaining improvement? The 20-year Jönköping quality improvement program revisited. *Quality Management in Health Care*, **2015**, 24, 21-37   1   25

48   Response to: 'A 'work smarter, not harder' approach to improving healthcare quality' by Hayes et al. *BMJ Quality and Safety*, **2015**, 24, 407-8   5.4   2

47   Experience based co-design reduces formal complaints on an acute mental health ward. *BMJ Quality Improvement Reports*, **2015**, 4,   12

46   Patients and staff as codesigners of healthcare services. *BMJ, The*, **2015**, 350, g7714   5.9   187

45   Experience-based Co-design and Healthcare Improvement: Realizing Participatory Design in the Public Sector. *Design Journal*, **2015**, 18, 227-248   0.6   193

44   Exploring the Legacies of Filmed Patient Narratives: The Interpretation and Appropriation of Patient Films by Health Care Staff. *Qualitative Health Research*, **2015**, 25, 1241-50   3.9   9

43   Evaluating a major innovation in hospital design: workforce implications and impact on patient and staff experiences of all single room hospital accommodation. *Health Services and Delivery Research*, **2015**, 3, 1-304   1.5   31

42   Understanding and improving patient experience: a national survey of training courses provided by higher education providers and healthcare organizations in England. *Nurse Education Today*, **2014**, 34, 112-20   3.7   6

41   Investigating the organisational impacts of quality improvement: a protocol for a realist evaluation of improvement approaches drawing on the Resource Based View of the Firm. *BMJ Open*, **2014**, 4, e005650   2   3

40   Disentangling rhetoric and reality: an international Delphi study of factors and processes that facilitate the successful implementation of decisions to decommission healthcare services. *Implementation Science*, **2014**, 9, 123   8.4   34

39   Exploring the nature and impact of leadership on the local implementation of the Productive Ward Releasing Time to Care. *Journal of Health Organization and Management*, **2014**, 28, 154-76   1.9   20

38   Using a national archive of patient experience narratives to promote local patient-centered quality improvement: an ethnographic process evaluation of 'accelerated' experience-based co-design. *Journal of Health Services Research and Policy*, **2014**, 19, 200-7   2.4   60

37   Applying different quality and safety models in healthcare improvement work: Boundary objects and system thinking. *Reliability Engineering and System Safety*, **2014**, 125, 134-144   6.3   14

36	Testing accelerated experience-based co-design: a qualitative study of using a national archive of patient experience narrative interviews to promote rapid patient-centred service improvement. *Health Services and Delivery Research*, **2014**, 2, 1-122	1.5	46
35	Co-producing novel wound care products for Epidermolysis bullosa; an empirical case study of the use of surrogates in the design and prototype development process. *International Wound Journal*, **2013**, 10, 265-73	2.6	2
34	Investigating the use of patient involvement and patient experience in quality improvement in Norway: rhetoric or reality?. *BMC Health Services Research*, **2013**, 13, 206	2.9	74
33	Mechanisms can help to use patients' experiences of chronic disease in research and practice: an interpretive synthesis. *Journal of Clinical Epidemiology*, **2013**, 66, 856-64	5.7	16
32	Measuring relational aspects of hospital care in England with the 'Patient Evaluation of Emotional Care during Hospitalisation' (PEECH) survey questionnaire. *BMJ Open*, **2013**, 3,	3	25
31	Prospects for comparing European hospitals in terms of quality and safety: lessons from a comparative study in five countries. *International Journal for Quality in Health Care*, **2013**, 25, 1-7	1.9	28
30	'Catching up': The significance of occupational communities for the delivery of high quality home care by community nurses. *Health (United Kingdom)*, **2013**, 17, 422-38	1.9	7
29	Testing Accelerated Experience-Based Co-design: Using a National Archive of Patient Experience Narrative Interviews to Promote Rapid Patient-Centred Service Improvement **2013**, 173-185		4
28	'Poppets and parcels': the links between staff experience of work and acutely ill older peoples' experience of hospital care. *International Journal of Older People Nursing*, **2012**, 7, 83-94	2.3	79
27	Implementing patient-centred cancer care: using experience-based co-design to improve patient experience in breast and lung cancer services. *Supportive Care in Cancer*, **2012**, 20, 2639-47	3.9	111
26	Using patients' experiences to identify priorities for quality improvement in breast cancer care: patient narratives, surveys or both?. *BMC Health Services Research*, **2012**, 12, 271	2.9	80
25	Implementing large-scale quality improvement: lessons from The Productive Ward: Releasing Time to Care. *International Journal of Health Care Quality Assurance*, **2012**, 25, 237-53	1.3	52
24	The adoption, local implementation and assimilation into routine nursing practice of a national quality improvement programme: the Productive Ward in England. *Journal of Clinical Nursing*, **2011**, 20, 1196-207	3.2	36
23	A longitudinal, multi-level comparative study of quality and safety in European hospitals: the QUASER study protocol. *BMC Health Services Research*, **2011**, 11, 285	2.9	34
22	Adopting and assimilating new non-pharmaceutical technologies into health care: a systematic review. *Journal of Health Services Research and Policy*, **2010**, 15, 243-50	2.4	81
21	The Clinical Services Redesign Program in New South Wales: perceptions of senior health managers. *Australian Health Review*, **2010**, 34, 352-9	1.8	4
20	Technological innovations: from bench to bedside. *Nursing Management*, **2009**, 16, 20-1	1.4	
19	Toward More User-Centric OD: Lessons From the Field of Experience-Based Design and a Case Study. *Journal of Applied Behavioral Science, The*, **2007**, 43, 41-66	1.8	85

