

Glenn Robert,, Ba

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

107
papers

7,887
citations

31
h-index

88
g-index

118
ext. papers

9,367
ext. citations

3
avg, IF

6
L-index

#	Paper	IF	Citations
107	Diffusion of innovations in service organizations: systematic review and recommendations. <i>Milbank Quarterly</i> , 2004 , 82, 581-629	3.9	4177
106	Storylines of research in diffusion of innovation: a meta-narrative approach to systematic review. <i>Social Science and Medicine</i> , 2005 , 61, 417-30	5.1	486
105	Experience-based design: from redesigning the system around the patient to co-designing services with the patient. <i>Quality and Safety in Health Care</i> , 2006 , 15, 307-10		469
104	Experience-based Co-design and Healthcare Improvement: Realizing Participatory Design in the Public Sector. <i>Design Journal</i> , 2015 , 18, 227-248	0.6	193
103	Patients and staff as codesigners of healthcare services. <i>BMJ, The</i> , 2015 , 350, g7714	5.9	187
102	An open letter to The BMJ editors on qualitative research. <i>BMJ, The</i> , 2016 , 352, i563	5.9	179
101	Implementing patient-centred cancer care: using experience-based co-design to improve patient experience in breast and lung cancer services. <i>Supportive Care in Cancer</i> , 2012 , 20, 2639-47	3.9	111
100	Toward More User-Centric OD: Lessons From the Field of Experience-Based Design and a Case Study. <i>Journal of Applied Behavioral Science, The</i> , 2007 , 43, 41-66	1.8	85
99	Adopting and assimilating new non-pharmaceutical technologies into health care: a systematic review. <i>Journal of Health Services Research and Policy</i> , 2010 , 15, 243-50	2.4	81
98	Using patients' experiences to identify priorities for quality improvement in breast cancer care: patient narratives, surveys or both?. <i>BMC Health Services Research</i> , 2012 , 12, 271	2.9	80
97	'Poppets and parcels': the links between staff experience of work and acutely ill older peoples' experience of hospital care. <i>International Journal of Older People Nursing</i> , 2012 , 7, 83-94	2.3	79
96	The Participatory Zeitgeist: an explanatory theoretical model of change in an era of coproduction and codesign in healthcare improvement. <i>Medical Humanities</i> , 2019 , 45, 247-257	1.4	79
95	Investigating the use of patient involvement and patient experience in quality improvement in Norway: rhetoric or reality?. <i>BMC Health Services Research</i> , 2013 , 13, 206	2.9	74
94	What outcomes are associated with developing and implementing co-produced interventions in acute healthcare settings? A rapid evidence synthesis. <i>BMJ Open</i> , 2017 , 7, e014650	3	67
93	One size fits all? Mixed methods evaluation of the impact of 100% single-room accommodation on staff and patient experience, safety and costs. <i>BMJ Quality and Safety</i> , 2016 , 25, 241-56	5.4	66
92	Lost in the shadows: reflections on the dark side of co-production. <i>Health Research Policy and Systems</i> , 2020 , 18, 43	3.7	65
91	Using a national archive of patient experience narratives to promote local patient-centered quality improvement: an ethnographic process evaluation of 'accelerated' experience-based co-design. <i>Journal of Health Services Research and Policy</i> , 2014 , 19, 200-7	2.4	60

