

Evangelos Grigoroudis

List of Publications by Year in Descending Order

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

154
papers

3,138
citations

27
h-index

52
g-index

183
ext. papers

3,713
ext. citations

2.5
avg, IF

5.79
L-index

#	Paper	IF	Citations
154	Preference Disaggregation Analysis: An Overview of Methodological Advances and Applications. <i>Multiple Criteria Decision Making</i> , 2022 , 73-100	1.4	0
153	Digital Entrepreneurship Services Evolution: Analysis of Quadruple and Quintuple Helix Innovation Models for Open Data Ecosystems. <i>Sustainability</i> , 2021 , 13, 12183	3.6	7
152	An ELECTRE-TRI Model for National Energy Sustainability Assessment. <i>Multiple Criteria Decision Making</i> , 2021 , 17-37	1.4	
151	OR for Entrepreneurial Ecosystems: A Problem-Oriented Review and Agenda. <i>European Journal of Operational Research</i> , 2021 ,	5.6	1
150	Developing strategies to increase the possibility of being selected as a Regular Independent community pharmacy: an application of Multicriteria Satisfaction Analysis. <i>Journal of Pharmacy Practice and Research</i> , 2021 , 51, 160-164	0.7	1
149	Improving Energy Efficiency in Buildings Using an Interactive Mathematical Programming Approach. <i>Sustainability</i> , 2021 , 13, 4436	3.6	1
148	Democracy and the Environment: How Political Freedom Is Linked with Environmental Sustainability. <i>Sustainability</i> , 2021 , 13, 5522	3.6	7
147	Assessing national energy sustainability using multiple criteria decision analysis. <i>International Journal of Sustainable Development and World Ecology</i> , 2021 , 28, 18-35	3.8	12
146	Social Business Model Innovation: A Quadruple/Quintuple Helix-Based Social Innovation Ecosystem. <i>IEEE Transactions on Engineering Management</i> , 2021 , 68, 235-248	2.6	16
145	Ambidextrous Cybersecurity: The Seven Pillars (7Ps) of Cyber Resilience. <i>IEEE Transactions on Engineering Management</i> , 2021 , 68, 223-234	2.6	12
144	SAFE 2019: Updates and new sustainability findings worldwide. <i>Ecological Indicators</i> , 2021 , 121, 107072	5.8	4
143	An ordinal regression approach for analyzing consumer preferences in the art market. <i>European Journal of Operational Research</i> , 2021 , 290, 718-733	5.6	6
142	The productivity of national innovation systems in Europe: Catching up or falling behind?. <i>Technovation</i> , 2021 , 102, 102215	7.9	10
141	Multiple criteria analysis of citizens' information and trust in climate change actions. <i>Environment, Development and Sustainability</i> , 2021 , 23, 7706-7727	4.5	4
140	Advanced Rule-Based Approaches in Customer Satisfaction Analysis: Recent Development and Future Prospects of fsQCA. <i>Integrated Series on Information Systems</i> , 2021 , 345-378		
139	Agro-Tourism Customer Satisfaction Analysis Based on the Theory of Attractive Quality. <i>Advances in Logistics, Operations, and Management Science Book Series</i> , 2021 , 290-312	0.3	
138	Prediction of Corporate Failures for Small and Medium-Sized Enterprises in Europe. <i>Advances in Finance, Accounting, and Economics</i> , 2021 , 223-235	0.3	