18	Using a Design Approach to Assist Large-Scale Organizational Change: 10 High Impact Changes to Improve the National Health Service in England. *Journal of Applied Behavioral Science, The*, **2007**, 43, 135-152	1.8	37
17	'Build it and they will come' or will they? Choice, policy paradoxes and the case of NHS treatment centres. *Policy and Politics*, **2006**, 34, 651-672	2.1	7
16	Experience-based design: from redesigning the system around the patient to co-designing services with the patient. *Quality and Safety in Health Care*, **2006**, 15, 307-10		469
15	Lost in Translation: A Multi-Level Case Study of the Metamorphosis of Meanings and Action in Public Sector Organizational Innovation. *Public Administration*, **2006**, 84, 59-79	2.3	49
14	Storylines of research in diffusion of innovation: a meta-narrative approach to systematic review. *Social Science and Medicine*, **2005**, 61, 417-30	5.1	486
13	Diffusion of innovations in service organizations: systematic review and recommendations. *Milbank Quarterly*, **2004**, 82, 581-629	3.9	4177
12	Redesigning mental health services: lessons on user involvement from the Mental Health Collaborative. *Health Expectations*, **2003**, 6, 60-71	3.7	29
11	Where next for policy evaluation? Insights from researching National Health Service modernisation. *Policy and Politics*, **2003**, 31, 249-262	2.1	12
10	Studying health care "quality" qualitatively: the dilemmas and tensions between different forms of evaluation research within the U.K. National Health Service. *Qualitative Health Research*, **2002**, 12, 966-81	3.9	15
9	Cost of quality management and information provision for screening: colorectal cancer screening. *Journal of Medical Screening*, **2000**, 7, 31-4	1.4	8
8	Assessing low volume, high cost, potentially life saving surgical interventions: how and when? Left ventricular assist devices (LVADs) as a case study. *Journal of Evaluation in Clinical Practice*, **1999**, 5, 387-91	2.5	4
7	A Delphi study to establish national cost-effectiveness research priorities for positron emission tomography. *European Journal of Radiology*, **1999**, 30, 54-60	4.7	11
6	Which are the best information sources for identifying emerging health care technologies? An international Delphi survey. *International Journal of Technology Assessment in Health Care*, **1998**, 14, 636-43	1.8	14
5	Early warning of new health care technologies in the United Kingdom. *International Journal of Technology Assessment in Health Care*, **1998**, 14, 680-6	1.8	10
4	Identifying new health care technologies in the United Kingdom. *International Journal of Technology Assessment in Health Care*, **1997**, 13, 59-67	1.8	18
3	Organizing for Quality		23
2	Special Issue- Engaging Vulnerable Populations in the Co-Production of Public Services. *International Journal of Public Administration*,1-4	1.7	2
1	New development: Mitigating and negotiating the co-creation of dis/value Elinor Ostrom's design principles and co-creating public value. *Public Money and Management*,1-6	1.5	0