90	Implementing large-scale quality improvement: lessons from The Productive Ward: Releasing Time to Care. <i>International Journal of Health Care Quality Assurance</i> , 2012 , 25, 237-53	1.3	52
89	Lost in Translation: A Multi-Level Case Study of the Metamorphosis of Meanings and Action in Public Sector Organizational Innovation. <i>Public Administration</i> , 2006 , 84, 59-79	2.3	49
88	Testing accelerated experience-based co-design: a qualitative study of using a national archive of patient experience narrative interviews to promote rapid patient-centred service improvement. <i>Health Services and Delivery Research</i> , 2014 , 2, 1-122	1.5	46
87	Using Experience-based Co-design with older patients, their families and staff to improve palliative care experiences in the Emergency Department: A reflective critique on the process and outcomes. <i>International Journal of Nursing Studies</i> , 2017 , 68, 83-94	5.8	44
86	Exploring the sustainability of quality improvement interventions in healthcare organisations: a multiple methods study of the 10-year impact of the 'Productive Ward: Releasing Time to Care' programme in English acute hospitals. <i>BMJ Quality and Safety</i> , 2020 , 29, 31-40	5.4	40
85	How do hospital boards govern for quality improvement? A mixed methods study of 15 organisations in England. <i>BMJ Quality and Safety</i> , 2017 , 26, 978-986	5.4	38
84	Using a Design Approach to Assist Large-Scale Organizational Change: 10 High Impact Changes to Improve the National Health Service in England. <i>Journal of Applied Behavioral Science</i> , 2007 , 43, 135-152	1.8	37
83	The adoption, local implementation and assimilation into routine nursing practice of a national quality improvement programme: the Productive Ward in England. <i>Journal of Clinical Nursing</i> , 2011 , 20, 1196-207	3.2	36
82	Involving service users in the qualitative analysis of patient narratives to support healthcare quality improvement. <i>Research Involvement and Engagement</i> , 2019 , 5, 1	4.4	35
81	Disentangling rhetoric and reality: an international Delphi study of factors and processes that facilitate the successful implementation of decisions to decommission healthcare services. <i>Implementation Science</i> , 2014 , 9, 123	8.4	34
80	A longitudinal, multi-level comparative study of quality and safety in European hospitals: the QUASER study protocol. <i>BMC Health Services Research</i> , 2011 , 11, 285	2.9	34
79	What patients do and their impact on implementation. <i>Journal of Health Organization and Management</i> , 2016 , 30, 258-78	1.9	34
78	Evaluating a major innovation in hospital design: workforce implications and impact on patient and staff experiences of all single room hospital accommodation. <i>Health Services and Delivery Research</i> , 2015 , 3, 1-304	1.5	31
77	Codesigning health and other public services with vulnerable and disadvantaged populations: Insights from an international collaboration. <i>Health Expectations</i> , 2019 , 22, 284-297	3.7	30
76	Redesigning mental health services: lessons on user involvement from the Mental Health Collaborative. <i>Health Expectations</i> , 2003 , 6, 60-71	3.7	29
75	Conceptualising nurse-patient therapeutic engagement on acute mental health wards: An integrative review. <i>International Journal of Nursing Studies</i> , 2019 , 93, 106-118	5.8	28
74	Enhancing the experience of carers in the chemotherapy outpatient setting: an exploratory randomised controlled trial to test impact, acceptability and feasibility of a complex intervention co-designed by carers and staff. <i>Supportive Care in Cancer</i> , 2015 , 23, 3069-80	3.9	28
73	Prospects for comparing European hospitals in terms of quality and safety: lessons from a comparative study in five countries. <i>International Journal for Quality in Health Care</i> , 2013 , 25, 1-7	1.9	28