137	Digital Marketing Platforms and Customer Satisfaction: Identifying eWOM Using Big Data and Text Mining. <i>Applied Sciences (Switzerland)</i> , 2021 , 11, 8032	2.6	15
136	National Energy Sustainability and Ranking of Countries. <i>Green Energy and Technology</i> , 2021 , 63-101	0.6	1
135	In pursuit of smart growth: technology transfer theories, policies and practices. <i>Journal of Technology Transfer</i> , 2020 , 45, 1607-1610	4.4	2
134	Data on Creative Industries Ventures Performance Influenced by Four Networking Types: Designing Strategies for a Sample of Female Entrepreneurs with the Use of Multiple Criteria Analysis. <i>Data</i> , 2020 , 5, 24	2.3	1
133	A Conceptual Model for Biomass Supply Chain Sustainability 2020 , 453-472		
132	Practices and Attitudes to Environmental Management in the Hotel Industry 2020 , 877-896		
131	Virtual Incubators and Online Business Tools for Agro-Food SMEs. <i>Cooperative Management</i> , 2020 , 27-48		
130	S-MEDUTA: Combining Balanced Scorecard with Simulation and MCDA Techniques for the Evaluation of the Strategic Performance of an Emergency Department. <i>Advances in Experimental Medicine and Biology</i> , 2020 , 1194, 1-22	3.6	2
129	Evaluating service innovation and business performance in tourism: a multicriteria decision analysis approach. <i>Management Decision</i> , 2020 , 58, 2429-2453	4.4	12
128	Studying musical creativity for managing music library services. <i>Library Management</i> , 2020 , 41, 745-763	0.8	1
127	Total Quality Management and Innovation: Linkages and Evidence from the Agro-food Industry. <i>Journal of the Knowledge Economy</i> , 2020 , 1	1.3	2
126	Energy sustainability: a definition and assessment model. <i>Operational Research</i> , 2019 , 21, 1845	1.6	10
125	Practical application of MSQ and MUSA methodology in determining critical job satisfaction factors of seasonal employees in summer destination luxury resorts. <i>Tourism Management</i> , 2019 , 74, 426-437	10.8	11
124	Supplier Selection and Evaluation Using Multicriteria Decision Analysis. <i>Springer Earth System Sciences</i> , 2019 , 187-204	0.3	
123	Evaluation of National Environmental Efficiency Under Uncertainty Using Data Envelopment Analysis 2019 , 161-181		3
122	SIM-UTA: evaluating reorganisation scenarios in a healthcare organisation. <i>International Journal of Decision Support Systems</i> , 2019 , 4, 72-92	0.8	1
121	A non-compensatory approach for trace clustering. <i>International Transactions in Operational Research</i> , 2019 , 26, 1828-1846	2.9	9
120	Climate security assessment of countries. <i>Climatic Change</i> , 2018 , 148, 25-43	4.5	7

119	Perceived citizens' satisfaction with climate change stakeholders using a multicriteria decision analysis approach. <i>Environmental Science and Policy</i> , 2018 , 82, 60-70	6.2	17
118	Introduction: Innovation and Technology Transfer in Agriculture. <i>Innovation, Technology and Knowledge Management</i> , 2018 , 1-10	0.1	0
117	Agri-science to agri-business: the technology transfer dimension. <i>Journal of Technology Transfer</i> , 2018 , 43, 837-843	4.4	13
116	The challenge of the Paris Agreement to contain climate change. <i>Intelligent Automation and Soft Computing</i> , 2018 , 24, 319-330	2.6	1
115	Composite innovation metrics: MCDA and the Quadruple Innovation Helix framework. <i>Technological Forecasting and Social Change</i> , 2018 , 131, 4-17	9.5	33
114	Linking product quality and customer behavior for performance analysis and optimization of make-to-order manufacturing systems. <i>International Journal of Advanced Manufacturing Technology</i> , 2018 , 95, 587-596	3.2	5
113	The ecosystem as helix: an exploratory theory-building study of regional co-opetitive entrepreneurial ecosystems as Quadruple/Quintuple Helix Innovation Models. <i>R and D Management</i> , 2018 , 48, 148-162	4.1	143
112	'Mode 3' universities and academic firms: thinking beyond the box trans-disciplinarity and nonlinear innovation dynamics within coopetitive entrepreneurial ecosystems. <i>International Journal of Technology Management</i> , 2018 , 77, 145	1.2	18
111	Multiple Criteria Approaches for Customer Satisfaction Measurement. <i>Multiple Criteria Decision Making</i> , 2018 , 95-123	1.4	2
110	Analyzing Perceived Quality of Health Care Services: A Multicriteria Decision Analysis Approach Based on the Theory of Attractive Quality. <i>Multiple Criteria Decision Making</i> , 2018 , 211-235	1.4	2
109	A goal programming model for a sustainable biomass supply chain network. <i>International Journal of Energy Sector Management</i> , 2018 , 12, 79-102	2.5	8
108	Disaggregation Approach to Value Elicitation. <i>Profiles in Operations Research</i> , 2018 , 313-348	1	5
107	Group Decision Support for Crop Planning: A Case Study to Guide the Process of Preferences Elicitation. <i>Profiles in Operations Research</i> , 2018 , 529-542	1	
106	Diving into online ratings to determine hotels' improvement priorities. <i>International Journal of Decision Support Systems</i> , 2018 , 3, 238	0.8	1
105	Using Kano's model to incorporate Six Sigma analysis in customer satisfaction measurement. <i>International Journal of Decision Support Systems</i> , 2018 , 3, 146	0.8	2
104	A Conceptual Model for Biomass Supply Chain Sustainability. <i>International Journal of Social Ecology and Sustainable Development</i> , 2018 , 9, 37-53	0.4	4
103	Practices and Attitudes to Environmental Management in the Hotel Industry. <i>International Journal of Social Ecology and Sustainable Development</i> , 2018 , 9, 61-79	0.4	
102	Data on patient's satisfaction from an emergency department: Developing strategies with the Multicriteria Satisfaction Analysis. <i>Data in Brief</i> , 2018 , 21, 956-961	1.2	9

101	Developing Regional Strategies Based on Tourist Behaviour Analysis: A Multiple Criteria Approach. <i>Multiple Criteria Decision Making</i> , 2018 , 187-209	1.4	2
100	. <i>IEEE Systems Journal</i> , 2017 , 11, 2784-2793	4.3	11
99	An exploration of contemporary organizational artifacts and routines in a sustainable excellence context. <i>Journal of Knowledge Management</i> , 2017 , 21, 35-56	7.3	81
98	Re-visiting BMI as an Enabler of Strategic Intent and Organizational Resilience, Robustness, and Remunerativeness. <i>Journal of the Knowledge Economy</i> , 2017 , 8, 407-436	1.3	3
97	The Balanced Development of the Spatial Innovation and Entrepreneurial Ecosystem Based on Principles of the Systems Compromise: A Conceptual Framework. <i>Journal of the Knowledge Economy</i> , 2017 , 8, 438-455	1.3	29
96	Environmental performance evaluation in the context of ISO 14031 using a fuzzy multiple criteria approach. <i>International Journal of Multicriteria Decision Making</i> , 2017 , 7, 91	0.9	1
95	The Effects of Quality on Market Share and Profitability in Single Stage Make-to-Stock Production Systems. <i>Springer Proceedings in Business and Economics</i> , 2017 , 235-245	0.2	
94	Retail Category Management: A Review on Assortment and Shelf-Space Planning Models. <i>Springer Proceedings in Business and Economics</i> , 2017 , 35-67	0.2	3
93	Cultural and Creative Industries Innovation Strategies for New Service Development Using MCDA. <i>Springer Proceedings in Business and Economics</i> , 2017 , 69-84	0.2	3
92	Estimating the performance of the logistics services attributes influencing customer satisfaction in the field of refrigerated transport. <i>International Journal of Shipping and Transport Logistics</i> , 2017 , 9, 540 ¹		6
91	Energy Sustainability of Countries 2017 , 1461-1483		
90	Using multiobjective mathematical programming to link national competitiveness, productivity, and innovation. <i>Annals of Operations Research</i> , 2016 , 247, 635-655	3.2	10
89	A multilevel and multistage efficiency evaluation of innovation systems: A multiobjective DEA approach. <i>Expert Systems With Applications</i> , 2016 , 62, 63-80	7.8	78
88	Entrepreneurship ecosystems: an agent-based simulation approach. <i>Journal of Technology Transfer</i> , 2016 , 41, 631-653	4.4	37
87	Quadruple Innovation Helix and Smart Specialization: Knowledge Production and National Competitiveness. <i>Foresight and STI Governance</i> , 2016 , 10, 31-42	3.1	76
86	UTA Methods. <i>Profiles in Operations Research</i> , 2016 , 315-362	1	16
85	Optimal abatement policies and related behavioral aspects of climate change. <i>Environmental Development</i> , 2016 , 19, 10-22	4.1	5
84	Supporting healthcare management decisions via robust clustering of event logs. <i>Knowledge-Based Systems</i> , 2015 , 84, 203-213	7.3	54