72	Developing an intervention to facilitate family communication about inherited genetic conditions, and training genetic counsellors in its delivery. <i>European Journal of Human Genetics</i> , 2016 , 24, 794-802	5.3	27
71	Nursing work and sensory experiences of hospital design: A before and after qualitative study following a move to all-single room inpatient accommodation. <i>Health and Place</i> , 2017 , 46, 121-129	4.6	26
70	Using institutional theory to analyse hospital responses to external demands for finance and quality in five European countries. <i>Journal of Health Services Research and Policy</i> , 2016 , 21, 109-17	2.4	26
69	Exploring the adoption of Schwartz Center Rounds as an organisational innovation to improve staff well-being in England, 2009-2015. <i>BMJ Open</i> , 2017 , 7, e014326	3	26
68	Sustaining improvement? The 20-year Järköping quality improvement program revisited. <i>Quality Management in Health Care</i> , 2015 , 24, 21-37	1	25
67	Measuring relational aspects of hospital care in England with the 'Patient Evaluation of Emotional Care during Hospitalisation' (PEECH) survey questionnaire. <i>BMJ Open</i> , 2013 , 3,	3	25
66	Organizing for Quality		23
65	Emergency department staff priorities for improving palliative care provision for older people: A qualitative study. <i>Palliative Medicine</i> , 2018 , 32, 417-425	5.5	21
64	Exploring the nature and impact of leadership on the local implementation of the Productive Ward Releasing Time to Care. <i>Journal of Health Organization and Management</i> , 2014 , 28, 154-76	1.9	20
63	Identifying new health care technologies in the United Kingdom. <i>International Journal of Technology Assessment in Health Care</i> , 1997 , 13, 59-67	1.8	18
62	Mechanisms can help to use patients' experiences of chronic disease in research and practice: an interpretive synthesis. <i>Journal of Clinical Epidemiology</i> , 2013 , 66, 856-64	5.7	16
61	Studying health care "quality" qualitatively: the dilemmas and tensions between different forms of evaluation research within the U.K. National Health Service. <i>Qualitative Health Research</i> , 2002 , 12, 966-81	3.9	15
60	'It's sometimes hard to tell what patients are playing at': How healthcare professionals make sense of why patients and families complain about care. <i>Health (United Kingdom)</i> , 2018 , 22, 603-623	1.9	15
59	Explaining organisational responses to a board-level quality improvement intervention: findings from an evaluation in six providers in the English National Health Service. <i>BMJ Quality and Safety</i> , 2019 , 28, 198-204	5.4	14
58	Applying different quality and safety models in healthcare improvement work: Boundary objects and system thinking. <i>Reliability Engineering and System Safety</i> , 2014 , 125, 134-144	6.3	14
57	Which are the best information sources for identifying emerging health care technologies? An international Delphi survey. <i>International Journal of Technology Assessment in Health Care</i> , 1998 , 14, 636-43	1.8	14
56	Co-creative approaches to knowledge production: what next for bridging the research to practice gap?. <i>Evidence and Policy</i> , 2019 , 15, 331-337	2.1	14
55	Exploring, measuring and enhancing the coproduction of health and well-being at the national, regional and local levels through comparative case studies in Sweden and England: the 'Samskapa' research programme protocol. <i>BMJ Open</i> , 2019 , 9, e029723	3	13

54	Experience based co-design reduces formal complaints on an acute mental health ward. <i>BMJ Quality Improvement Reports</i> , 2015 , 4,		12
53	Where next for policy evaluation? Insights from researching National Health Service modernisation. <i>Policy and Politics</i> , 2003 , 31, 249-262	2.1	12
52	Is Co-production Just Really Good PPI? Making Sense of Patient and Public Involvement and Co-production Networks. <i>Organizational Behaviour in Health Care</i> , 2020 , 213-237	0.6	12
51	Gratitude in Health Care: A Meta-narrative Review. <i>Qualitative Health Research</i> , 2020 , 30, 2303-2315	3.9	12
50	A Delphi study to establish national cost-effectiveness research priorities for positron emission tomography. <i>European Journal of Radiology</i> , 1999 , 30, 54-60	4.7	11
49	Decommissioning health care: identifying best practice through primary and secondary research in a prospective mixed-methods study. <i>Health Services and Delivery Research</i> , 2017 , 5, 1-194	1.5	11
48	Improving childhood nutrition and wellness in South Africa: involving mothers/caregivers of malnourished or HIV positive children and health care workers as co-designers to enhance a local quality improvement intervention. <i>BMC Health Services Research</i> , 2016 , 16, 358	2.9	11
47	Doing More with Less in Health Care: Findings from a Multi-Method Study of Decommissioning in the English National Health Service. <i>Journal of Social Policy</i> , 2018 , 47, 543-564	0.9	10
46	Training Genetic Counsellors to Deliver an Innovative Therapeutic Intervention: their Views and Experience of Facilitating Multi-Family Discussion Groups. <i>Journal of Genetic Counseling</i> , 2017 , 26, 199-214	2.5	10
45	Early warning of new health care technologies in the United Kingdom. <i>International Journal of Technology Assessment in Health Care</i> , 1998 , 14, 680-6	1.8	10
44	Translating research on quality improvement in five European countries into a reflective guide for hospital leaders: the 'QUASER Hospital Guide'. <i>International Journal for Quality in Health Care</i> , 2019 , 31, G87-G96	1.9	9
43	Exploring the Legacies of Filmed Patient Narratives: The Interpretation and Appropriation of Patient Films by Health Care Staff. <i>Qualitative Health Research</i> , 2015 , 25, 1241-50	3.9	9
42	Cost of quality management and information provision for screening: colorectal cancer screening. <i>Journal of Medical Screening</i> , 2000 , 7, 31-4	1.4	8
41	A systematic review of behavioural and exercise interventions for the prevention and management of chemotherapy-induced peripheral neuropathy symptoms. <i>Journal of Cancer Survivorship</i> , 2021 , 1	5.1	8
40	Taking data seriously: the value of actor-network theory in rethinking patient experience data. <i>Journal of Health Services Research and Policy</i> , 2017 , 22, 134-136	2.4	7
39	'Catching up': The significance of occupational communities for the delivery of high quality home care by community nurses. <i>Health (United Kingdom)</i> , 2013 , 17, 422-38	1.9	7
38	'Build it and they will come' or will they? Choice, policy paradoxes and the case of NHS treatment centres. <i>Policy and Politics</i> , 2006 , 34, 651-672	2.1	7
37	Co-designing Healthcare Services with Patients 2021 , 313-333		7

36	The origins and implementation of an intervention to support healthcare staff to deliver compassionate care: exploring fidelity and adaptation in the transfer of Schwartz Center Rounds from the United States to the United Kingdom. <i>BMC Health Services Research</i> , 2019 , 19, 457	2.9	6
35	Understanding and improving patient experience: a national survey of training courses provided by higher education providers and healthcare organizations in England. <i>Nurse Education Today</i> , 2014 , 34, 112-20	3.7	6
34	Organisational strategies and practices to improve care using patient experience data in acute NHS hospital trusts: an ethnographic study. <i>Health Services and Delivery Research</i> , 2019 , 7, 1-112	1.5	6
33	Exploring the conceptualisation and study of freebirthing as a historical and social phenomenon: a meta-narrative review of diverse research traditions. <i>Medical Humanities</i> , 2020 , 46, 512-524	1.4	6
32	Ethics of limb disposal: dignity and the medical waste stockpiling scandal. <i>Journal of Medical Ethics</i> , 2019 , 45, 575-578	2.5	5
31	"What matters to me": A multi-method qualitative study exploring service users', carers' and clinicians' needs and experiences of therapeutic engagement on acute mental health wards. <i>International Journal of Mental Health Nursing</i> , 2021 , 30, 703-714	3.8	5
30	Co-designing organisational improvements and interventions to increase inpatient activity in four stroke units in England: a mixed-methods process evaluation using normalisation process theory. <i>BMJ Open</i> , 2021 , 11, e042723	3	5
29	Addressing inactivity after stroke: The Collaborative Rehabilitation in Acute Stroke (CREATE) study. <i>International Journal of Stroke</i> , 2021 , 16, 669-682	6.3	4
28	The Clinical Services Redesign Program in New South Wales: perceptions of senior health managers. <i>Australian Health Review</i> , 2010 , 34, 352-9	1.8	4
27	Assessing low volume, high cost, potentially life saving surgical interventions: how and when? Left ventricular assist devices (LVADs) as a case study. <i>Journal of Evaluation in Clinical Practice</i> , 1999 , 5, 387-91 ⁵	2.5	4
26	Testing Accelerated Experience-Based Co-design: Using a National Archive of Patient Experience Narrative Interviews to Promote Rapid Patient-Centred Service Improvement 2013 , 173-185		4
25	Developing a theory-informed complex intervention to improve nurse-patient therapeutic engagement employing Experience-based Co-design and the Behaviour Change Wheel: an acute mental health ward case study. <i>BMJ Open</i> , 2021 , 11, e047114	3	4
24	New models to support the professional education of health visitors: A qualitative study of the role of space and place in creating 'community of learning hubs'. <i>Nurse Education Today</i> , 2017 , 54, 69-76	3.7	3
23	Investigating the organisational impacts of quality improvement: a protocol for a realist evaluation of improvement approaches drawing on the Resource Based View of the Firm. <i>BMJ Open</i> , 2014 , 4, e005630	2.3	3
22	Using co-production to increase activity in acute stroke units: the CREATE mixed-methods study. <i>Health Services and Delivery Research</i> , 2020 , 8, 1-136	1.5	3
21	Enacting quality improvement in ten European hospitals: a dualities approach. <i>BMC Health Services Research</i> , 2020 , 20, 658	2.9	3
20	Patient experience data as enacted: Sociomaterial perspectives and 'singular-multiples' in health care quality improvement research. <i>Sociology of Health and Illness</i> , 2021 , 43, 1032-1050	3	3
19	Doing nothing? An ethnography of patients' (In)activity on an acute stroke unit. <i>Health (United Kingdom)</i> , 2021 , 1363459320969784	1.9	3