83	A dynamic sustainability Balanced Scorecard methodology as a navigator for exploring the dynamics and complexity of corporate sustainability strategy. <i>Civil Engineering and Environmental Systems</i> , 2015 , 32, 281-300	2.1	18
82	Multi-level multi-stage efficiency measurement: the case of innovation systems. <i>Operational Research</i> , 2015 , 15, 253-274	1.6	20
81	Robust extensions of the MUSA method based on additional properties and preferences. <i>International Journal of Decision Support Systems</i> , 2015 , 1, 438	0.8	3
80	Strategic decision making using multicriteria analysis: new service development in Greek hotels. <i>International Journal of Data Analysis Techniques and Strategies</i> , 2015 , 7, 187	0.5	14
79	Importance of logistics services attributes influencing customer satisfaction 2015 ,		7
78	Energy Sustainability of Countries. <i>Impact of Meat Consumption on Health and Environmental Sustainability</i> , 2015 , 96-117	0.3	3
77	Business Model Innovation as Antecedent of Sustainable Enterprise Excellence and Resilience. <i>Journal of the Knowledge Economy</i> , 2014 , 5, 440-463	1.3	65
76	SAFE 2013: Sustainability of countries updated. <i>Ecological Indicators</i> , 2014 , 38, 61-66	5.8	18
75	RDEA: A recursive DEA based algorithm for the optimal design of biomass supply chain networks. <i>Renewable Energy</i> , 2014 , 71, 113-122	8.1	48
74	Internal Customer Satisfaction in Health-Care Organizations: A Multicriteria Analysis Approach. <i>International Journal of Public Administration</i> , 2014 , 37, 646-654	1.7	13
73	Using Multicriteria Decision Analysis to Evaluate Patient Satisfaction in a Hospital Emergency Department. <i>Journal of Health Management</i> , 2014 , 16, 245-258	2.1	11
72	Linking innovation, productivity, and competitiveness: implications for policy and practice. <i>Journal of Technology Transfer</i> , 2014 , 39, 199-218	4.4	58
71	Applying Process Mining to the Emergency Department 2014 , 168-178		5
70	Estimating User Loyalty in Social Networking Services. <i>Advances in Web Technologies and Engineering Book Series</i> , 2014 , 155-175	0.2	
69	Service Quality Evaluation in the Tourism Industry: A SWOT Analysis Approach. <i>Springer Proceedings in Mathematics and Statistics</i> , 2013 , 249-266	0.2	3
68	Performance study of a multi-objective mathematical programming modelling approach for energy decision-making in buildings. <i>Energy</i> , 2013 , 59, 534-542	7.9	24
67	Robustness-oriented Group Decision Support. A Case from Ecology Economics. <i>Procedia Technology</i> , 2013 , 8, 285-291		4
66	Computational Intelligence Techniques for Multicriteria Decision Aiding: An Overview 2013 , 1-23		2

65	Intelligent Decision Support Systems 2013 , 25-44		8
64	Designing Distributed Multi-Criteria Decision Support Systems for Complex and Uncertain Situations 2013 , 45-76		3
63	Preference Representation with Ontologies 2013 , 77-99		1
62	Neural Networks in Multicriteria Decision Support 2013 , 101-126		
61	Rule-Based Approach to Multicriteria Ranking 2013 , 127-160		7
60	About the Application of Evidence Theory in Multicriteria Decision Aid 2013 , 161-187		1
59	Interactive Approaches Applied to Multiobjective Evolutionary Algorithms 2013 , 189-207		3
58	Fuzzy Multiobjective Optimization 2013 , 235-271		2
57	Generalized Data Envelopment Analysis and Computational Intelligence in Multiple Criteria Decision Making 2013 , 209-233		1
56	Multiple Criteria Decision Aid and Agents: Supporting Effective Resource Federation in Virtual Organizations 2013 , 273-284		2
55	Fuzzy Analytic Hierarchy Process Using Type-2 Fuzzy Sets: An Application to Warehouse Location Selection 2013 , 285-308		16
54	Applying Genetic Algorithms to Optimize Energy Efficiency in Buildings 2013 , 309-333		2
53	Nature-Inspired Intelligence for Pareto Optimality Analysis in Portfolio Optimization 2013 , 335-345		
52	A framework development to evaluate the needs of SMEs in order to adopt a sustainability-balanced scorecard. <i>Journal of Integrative Environmental Sciences</i> , 2013 , 10, 179-197	3	22
51	Linking customer satisfaction, employee appraisal, and business performance: an evaluation methodology in the banking sector. <i>Annals of Operations Research</i> , 2013 , 205, 5-27	3.2	35
50	Consumer-oriented new product development: a review of recent developments. <i>International Journal of Information and Decision Sciences</i> , 2013 , 5, 364	0.8	
49	Toward a food service quality management system for compliance with the Mediterranean dietary model. <i>Ecology of Food and Nutrition</i> , 2013 , 52, 267-93	1.9	
48	Modeling Healthcare System-of-Systems: A Mathematical Programming Approach. <i>IEEE Systems Journal</i> , 2013 , 7, 571-580	4.3	11

47	A Fuzzy Paradigm for the Sustainability Evaluation of Energy Systems. <i>Green Energy and Technology</i> , 2013 , 205-224	0.6	8
46	Strategic performance measurement in a healthcare organisation: A multiple criteria approach based on balanced scorecard. <i>Omega</i> , 2012 , 40, 104-119	7.2	164
45	Innovation Management Software Exploiting Multiple Criteria Analysis. <i>International Journal of Decision Support System Technology</i> , 2012 , 4, 30-42	0.7	2
44	Developing an employee evaluation management system: the case of a healthcare organization. <i>Operational Research</i> , 2012 , 12, 83-106	1.6	11
43	Approaches for Measuring Sustainability. <i>Advances in Electronic Government, Digital Divide, and Regional Development Book Series</i> , 2012 , 101-130	0.3	6
42	A Sector-Oriented Methodology for the Development of Business Excellence Model An Application in the Greek Hotel Industry. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2011 , 12, 83-103	2	8
41	Sustainability ranking and improvement of countries. <i>Ecological Economics</i> , 2011 , 70, 542-553	5.6	72
40	. <i>IEEE Transactions on Automation Science and Engineering</i> , 2011 , 8, 243-249	4.9	9
39	Consumer choice behaviour and new product development: an integrated market simulation approach. <i>Journal of the Operational Research Society</i> , 2011 , 62, 1253-1267	2	16
38	MUSA: Multicriteria Satisfaction Analysis. <i>Profiles in Operations Research</i> , 2010 , 91-121	1	6
37	New Trends in Aggregation-Disaggregation Approaches. <i>Applied Optimization</i> , 2010 , 189-214		23
36	Visitors' satisfaction, perceptions and gap analysis: The case of DadiaDefkimiBouflion National Park. <i>Forest Policy and Economics</i> , 2010 , 12, 163-172	3.6	80
35	Customer Satisfaction Evaluation. <i>Profiles in Operations Research</i> , 2010 ,	1	65
34	A multi-objective decision model for the improvement of energy efficiency in buildings. <i>Energy</i> , 2010 , 35, 5483-5496	7.9	145
33	Decision support methodologies on the energy efficiency and energy management in buildings. <i>Advances in Building Energy Research</i> , 2009 , 3, 121-146	1.8	93
32	A business excellence model for the hotel sector: implementation to high-class Greek hotels. <i>Benchmarking</i> , 2009 , 16, 462-483	4	13
31	Evaluation of new service development strategies using multicriteria analysis: predicting the success of innovative hospitality services. <i>Operational Research</i> , 2009 , 9, 17-33	1.6	19
30	Customer satisfaction barometers and economic development: An explorative ordinal regression analysis. <i>Total Quality Management and Business Excellence</i> , 2008 , 19, 441-460	2.7	10