18	Is the end in sight? A study of how and why services are decommissioned in the English National Health Service. <i>Sociology of Health and Illness</i> , 2021 , 43, 441-458	3	3
17	Applying Elinor Ostrom's Design Principles to Guide Co-Design in Health(care) Improvement: A Case Study with Citizens Returning to the Community from Jail in Los Angeles County. <i>International Journal of Integrated Care</i> , 2021 , 21, 7	2	3
16	Enabling 'citizen voice' in the English health and social care system: A national survey of the organizational structures, relationships and impacts of local Healthwatch in England. <i>Health Expectations</i> , 2020 , 23, 1108-1117	3.7	2
15	Co-producing novel wound care products for Epidermolysis bullosa; an empirical case study of the use of surrogates in the design and prototype development process. <i>International Wound Journal</i> , 2013 , 10, 265-73	2.6	2
14	Response to: 'A 'work smarter, not harder' approach to improving healthcare quality' by Hayes et al. <i>BMJ Quality and Safety</i> , 2015 , 24, 407-8	5.4	2
13	Special Issue- Engaging Vulnerable Populations in the Co-Production of Public Services. <i>International Journal of Public Administration</i> , 1-4	1.7	2
12	An outbreak of appreciation: A discursive analysis of tweets of gratitude expressed to the National Health Service at the outset of the COVID-19 pandemic. <i>Health Expectations</i> , 2021 ,	3.7	2
11	Developing a novel intervention for type 1 diabetes and disordered eating using a participatory action design process: Safe management of people with Type 1 diabetes and Eating Disorders study (STEADY). <i>Diabetic Medicine</i> , 2021 , e14749	3.5	1
10	Clinician and patient experiences when providing and receiving information and support for managing chemotherapy-induced peripheral neuropathy: A qualitative multiple methods study. <i>European Journal of Cancer Care</i> , 2021 , e13517	2.4	1
9	Understanding amputation care in England and Scotland: a qualitative exploration of patient stories posted on an online patient feedback site. <i>Disability and Rehabilitation</i> , 2021 , 1-9	2.4	1
8	The 10-year impact of a ward-level quality improvement intervention in acute hospitals: a multiple methods study. <i>Health Services and Delivery Research</i> , 2019 , 7, 1-172	1.5	1
7	Response to "comments on: involving service users in the qualitative analysis of patient narratives to support healthcare quality improvement. <i>Research Involvement and Engagement</i> , 2019 , 5, 26	4.4	0
6	A co-design study to develop supportive interventions to improve psychological and social adaptation among adults with new-onset type 1 diabetes in Denmark and the UK. <i>BMJ Open</i> , 2021 , 11, e051430	3	0
5	Exploring liminality in the co-design of rehabilitation environments: The case of one acute stroke unit. <i>Health and Place</i> , 2021 , 72, 102695	4.6	0
4	Co-designing models for the communication of genomic results for rare diseases: a comparative study in the Czech Republic and the United Kingdom.. <i>Journal of Community Genetics</i> , 2022 , 1	2.5	0
3	New development: Mitigating and negotiating the co-creation of dis/valueElinor Ostrom's design principles and co-creating public value. <i>Public Money and Management</i> , 1-6	1.5	0
2	Call for Papers by IJPA for a Special Issue on Engaging Vulnerable Populations in the Co-Production of Public Services. <i>International Journal of Public Administration</i> , 2019 , 42, 706-706	1.7	
1	Technological innovations: from bench to bedside. <i>Nursing Management</i> , 2009 , 16, 20-1	1.4	