29	The assessment of user-perceived web quality: Application of a satisfaction benchmarking approach. <i>European Journal of Operational Research</i> , 2008 , 187, 1346-1357	5.6	88
28	Towards a multi-objective optimization approach for improving energy efficiency in buildings. <i>Energy and Buildings</i> , 2008 , 40, 1747-1754	7	228
27	Comparing distributors' judgements to buyers' preferences. <i>International Journal of Retail and Distribution Management</i> , 2007 , 35, 342-362	3.5	17
26	A multicriteria accreditation system for information technology skills and qualifications. <i>European Journal of Operational Research</i> , 2007 , 182, 867-885	5.6	23
25	The quality of e-services: Measuring satisfaction of Internet customers. <i>Operational Research</i> , 2007 , 7, 233-254	1.6	6
24	Tracking changes of e-customer preferences using multicriteria analysis. <i>Managing Service Quality</i> , 2007 , 17, 538-562		18
23	Skills Evaluator: a multicriteria decision support system for the evaluation of qualifications and skills in Information and Communication Technologies. <i>Journal of Multi-Criteria Decision Analysis</i> , 2006 , 14, 21-34	1.9	2
22	A risk assessment approach in selecting environmental performance indicators. <i>Management of Environmental Quality</i> , 2006 , 17, 126-139	3.6	18
21	UTA Methods 2005 , 297-334		78
20	Aggregation and Disaggregation of Preferences for Collective Decision-Making. <i>Group Decision and Negotiation</i> , 2005 , 14, 217-232	2.5	41
19	A survey of customer satisfaction barometers: Some results from the transportation-communications sector. <i>European Journal of Operational Research</i> , 2004 , 152, 334-353	5.6	80
18	Derived vs. stated importance in customer satisfaction surveys. <i>Operational Research</i> , 2003 , 3, 229-247	1.6	8
17	User satisfaction and e-learning systems: Towards a multi-criteria evaluation methodology. <i>Operational Research</i> , 2003 , 3, 249-259	1.6	10
16	Preference disaggregation for measuring and analysing customer satisfaction: The MUSA method. <i>European Journal of Operational Research</i> , 2002 , 143, 148-170	5.6	177
15	Satisfaction Benchmarking and Customer Classification: An Application to the Branches of a Banking Organization. <i>International Transactions in Operational Research</i> , 2002 , 9, 599-618	2.9	32
14	Measuring Customer Satisfaction for Various Services Using Multicriteria Analysis. <i>Profiles in Operations Research</i> , 2002 , 457-482	1	10
13	Customer satisfaction measurement in the private bank sector. <i>European Journal of Operational Research</i> , 2001 , 130, 347-360	5.6	137
12	TELOS: a customer satisfaction evaluation software. <i>Computers and Operations Research</i> , 2000 , 27, 799-817	1.7	26

11	Measuring Customer Satisfaction Using a Collective Preference Disaggregation Model. <i>Journal of Global Optimization</i> , 1998 , 12, 175-195	1.5	79
10	Comparative Behavioural Analysis of European Olive Oil Consumers 1995 , 293-310		6
9	Preference Disaggregation Analysis in Agricultural Product Consumer Behaviour. <i>Nonconvex Optimization and Its Applications</i> , 1995 , 185-202		6
8	Approaches for Measuring Sustainability 158-184		
7	Measuring Smart City Performance: a Multiple Criteria Decision Analysis Approach. <i>Journal of the Knowledge Economy</i> , 1	1.3	1
6	Graphical sustainability analysis using disjoint biplots. <i>Operational Research</i> , 1	1.6	1
5	Hotel guests' demanding level and importance of attribute satisfaction ratings: an application of Multiplecriteria Satisfaction Analysis on TripAdvisor's hotel guests ratings. <i>Current Issues in Tourism</i> , 1-6	5.8	7
4	Helix Trilogy: the Triple, Quadruple, and Quintuple Innovation Helices from a Theory, Policy, and Practice Set of Perspectives. <i>Journal of the Knowledge Economy</i> , 1	1.3	9
3	Towards an Ambidextrous, Robust and Resilient Impact Assessment of Sustainable Smarter Specialisation Strategies (AR2IA/S4). <i>Journal of the Knowledge Economy</i> , 1	1.3	0
2	Breaking the curse: extracting strategic directions for hotel industry in Wuhan from TripAdvisor quantitative rating. <i>Anatolia</i> , 1-5	2.2	1
1	Developing effective strategic decision-making in the areas of hotel quality management and customer satisfaction from online ratings. <i>Current Issues in Tourism</i> , 1-19	5.8	1